



From the Editors by Philip Johnson, Emily Barney, and Matthew Timko _____	2
President's Letter by Clare Gaynor Willis _____	3
CALL Executive Board Minutes (February, March, and April 2018) by Annie Mentkowski _____	5
February and May 2018 Business Meetings Round-Up by Annie Mentkowski _____	8



Featured Articles

ABA Techshow Review by Matthew Timko _____	14
AALL Competitive Intelligence Foundation by Sally Baker _____	16
New Member Profile: Sarah Sherman _____	18
CALL Community Service Committee Benefits the Greater Chicago Food Depository by Jamie Sommer _____	20
Think You Can't be a Mentor? Think Again by Sarah Andeen _____	23



Miscellaneous

CALL Bulletin Information _____	24
--	----



FROM THE EDITORS

EMILY BARNEY, PHILIP JOHNSON, & MATTHEW TIMKO

Hello, CALL. Rounding out this publication year's issues, we have the spring Bulletin here for you.

This go-around we feature reviews of the ABA Tech Show by Matt Timko and AALL's Competitive Intelligence Foundations program by Sally Baker. We also meet new member Sarah Sherman and get a recap of CALL's work with the Greater Chicago Food Depository (which, to editorialize, looks like was a blast to volunteer for back in February). And of course, the general association news and business that you need is collected here as well.

Happy reading!



PRESIDENT'S LETTER

CLARE GAYNOR WILLIS

Dear CALL members,

Thank you very much for an amazing year as your President. It has been an honor and a joy. I mean that sincerely. For my final letter, I'd like to share with all of you the remarks that I gave at the last Business Meeting on May 10, 2018:

Not many of you know that we have a strategic planning committee mapping the future of CALL. Jean Wenger, chair of the committee, will tell you later how you can be a part of mapping that future. As part of that process, the committee wrote a new mission statement for CALL. It is: "CALL supports legal information professionals through advocacy, education, and engagement." As we look back on this year, we can see how we have lived up to this mission statement and done amazing things.

CALL supports legal information professionals. We gave out over \$5,000 in grants to our members to attend conferences and programs. Placement and Recruitment posted 17 jobs.

CALL supports legal information professionals through advocacy. Government Relations empowered us to be advocates, especially around net neutrality. CALL worked to advocate for our members in the profession. Lindsey Carpino led the Professional Development Task Force. The group worked on ideas to encourage the professional development of our membership beyond CALL in supporting writing opportunities, helping membership submit program proposals, and promoting our membership's involvement in AALL and other legal organizations. Next year's Mentorship and Leadership committee will carry forward that work.

CALL supports legal information professionals through education. We had incredible programs from Continuing Education this year. We had multiple webinars. Our webinar on Illinois legislative history was attended by over 40 members. We had a roundtable on current awareness where we got to hear from the mastermind behind the AALL Knowledge Newsletter. The same speakers who do AALL's Leadership Conference held a program for our members. Beyond continuing education programs, the *CALL Bulletin* educated our members with articles on topics like blockchain technology and leadership.

CALL supports legal information professionals through engagement. We engaged with our community through our generous community service efforts. We raised over \$1100 dollars this year. We came out to show the Chicago legal community who we are at Race Judicata and volunteered our time to pack food for the Greater Chicago Food Depository at their warehouse. We took the opportunity to engage with our colleagues and network at four successful business meetings.

We are truly the sum of our incredible members and we cannot do this without your work. I thank you.

CALL EXECUTIVE BOARD MEETING MINUTES – FEBRUARY 2018

ANNIE MENTKOWSKI

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

Via Conference Call

• February 13, 2018

Board Members Present: Todd Ito, Joe Mitzenmacher , Tom Gaylord, Lindsey Carpino, Scott Vanderlin, and Annie Mentkowski

Board Members Absent: Clare Willis

Guests: Government Relations co-chair Carolyn Hersch and Bulletin co-chairs Emily Barney, Juanita Harrell, and Philip Johnson

Treasurer's Report (Section IV):

1. Harris Bank Balance as of January 31, 2018: \$22,534.90
2. Net Income Numbers as of January 31, 2018: -\$2,058.83
3. Membership Numbers as of February 12, 2018: 300 (1 new member)

Significant Actions: None

CALL EXECUTIVE BOARD MEETING MINUTES – MARCH 2018

ANNIE MENTKOWSKI

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

AALL Headquarters, 105 W. Adams St., Suite 3300

- March 13, 2018

Board Members Present: Clare Willis, Todd Ito, Joe Mitzenmacher, Tom Gaylord, Scott Vanderlin, Lindsey Carpino, and Annie Mentkowski

Board Members Absent: None

Treasurer's Report(Section IV):

1. Harris Bank Balance as February 28, 2018: \$24701.75
2. Net Income as of as February 28, 2018: \$2166.85
3. Membership numbers as of March 12, 2018: 302

Significant Actions: None

CALL EXECUTIVE BOARD MEETING MINUTES – APRIL 2018

ANNIE MENTKOWSKI

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

AALL Headquarters, 105 W. Adams St., Suite 3300

- **April 10, 2018**

Board Members Present: Clare Willis, Todd Ito, Joe Mitzenmacher, Scott Vanderlin, Tom Gaylord, and Annie Mentkowski

Board Members Absent: Lindsey Carpino

Guests: Incoming Director Jesse Bowman, incoming Vice President Jessie LeMar and incoming Treasurer Julie Swanson

Treasurer's Report Section (IV):

1. Harris Bank Balance as of March 31, 2018: \$24,701.75
2. Net Income as of March 31, 2018: -\$3,531.04
3. Membership numbers as of April 16, 2018: 303

Significant Actions:

The Board approved the Strategic Planning Committee's proposed mission statement: "CALL supports legal information professionals through advocacy, education, and engagement"

The Board voted to move the listserv host to the University of Chicago.

Policy: The grant recipient shall receive the full grant amount from the Treasurer as soon as the grant is awarded. If the grant recipient is unable to attend the event the recipient shall refund the full amount of the grant to CALL. If the grant has already been paid and the recipient does not use the full amount, the recipient shall remit the unused portion.

The Board reemphasized the policy that grant recipients must pay back any funds not used for their approved purpose. The Board also reemphasized that grant recipients must submit an article to the Bulletin.



FEBRUARY 2018 BUSINESS MEETING ROUNDUP

ANNIE MENTKOWSKI

The meeting was held at the Italian Village (71 W. Monroe St.), on Thursday, February 15, 2018.

CALL Vice President Joe Mitzenmacher welcomed the membership. There were 85 attendees at the meeting. Joe also welcomed several new members: Virginia Brown, Quarles & Brady; Sarah Erekson, Chicago Public Library; Mandy Lee, Chicago-Kent Law Library; Matthew Matkowski, student at the University of Illinois iSchool; and Sarah Sherman, Supreme Court of Illinois Library.

Meeting Sponsor

Joe introduced and thanked the meeting sponsor, ABA Publishing. Sharon Kube and Amelia Stone spoke briefly on behalf of ABA Publishing. They discussed the law library package plan – a discount program for books and periodicals.

Meeting Speaker

Joe introduced the meeting's speaker, David Marzahl, who is the CEO of the Center for Economic Progress (CEP). Marzahl stated that he would be speaking about CEP's mission and the recently passed tax plan. However, before that he wanted to talk about CEP's volunteers and staff. He mentioned that CALL member Donna Tuke was a long-time volunteer. He also mentioned that CEP works with many legal partners and that last year CPAs and attorneys donated 2000 hours of their time, which assisted 20,000 households in 15 communities. CEP mobilizes 1000 volunteers to assist low-income families in three core programs. CEP has 22 permanent staff members, who have a high level of expertise. Volunteers do not need to have a high level of expertise. Volunteers love the one-on-one opportunity to work with the families.

David explained CEP's mission is to provide low-income, working families with tax and financial services. CEP provides direct services such as tax preparation, financial education, and improving credit scores. CEP also takes an active public policy role. CEP serves an important need because the regulatory and legal landscape is growing more complex along with growth in economic inequality. In fact, half of all Americans do not have \$500 in the bank for an emergency. This is one reason that CEP pays close attention to pay day loan lending regulations. CEP has also been closely monitoring the new tax plan.

David went into a detailed discussion of the new tax plan. He mentioned that passing the new plan was highly partisan, much more so than the last major tax update in 1986. He also mentioned that at this point it is difficult to fully understand the implications of the changes. He noted that most tax payers will not need to make changes to their withholding amounts, and they will see a slight decrease in the amount of federal taxes owed in 2018. He also noted that many tax payers may no longer be able to claim the Child Tax Credit and they may no longer benefit from itemizing deductions. David concluded his talk by giving a quick plug for volunteering at CEP. He mentioned that CEP provides online and in-person training in both Chicago and the suburbs, and that volunteers can work as tax preparers, as a savings coach, or participate in CEP's Project Money program.

Committee Announcements

Carolyn Hersch announced that the Government Relations Committee survey would be coming out later in the afternoon. Jamie Sommer and Julie Swanson announced that CALL was sponsoring a service event at the Greater Chicago Food Depository. Todd Ito from Grants & Chapter Awards asked members to submit nominations for the chapter awards: life-time achievement, in-house publications, and outstanding contribution to the profession.

Then, Joe announced the slate of candidates for the CALL election and explained that the election opens on February 16th. The slate was:

Vice President/President-Elect:

- Jessie LeMar, Skadden Arps
- Shari Berkowitz, Jones Day

Treasurer:

- Julie Swanson, Locke Lord
- Sarah Andeen, Chapman & Cutler

Director:

- Jesse Bowman, Northwestern
- Clanitra Nejdil, Northern Illinois

Joe thanked all the committee members for putting together the slate: Julie Pabarja, Joann Hounshell, Diana Koppang, Juanita Harrell, and Debbie Ginsberg.

The business meeting door prizes were donated by Lexis Nexis and the winners were Sarah Sherman from the Illinois Supreme Court and Janice Collins from Dentons.



MAY 2018 BUSINESS MEETING ROUNDUP

ANNIE MENTKOWSKI

The meeting was held at Wildfire (159 W. Erie Street) on Thursday, May 10, 2018.

CALL President Clare Willis opened the meeting by welcoming the membership. There were 76 attendees at the meeting. Clare also summarized everything that CALL accomplished this past year: CALL awarded \$5000 in grants, posted 17 positions, advocated for preserving net neutrality, established a professional development task force, hosted several continuing education events, and raised \$1100 for local service organizations. She also mentioned that the Strategic Planning Committee was still working on a plan, but that the Board recently approved the committee's proposed new mission statement: "CALL supports legal information professionals through advocacy, education, and engagement." Clare also introduced and thanked the meeting sponsor, Wolters Kluwer

Meeting Speaker

CALL Vice President Joe Mitzenmacher introduced the meeting's speaker AALL Vice President Femi Cadmus. She spoke about current AALL initiatives and development. She talked about the vibrancy of the AALL membership. She had the audience guess how many people currently belong to AALL-AALL currently has 4100 members. Academic librarians represent the greatest number of members, but law firm/private librarians are in a close second. There are only 100 less firm/private law librarian members. Femi also mentioned that AALL's Know-It-All newsletter won an award for best new legal information project.

Femi also spoke about the upcoming meeting in Baltimore. This year the exhibit hall will be closing on Tuesday. The idea is to get more people to attend the programming on Tuesday. She also mentioned the materials posted on the website to get your boss to say yes to attending the conference. The upcoming meetings will be hosted in Washington D.C., New Orleans, and Cleveland.

Femi mentioned that AALL is developing a professional development standard or body of standards for leadership skills and professional skills, such as legal research, knowledge management, advocacy, marketing, and outreach. She also mentioned that CALL member Tom Gaylord is now the law journal editor and that the career center announcements have increased and also suggest that librarians are branching out and are using their sophisticated levels of expertise in areas like AI and CI. She mentioned how flexible profession is. She also spoke a bit more about the membership's demographics: 6% of the membership is over the age of 65, 32% of the membership is between 56-65, and only 5% of the membership is under 30. Femi would like to see more recruiting of younger members with things like internships because attrition is always a concern.

Femi also discussed AALL's financials. It has a networth of \$5.6 million. New membership is up, but meeting attendance is down. At this rate AALL is not keeping up with the pace of inflation. So she would like the association to focus a bit more on generating revenue.

Committee Announcements

Joe reminded everyone that he sent out a survey asking people to sign up to volunteer to be on committees for next year. Ben Brighoff from the Mentorship and Leadership Committee announced an upcoming brown bag, "Tips and Tricks for Making the Most out of a Conference." It is scheduled for June 6th and more details are forthcoming. Jean Wenger, Strategic Planning chair, announced that a survey about the strategic plan would be coming out soon. The committee is looking for views and ideas from the membership. Jamie Sommer, Community Service co-chair reminded the attendees that today's meeting is raising money for Liberation Library and that members can also make donations online.

Past President Todd Ito presented this year's chapter awards. Scott Burgh was awarded the Outstanding Lifetime Achievement in Law Librarianship and the Chapman and Cutler LLP Research Services team was awarded Outstanding In-house Publication for their departmental newsletter.

Clare thanked the outgoing board members: Lindsey Carpino, Tom Gaylord, and Todd Ito. She also welcomed the incoming Board members: Jessie LaMar, Jesse Bowman, and Julie Swanson. In-coming President Joe Mitzenmacher was presented the gavel.

AALL donated a free registration to the AALL conference in Baltimore. Maureen Rabe from Professionals Library Service won the registration. Lexis Nexis donated the door prizes. Cheryl Krueger from Seyfarth Shaw and Bill Schwesig from University of Chicago won the prizes.



ABA TECHSHOW REVIEW

MATTHEW TIMKO

I recently attended the ABA Techshow in Chicago. Not only was this my first Techshow, it was my first non-library specific conference as a librarian, and it provided me with a view from the other side of the legal profession, i.e. practicing as opposed to academia. Fortunately, this was also the first year the show had an official Academic Track, which consisted of five sessions over two days. During this time, I not only attended all five (and the keynote by [Professor Daniel Katz](#) from Chicago-Kent), but also several other sessions on data security, as well as spoke with many of the vendors.

The Academic Track was, from my perspective, a hit! Each session was well attended, and the panelists represented perspectives from academia, as well as law firms, bar associations, legal tech companies, and several practice areas. This allowed for various viewpoints about how technology can be used in academia and how that will trickle up into the profession. While all of the sessions were informative and valuable, one in particular seemed ill fitted into the track. The last academic session on Thursday dealt with mentoring women and people of color, yet focused less on mentorship within academia and more on legal technology generally, and in a legal practice setting specifically.

My concern about including this session in the Academic Track is twofold. First, it is an incredibly important and necessary discussion to have for all attendees of the conference, and I worry that including it in the track dissuaded conference goers from attending, but who would have benefited from the session. Secondly, I worry that finding no other place to include this session, yet knowing the imperative to include in the conference, that the conference organizers decided to use the Academic Track as a catchall in this instance. Rather than include this in the Academic Track, the Techshow should consider a session on the social considerations that attorneys should make when using legal tech, including increasing participation of women and people of color into the legal profession generally, and legal technology specifically.

The most destabilizing experience about the conference was my interactions with the vendors. While the majority of vendors were eager and willing to speak with me about how their products were applicable to current law students and soon-to-be lawyers, there was a subsection who seemed to be disappointed as soon as they discovered I was from an academic library. Since my previous experiences have all been at library specific conferences (AALL and MAALL) this was something new, although not entirely surprising. Despite the cold reaction from some, the expo hall was one of the highlights of my experience, specifically since I was able to see how the legal technology which is being used (a lot of case management platforms), as well as be introduced to legal tech markets I had no idea existed (I had no idea off-site receptionist services existed, let alone there was a burgeoning market). The “Startup Alley” featured 15 newer companies just starting up (hence the name) which offered some similar and unique products, as well as offered a clear list of companies to keep an eye on for next year to see how they have fared. Overall, the expo hall was a delight.

Finally, the overlap of presenters at the various sessions was surprising: of the 95 total presenters, 50 (53%) were on two or more panels. This demonstrates that there is still room for attorneys, professors, and librarians to enter the legal technology marketplace to foster a more complete comprehension and appreciation for the benefits of legal technology. The Techshow’s place in Chicago provides Chicago librarians an opportunity to offer their legal tech expertise and experiences to a wider legal audience and foster more dialogue and collaboration between practical and instructional technology. As an added benefit, this would also expand the Academic Track at future shows.

Final points. First, it was odd being back at the Hyatt Regency Chicago, the site of the 2016 AALL Annual Meeting. While it was strange due to the similarity and differences, it also conjured up one particular **horrible (yet funny) memory** of mine from AALL. Second, for a technology-centric show, there were many sessions on either the dangers of technology and/or habits to avoid using technology. This seems counterintuitive but makes perfect sense—for legal technology to be useful, we need to control technology, not let it control us. Finally, it seems to me that no one understands Blockchain entirely (except maybe **Debbie Ginsberg**), which makes me feel a little bit better.



AALL COMPETITIVE INTELLIGENCE FOUNDATIONS

SALLY BAKER

I attended the inaugural AALL Competitive Intelligence Foundations program in October 2017 which was made possible by a CALL grant. Zena Applebaum, Director of Professional Firm Customer Segments with Thomson Reuters in Canada, was the instructor for the program. The program was a day-long event held at Sidley Austin in Chicago.

The CI Foundations program was designed to help attendees establish and maintain a competitive intelligence (“CI”) function in a law firm. It was a valuable learning experience for both law firm librarians with established CI groups and for those just beginning to put together formal programs.

Zena began by the day by stating that anyone can do CI work and by acknowledging that many of us are already doing this work. She defined what CI is and discussed various methodologies associated with the practice. She went on to talk about initiating a CI function within a law firm. Zena examined how CI is different for law firms. In law firms, CI can be a separate function or can be part of the library, knowledge management, business development, or marketing departments.

For me, the most practical takeaway of CI Foundations was learning how to execute a CI program. I appreciate the analytical framework and timeline templates Zena presented to the class and have started to incorporate these formats in my own daily work. Seeing examples of the different deliverables allowed me to think about presenting information in a way that is easily digestible.

In addition to learning from an expert like Zena Applebaum, another valuable part of the day was the opportunity to network with other AALL members from across the country. I am grateful to CALL for the opportunity to attend this program.



NEW MEMBER PROFILE: SARAH SHERMAN

CALL Bulletin Where did you grow up, and where else have you lived before coming to Chicago? Do you have a favorite among those places?

Sarah Sherman: I grew up in Mechanicsburg, PA, and then moved to Grand Rapids, MI for college. Grand Rapids felt like the big city after growing up in central Pennsylvania! I love West Michigan and go back frequently.

What led you to become a law librarian?

It really wasn't part of my plan—I focused on public libraries while getting my MLIS. But my first library job was at the Illinois Supreme Court and I had great experiences there and at Northwestern's Law Library. I guess a lot of it was timing and encouragement from the law librarians I've worked with, and I'm enjoying and learning a lot where I am now.

What are some of your favorite hobbies?

Rock climbing, cooking, reading, puzzles.

Where's your favorite place to travel? Where have you not visited that you want to visit the most?

I studied in Budapest, Hungary during college and I'd say that central and eastern Europe is my favorite. I'm planning a trip to Japan later this year so that's where I'm currently most excited to visit!

What do you like most about living in Chicago?

The public transportation and the food.

Physical books or ebooks?

Physical books.

What is one more thing we should know about you that we haven't asked?

I listen to podcasts constantly. I'd love to talk to anybody about what they're listening to and what they recommend!



CALL COMMUNITY SERVICE COMMITTEE BENEFITS THE GREATER CHICAGO FOOD DEPOSITORY

JAMIE SOMMER

As has become tradition with the CALL Community Service Committee, this February we collected donations to benefit the Greater Chicago Food Depository. At the February Business Meeting, we collected several grocery bags of food donations and \$203 in cash donations. Combined with the generous donations made through our virtual food drive, CALL members gave a total of \$576.58. Why such an usual total? The food bank's Virtual Food Drive provided an opportunity for donors to purchase fresh fruits, vegetables, protein, and dairy for the food depository to distribute through its large network of agency partners throughout the city. Donors were able to purchase items such as a case of canned tuna (\$23.48), a case of 9 gallons of milk (\$13.64), or 50 lbs. of carrots (\$26.50).

In addition to the financial support provided to the food depository, a group of dedicated CALL volunteers spent an afternoon at their warehouse helping repack food donations for distribution. Todd Ito, Julie Swanson, Beth Schubert, Scott Vanderlin, Patricia Scott, John Gorman, Nan Norton, Clare Willis and I joined a group of 120 other volunteers from all across the city on Saturday afternoon, March 3. Some of the other volunteer groups were put to work repackaging bulk grains and beans into small quantities for easier distribution at the agency's partner food banks. Another group was assigned the task of labeling cans of pears that the food depository was able to purchase in bulk at a discount but did not have any labels.



The CALL volunteers received the plum task of bagging fresh produce for distribution. Specifically, we were taking pears from bulk bins and repackaging them into small mesh produce bags. But that description doesn't convey how fun it was to sort through massive piles of fruit while wearing hair nets, plastic gloves, and aprons! The Food Depository staff kept us laughing with their jokes and provided an awesome soundtrack to make the afternoon fly by. We had a great time!



More importantly, the group of volunteers helped the Food Depository repackage a massive amount of food, which meant that hundreds of families benefited from our few hours of service. In total our group packaged 2,688 bags of rice, 13,895 lbs. of fresh pears, and 10,461 cans of pear halves, totaling 32,420 lbs. of food donations to be distributed throughout Cook County.

On behalf of the CALL Community Service Committee and the Greater Chicago Food Depository, THANK YOU to everyone who donated.

THINK YOU CAN'T BE A MENTOR? THINK AGAIN

SARAH ANDEEN

Ever seen the CALL mentorship form and thought that would be interesting, I would love to talk shop with a newer member of the profession, but I am not nearly old/experienced/senior enough? They would not want me . . . plus I do not have a ton of time to spend working with someone. It is time to put those myths to rest.

Mentoring does not have to be a lifetime commitment. It is great if that is what happens, but even if all you do is talk to a newer member a few times on the phone, exchange e-mails, and maybe go out for coffee or a quick lunch a couple of times you have still provided a service and made a connection.

Well, maybe I can make the time, but I am still just not worthy. Of course you are. If you have been in the profession for 5 years or so you have seen a lot. Even if you are not in management or do not supervise people you can provide insights into the profession. How did you navigate your first conference? How do you deal with unreasonable bosses/attorneys/paralegals/prose litigants/law students? Bet you have some great war stories on how you managed to handle a tricky situation. Did it turn out badly? Pass along how you might have handled it differently.

The profession needs good people to be mentors. All you need is a love of the profession and a willingness to share information and ideas with a newer librarian. Simply fill out the [mentoring form](#), which can be found on the CALL website under Members Information – Forms for Members and get ready to share your wisdom.

CALL Bulletin Information

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. The *Bulletin* editors have the discretion to decline to publish articles. Direct questions, articles, or other items of interest to the co-editors:

CALL Bulletin Co-Editors

Philip Johnson
 John Marshall Law School
 315 S. Plymouth Ct., Chicago, IL 60604
 Phone: 312-427-2737 x551
pjohnso@jmls.edu

Emily Barney
 IIT Chicago-Kent College of Law
 Library 565 W. Adams St., Chicago,
 IL 60661 Phone: 312-906-5630
ebarney@kentlaw.iit.edu

Matthew Timko
 Northern Illinois University College of
 Law 1425 W. Lincoln Hwy, DeKalb, IL
 60115 Phone: 815-753-9492
mtimko@niu.edu

<u>Issue</u>	<u>Article Deadline</u>	<u>Publication Dates</u>
Fall	September 15	November 1
Winter	December 15	February 1
Spring	March 15	May 1
Summer	June 15	August 1

CALL Bulletin Reprint Information

Anyone who wishes to reprint or republish any part of the *CALL Bulletin* must have prior written approval from the *CALL Bulletin* editors. Anyone who wishes to reprint or republish an entire article from the *CALL Bulletin* also must have prior written approval from the author of the article. If the reprinted or republished material includes the CALL logo or is intended for commercial purposes, then additional prior written approval must be obtained from the CALL Executive Board.