

ISSUE 256 – SUMMER 2020

From the Editors – by Emily Barney, Emily Byrne, and Matthew Timko

President's Letter – by Lindsey Carpino

CALL Executive Board Minutes

(provided by Secretary Philip Johnson)

- **April**
- **May**

Featured Articles

- The Agnes and Harvey Reid Award – **Clare Gaynor Willis**
- The Agnes and Harvey Reid Award – **Diana Koppang**
- Outstanding Lifetime Achievement – **Kathleen Powers Goodridge**
- Outstanding In-House Publication – **Jesse Bowman**
- **Meet the Bulletin Committee** – CALL Bulletin Committee

2019-20 CALL Committee Annual Reports

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- Grants and Chapter Awards
- Meetings
- Membership
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- Nominations and Elections
- Placement and Recruitment
- Public Relations

Chicago Association of Law Libraries

2020-2021 Executive Board

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2020-2021 Committees and Chairs

Archives
Brittany Nichole Adams
Lucy Robbins

Bulletin
Emily Barney
Emily Byrne
Matt Timko

Bylaws
Annie Mentkowski

Community Service
Jesse Bowman
Lisa Winkler

Continuing Education
Debbie Ginsberg
Todd Hillmer

Corporate Memory
Jean Wegner

Government Relations
Sarah Reis

Grants and Chapter Awards
Jesse LeMar

Meetings
Eugene Guidice
Carrie Port

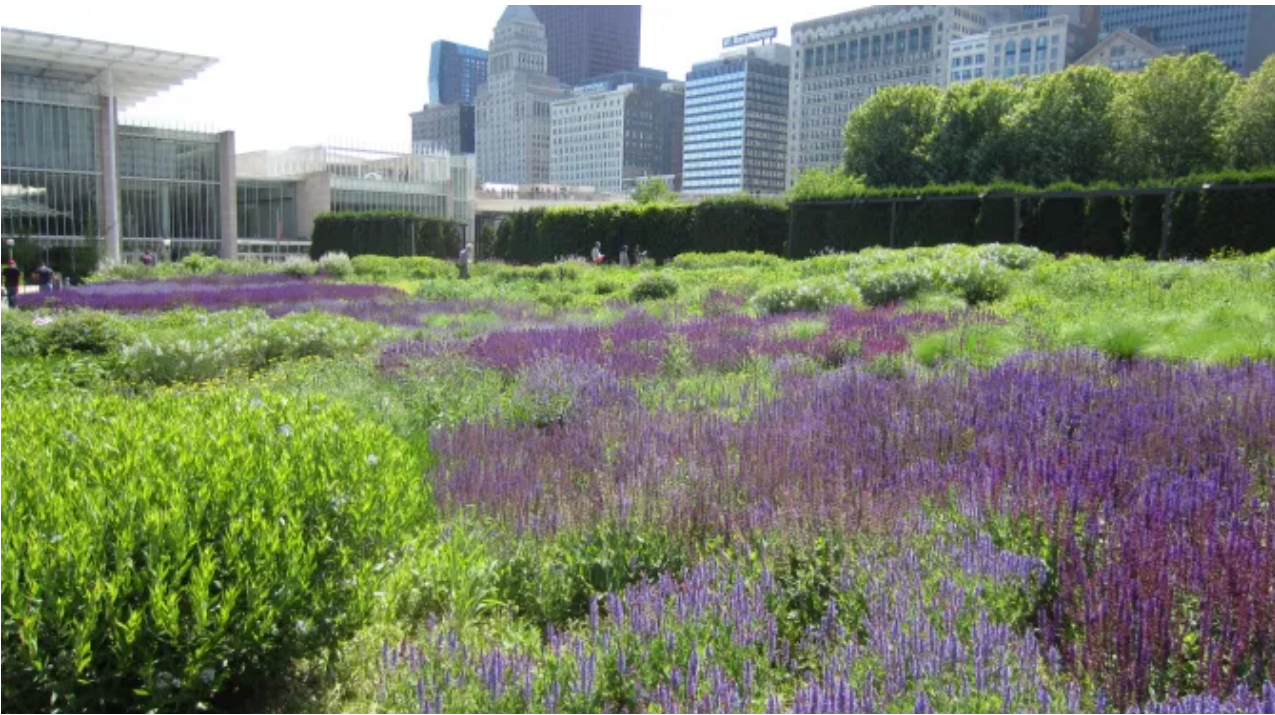
Membership
Clare Willis

Mentorship and
Leadership Development
Sarah Andeen

Nominations and Elections
Joe Mitzenmacher

Placement and Recruitment
Julie Pabarja

Public Relations
Lyonette Louis-Jacques



LETTER FROM THE EDITORS

EMILY BARNEY, EMILY BYRNE, MATTHEW TIMKO

Welcome to the Year-in-Review issue of the *Bulletin*. Inside you will find all of the reports from every committee in CALL, so be sure to check in on what each committee achieved this last year. Speaking of achievement, please take a minute to read up on all of our wonderful CALL award winners, and be sure to send your congratulations if you have not. But this issue is not all looking back. New President **Lindsey Carpino** provides her first message to the CALL members, and we, the **CALL Bulletin committee**, introduce ourselves for the upcoming year. Please be sure to send any article ideas to anyone on the committee. Take care, and all the best!



PRESIDENT'S MESSAGE

LINDSEY CARPINO

Hi CALL Members,

As I write my first President's letter, the whole world has changed since our last business meeting in February. While we have been sheltering in place for the last few months, some of us may have discovered a few hidden talents we may never know we had. I hope we can all share our newly discovered talents with each other. We have had to rethink how we look at the world and perform route tasks such as buying groceries. With this change has come a call for creativity and collaboration. Future CALL members might look back at this issue and see what it was like to live through an pandemic. Let's show future CALL members how resilient we are!

I want to join [Jessie](#) in thanking the outgoing Executive Board and CALL committees who worked hard to accomplish great things the past year. I also want to thank the committees for all their great work last year, and I look forward to another great year ahead.

While this year is going to look much different from the past, we will need to remain true to our core value of "striv[ing] to promote the use of law libraries and the effectiveness of librarians." We may not be able to have in person gatherings in the first quarter or two of the year, but we can remain committed to continuing education, grant opportunities, community service and virtual social gatherings. I would like to thank Eugene Giudice and Carrie Port of the Meetings Committee for hosting virtual happy hours every three weeks. You can see the virtual happy hour schedule [here](#) and also on our CALL calendar. These have been enjoyed by our

membership and have been a chance to catch up. I look forward to seeing how our membership can continue to be creative in providing opportunities for growth and development.

The CALL Executive Board has started preparing programming for the year and transitioning into their positions. Our CALL committees for the 2020-21 year have been created and can be viewed [here](#). I would like to thank our members for volunteering to serve CALL and our membership especially at this time. We always have opportunities for more volunteers, please consider joining a committee! The Executive Board is committed to continuing to see through the [Strategic Plan from 2019-2022](#) ((see if this can be behind a password.)) We will ensure all of the goals set forth in the strategic plan are carried out through the committee charges.

The CALL Executive Board continues to be committed to diversity and inclusion and will be making sure these principals are folded into our initiatives. We will continue to strive to do better for all of our members.

CALL EXECUTIVE BOARD MEETING MINUTES – APRIL 2020

PHILIP JOHNSON

Tuesday April 14, 2020 at 9:00 a.m.; Conference Call

Board Members Present: Jessie LeMar, Jesse Bowman, Lindsey Carpino, Joe Mitzenmacher, Megan Butman, and Philip Johnson

Board Members Absent: Julie Swanson

Significant Actions: The board voted to cancel the May business meeting in light of the ongoing pandemic.

Guests: Incoming board members Tom Keefe, Mandy Lee, and Jamie Sommer

Treasurer's Report (Section IV)

- Harris Bank Balance as of April 13, 2020: \$13,223.81
- Net income as of April 13, 2020 – (\$738.12)
- Membership numbers to date – 212

CALL EXECUTIVE BOARD MEETING MINUTES – MAY 2020

PHILIP JOHNSON

Tuesday May 12, 2020 at 9:00 a.m.; Conference Call

Board Members Present: Jessie LeMar, Lindsey Carpino, Joe Mitzenmacher, Julie Swanson, Jesse Bowman, Megan Butman, and Philip Johnson

Board Members Absent: None

Significant Actions: The board decided that the membership renewal deadline should be extended to June 30 in light of current health and financial circumstances.

Guests: Incoming board members Tom Keefe, Mandy Lee, and Jamie Sommer

Treasurer's Report (Section IV)

- Harris Bank Balance as of April 13, 2020: \$13,113.81
- Net income as of April 13, 2020 – (\$110.00)
- Membership numbers to date – 212



THE AGNES AND HARVEY REID AWARD FOR OUTSTANDING CONTRIBUTION TO LAW LIBRARIANSHIP

CLARE GAYNOR WILLIS

The **Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship** is presented annually to librarians who have provided outstanding service to the chapter during the previous year or for contribution to law librarianship.

The 2020 Winner is Clare Gaynor Willis. Please learn more about Clare and help us wish her a well deserved congratulations!



Clare Gaynor Willis

I'm a product of Chicagoland and Illinois through and through. I was born in Park Ridge and have lived in and around Chicago except for one weird year that I lived in Georgia and my years in Urbana-Champaign. I got my undergrad at the University of Illinois at Urbana-Champaign. I attended law school at Chicago-Kent College of Law. Following graduation, I served as a law clerk to the Honorable Sophia H Hall in the Chancery division of the Circuit Court of Cook County. After clerking, I decided to go back to school to get my Masters of Library and Information Science. To get that degree, I returned to the University of Illinois.

While I worked on my degree, I worked as a graduate assistant at the law library and was lucky enough to stay on as a reference librarian after I graduated. In 2011, I started at Chicago-Kent, where I stayed for five great years working alongside CALL luminaries like Debbie Ginsberg and Scott Vanderlin. I started at Northwestern in the fall of 2016. I currently serve as the Research and Instructional Services librarian. In that position, I am fortunate to teach an Advanced Legal Research course and also teach guest lectures in the first year research and writing program.

How has CALL helped you in your Career?

CALL has been an immense help in my career! CALL has allowed me to expand my network far beyond the individual library where I happen to be working. It has given me leadership opportunities both as a committee chair and on the board. I think this is important because a lot of law libraries have a relatively flat organizational structure and librarians don't necessarily get an opportunity to have formal leadership positions within their own organization. This makes service to professional associations all that much more important. I have gained valuable leadership experience through CALL, which has given me the confidence and skills to lead projects at work and in other organizations (I served on the Young Professionals Board of the Rolfe Pancreatic Cancer Foundation for several years).

I have also made wonderful friendships with fascinating people in CALL. I have learned so much from my colleagues. It's amazing and to me and not at all surprising at all to see how many leaders in AALL have come from CALL. We don't get the recognition that we deserve for being such a nurturing place for library talent!

What is one of your outstanding contributions that you are most proud of?

As CALL deals with the serious ramifications of the coronavirus pandemic, there are two related contributions that I am very proud of. The first is that during my term as President I started allowing for conference call meetings of the executive board. I know this seems very small and tiny now that we're all doing so many things via Zoom, but for CALL to be able to have that in place before everything changed I think was really important to the continuity of our organization. The decision to allow for remote meetings also allowed us to recruit and retain talent who might not have been willing or able to make the commitment to be in a conference room downtown for an hour plus once a month.

The second thing that I'm very proud of right now is that, as Nominations and Elections committee chair, I worked with my committee to find an absolutely amazing slate of candidates for this year's election. The winners of that election are absolutely fabulous library innovators and those who did not win that election

would have been equally fabulous. 2020-2021 will be an exceptionally challenging year for CALL. But I truly believe that our leadership is going to guide us through this very well. And I'm very proud of the small part that I can say I played in that in recruiting those individuals to run for CALL leadership.

What does this award mean/would you like to thank anyone?

This award means a great deal to me! It does make me feel slightly old to be getting an award for achievement, but I'll get over that. This award lets me know that my ability to reach people and help the legal information profession extends further than just the institutions where I've worked. It also suggests that people like the job that I did as Secretary and President! Sometimes it can be hard to know whether or not you are doing a good job. It's nice to have some feedback.

Overall, I have to thank Keith Ann Stiverson for always encouraging me to get involved with CALL and other professional associations. She was and is an amazing mentor to me. On a similar note, I must thank Jamie Sommer for her continued support of my work in CALL and, of course, for being a part of that dream team slate of candidates that I mentioned before! And I have to thank Scott Vanderlin being a supportive friend and colleague who encourages my ambition, but makes sure I don't take it all too seriously. Really, there are so many people who have made my time in CALL extra special. Too many to name. Law librarianship is a very special profession and it's even more special in Chicago.

legal aid agency attorney. Even at 10 years old I could see how overwhelmed that attorney was. That image stuck with me throughout life. Any chance I've had to work on a pro bono project has been so rewarding as I feel that the skills that librarians bring truly gives an advantage to already severely disadvantaged clients. After one project when I successfully tracked down financial assets and birth records in a paternity suit filed 30 years after a sexual assault case, the legal aid group said "I wish we had full-time librarians, imagine what we could do." That case has also inspired me to see what law librarians can do to fill this gap in legal support between the aid agencies and full attorney representation.

What does this award mean/would you like to thank anyone?

First I'm very honored to share this award with Clare Willis. We were on the board together a few years ago and I was so impressed by her leadership and passion for our field. Second, thank you to the CALL Community for all the support they've provided over the years. To be able to make contributions to our field, for which I'm being honored, would not have been possible without the professionals I work alongside who inspire me and encourage me. I'd like to especially thank my team at NGE for their patience and support to allow me the time to spend on efforts for CALL, AALL and our community at large. Their hard work makes my work possible. Thank you!

TAGGED:  AGNES & HARVEY REID AWARD



THE AGNES AND HARVEY REID AWARD FOR OUTSTANDING CONTRIBUTION TO LAW LIBRARIANSHIP

DIANA KOPPANG

The **Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship** is presented annually to librarians who have provided outstanding service to the chapter during the previous year or for contribution to law librarianship.

The 2020 Winner is Diana Koppang. Please learn more about Diana and help us wish her a well deserved congratulations!



Diana Koppang

In her role at Neal, Gerber & Eisenberg, Diana directs a team of research analysts who manage all research, competitive intelligence, alerts, and knowledge management initiatives for the firm. Diana has presented at conferences for the American Association of Law Libraries (AALL), the Chicago Association of Law Libraries (CALL), Best Practices & Management Strategies for Law Firm Library, Research & Information Services Conference (Ark), ALM Legal Tech, and the Patent Information Users Group (PIUG). She has also guest lectured for intellectual property research courses at Northwestern University and Boston University. Diana has held board positions and committee leadership roles for the CALL, AALL, and the Private Law Librarians and Information Professionals section of AALL. She also currently serves on the Knowledge Management Advisory Board for Bloomberg Law and was recently named to the 2020 Fastcase 50 list for legal tech innovators for her work in analyzing the litigation analytics market.

How has CALL helped you in your Career?

I really believe my career took off when I started being more active in CALL. While I joined CALL when I started my first law librarian job in Chicago in 2004, I didn't really become active until almost 8 years later. I greatly regret not being active sooner especially as those 8 years I was a solo librarian and the professional network would have been incredibly valuable. Becoming active in CALL opened up my network, brought me great friends, and showed me the possibilities of the law librarian in our organizations. The education opportunities, professional resources and connections have been absolutely invaluable as my career has developed.

What is one of your outstanding contributions that you are most proud of?

The pro bono work I've done as a researcher and the projects I have in the works with area groups that I hope to continue to pursue. When I was a child my parents divorced and my mother had to rely on a legal aid agency attorney. Even at 10 years old I could see how overwhelmed that attorney was. That image stuck with me throughout life. Any chance I've had to work on a pro bono project has been so rewarding as I feel that the skills that librarians bring truly gives an advantage to already severely disadvantaged clients. After one project when I successfully tracked down financial assets and birth records in a paternity suit filed 30 years after a sexual assault case, the legal aid group said "I wish we had full-time librarians, imagine what we could do." That case has also inspired me to see what law librarians can do to fill this gap in legal support between the aid agencies and full attorney representation.

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AWARD FOR OUTSTANDING LIFETIME ACHIEVEMENT IN LAW LIBRARIANSHIP

KATHLEEN POWERS GOODRIDGE

The Outstanding Lifetime Achievement in Law Librarianship Award is presented annually to a librarian for an outstanding lifetime achievement in law librarianship.

The 2020 Winner is **Kathleen Powers Goodridge** recently retired from the Library of the United States Courts of the Seventh Circuit. Find out more about Kathleen and help us wish her a well deserved congratulations on her award, and her retirement!



Kathleen Powers Goodridge

When I graduated from college, I started working as a library researcher for Encyclopaedia Britannica. That position opened the door for me to attend Rosary College Library School. After library school, I worked at the Loyola Law School Library, the John Marshall Law School Library, and, finally, since 1989, at the Library of the U.S. Courts.

What has CALL meant to you during your Career?

CALL was the resource for people and background knowledge over the years and the changes in my positions. There was always someone willing to help.

What is one of your happiest/proudest/fondest moments from your career?

Happiest, proudest, and fondest times were the months before and after my retirement. I have enjoyed looking back. Also, the Court libraries have a series of oral histories of judges, and I cataloged most of them. I am glad to think that future researchers and historians will be able to find those unique oral histories because of my cataloging.

What is one piece of advice you would like to offer to CALL members today?

Even though you are busy with your family life and your career, the time you invest in CALL is worthwhile! Your time and talent are needed, and, with the ever present changes in technology, we all need help.

Would you like to thank anyone?

I would like to thank my many friends and mentors. From Loyola, I thank Bob Doyle, Nancy Tuohy, and Alex Sved and from John Marshall John Austin, Randy Petersen, Dorothy Li, and Judy DeGarmo. Much more recently, I thank all of my co-workers at the Library of the U.S. Courts. I am truly honored and humbled to receive this award.



AWARD FOR OUTSTANDING IN-HOUSE PUBLICATION

JESSE BOWMAN

The Outstanding In-House Publication Award is given to an individual or group who created in-house library materials (print or online) that are user and staff oriented, are relevant for law libraries, and are outstanding in quality.

The 2020 Winner is **Jesse Bowman** for the Pritzker Legal Research Center's **Amazon Alexa Skill**. Find out more about Jesse and his award winning publication, and help us wish Jesse a well deserved congratulations!



Jesse Bowman

Jesse is the Associate Law Librarian for Technology Initiatives and Instruction at the Northwestern Pritzker Legal Research Center. Before coming to Northwestern in 2014, Jesse worked at the SMU Underwood Law Library, as well the Valparaiso University Law Library. Jesse lives in the North Center neighborhood of Chicago and, when he's not working, he likes to spend his time visiting craft breweries and walking his dog, Willow.

What was the impetus to publish the Amazon Alexa Skill?

A few years back, I was part of a university-wide working group at Northwestern that considered applications of Amazon's Alexa technology in higher education. One idea we discussed was using this technology to convey information to students, and it occurred to me that our library might be able to use Alexa to provide answers to basic, frequently-asked questions. We already had a robust database of questions and answers stored in our LibAnswers module, so this provided a great starting point. Once I figured out how to use the Amazon Skills Blueprint site, it was pretty straightforward to import this content and build the skill.

What has been the response to the Skill?

Several students have asked me about the skill, and Amazon's analytics also show that people are interacting with it. Especially now that we're working remotely, I'm eager to continue improving upon and marketing the skill to our students.

What does this award mean/would you like to thank anyone?

I was very flattered to receive this award! Building this skill was one of those moments where you realize you have a great job, and I appreciate the fact that both Jamie Sommer and George Pike always encourage me to try these sorts of things.



MEET THE CALL BULLETIN COMMITTEE

EMILY BARNEY, EMILY BYRNE, DEBBIE GINSBERG, MATT TIMKO, & SARAH SHERMAN WALANGITAN

We are excited to introduce the CALL Bulletin Committee for the 2020-21 year. If you have an idea for an article, story, interview, or anything else you would find interesting in the Bulletin please reach out to any of us and we will be sure to work with you!



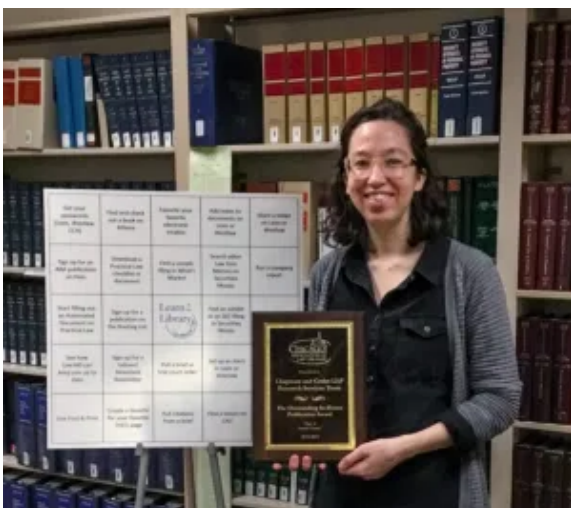
Name: Emily Barney

Institution: Chicago-Kent College of Law

Title: Technology Training & Marketing Librarian

Years in CALL: 8

Something About Yourself: I've been at Chicago-Kent for 15 years now, though under 4 different titles and may be updating my current one soon. I love that my job gives me so many opportunities to keep learning and growing. I am so glad when I'm able to build relationships with our students to see the impact they have in the world.



Name: Emily Byrne

Institution: Chapman and Cutler LLP

Title: Electronic Services Coordinator



Name: Deborah Ginsberg

Institution: Chicago-Kent College of Law Library

Title: Educational Technology Librarian

Years in CALL: 18 years? That seems right....

Something About Yourself: I'm spending the summer indoors with two kids (11 and 14) and two cats (4). I go outside to see if I can get my garden to grow anything, but the kids think it's too hot. While I haven't started any big COVID projects because I haven't had time, I have given my handyperson, Elvis, quite a bit of work to do in the last 2 weeks and now my deck looks great! My only real COVID project has been to post a cat picture on Facebook every day. I did bake some bread, but I have a bread machine and do that on a pretty regular basis anyway.



Name: Matt Timko

Institution: Northern Illinois University College of Law

Title: Academic Technologies and Outreach Services Librarian

Years in CALL: Six Years

Something About Yourself: I recently took on a project to network my house so I have better connectivity during our current work from home; my wireless just wasn't cutting it and it had been a plan of mine for some time. I unfortunately chose to do so on one of the more recent hot days in June, and the attic got to a whopping 137 degrees (Fahrenheit, obviously)! While I learned a lot and got a more intimate understanding of the layout of my home, now that I go my office networked, I think I'll wait to finish the project for the fall or winter.



Name: Sarah Walangitan

Institution: Supreme Court of Illinois Library

Title: Chicago Branch Librarian

Years in CALL: 2 Years

Something About Yourself: Other than reorganizing every closet and cabinet in my apartment, most of my

“Covid projects” have been food-related. I have an overly ambitious garden with a few things that are growing and a lot of things that are not. I have succeeded in making tofu, croissants, and noodles from scratch. I envision a future in which I continue to do all of these things for years to come, but that’s not necessarily compatible with my hopes to spend less time at home sometime soon. Plus, the croissants at the bakery down the street taste much better.

CALL ARCHIVES COMMITTEE 2019-2020 ANNUAL REPORT

BRITTANY NICHOLE ADAMS, LUCY ROBBINS

The 2019-2020 CALL Archives Committee was comprised of Committee co-chairs Brittany Adams and Lucy Robbins, as well as Committee members, Patricia Scott, Jill Meyer and Matt Timko. Joe Mitzenmacher served as board liaison.

The CALL archives were moved back to the city from Northern Illinois University to Loyola University Chicago. The main effort this year was to get the new archives set up at Loyola and to make a plan to digitize the files. The CALL board authorized the committee to purchase file cabinets to house the archives, but with the disruption of the year due to COVID-19, we were not yet able to do so. During the 2020-2021 year, we plan to continue to set up the archives and begin the digitization process using the CALL hard drive and/or CALL Google account.

CALL BULLETIN COMMITTEE 2019-2020 ANNUAL REPORT

EMILY BARNEY, EMILY BYRNE, MATTHEW TIMKO

The CALL *Bulletin* has published 3 of the four 2019-2020 issues up to the writing of this report (Issues 252-254) with the Spring and Summer issues to be published in the near future. The committee for the most of the year included Emily Barney (co-editor), Emily Byrne (co-editor), Matt Timko (co-editor), Debbie Ginsberg and Sarah Reis.

Issue 255 remains delayed since (1) ABA Techshow attendance was lower than expected, thereby undermining our call for articles and (2) COVID 19 issues have led to remote working and a lack of submissions. While we are currently working on getting content it has proven very difficult. One consideration is to essentially fold the Spring and Summer issues into a single one, and then at some point next year have a COVID retrospective special issue to make up the content. The Editorial Board is considering several options, but unfortunately the content has dried up in recent months.

Matt Timko, as co-editor, was absent for three months (between October and January) due to parental leave due to the birth of his daughter.

To access the 2019-2020 issues, please visit the *Bulletin* website or view the pdf versions through the CALL Website.

CALL BYLAWS COMMITTEE 2019-2020 ANNUAL REPORT

PATRICIA SAYRE-MCCOY, JEAN M. WENGER

The 2019-2020 CALL Archives Committee was comprised of Committee Co-Chairs Patricia Sayre-McCoy and Jean Wenger

The Bylaws Committee met once during the 2019/2020 CALL year. There were no updates to the Bylaws for the current year and so no amendments were drafted or voted upon.

The Committee Chairs were engaged in the CALL leadership activities and responsive to enquires from the Board.

CALL COMMUNITY SERVICE COMMITTEE 2019-2020 ANNUAL REPORT

JAMIE SOMMER, LISA M. WINKLER

Co-Chairs: Jamie Sommer and Lisa Winkler

Members: Clanitra Nejdl, Lucy Robbins, Patricia Scott, Sarah Walangitan, Mike McMillan, and Nan Norton

Board Liaison: Megan Butman

The Community Service Committee identified Chicago-based organizations whose missions and services align with the core values and mission of CALL. Our committee members took turns pulling together and promoting opportunities for CALL members to make donations at our business meetings or volunteer their time during a coordinated day of service. Here is when and how we helped this past year:

September 2019: Alliance for the Great Lakes

(Nan Norton and Mike McMillan)

Monetary Donations: \$164

Day of Service: Sept. 28, 2019. CALL volunteers met at Montrose Beach in Chicago to remove microplastics during a beach cleanup day.

November 2019: Greater Chicago Food Depository

(Jamie Sommer)

Monetary Donations: \$312

Day of Service: Dec. 7, 2019. CALL volunteers went to a Repack Session at the Food Depository where they worked repackaging bulk items into smaller quantities for distribution to various food pantries, soup kitchens, and shelters for children, older adults and veterans around the city.

February 2020: Lawyers' Assistance Program (LAP)

(Lisa Winkler and Sarah Walangitan)

Monetary Donations: \$129.06

We did not organize a day of service opportunity because volunteering with LAP takes a sustained commitment.

May 2020

Due to the quarantine in response to the COVID-19 pandemic, the May Business Meeting was canceled. As a result we did not organize a fourth collection or day of service; however, we are currently looking into the feasibility of a remote collection in light of the extended social distancing guidelines and their likely impact on our September meeting.

Thank you to all CALL members for their support of the Community Service Committee's initiatives and to all of the Community Service Committee members for their time, creativity, and enthusiasm for coming up with ways we can all give back to our local communities!

CALL CONTINUING EDUCATION COMMITTEE 2019-2020 ANNUAL REPORT

DEBBIE GINSBERG, TOM KEEFE

The Continuing Education Committee sponsored three successful presentations this year past. They were:

- ***Nailing Your AMPC Proposal – Tips from the Trenches*** (webinar, September 17th, 2019)
- ***The Occasional Intellectual Property Law Researcher*** (webinar, December 5th, 2019)
- ***What's New and Improved in Free and Low-cost Legal Research*** (May 21st, 2020)

All of these programs were recorded and available on the CALL website. We would like to thank all our wonderful CALL volunteer speakers—Shari Berkowicz Duff, Diana Koppang, Todd Hillmer, and Nan Norton—for their assistance in making these programs a success.

As always, our programs were driven by our fabulous volunteer committee members. They were: co-chairs Tom Keefe and Debbie Ginsburg, Julie Pabarja, Simone Srinivasin, and Lisa Winkler. The co-chairs would like to thank all the volunteer members for their commitment and hard work helping us put together good education programs this year.

We had the benefit this year of using our new Zoom webinar platform for the first time. Although there was a learning curve with Zoom, we think it will serve us well as a platform in the future.

The committee stayed well within its budget. Our only expense was a speaker fee for Carole Levitt of Internet for Lawyers for her participation in the ***What's New and Improved in Free and Low-cost Legal Research*** webinar.

That is all.

CALL CORPORATE MEMORY COMMITTEE 2019-2020 ANNUAL REPORT

JEAN M. WENGER

The 2019-2020 Committee members were chair Jean Wegner, Susan Siebers, Betty Roeske, and Heidi Kuehl. Phillip Johnson, CALL Secretary, was the Board liaison. Susan needed to withdraw from the Committee mid-year. We appreciate and acknowledge her longstanding dedication to CALL and our corporate memory.

The Committee's work and activities directly support the institutional history goals of CALL and preserve CALL policies by updating the Policy Log. The Committee's work includes reviewing Board minutes, identifying new, amended, or rescinded policy, and updating the policy log with those updates approved by the Board. The Committee examined Board minutes from April 2019 through March 2020 and added the updates approved by the Board to the CALL Policy Log. Additionally, the Committee drafted, and the Board approved, clarifying the type of items appropriate for the Policy Log, the CALL Handbook, and the Committee Cookbooks.

The Corporate Memory Committee wishes to thank Phillip Johnson for his guidance and assistance, and the CALL Board for their timely review of our recommended additions to the CALL Policy Log. The Chair expresses her appreciation to the Committee for their dedication and looks forward to our work in 2020-2021.

CALL GOVERNMENT RELATIONS COMMITTEE 2019-2020 ANNUAL REPORT

SARAH SHERMAN WALANGITAN

The Government Relations Committee was Eugene Giudice, Sally Holterhoff, Sarah Reis, and Sarah Walangitan (chair). The Board Liaison was Joe Mitzenmacher. The GRC met via conference call on 9/6/2019. The Chair met with the Board on 1/13/2020.

Committee Charge

Government Relations Committee keeps apprised of library-related government activity and provides information to the CALL community. In particular, stays informed of the work of the AALL Government Relations Committee and the Washington Affairs Office.

Committee Accomplishments

- Alongside the Mentorship & Leadership Development and Continuing Education committees, helped to plan and promote a CALL event at the Seventh Circuit History Museum.
- Sent a Letter to the Editor of the Chicago Tribune in response to an editorial about net neutrality. The letter was drafted with input from the AALL GRC and submitted by Joe Mitzenmacher, CALL Past President.
- Informed CALL members about progress on IL HB-4210, a bill that expands access to coroner records by reducing the fees to obtain them.
- Sponsored Eugene Giudice's attendance at the Illinois Library Association's Legislative Meet-Up on 3/6/2020. Eugene submitted a report to the Board on the event and made recommendations for future CALL involvement in advocacy efforts in the wider Illinois library community. (Cost of attendance: \$45)

Began a project to update CALL's 2012 publication *Finding Illinois Law: A Librarian's Guide for Non-Lawyers*. Coordinated with the Mentorship & Leadership Development Committee to find new chapter authors and editors. Discussed a new web presence with the Public Relations Committee. The project will be continued into the new CALL year

CALL GRANTS AND CHAPTER AWARDS COMMITTEE 2019-2020 ANNUAL REPORT

JOE MITZENMACHER

Committee members: Joe Mitzenmacher (chair), Sally Baker, Debra Denslaw, Shari Duff, Lyonette Louis-Jacques, and Leslie Strauss.

This year's Grants and Chapter Awards Committee was charged with selecting grant recipients based on established criteria for CALL members to attend professional meetings and selecting recipients for the chapter awards based on nominations from CALL colleagues.

Grant Activities

The Committee met in early September by conference call to plan out the year. It was decided that we would continue the efforts of previous Grants and Chapter Awards Committees by seeking out professional development opportunities besides AALL and encouraging CALL members to apply for grants to attend these programs, through both periodic reminders on the CALL listserv and by making announcements at CALL Business Meetings.

The Committee agreed that we would meet as needed to consider grant applications that were submitted and award grant money based on the criteria listed on the CALL Web site. However, due to hesitation to apply for grants to attend spring and summer programs such as AALL and CALI because of the growing threat from the coronavirus pandemic, the Committee decided (with Board approval) to extend the deadline for grant applications from March 31 to April 30. The ensuing cancellation of all spring and summer in-person conferences meant that we did not receive any applications for grants to attend these programs. Therefore, our Committee only awarded one CALL grant during the 2019-2020 year:

- Grant to attend IALL to Jean Wenger

During the May CALL Board meeting it was decided that the unused portion of the budgeted money for grants for 2019-2020 would be rolled over into the 2020-2021 grants budget.

Chapter Awards Activities

In February, the Committee started seeking nominations for the chapter awards via a post to the CALL listserv and by an announcement during the February Business Meeting. Due to the coronavirus pandemic, the nomination deadline was extended to April 30 to match the extended deadline for grant applications. The

Committee received nominations for each of the chapter awards and then reviewed all of the nominations. The following recipients were selected based on the criteria listed on the CALL Web site:

- Lifetime Achievement in Law Librarianship Award: Kathleen Powers Goodridge
- Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship: Clare Gaynor Willis and Diana Koppang
- Award for Outstanding In-House Publication: Jesse Bowman

Chapter awards are usually distributed during the May CALL Business Meeting. However, because the May Business Meeting was cancelled due to the coronavirus pandemic, it was decided that we would instead distribute the 2019-2020 chapter awards during the first Business Meeting of the 2020-2021 CALL year in September.

CALL MEETINGS COMMITTEE 2019-2020 ANNUAL REPORT

EUGENE GIUDICE, CARRIE PORT

The committee consisted of Carrie Port and Eugene Giudice (co-chairs), Mandy Lee, Mike McMillan, and Jill Meyer.

This year, the Meetings Committee arranged the following meeting

Date	Venue	Attendees Count	Speaker / Topic
9-19-2019	Wildfire	71	Jayne Reardon – Illinois Supreme Court Commission on Professionalism
11-7-2019	Ditka's	61	Joe Scally – Lawyers' Assistance Program
2-6-2020	Maggiano's	87	Brandon Moseberry – GDPR

A meeting in May had been planned but was cancelled due to COVID-19 global pandemic.

Mr. Brandon Moseberry, Esq., a partner at Baker & McKenzie was scheduled for the February meeting but due to a family emergency was unable to keep this commitment. He did extend his apologies and hoped that he would be able to return to speak on GDPR at a future CALL meeting. Since there was no speaker at the February meeting, it was used as an informal networking opportunity. Results of the survey from that meeting appear to show the CALL membership appreciating the opportunity for a less formal meeting. The committee encourages the board to explore more networking and informal gathering opportunities **within** the format of one of the regular quarterly meetings. Special thanks are given to Jill Meyer, Mandy Lee and Mike McMillan for consistently, effectively and efficiently staffing the registration table at the quarterly meetings.

NEON

CALL switched software from Wild Apricot to NEON. Meetings statistics were transferred over from the old software and registration for meetings for the 2019-2020 cycle were entered in NEON. Carrie Port has written instructions for how to create meeting registration in NEON including how to extract check in lists and the data for the nametags.

Non-Meeting Networking

The committee acknowledged the need and desire of members to gather informally. To that end, the committee organized seasonal happy hours. The summer happy hour held at Vapianos on 15 August 2019 and was very well attended. The Autumn happy hour held at Taste 222 on 17 October 2019 was combined with a quiz and was also well attended. The winter happy hour was karaoke night was held on 27 February 2020. Attendance at this event was small but the committee was not discouraged by it. It is requested that the board authorize planning of future events like this on a regular basis to supplement the quarterly meeting schedule. Special thanks are given to Carrie Port and Mike McMillan for discovering the karaoke venue planning the event and Carrie Port for planning the other happy hours.

Stakeholder Participation

In an effort to raise the profile of CALL in the community, the board chartered the committee to implement a stakeholder program wherein leaders in the legal and civic community are invited to attend a CALL meeting to meet the membership and to hear a little of that particular stakeholder's work in the community. The September meeting hosted Mike Bologna, a reporter who works the state and local tax beat for Bloomberg and the February meeting hosted the Honorable Thomas Sianis, Cook County Circuit Court judge. The committee encourages the board to continue this program for future meetings. CALL members have been polled in each post meeting survey for suggestions for future stakeholders. Special thanks are given to Eugene Giudice for using his personal network to help make this program a reality.

Meetings Survey

Due to the low attendance for the Fall 2019 meeting, the meetings committee decided to create a survey to determine why members were no longer attending all the meetings. Forty-seven members replied to the survey. The September and May were found to be the most popular meetings. Also, members seem open to other times for meetings and only 30% object to changing the format of CALL meetings so they are not all structured in the same way. Also, there do seem to be members that live out of state or work out of the city that would be open to online meetings.

Response to COVID-19 Pandemic

The COVID-19 pandemic have impacted the CALL membership greatly. There have been staff furloughs and layoffs and the vast majority of CALL members have been sheltering in place and working from home. In an effort to break down the isolation caused by such prolonged sheltering in place, the meetings committee has sponsored and will continue to sponsor throughout the summer of 2020 happy hour gathers held via ZOOM video conferencing. Due to fluid situation of the COVID-19 pandemic and the uncertainty of the timing of returning to offices in large scale, the September 2020 and November 2020 CALL meetings may have to be held virtually. The meetings committee stands ready respond to these new realities.

CALL MEMBERSHIP COMMITTEE 2019-2020 ANNUAL REPORT

Todd Ito

During the 2019-2020 year, the major project of the CALL Membership Committee was managing the transfer of membership information as part of the transition in association management systems from Wild Apricot to NeonCRM.

Over the year, the Membership Committee also assisted with updating the CALL Listserv email list and updating member information in NeonCRM.

CALL MENTORSHIP AND LEADERSHIP DEVELOPMENT COMMITTEE 2019-2020 ANNUAL REPORT

SARAH ANDEEN, MANDY LEE

Committee members included Sarah Andeen and Mandy Lee (co-chairs), Sally Baker, Cary Hall, Sally Holterhoff, Lyonette Louis-Jacques, Jamie Sommer.

Over the course of the 2019-2020 year, the Mentorship & Leadership Development Committee spearheaded a range of endeavors intended to support the professional development and goals of Chicago Association of Law Libraries (CALL) members. Our initiatives this year:

- Greeted and sat with new members at CALL business meetings
- Co-Chairs Met with CALL Board on November 12, 2019
- Mentored new, continuing, and prospective law librarians
- Helped the Government Relations Committee to find authors/editors for their update of Finding Illinois Law
- Matched authors with reviewers
- Added a Careers in Law Librarianship page to the CALL website and a tab to the dropdown menu (Thank you to the Membership Committee & Debbie Ginsberg)
- Encouraged new members to apply for CALL grants
- Promoted events on social media
- Promoted A Day in the Life program to Library and Information Science schools' career services (Thank you to the Membership Committee)
- Informational and Networking Events

Event 1

Title: "Creating a History Program for Your Organization: Lessons Learned from the Northern District of Illinois Court Historical Association"

Date & Time: October 1, 2019 at 3:30 PM

Location: Northern District of Illinois Court History Museum on the 21st floor of the Everett McKinley Dirksen U.S. Courthouse

Speaker: Gretchen van Dam

Description: Presentation, Tour, & Networking

Co-sponsored by the Mentorship & Leadership Development Committee, the Continuing Education Committee, and the Government Relations Committee.

Gretchen Van Dam, CALL member and Northern District of Illinois Court Historical Association Vice President and Archivist, gave a presentation entitled, "Creating a History Program for Your

Organization: Lessons Learned from the Northern District of Illinois Court Historical Association.” Afterwards, she and a colleague led participants on a tour of the Northern District of Illinois Court History Museum. The event also provided to attendees the opportunity to network informally.

Event 2

Title: “A Day in the Life of a Law Librarian” panel discussion

Date & Time: March 5, 2020 at 12 PM

Location: Chapman & Cutler

Panelists: Sarah Andeen, Sean Rebstock, Pat Sayre-McCoy, Sarah Sherman Walangitan, and Jean Wenger

Moderator: Mandy Lee

Description: Panel Discussion, Networking, & Lunch

The panel featured CALL members from academic, public, and private law libraries who shared insights into different aspects of librarianship from technical services to reference. Approximately 30 people participated in-person and 3 people attended via WebEx. CALL provided lunch and Chapman & Cutler, as host, provided drinks, snacks, and supplies.

Following the panel discussion and lunch, the networking portion offered to attendees the opportunity to meet and discuss law librarianship informally. Subsequently, the committee received a completed mentor request form; the individual was matched with a mentor. The Committee thanks all of its members and fellow CALL committees for their hard work!

CALL NOMINATIONS AND ELECTIONS COMMITTEE 2019-2020 ANNUAL REPORT

CLARE GAYNOR WILLIS

The CALL Nominations and Elections Committee had a very successful year. We were able to find nominees for all of the open positions: Vice President/President-elect, Treasurer, and Director. We were probably a month behind last year's schedule with our call for nominees, but this did not seem to affect the nomination process. Despite our good luck with a late call for nominations, I think future Nominations and Elections Committee chairs should let the call for nominations start early and go long.

The election went smoothly with help from Chris Siwa at AALL. There were some initial issues with incorrect passwords, but it was easy to fix. Our committee was very lucky to have most of its work done before the coronavirus pandemic hit. We contacted all of the nominees on their cell phones from home.

One thing our committee did not get a chance to do was revise the election timeline. As I noted above, the call for nominations was a little bit later than usual and it seemed fine. We also did not have our nominees at exactly the right time called for in the Nominations and Elections checklist. These experiences lead our committee to believe that the Nominations and Elections checklist is too conservative and not in keeping with actual CALL practice. Thus, we planned to revise the checklist. However, when we looked at the Nominations and Elections checklist we saw that most of the deadlines came from the CALL Bylaws. Because revising the bylaws is such an incredibly arduous process, we did not think it was worth making an effort to revise them. In a sense, Nominations and Elections committee chairs will have to know informally that the deadlines in the checklist are too conservative.

It was a pleasure to serve as the nominations and elections committee chair this year. Thank you for the opportunity.

CALL PLACEMENT AND RECRUITMENT COMMITTEE 2019-2020 ANNUAL REPORT

DIANA KOPPANG

The committee was Chaired by Diana Koppang. The committee members were Julie Pabarja, Debbie Rusin, and Debra Denslaw and Sandy Qiu.

The Placement & Recruitment committee met twice during the 2019/2020 year. The committee pursued a number of initiatives to recruit new members to CALL and develop the Association's outreach to students and new members. Nineteen jobs were posted to the CALL website and advertised on the CALL Listserv.

Addressing the Committee's charge of mentoring and outreach to new members, the committee attended the University of Illinois School for Information Sciences Career Fair in November, 2019. They met with students interested in law librarianship, and shared information about CALL and career prospects. For this event, the committee created informational flyers about careers in law librarianship, job search and interview tips, and upcoming CALL events. The committee representatives also directed interested students to join an email list to keep abreast of future events and networking opportunities presented by CALL. The committee also hosted a team to attend the CARPLS Trivia night in October 2019, which provided an opportunity to network with other professionals in the legal community. The Committee Chair participated in a panel discussion at the University of Illinois iSchool in March 2020 to discuss careers in law librarianship with on-campus students, and through the broadcast of the event to virtual attendees as well.

Working with the Mentorship Committee, the committee promoted a Panel Discussion on A Day in the Life of a Law Librarian in February. The panel spotlighted panelists from a variety of law librarianship positions, and provided a discussion of law librarianship careers and roles. To that end the committee also reached out to area library schools to invite library science students to attend. The committee has started a library school contact list that can be used to invite library science students to future events.

The committee created a new page on the CALL website that provides information on careers in law librarianship, and tips and sources for job searches and interviews. This page has been recommended by the AALL Law Librarianship as a Career Guidance Review Special Committee as a model to AALL in furtherance of developing a similar recruitment and career guidance page within aallnet.org.

Committee members also volunteered their time to collaborate on a data gathering project for the AALL Law Librarianship as a Career Guidance Review Special Committee. The AALL Committee was tasked with documenting law librarianship course offerings at iSchools in the U.S. in furtherance of the Special Committee's charge to assess and develop resources for law librarianship careers at a national level. The committee will continue to coordinate with Mentorship & Leadership to find new ways to engage with new members to the chapter and profession in 2020/2021.

CALL Bulletin**SUMMER 2020, PUBLIC RELATIONS**

CALL PUBLIC RELATIONS COMMITTEE 2019-2020 ANNUAL REPORT

AUGUST 27, 2020 | ARTICLE AUTHOR(S): LYONETTE LOUIS-JACQUES

In 2019-2020, the CALL Public Relations Committee had the following members: Shari Berkowitz Duff, Debbie Ginsberg, Lyonette Louis-Jacques (Chair), Sharon Nelson, and Debbie Rusin. Jesse Bowman served as CALL Board Liaison. The PR Committee had an introductory meeting on September 5, 2019 via Zoom. The Chair met with the CALL Board on November 12, 2019, via conference call to speak about the Committee's public relations-related plans for the upcoming year. During the year, the PR Committee promoted and announced CALL business meetings, CALL Chapter and AALL award winners, and other activities via social media – Twitter, Facebook, and LinkedIn., and supported the work of other CALL committees.

Specifically, Lyonette Louis-Jacques and Debbie Ginsberg live-tweeted events and posted announcements on @CALLChicago. Debbie attended the CALL business meetings, tweeted, and posted photos on Twitter. Sharon Nelson posted CALL news on Facebook and LinkedIn. Debbie Ginsberg maintained the CALL website. The CALL listserv/discussion forum was maintained by Britnee Cole. Among other activities, the PR Committee gave Diana Koppang, Chair, CALL Placement and Recruitment Committee, feedback on the new "Careers in Law Librarianship" page she created, and Debbie Ginsberg helped to add it to the drop down menu of "Jobs & Careers" at the CALL website. The PR Committee promoted the CALL Mentorship and Leadership Development Committee's "A Day in the Life" event on CALL's social media. The PR Committee helped the CALL Government Relations Committee with finding new editors and authors for revised *Finding Illinois Law: A Librarian's Guide for Non-Lawyers* (2012) and offered to help with re-imagining its web presence.

TAGGED: ◀ COMMITTEE REPORTS ◀ PUBLIC RELATIONS