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Emily Barney  
Emily Byrne  
Matt Timko

Bylaws  
Patricia Sayre-McCoy

Community Service  
Jamie Sommer  
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Continuing Education  
Debbie Ginsberg  
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Corporate Memory  
Jean Wegner

Government Relations  
Sarah Sherman

Grants and Chapter Awards  
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Meetings  
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Membership  
Todd Ito

Mentorship and Leadership Development (MLDC)  
Sarah Andeen  
Mandy Lee

Nominations and Elections  
Brittany Nichole Adams  
Lucy Robbins

Placement and Recruitment  
Diana Koppang

Public Relations  
Lyonette Louis-Jacques
In this final issue of the 2018-2019 CALL session, we take the time to consider our accomplishments as a community and what we hope to achieve in the 2019-2020 session. Each of our 14 committees submitted their reports. This year our committees introduced seasonal happy hours, sponsored or co-sponsored six educational presentations, relocated our archives, revised Article IV of our bylaws, and more! Looking forward, Jessie LeMar, president of CALL, provides words of encouragement heading into the 2019-2020 session.

We also congratulate the recipients of our annual awards: Julie Pabarja, Margaret Schilt, Keith Ann Stiverson, and Chapman & Culter.

Finally, we hear from Heidi Kuehl about the AALL Day of Advocacy, and Sarah Sherman interviews Jacob Jost from the Illinois Supreme Court on recent updates to UELMA.
Hello CALL members!

It seems like we were just at the May Business Meeting, but we blinked and here we are in September already! For CALL and the legal community, September is always a period of new starts — new students, new attorneys, new committees, and me, the new President of CALL! As we start what I hope will be another great year at CALL, I want to take time to thank all the members who stepped up to the siren song of committee work. We have a great roster of Committee Chairs and new committee members.

As always, we are an organization of volunteers, and I greatly appreciate the many hours our members dedicate to create the educational programming, social events, networking, and service that define our organization. To our new(er) members who want to be involved and don’t know where to start, there’s still time to join a committee or reach out for a mentor. Drop me a line, I’m happy to chat!
Speaking of new, we have a lot of changes and initiatives planned for the upcoming year. Last year, our Strategic Planning Committee finalized our new Strategic Plan that will take us through the dawn of 2022. It is available on the CALL website, and I encourage everyone to take a good hard look. When I hear someone say 2022, it seems light years away (to me, at least), but our committees are already working on aligning their programs and committee engagement to meet our strategic goals.

We’ve also decided that it’s time to change up some of our technology and procedures here at CALL. Due to pricing and functionality restraints, we have switched to a new membership management platform. Since 2016, CALL has used Wild Apricot for our membership and event registration, but this August we switched to a non-stone-fruit-based system, NeonCRM. Like new students struggling with printers, keycards and citation formats, there will be a learning curve with the new system, but we’re hopeful that it will streamline our registration and renewals and will be a benefit to all our members. Please be patient with us as we work out the kinks! Many of you got your first look at Neon when the September Business Meeting registration went out. Neon also replaces Survey Monkey as our non-primate-based survey tool, and it has many reporting features we hope will be useful in evaluating our membership and programming.

It was great to see so many CALL colleagues at AALL in D.C. this summer. Eight different panels and presentations at AALL featured CALL members. The topics presented included analytics, instruction, alerts, outreach, training, and contract negotiation. I was fortunate to attend the majority of these presentations, and I can say that they were all a great representation of the skills and expertise of our members!

I know that many of our committees already have programs, networking, and social events planned for the upcoming year. The first business meeting will be held September 19, at Wild Fire (159 W. Erie). I hope to see many of you there, and I look forward to working with all of you this year!
MAY 2019 CALL EXECUTIVE BOARD MEETING MINUTES

PHILIP JOHNSON, ANNIE MENTKOWSKI

AALL Headquarters,
105 W. Adams St., Suite 3300 (enter on Clark St.)
May 7, 2019 9:00 a.m.

Board Members Present: Joe Mitzenmacher, Jessie LeMar, Clare Willis, Julie Swanson, and Annie Mentkowski

Board Members Absent: Scott Vanderlin and Jesse Bowman

Significant Actions: The Board approved the strategic plan submitted by Strategic Planning Chair Jean Wenger.

Guests: In-coming Board members Lindsey Carpino, Megan Butman, and Philip Johnson; Strategic Plan Chair Jean Wenger; and Scott Burgh

Treasurer’s Report (Section IV):

1. Harris Bank Balance as of May 6, 2019: $8,524.80
2. Net Income as of May 6, 2019: $0
3. Membership numbers as of May 6, 2019, 2019: 242
AALL Headquarters
105 W. Adams St., Suite 3300 (enter on Clark St.)
June 11, 2019 9:00 a.m.

Board Members Present: Jessie LeMar, Lindsey Carpino, Joe Mitzenmacher, Julie Swanson, Jessie Bowman, Megan Butman, and Philip Johnson.

Board Members Absent: None

Significant Actions: The board voted to adopt NeonCRM as the platform to manage the website, directory, and meeting registration. This will replace Wild Apricot and Survey Monkey.

Guests: Clare Willis, head of the task force to investigate NeonCRM, by phone.

Treasurer’s Report (Section IV):

1. Harris Bank Balance as of June 10, 2019: $9,872.79
2. Net Income as of June 10, 2019: $1,911.00
3. Membership numbers as of June 10, 2019, 2019: 265
Five years ago, the Uniform Electronic Legal Material Act (UELMA) was signed into Illinois law. Our state was the 11th one to enact this uniform law; at this point it has been enacted in 21 states (Texas, most recently) plus the District of Columbia.

Starting in 2016, the official online versions of Illinois Supreme and Appellate Court opinions have been affixed with a digital signature. These signatures are administered by the Reporter of Decisions and certify that the opinion is a true copy of the official opinion.
CALL & UELMA in Illinois

Since CALL members were involved in the effort that led to the Illinois UELMA law, we have a special interest in following the progress of its implementation. The CALL Government Relations Committee (GRC) has focused on this for the past two years.

On May 9, I had a phone conversation with Jacob Jost, Reporter of Decisions, Illinois Supreme Court. Jost’s office is responsible for publishing the official versions of Supreme and Appellate Court opinions. He filled me in on the process of authenticating Illinois Court opinions, technological challenges, and plans for adopting similar authentication practices for the Illinois Supreme Court Rules.

Authenticating Illinois Court Opinions

Digital certificates are affixed to the PDF version of Supreme and Appellate Court opinions only after they are released as Official Reports. This is after the initial slip opinion has been released and the period for rehearing has passed, coinciding with a mandate from the clerk of the court for release for publication. Once an opinion is certified, it is final; there can be no further corrections or changes.
Staff members in the office of the Reporter of Decision use encrypted digital keys to authenticate opinions. These keys certify that the Reporter’s office issued the authentication. If anything about the document changes after the opinion has been authenticated, the signature will be “broken” and show that the document is not original.

**Verifying Digital Signatures**

From a typical user’s perspective, the purpose and system of authentication is not easily understandable. About a year ago, following a suggestion of a member of the CALL GRC, the Reporter’s office added an explainer to the Opinions page of their website to help users understand authentication. The explainer reads:

> “**Authentication:** Appearing at the top of published Illinois court opinions, beginning in 2016, is a symbol indicating that the PDF document has been ‘digitally signed by the Reporter of Decisions’ and attesting to ‘the accuracy and integrity of this document.’ The Uniform Electronic Material Act (5 ILCS 180/1 et seq.) requires the publisher of an official electronic record to authenticate that record. The Reporter of Decisions thus certifies that the authenticated opinion is a true copy of the official, published opinion.”

Without the explanation, the digital signatures would have no context and lack usability for anyone who is not aware of UELMA or authentication.

Certificates are viewed by opening the PDF of a court opinion in Official Reports status. The court seal appears on the first page of the document, in the upper right corner, along with a note indicating that the opinion is digitally signed by the Reporter of Decisions. The note also contains a date stamp.
When viewed in Adobe instead of a browser, more information is available. By clicking on the seal in Adobe, a pop-up box will verify who signed the document, that it has not been modified, and that the signer’s identity is valid. For those who truly want to dig into the weeds, the “Signature Properties” shows cryptographic and other security information.
The system is not without flaws, many of which occur when reading opinions in certain browsers. Opinions opened in Chrome may not immediately display the digital signature. Jost suggests giving it more time; the signature and the opinion text itself do not always load at the same time.

The issue is more complicated for Firefox users, who have found that the signature never shows even after multiple refreshes. Jost recently determined Firefox itself does not display PDF signatures and has no plans to update this feature. As of July 2019, a new disclaimer was added to the Court website stating that “the default Firefox PDF viewer will not display the authentication signature.” Despite the display issue, the authentication data is intact and documents downloaded from Firefox will still open and display properly in Adobe.

**Preservation of Official Digital Legal Material**

In addition to authentication, UELMA also addresses continued preservation and usability of legal materials in the electronic record, including backup and disaster recovery (5 ILCS 180/7). Jost explained that in addition to regular server backups, court records are backed up to a magnetic tape every day. This tape leaves the office with a staff member at the close of the day. The court’s Judicial Management Information Services (JMIS) maintains offsite storage and multiple cloud back-ups, as well as coordinating disaster planning.

**The Future: Court Rules**

A project to digitally authenticate Court Rules is currently in the works. The Illinois Supreme Court will be rolling out website updates in the near future. While there’s no specific timeline for these changes, expect that the Court Rules will look different when those updates occur.

Jost explained that the current presentation of Court Rules focuses on changes over time. While those changes are obviously important, the new presentation will focus more on immediate readability, which is what most users need. Individual rules will be published as PDF’s and each will be authenticated with a digital signature from the Reporter’s office, much the same way that court opinions are.
There will still be ways to look at prior versions of Rules; each rule will be linked to M.R. 3140’s on the court website. These “Miscellaneous Records” are released when rule changes occur and appear on the orders tab of the court website dating back to 2006. At this point, they do not currently interact with the Court Rules section of the website in any meaningful way.

The Reporter’s office has a dedicated staff member working to establish these file paths and have an initial iteration ready to go when website upgrades occur. From that point forward, updates to the Court Rules will continue to be added to the website as they are completed.

If members of CALL have questions about digital signatures, experience issues viewing them on court opinions, or have suggestions for improvement, please share these with the CALL Government Relations Committee.

On behalf of the CALL and our Government Relations Committee, I’d like to thank Jacob Jost for taking the time to talk with me and to explain the ongoing work that he and his staff are doing to implement the Illinois UELMA law.
“...[A] government of the people, by the people, and for the people, shall not perish from the earth.” – Abraham Lincoln, Gettysburg Address

Whenever I think I’m quite impossibly too busy to add another conference or professional development item to my “to do” task list, I am pleasantly reminded of how rewarding it is to continue to engage with all of the tremendously talented members of CALL/AALL and dig deeper with expansion of professional experiences. AALL Lobby Day 2019 in D.C. was a perfect example of an extremely worthy and rewarding event.

Heidi Kuehl goes to Washington!
Introduction to Lobby Day

This year’s lobby day at the annual meeting was my rst time as a participant, even though I had participated on the Government Relations committee for CALL during my rst few years as a law librarian in Chicago. The call to participate was there (and thank you to Keith Ann Stiverson for getting more CALL members, including myself, to engage!), and we had a wonderful time meeting with folks on Capitol Hill.

Our CALL visits included coordinated meetings with our Illinois senators and representatives, such as legislative staff for Illinois Senators Tammy Duckworth and Dick Durbin and Illinois Representative Danny Davis.

First Impressions

It was with some trepidation that we forged into the Lobby Day because of the political climate in Washington and current hot topics (such as the looming ICE raids) but I came away from the day of lobbying with a very positive impression of the impact that individuals might have on pending bills and was especially impressed by the attentiveness that we were received in each of ce.

Keith Ann Stiverson, Sally Wise, Sarah Sherman, and myself set out as the intrepid CALL volunteers and vigorously advocated for current pending library issues in Congress after receiving comprehensive lobbying training by AALL staff.

In front of Senator Tammy Duckworth’s Office  
(l-r): Heidi Kuehl, Sarah Sherman, Sally Wise, and Keith Ann Stiverson
Learning to Lobby

I found it fascinating to learn how to effectively craft a pitch for the pending bills and create a personal narrative for the lobbying during the morning AALL session.

Lobbying is much like a theatrical skill that must be honed, and I was especially drawn to one of the speakers during the morning session who described the lobbying activities as akin to Hitchcock screenplays that effectively play the audience like a piano. For example, it is not wise to go into lobbying activities without some training on the art and skills of the activity or knowledge of the crux of your issues.

Key Legislation for Libraries

During the morning, we also earned about the key pending bills and their stages in the legislative process as well as some history and policy information for the bills. Those bills included the Save the Internet Act (S. 682), providing free access to PACER through the passage of the Electronic Court Records Reform Act, and full funding for the Library of Congress in the 116th Congress.

I left the morning training invigorated, prepared, and ready to put our preparation into effective lobbying action and was excited to tread the path of the Hart Senate Office Buildings and the Rayburn House Office Buildings for the 1rst time.

CALL Team Members

Our group, which was led by the fearless Keith Ann Stiverson and very organized Sarah Sherman, met with all of our assigned Illinois senators and representative of ces and made strides with illuminating the library issues with the legislative assistants and staff.

Highlights, of course, were seeing the of ces of prominent Senators and House of Representatives staff and stumbling upon a few committee rooms and underground tunnels along the way. We shared lunch together in the Hart building like staffers and enjoyed a detour at the end of the day to our beloved Library of Congress.
I found it fascinating to also end the day with our fellow AALL lobbyists and recap the successes and valuable information from the day’s work plus write personalized thank you notes for our staff meetings. I’m already looking forward to my next Lobby Day and encourage you to join the CALL advocacy club!

As librarians in the land of Lincoln, we must unite and lend our legislative voice whenever possible to advance access to information in a digital age and preserve core tenets of law librarianship.
On May 9, 2019, CALL hosted our Business Meeting at Petterino’s with Marlon Luti yya, Director of Talent and Diversity at Neal, Gerber & Eisenberg LLP, who spoke about diversity and inclusion in the legal community.

**Sponsors**

Alan Fanger of Empower Legal and John Wiora of ktMINE, both sponsored this meeting and shared information about the unique legal tools their companies provide.
Featured Speaker

Marlon Lutifiyya, Director of Talent and Diversity at Neal Gerber Eisenberg shared the challenges of attracting, retaining and maximizing diversity and talent in the legal field.

Challenges

Mr. Lutifiyya highlighted the important role the library has played in addressing the default hiring practices that work against increasing diversity and inclusions.

Through the process, he noted how important it is to avoid “outsourcing” diversity work to rules alone. He said the library and other committed staff are essential to building a different company-wide commitment.
Emily Barney Tweets from the Meeting

Award Winners

2019 Outstanding In-House Publication
Chapman and Cutler LLP

2019 Lifetime Achievement in Law Librarianship Award
Margaret Schilt
Committee Reports

Community Service Project

The Community Service committee collected in-kind donations and cash for The Anti-Cruelty Society, which, at 120 years old, is Chicago’s oldest and most comprehensive animal welfare organization. You can also donate online via the links below. If you donate online, please indicate that the gift is on behalf of Chicago Association of Law Libraries.

- Make a Gift page
- Wish List for in kind items

Donations for The Anti-Cruelty Society
The winner of this year’s award for outstanding in-house publication is the Chapman & Cutler Research Services team.

They used a graphic of a book flipping open into a computer that was created by the firm’s marketing department and adapted it to make promotional logos for their events and newsletters. They made attractive, professional-looking signs.

The Grants and Awards committee was especially impressed with their big Bingo card. Attorneys could complete some of the basic research and library tasks on the card to try to earn Bingo.

Chapman and Cutler’s signs are creative and useful and show how librarians can adapt what they have available to promote events and services. Please join me in congratulating them on this award!
The Chicago Association of Law Libraries honors Margaret Schilt with the 2019 Outstanding Lifetime Achievement in Law Librarianship Award.

Margaret Schilt is retiring this June after 19 years as a librarian at the D’Angelo Law Library at the University of Chicago. The Lifetime Achievement Award is a fitting tribute to her career of active and engaged service to our profession.

Margaret Schilt is retiring this June after 19 years as a librarian at the D’Angelo Law Library at the University of Chicago. The Lifetime Achievement Award is a fitting tribute to her career of active and engaged service to our profession.

Margaret entered the field of law librarianship in the spring of 2000 after a successful career as a practicing lawyer and then stay-at-home parent. She quickly emerged as a skillful librarian who colleagues relied upon for her intelligence, commitment to her work, creativity, and sound judgment. In nearly twenty years, Margaret has made outstanding contributions to the Chicago law library community beyond what many professionals achieve in a longer career.
Margaret has been active in CALL since she became a librarian. She has been a member and chair for five different CALL committees and served as CALL President from 2014-2015. Prior to her time on the CALL Executive Board, Margaret coedited the CALL Bulletin for four years, contributing her own articles and editing numerous others. She was instrumental in CALL’s creation of a Legislator of the Year Award and in leading an effort to evaluate the future of the CALL Bulletin.

Margaret has provided invaluable service to the American Association of Law Libraries in a variety of roles. She served on the Executive Board of the Academic Law Libraries Special Interest Section and was instrumental in the ALL-SIS Faculty Services Committee, as it evolved from a roundtable discussion group to a standing committee. Additionally, Margaret was appointed to the AALL Research and Publications Committee and was the AALL Chair of the Council of Newsletter Editors for two years.

Margaret Schilt’s contributions to the profession have extended beyond her participation in association and committee work. She has shared her expertise on assessment and surveys, blogs and other newer modes of scholarship, digital repositories and, most notably, faculty services.

Throughout her career, Margaret Schilt has been a respected colleague and leader in the Chicago law librarian community and, nationally, in the American Association of Law Libraries. She is an extremely worthy recipient of CALL’s Award for Outstanding Lifetime Achievement in Law Librarianship.
The Chicago Association of Law Libraries honors Keith Ann Stiverson with the 2019 Outstanding Lifetime Achievement in Law Librarianship Award.

When Keith Ann retired in 2018, it marked the end of a decades-long career that spanned roles, geography, and countless revolutions in the way information is distributed.

Through it all, Keith has remained, as the Chicago Daily Law Bulletin once described her, in a turn of phrase that made all of us cringe, “One librarian who doesn’t keep quiet.” We are all fortunate that she didn’t keep quiet, and we should now raise our own voices to thank her for that service.
Keith Ann's professional biography is well-known to most, but I’ll hit some of the highlights here. Prior to being named Director of the IIT Chicago-Kent Law Library in 2001, Keith Ann spent five years at the University of Texas at Austin, where she served as associate director of its law library. Before that, she served as Special Assistant to the Law Librarian of Congress for 8 years.

Keith has been an active AALL member throughout her career. She has been especially involved in the association’s efforts to ensure permanent public access to legal materials. She advocated for all law libraries through her work on the AALL Government Relations Committee, first as a committee member and later with two terms as chair.

Of note, Keith worked tirelessly for the Uniform Electronic Material Act (UELMA) and successfully persuaded the Illinois General Assembly to pass the Act here in Illinois.
Keith was elected vice president/president-elect of AALL in 2013. Her work on the AALL Executive Board was a fitting conclusion to her years of service to our profession.

One of her initiatives was ensuring that educational offerings support members throughout their careers. This exemplifies her concern for the growth of a professional at all stages of their career and for the considered sustainability of professional associations.

Speaking from a personal perspective, Keith's biggest contribution to law librarianship may have been her ability and willingness to help launch the careers of so many leaders in our field.

Three out of Seven members of the current CALL Executive Board and 4 out of the last 7 CALL Presidents attended what one nominating member referred to as “the Keith Ann Stiverson School of Success” (i.e., worked at Chicago-Kent from 2001-2018).

Passing through the School of Success often meant tearful goodbyes and objective losses for Chicago-Kent. But that is why Keith was such a great leader: her service was to law librarianship before service to any individual institution.

In any room of leaders in our profession, you are likely to find individuals who would list Keith Ann as a mentor, and you are guaranteed to find many who would count her as a friend.
The Chicago Association of Law Libraries honors Julie Pabarja with the 2019 Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship.

This year, CALL gives our award for outstanding contribution to law librarianship to Julie Pabarja. We are recognizing her dedication and the passion she exudes for the profession, as well as the organization. Julie is always willing to go the extra mile for CALL.

In 1982 the Chicago Association of Law Libraries established the Agnes and Harvey Reid Award to honor individuals who give outstanding service to CALL or who make an outstanding contribution to law librarianship.

The award was named for two people who were long-time friends and generous supporters of both CALL and the American Association of Law Libraries. Although the Reids weren’t law librarians themselves, they had strong ties to the law library world.
Julie epitomizes the standards for this award. Not only has she served on the executive board, but she has also done a stellar job co-chairing CALL’s continuing education committee. For the past two years Julie has played an integral part in upping CALL’s continuing education game. During her time as co-chair the committee has planned and hosted a continuing education program nearly every month. This is no small feat, and it has led to many CALL members learning new skills and growing the profession as a whole.

Aside from being an excellent CALL member, Julie is wonderful colleague. She is always quick with a smile and words of encouragement. The member who nominated Julie told the committee about an interaction with Julie that I think many CALL members have had:

“Julie probably doesn’t remember this, but I sat with her at my very rst CALL Business Meeting. And, even though it was obvious she had friends all over the room and at our table, she made a point of introducing herself, welcoming me to organization, and making sure that everyone else at the table introduced themselves too. This meant so much to me as a rookie law librarian.”

That story exemplifies how Julie works to grow the network of CALL librarians while also bringing us closer together.
The 2018-2019 CALL Archives Committee was comprised of Committee co-chairs Matt Timko and Brittany Adams, as well as Committee members Anne Danberg, Pat Sayre-McCoy, and Clanitra Stewart Nejdl. Board Member Annie Mentkowski served as liaison.

The main effort and accomplishment of the Committee for this year was relocating the Archives from Northern Illinois University, which is more than 60 miles away from CALL/ABA Headquarters, to a more centralized location in the city.

With the help of President Joe Mitzenmacher, of Loyola University Chicago’s School of Law Library, and Patricia Scott, Director of the LUC Law Library, CALL received permission to relocate the archives there. This task was accomplished the same day as the September 2018 CALL Business Meeting, with special thanks to Clanitra Stewart, Scott Vanderlin, and Matt Timko.

While this move was the major accomplishment of the Committee this year, there are two other considerations worth mentioning. First, we examined the Committee’s charge and retention plan to see if any updates were necessary. We made our suggestions in September 2019, although the Board decided to postpone making changes. Second, Matt Timko and Brittany Adams considered digitization work ows, but this task has been pushed to the following year’s Committee.
The CALL Bulletin has published 3 of the four 2018-2019 issues up to the writing of this report (Issues 249-251) with the Summer issue (252) to be published in September 2019. The committee for the most of the year included Emily Barney (co-editor), Clanitra Stewart Nejdl (co-editor), Matt Timko (co-editor), Emily Byrne, Annie Danberg, Debbie Ginsberg, Philip Johnson, and Sarah Reis. On May 2, 2019 Clanitra Stewart Nejdl took a position at Vanderbilt University, leaving the third co-editor position vacant for the remainder of 2018-2019.

While Issues 249 and 250 included myriad articles on several different subjects, Issue 251 was entirely devoted to legal technology with a sub-focus on the ABA Techshow. Co-Editor Emily Barney was able to procure press credentials for the show and reported back extensively on the various sessions. For issue 252, the focus will be on reviewing the 2019 AALL Annual Meeting, Grant Recipient reports, and publishing the 2018-2019 committee reports.

Beyond the publishing of the issues, the committee moved forward in organizing the Bulletin website, the CALL Bulletin page, and roles of the committee members in the Bulletin publication. During the year, almost every member of the committee contributed one article, and this will be something that we hope to continue into 2019-2020. The co-editors formed a Google Doc to better organize the breakup of editing tasks, as well as sort out the metadata requirements before publishing in WordPress. Emily Barney better organized the older issues on the Bulletin website, as well as archived the Table of Contents pages from past issues, which had been replaced and overwritten with each new issue. Finally, the committee began the process to update and fill out with more detail the Bulletin handbook, including a publishing checklist. Completing this update will be one of the priorities for the committee entering into the 2019-2020 term.

To access the 2018-2019 issues, please visit the Bulletin website or view the pdf versions through the CALL Website.
The CALL Bylaws Committee had a successful year in 2018/2019, shepherding changes to the CALL bylaws to align them more closely with the bylaws of the parent AALL. The Committee was chaired by Eric Parker, and had Margaret Schilt, Therese Clark Arado, and Matt Timko as members.

Article IV Update
Margaret Schilt, previous Chair of the Bylaws Committee, worked with the 2017/2018 CALL Board to approve changes to the Bylaws language. In summary, the language changes were in Article IV: eliminating the category of associate member, and eliminating the requirement for 10 consecutive years of active membership in order to qualify for retired membership status.

The language changes were approved by vote of those present at the November 8, 2018 CALL business meeting. They were also approved by membership via vote held in conjunction with the officers’ election in March, 2019.

Additional Suggestions
Looking forward, additional changes to the CALL bylaws were suggested by the AALL Bylaws and Resolutions Committee in 2018:

- In Section 4.5 the grammar around the fax option seems odd. This section might be ready for an overhaul.
- Section 7.5 raises questions about requirements for publishing the bylaws. Is the Membership Directory published on a particular schedule? Also, is this a bit of specificity that is unnecessary?
- Section 9.2 uses a somewhat confusing construction to stagger the Secretary and Treasurer and might be better described as being on odd or even years or something else.
- The method of voting laid out in Section 9.5 is referenced as the model for voting in special elections (Section 10.3) but because there are specified dates a special election could easily run afoul of the letter of the bylaws. Perhaps a rewrite is required here as well.
- The bylaws make numerous references to ballots but they are only described for the election of officers and directors. Are these ballots to be created in the same way and should the election follow the same procedure as that for electing officers? Do you run into the same question of dates for a non-regularly scheduled vote?

Finally, a large thank you is in order to Margaret, Therese, and Matt for the service on this committee this past year. They made the work easy and enjoyable.
CALL COMMUNITY SERVICE COMMITTEE
2018-2019 ANNUAL REPORT

PATRICIA SCOTT & JAMIE SOMMER

Co-Chairs: Patricia Scott & Jamie Sommer

Members: Anne Danberg, Claire Toomey Durkin, Valerie Kropf, Nan Norton, Jamie Stewart

Board Liaison: Scott Vanderlin

Our Committee met virtually, via email, throughout the year to suggest, investigate, and choose Chicago-based organizations to highlight and collect donations for at our business meetings. Different Committee members (noted below) took lead responsibility for organizing each meeting’s collections. The following items and money were collected for the listed organizations at the CALL business meetings:

**September 2018: SitStayRead**

(Patricia Scott; Jamie Sommer)

Monetary Donations: $241.35

In Kind Donations: CALL members purchased books directly from SitStayRead’s Amazon Wishlist.

**November 2018: A Safe Haven**

(Nan Norton)

Monetary Donations: $327.82

In Kind Donations: Several bags of linens.
February 2019: Chicago Coalition for the Homeless; Greater Chicago Food Depository (Claire Toomey Durkin; Valerie Kropf)

Monetary Donations (for Chicago Coalition for the Homeless): $249.00

Online Food Drive Donations (for Greater Chicago Food Depository): $54.50

In Kind Donations (for Greater Chicago Food Depository): 4 bags of non-perishable groceries

May 2019: Anti-Cruelty Society

(Anne Danberg; Jamie Stewart)

Monetary Donations: $151.80

In Kind Donations: Grooming brushes, chew toys, cat food and catnip were collected at the meeting and several additional boxes of items were bought from the Anti-Cruelty Society’s Amazon Wish List by CALL members and sent directly to the Society.

In total, the Community Service Committee’s efforts collected $1024.47 in monetary donations and many boxes of goods from generous CALL members at our late 2018 and early 2019 business meetings.

Also, on March 9, 2019, ten CALL members volunteered at the Greater Chicago Food Depository (GCFD). We joined groups of volunteers from a number of other Chicago organizations to pack fresh pears for distribution to the GCFD’s network of food banks.

Thank you to all CALL members for generously supporting the Community Service Committee’s efforts!
CALL CONTINUING EDUCATION COMMITTEE
2018-2019 ANNUAL MEETING

TOM KEEFE & JULIE M. PABARJA

We would like to thank the committee members including Lisa Winkler, Bob Winger, Virginia Brown, Simone Srinivan, Emily Byrne, Susan Seibert, Debbie Ginsberg, for their commitment and hard work helping us put together good education programs this year.

The Continuing Education Committee had a very successful year. We sponsored or co-sponsored six successful presentations:

**Continuing Education Committee Events**

- *Dictating the Must-Haves and Proposing a Program for AALL 2019* (webinar, September 6, 2018)
- *An Introduction to Securities and Corporate Law Research* (webinar, November 15, 2018)
- *Legal Analytics: Beyond the Buzz* (webinar, December 14, 2018)
- *Roundtable on Engaging Active Learning in the Classroom* (in-person, February 26, 2019)
- *So What if it’s Not Perfect: Creating Training Videos Using What You Have* (webinar, April 9, 2019)

The committee tried to identify topics that would interest private law firm librarians, academic, and government librarians. All of the programs were driven by our fabulous volunteer committee members. A special shoutout goes to Debbie Ginsberg who played a role in most of the programs.

Most of these programs were recorded and available on the CALL website.

**Recommendations**

The committee had discussions with the Board regarding the registration fee requirement to a program. The committee feels strongly that education is a member benefit and the administrative tasks related to collecting a nominal fee was burdensome for the committee. The Board discussed our concerns and decided to no longer make it mandatory to charge a fee but to leave it to the discretion of the committee on whether a registration fee would be charged.
The committee also asked the Board to review other options for a webinar platform. CALL has been using join.me due to the needs of the committee at the time and pricing. However, other platforms now available are easier to use. The Board will review this issue at renewal time later this year.

The committee has stayed within budget. This is due to no speaker’s fees or added expenses. The committee did spend some money to provide lunches at some of the programs.
The committee members who assisted in the 2018-2019 review of minutes and policy log changes were: Judy Gaskell, Betty Roeske, Susan Siebers, and Robert Winger. Annie Mentkowski assisted tremendously through her work as CALL Secretary while compiling the minutes and communicating changes to the Board.

The committee successfully reviewed the remaining board meeting minutes during fall 2018 and submitted suggested changes to CALL Secretary, Annie Mentkowski. The committee focused its efforts on streamlining the review processes for minutes by using the Chair as executive decision-making for communicating critical changes and policies to the secretary/board. The committee’s work and activities directly support the institutional history goals of CALL and also preserved CALL policies by updating the policy log (which needed review from 2016-2019 for substantive policies consolidated in the most recently edited log).

The committee continued to meet and work during the spring term to consider further work and revisions to the CALL policy log. A subcommittee was convened to review those minutes with the Chair having final review of the backlogged incorporation of the CALL recent policies (2016-present) into the policy log. The Chair then reviewed those major policies and included those substantive policies in a document to the Board at the May board meeting. The committee also reviewed all meeting minutes during the 2018-2019 year to suggest any changes to the CALL secretary and the Board. Overall, the main activities for the year were reviewing the minutes, suggesting a slight change to the CALL corporate memory committee charge for more frequent review and communication of CALL corporate memory log policies/revisions to the Board, and then editing the CALL corporate memory log to make it current through 2019. The Board approved the revisions to both the CALL policy log and the Committee’s charge for more frequent consultation and advice and consent of the CALL Board regarding any edits to the CALL Policy Log.

The CALL Board was very supportive in the endeavors of the committee to improve process and CALL recordkeeping through more frequent incorporation of edits to the policy log this year. The Committee’s efforts will likely preserve the institutional memory of CALL in a more efficient fashion for the foreseeable future.
The 2018-2019 Government Relations Committee was Carolyn Hersch and Sarah Sherman (co-chairs) and Sally Holterhoff the Board Liaison was Joe Mitzenmacher.

Committee Charge
Government Relations Committee keeps apprised of library-related government activity and provides information to the CALL community. In particular, stays informed of the work of the AALL Government Relations Committee and the Washington Affairs Officer.

Committee Goals
Contact the Reporter of Decisions for the Illinois Supreme Court to discuss UELMA implementation for court opinions. Publish an article in the CALL Bulletin to update members on progress and future projects.

Work with the Continuing Education Committee to conduct one event related to Government Relations.

Committee Accomplishments
The Government Relations Committee met twice this year via conference call.

CALL was represented at the Illinois Library Association’s Legislative Meet-Up in February 2019. A write-up of the event was featured in the CALL Bulletin.

- Cost for one member’s attendance: $45

Promoted AALL’s Online Advocacy Training (12/4/18) via the listserv and an announcement at the Business Meeting.

Promoted AALL’s Day on the Hill (7/12/19) and Virtual Lobby Day via the listserv and the CALL Bulletin.

Committee members spoke to Jacob Jost, Reporter of Decisions for the Illinois Supreme Court, to get an update on UELMA and future projects related to its implementation in Illinois. Updates to CALL are forthcoming.
CALL GRANTS AND AWARDS COMMITTEE
2018-2019 ANNUAL REPORT

CLARE GAYNOR WILLIS

Committee members: Clare Willis (chair), Sarah Andeen, Shari Duff, Debbie Ginsberg, Philip Johnson, Lyonette Louis-Jacques, Patricia Scott, and Beth Schubert.

The Committee had a very successful year. We met once in person at the beginning of the year to discuss how we would monitor opportunities for continuing education opportunities and how we would publicize them to members. This grew out of last year’s effort to let CALL members know about more continuing education opportunities beyond AALL.

There were two issues with this task: First, our effort was duplicated by another effort by the Mentorship and Leadership Development Committee. Next year, it would be good to coordinate more. One possible collaboration would be to have Mentorship and Leadership Development could monitor opportunities, share them with CALL members, then Grants and Awards could remind members that grants are available for those opportunities. The second issue with our effort to publicize opportunities outside of AALL was that no one applied for a grant for anything other than AALL (with the exception of one CALI application). We did not have any applications until the March deadline.

We extended the application deadline for one week past the stated deadline to get more applications. This was a good strategy and I would recommend it for next year’s committee.

Ultimately, the committee gave grants to Tom Keefe (Loyola) to attend CALI; Tom Gaylord (Northwestern) to attend AALL; Diana Koppang (Neal, Gerber & Eisenberg) to attend AALL, the PLLIP Summit, and the Executive Leadership Institute; Anne Hudson (DePaul) to attend AALL; Sarah Sherman (Supreme Court of Illinois) to attend AALL and CONELL; and Leslie Strauss (DuPage County Law Library) to attend AALL and CONELL.

We had nominees for every award. The winner of this year’s award for outstanding in-house publication is the Chapman and Cutler Research Services team. The award for Outstanding Lifetime Achievement in Law Librarianship went to Keith Ann Stiverson and Margaret Schilt. The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship went to Julie Pabarja.
CALL MEETINGS COMMITTEE
2018-2019 ANNUAL REPORT

TODD HILLMER & CARRIE PORT

Committee members were Todd Hillmer (co-chair), Tami Carson (co-chair 2018), Carrie Port (co-chair 2019), Sheri Lewis and Keely Ward. Jessie LeMar was the board liaison.

Business Meetings

The Meetings committee planned four business meetings for the 2018-19 year. Dates, locations, number of registrants for each business meeting are shown in the table below.

<table>
<thead>
<tr>
<th>Date</th>
<th>Location</th>
<th>Registrants</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 20, 2018</td>
<td>Wildre 159 West Erie St.</td>
<td>85</td>
</tr>
<tr>
<td>November 8, 2018</td>
<td>The Berghoff 17 West Adams St.</td>
<td>94</td>
</tr>
<tr>
<td>February 21, 2019</td>
<td>Maggiano’s 516 N Clark St.</td>
<td>74 (3 SLA)</td>
</tr>
<tr>
<td>May 9, 2019</td>
<td>Petterino’s 50 W. Randolph St.</td>
<td>81</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td><strong>334</strong></td>
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</tbody>
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Happy Hours

The committee also launched a series of seasonal happy hour meet-ups this past year.

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<thead>
<tr>
<th>Date</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>Summer</td>
<td>South Branch Tavern Grill 100 S Wacker Dr.</td>
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<tr>
<td>August 21, 2018</td>
<td></td>
</tr>
<tr>
<td>Fall</td>
<td>River Roast 315 N LaSalle Dr.</td>
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<tr>
<td>October 16, 2018</td>
<td></td>
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<tr>
<td>Winter</td>
<td>Slightly Toasted 22 N Clinton St.</td>
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<tr>
<td>December 11, 2018</td>
<td></td>
</tr>
<tr>
<td>Spring</td>
<td>Chicago Athletic Association 12 S Michigan Ave.</td>
</tr>
<tr>
<td>April 8, 2019</td>
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Observations/Recommendations by the Committee

1. Online payment at the time of registration has been increasing which aids the check-in process on the day of business meetings. Electronic payment or pre-payment via check to the CALL post office should continue to be encouraged as this positively impacts the check-in experience for attendees.

2. Some members have experienced usability issues when registering using our current system, Wild Apricot. As a CALL task force is currently evaluating alternatives to Wild Apricot, this may be a moot point.

3. Similarly, the committee has experienced some pain points in creating post-meeting surveys with Survey Monkey. This concern may also be addressed by adoption of a new system; if not, then an alternative should be explored.

4. The November meeting at The Berghoff is turning into a tradition and was our best attended meeting of the year. Service at the venue this year was aided by sending a detailed request in advance including a meeting timeline and color codes corresponding to entrée selections. It is the hope of the committee that this tradition continues.

5. At the last meeting, we tweaked our check-in process by adding a second check-in sheet limited to groups intending to pay at the door. This helped alleviate the log-jam that often accompanies a group arriving together and paying with a single check.

6. The addition of seasonal happy hours has met with a positive reaction; these were held in the off months of the business meetings this past year as to not make any one month feel too crowded. It is our recommendation that these happy hours continue, perhaps they could be calendared at the start of the year and included in announcements at business meetings to help encourage participation.

7. Pricing and budgetary concerns have been noted in the past. A price increase may be worth exploring but is not of immediate concern.
CALL MEMBERSHIP COMMITTEE
2018-2019 ANNUAL REPORT

STEPHANIE CRAWFORD

During the 2018-2019 year the Membership Committee published updates to the CALL Membership Directory in September 2018, November 2018, and December 2018.

Over this year the Membership Committee also assisted with updating the CALL Listserv email list and updated member information in Wild Apricot.

As per the 2019 Bylaws Amendment, the Committee removed the Associate member category from Wild Apricot prior to the start of the 2019-20 membership renewal period.
This year the Mentorship & Leadership Development Committee focused on cultivating mentorship through informal brown-bag gatherings, providing support for our members by reviewing program and article submissions (thank you Heidi and Debbie), and welcoming new members at CALL Business Meetings (thank you Mandy and Sally).

We encouraged new members to apply for grants and attend AALL's CONELL, with two new members attending with grants. We encourage everyone to visit the MLDC calendar to find upcoming conferences and publishing opportunities, which is designed give members grant ideas (thank you Lyo and Sarah for all of your hard work on this).

Learn more about this year’s informal brown-bag gatherings below!

MLDC Events:

CALL AALL Program Proposal Process Webinar
(Continuing Education Presentations, September 6, 2018)

Speakers:
- Debra Denslaw, Faculty Services Librarian Valparaiso University Law School Library
- Deborah Ginsberg, Educational Technology Librarian IIT Chicago-Kent College of Law

New Member Mentorship Brown Bag
January 24, 2019 from 12-1 pm
Chicago-Kent College of Law 565 W. Adams St. Chicago IL 60661

Speakers:
- Lindsey Carpino, Digital Resource Analyst, Sidley Austin LLP
- Debbie Ginsberg, Educational Technology Librarian at Chicago-Kent College of Law
- Mandy Lee, Research & Instructional Services Librarian at Chicago-Kent College of Law
- Annie Mentkowski, U.S. Railroad Retirement Board Agency Librarian
Mentorship and Leadership Development Committee (MDLC)
Mentorship/Networking Event

February 25, 2019 from 12-1pm
AALL Headquarters 105 W Adams St Suite 3300, Chicago, IL 60603

Speakers:
- Brittany Adams, Special Collections, Archival and Digitization Services Librarian, Northwestern Pritzker School of Law
- Sarah Andeen, Director of Knowledge and Research Services, Chapman and Cutler LLP
- Lindsey Carpino, Digital Resource Analyst, Sidley Austin LLP
- Vani Ungapen, Executive Director, AALL

Mentorship Lunch at Revival Food Hall

May 23, 2019 from 11:30-12:30pm
Revival Food Hall, 125 S. Clark

Organizers:
- Sally Holterhoff, Associate Professor Emerita at Valparaiso University Law School Library
- Mandy Lee, Research & Instructional Services Librarian at Chicago-Kent College of Law

MLDC Committee Work

Thank you to the MLDC committee for all of their hard work this past year! Committee Members included:
- Heidi Kuehl
- Debbie Ginsberg
- Lyonette Louis-Jacques
- Mandy Lee
- Sally Holterhoff
- Sarah Andeen

We had three sub-committees focused on (1) new members/mentorship, (2) professional development encouragement and (3) workshop for submitting writing and program proposal help.

We launched a MLDC page on the CALL website featuring MLDC events, mentorship form, committee information and who to contact for getting involved and submitting programs. Also, this page features a list CALL member publications and presentations from the past year.
CALL NOMINATIONS AND ELECTIONS
COMMITTEE 2018-2019 ANNUAL REPORT

TODD ITO

Chair: Todd Ito
Members: Scott Burgh, Stephanie Crawford, Konya Moss, Jamie Sommer, and Jamie Stewart

CALL Election

The Committee started seeking nominations for candidates to run for Director, Secretary, and Vice President/President Elect in August 2018 via the CALL listserv and recommendations from the Board and Committee members.

The Committee identified members who would be suitable for these Executive Board positions and asked them to be put on the slate.

The slate was announced on the CALL listserv.

Vice President/President-Elect

- Lindsey Carpino, Sidley Austin
- Matt Timko, Northern Illinois University College of Law

Secretary

- Todd Hillmer, Marshall, Gerstein & Borun
- Philip Johnson, John Marshall Law School

Director

- Sarah Andeen, Chapman & Cutler
- Megan Butman, DLA Piper

The online election was held from February 15, 2019 through March 15, 2019. The Committee worked with AALL headquarters to set up the online election.

The Committee also coordinated with the Bylaws Committee to include a vote on an amendment to the CALL Bylaws. There were 242 eligible voting members.

The results of the election are as follows:

- Vice-President/President-Elect: Lindsey Carpino
- Treasurer: Philip Johnson
- Director: Megan Butman
- Yes on the Bylaws amendment.
CALL PLACEMENT AND RECRUITMENT COMMITTEE 2018-2019 ANNUAL REPORT

SUSAN BERG

Committee members: Susan Berg (co-chair), Lucy Robbins (co-chair), Megan Butman, Sarah Reis

2018-2019 Activities

The CALL Placement and Recruitment Committee posted 28 job postings in 2019.

- The Placement & Recruitment Committee continued the policy of receiving and posting jobs advertisements as they came through the CALL website Job Posting Form.
- Job postings were added to the Jobs & Careers Job Postings section of the CALL website.
- Job postings were also sent to the CALL listserv.

Recommendations

Many postings came through, were posted, then we were asked to re-post because the requester made a mistake or did not indicate where to apply.

Instructions need to be added that this information must be provided. This happened on more than several occasions this year which was not the case the year before.
CALL PUBLIC RELATIONS COMMITTEE
2018-2019 ANNUAL REPORT

SHARON L. NELSON & DONNA M. TUKE

Committee:

Liaison:
Jesse Bowman, jesse.bowman@law.northwestern.edu

Co-chairs:

• Sharon Nelson, slnelson@niu.edu
• Donna Tuke, dmtuke@gmail.com

Members:

• Lyonette Louis-Jacques
• Shari Berkowitz Duff
• Matt Timko
• Debbie Ginsberg

Social Media Accounts:

• Twitter: @CALLChicago
• Facebook: https://www.facebook.com/CALLChicago/
• LinkedIn: https://www.linkedin.com/groups/3417602/

Activities

During the 2018-2019 business year, Donna Tuke and Sharon Nelson served as co-chairs of the Public Relations Committee. Donna and Sharon split the responsibilities.

Donna primarily promoted CALL's activities via Facebook and Twitter. Donna added The Board’s updated photo to the Facebook page. Business lunch information was posted and promoted with scheduled posts on Facebook. We live-tweeted when a committee member was in attendance. The organic reach of those posts was moderate.

News of election results and the current Bulletin issues were also posted on Facebook. Also, using the CALL Twitter and Facebook account, Donna also actively posted stories of interest to legal information professionals using the CALL Twitter and Facebook account.

Sharon revised and updated the CALL website as needed, including the election biographies and candidates' statements, and handled the LinkedIn account.
Recommendations:

The following recommendations are left over from last year and we recommend them again.

**Twitter:** Clarify what it means [per committee charge] to “inform the legal and library communities about CALL” and align it with the Twitter profile: “Supporting professional development and encouraging leadership, collaboration, and advocacy in the Chicagoland legal information community.”

**Facebook:** Clarify what Facebook is best used for. Donna and Sharon recommend that it is a channel for members’ information and CALL announcements that come between website updates, including business meetings and information about the sponsors, election results, articles in the recent CALL Bulletin, and more.

**Website:** Set a schedule of website updates. Committee chairs are able to do their own updates; however, committee members can send updates to the PR chair if the committee chair is not able or willing to do so. We suggest four dates:

- September 15 [for board and committee updates; board meetings and business meeting updates]
- December 15
- March 15
- June 15

Strongly encourage all board members and committee members to use social media and retweet/like the committee’s posts.

Create a “handoff” checklist for PR committee chairs that includes logins and passwords for CALL social media sites and email accounts.

With thanks and gratitude to the committee members, we respectfully submit our report.