

ISSUE 251 – SPRING 2019

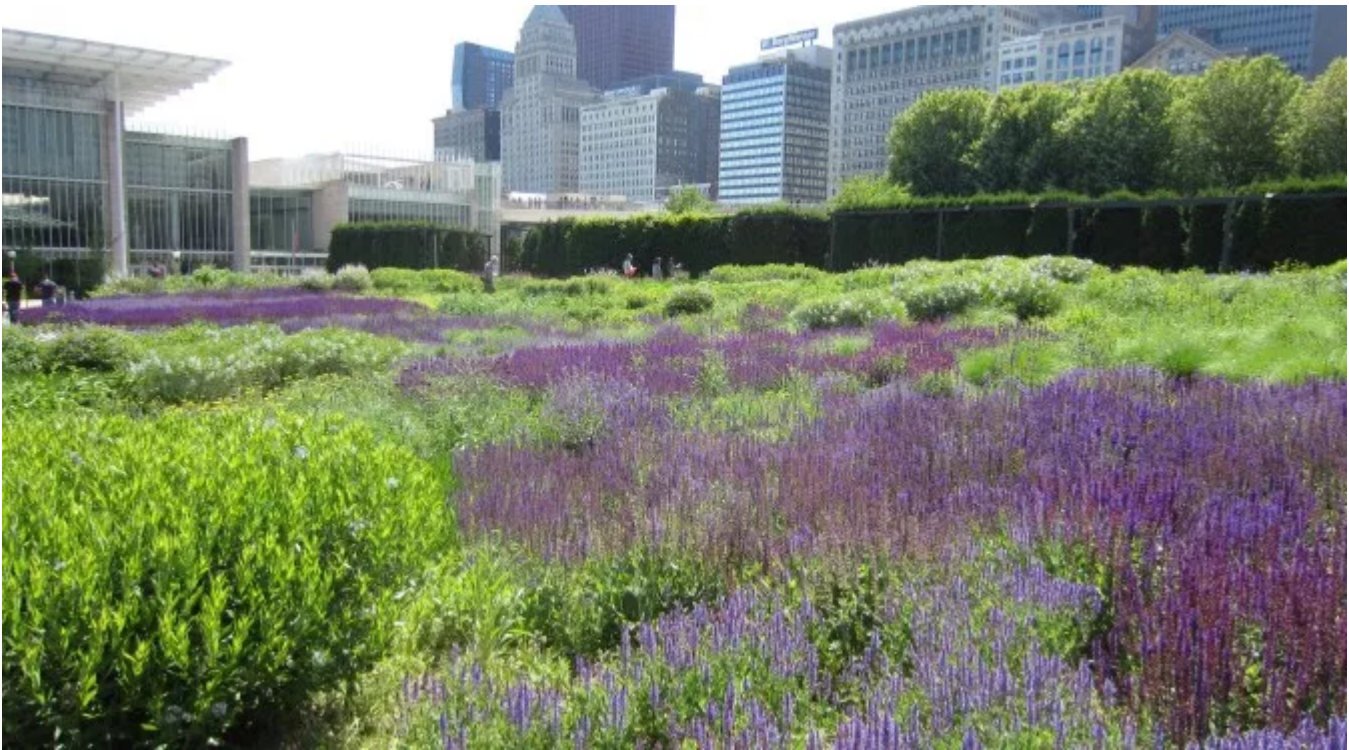
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ABA TechShow

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LETTER FROM THE EDITORS

EMILY BARNEY, MATTHEW TIMKO

This spring issue highlights the [ABA Techshow](#), which *Bulletin* Editor Emily Barney was able to attend with a “press pass” for the Chicago Association of Law Libraries. She has reported back on [trends](#), [Microsoft Office tips and tools](#), and more.

Law **firm** trainers, hiring managers and law students were all active participants in the ongoing conversation about what [legal tech competency](#) is and what sort of training and support is necessary.

Catch a quick glimpse of the variety of topics covered at the TechShow in this collection of “Visual Notes”:



Before the TechShow even began, **Debbie Ginsberg** highlighted how librarians are a key demographic of women in legal tech at the **Women of Legal Tech Summit**.

Sarah Sherman shares about attending the **ILA Legislative Meetup** and learning about key library legislative priorities, as well as an opportunity to engage directly with your representatives during the AALL Annual meeting.

Of course, as always, we're glad to have our **President's letter** and **Annie Mentkowski's** reports from the **February Business Meeting** and **Board Meeting Minutes**.



PRESIDENT'S LETTER

JOE MITZENMACHER

Dear CALL Colleagues:

This is my fifth and final President's message to you (including the one bonus message from last year), because during the May CALL business meeting at Petterino's, I passed the gavel to Jessie LeMar. We can all rest easy knowing that our association (and the gavel) will be in her capable hands for the upcoming year.

I want to take one final opportunity to thank the Board members, committee chairs, and committee members for volunteering their time to make this an eventful and productive CALL year. Here are some of the highlights from 2018-19:

CALL News

The Mentorship and Leadership Development Committee had a successful launch this year, including the creation of a [page on the CALL website](#) and hosting several events.

One of those events is the [June 13 AALL Session Preview](#), which they will be co-hosting along with the Continuing Education Committee. We hope this inaugural event showcasing the members of CALL who will be giving presentations during the AALL Annual Meeting becomes an annual one.

The CALL Archives moved back to Chicago, where they will now reside under the watchful eyes of St. Ignatius of Loyola.

CALL members overwhelmingly voted to approve the [amendment](#) to the membership section of the CALL Bylaws, thereby aligning our membership categories with those of AALL.

The Board has approved the new CALL Strategic Plan. This new Plan will cover the next three years and will carry us into CALL's 75 anniversary year (2021-22). Special thanks to Jean Wenger and the members of her committee for overseeing this process.

th

CALL Award Winners

CALL members were big winners of AALL awards this year. First, during the [AALL Innovation Tournament](#) at the Annual Meeting in Baltimore, Todd Ito and Scott Vanderlin won the "Audience Choice" award.

More recently, when the winners of the 2019 AALL Awards were announced in April, we learned that Keith Ann Stiverson would be receiving the [Robert L. Oakley Advocacy Award](#), and that Julie Pabarja would be receiving the [Volunteer Service Award](#). Congratulations are in order for all!

Recognizing CALL Board Members

Special words of thanks are in order to our outgoing 2018-19 Board members:

- To Past President Clare Willis – thank you for your wisdom and guidance.
- To Secretary Annie Mentkowski – thank you for your diligence and attention to detail.
- To Director Scott Vanderlin – thank you for your creativity and thoughtfulness.

Congratulations to our newly installed Board members, whom I look forward to working with during the upcoming CALL year:

- Vice President/President-Elect Lindsey
- Carpino Secretary Philip Johnson
- Director Megan Butman

Finally, thanks to all of you for allowing me the opportunity to serve as CALL President. I will end my term the same way as I started it: by encouraging you to volunteer for (or to lead) a CALL committee next year.

Volunteering is the best way to get the most from your CALL membership, and it provides an opportunity for you to network and to build your professional portfolio while you give back to our association.

Here's to a great 2019-20!

Best,
Joe Mitzenmacher



FEBRUARY 2019 BUSINESS MEETING WITH TRAVIS MCDADE

ANNIE MENTKOWSKI

Our February business meeting for 2019 was held at Maggiano's and was a joint meeting with the [Special Libraries Association](#) (SLA) Illinois chapter.

Our SLA guests included David Bender from the Radiological Society of North America (SLA Illinois VP/President-Elect), Daniel Bostrom from RAILS and Leslie LaPlante from Interpublic Group of Companies. Vani Ungapen, AALL Executive Director, was also in attendance and Bridgette Thoma attended as a new member of CALL. There were a total of 74 registered attendees.

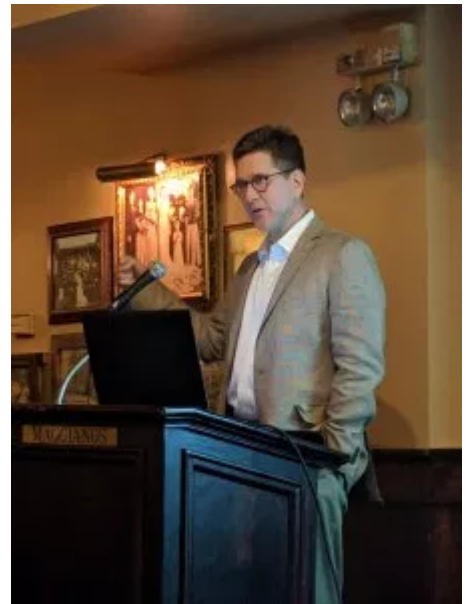
The meeting sponsor was [TRG Screen](#) and Laura Weidig gave an overview of a few of their products, including [Research Monitor](#) (which tracks resource usage statistics) and [Quest](#) (their online ticket system). She mentioned an upcoming client event in March and invited attendees to contact her for more information.

Featured Speaker:

Travis McDade, Curator of Law Rare Books at University of Illinois College of Law

Professor McDade is the country's foremost expert on crimes against rare books, maps, documents, and other printed cultural heritage resources.

He is the author of three books on the subject; *The Book Thief: The True Crimes of Daniel Spiegelman*, *Thieves of Book Row: New York's Most Notorious Rare Book Ring and the Man Who Ended it*, and *Disappearing Ink: The Insider, the FBI, and the Looting of the Kenyon College Library*.



Travis McDade

An article he wrote for the Oxford University Press blog called "**The Difficulty of Insider Book Theft**" was featured on The Atlantic's The Week's Best Pop Culture Writing and The New Yorker's Page-Turner. He lectures extensively on the subject of rare book crime, and is an active member of the Mystery Writers of America. See Professor McDade's **biography** for more information.

"A story of insider theft, opioid addiction, and the Old South"

Professor McDade shared the story of Jennie H. Morrill and her thefts from the libraries at the University of Wisconsin and University of Tennessee libraries. Over the course of her graduate work she stole 250 southern history titles, which were discovered at a local warehouse and recovered.*

He was able to recount many details of the story from the personal correspondence between the thief and the sheriff investigating her, along with contemporary news articles and responses from librarians and faculty mentors who were involved in the story.

Q&A with Author

Q: How did you get the correspondence from Jenny Morrill?

A: He researches Proquest and other resources and looks for book thief materials where he found this new case. **The Wisconsin Historical Society** also sent him materials.



EBarney @EBarney · Feb 21, 2019

Replying to @EBarney

"Southern Girl Robs a Library": the story of a basketball player / history scholar / book thief / morphine addict (?)#FebCALLMtg



EBarney
@EBarney

Nothing like the spontaneous reactions of a room of librarians hearing a list of crimes against books:

You "tore out title pages" (collective wince)

You "wrote your name in all of them"

(laughter)@CALLChicago @SLAIllinois @BookTheftGuy
#FebCALLMtg



EBarney @EBarney · Feb 21, 2019

Replying to @EBarney

Q: How did you hear about this case?

A @BookTheftGuy Regularly searches historical scanned newspaper databases to rediscover book theft stories, then looks for more primary resources in archives: "Archivists are the Best!"#FebCALLMtg

EBarney

@EBarney



Q: What happened to this book thief ?

A @booktheft She became a high school teacher and taught civics (laughter) then retired and became a librarian (laughter increases)#CALLFebMtg

1:57 PM - Feb 21, 2019 · Chicago, IL

[See EBarney's other Tweets](#)

Committee Updates

Seven CALL members shared updates from their committees:

Community Service

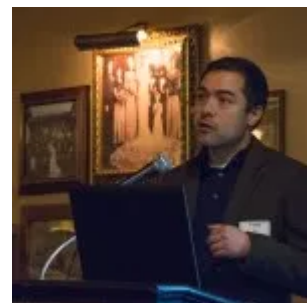
Valerie Kropf thanked everyone for the cash donations that went to benefit the Chicago Coalition for the Homeless and the food donations for the Greater Chicago Good Depository. The next volunteer opportunity was with the Greater Chicago Food Depository on Saturday, March 9, 2019 from 1:00 PM to 3:45 PM.

- See [*Volunteer Day at Greater Chicago Food Depository*](#)

Nominations & Elections and Bylaws

Todd Ito reminded members that the CALL Executive Board election was active until March 15 and that the vote on the proposed changes to the CALL bylaws was also on the ballot.

Joe Mitzenmacher emphasized the need for that vote on the proposed changes from the Bylaws committee.



Mentorship & Leadership Development

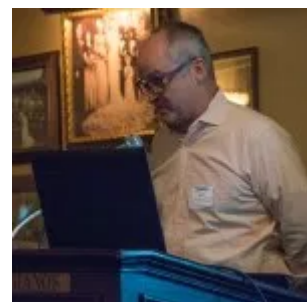
Lindsey Carpino mentioned the mentorship and networking event on Monday February 25 from 12-1pm at the AALL Headquarters, with lunch provided.

Lyo Louis-Jacques is working on putting together a list of CALL member publications and speaking events from the past year, which has been published under the [**MDLC page**](#) on the CALL website. This project will be on going.

Continuing Education

Tom Keefe invited members to attend the [**Roundtable on Engaging Active Learning in the Classroom**](#) on February 26th at Neal, Gerber & Eisenberg LLP. Clare Willis and Lisa Winkler presented.

They also hosted a [**Blockchain Technology webinar**](#) on March 2 at Quarles and Brady.



Grants & Chapter Awards

Clare Willis let members know they are eligible for a **CALL grant**, includes continuing education events near and far. These also do not have to be library specific, so go ahead and apply!



EBarney
@EBarney

Replying to @EBarney

How many folks are eligible for [@CALLChicago](#) grants?
[@clarewithnoi](#) leads us in a live demonstration#FebCALLMtg

2 2:06 PM - Feb 21, 2019 · Chicago, IL

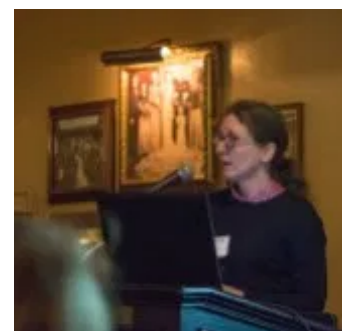
[See EBarney's other Tweets](#)

Bulletin

Emily Barney received an ABA Tech Show press pass and wanted to invite CALL members attending the ABA Tech Show to contribute to articles about the show and the information learned.

- Find all our coverage of the ABATechShow [here!](#)

Photos



*Madison, Wis. Library thefts. The Library Journal Volume 31, September, 1906 p. 684-686 [[Google Books digitized copy](#)]



CALL EXECUTIVE BOARD MEETING MINUTES – FEBRUARY 2019

ANNIE MENTKOWSKI

Board Member's Present: Joe Mitzenmacher, Jessie LeMar, Clare Willis, Scott Vanderlin, Jesse Bowman, Julie Swanson, and Annie Mentkowski

Board Member's Absent: None

Significant Actions: None

Guests: Corporate Memory Co-chair Heidi Kuehl, Government Relations Co-chair Sarah Sherman

Treasurer's Report (Section IV):

- Harris Bank Balance as of January 31, 2019: \$17,497.80
- Net Income as of January 31, 2019: \$33.68
- Membership numbers as of February 4, 2019: 290



CALL EXECUTIVE BOARD MEETING MINUTES – MARCH 2019

ANNIE MENTKOWSKI

Board Member's Present: Joe Mitzenmacher, Jessie LeMar, Clare Willis, Scott Vanderlin, Jesse Bowman, Julie Swanson, and Annie Mentkowski

Board Member's Absent: None

Significant Actions:

The Board will not be renewing the Survey Monkey account. It will explore other polling tool options.

Policy Change:

Committees hosting events will no longer be required to charge attendees. Committee chairs will be permitted to charge a payment at their discretion with an eye towards the committee's budget.

Treasurer's Report (Section IV):

- Harris Bank Balance as of March 4, 2019: \$14,527.14
- Net Income as of March 4, 2019: \$1460.86
- Membership numbers as of March 4, 2019: 242



CALL EXECUTIVE BOARD MEETING MINUTES – APRIL 2019

ANNIE MENTKOWSKI

Board members present: Joe Mitzenmacher, Scott Vanderlin, Jessie LeMar, Clare Willis, Julie Swanson, Jesse Bowman (via phone)

Board members absent: Annie Mentkowski

Guests: Philip Johnson, Lindsey Carpino

Significant Actions:

Policy: In the event that Continuing Education decides to charge a fee for an event, speakers and members of the host organization will not be charged.

Treasurer's Report (Section IV):

- Harris Bank balance: \$16,277.59
 1. revenue March 2019 \$2,039.41
 2. expenses March 2019 \$566.44
- Membership numbers to date: 243



WOMEN OF LEGAL TECH: THE LAW LIBRARIANS

EMILY BARNEY, DEBBIE GINSBERG

On February 27, ABA's **Women Rainmakers Committee** presented a "**Women of Legal Tech**" Summit hosted at Chicago-Kent College of Law as a precursor to the ABA TechShow 2019.

CALL's own Debbie Ginsberg was one of the speakers, focusing on the role of law librarians in legal tech:



Debbie started by noting how a talk on law librarians intersects with the “Women of Legal Tech” summit:

*“AALL is an organization composed of 75% women.” – Jean O’Grady, 2016**

Law Library Legal Tech Leaders

Debbie shared examples of specific law librarians who have pushed the boundaries of legal tech in their law schools and law firms:

Kristina L. Niedringhaus, Associate Dean of Library and Information Services and Associate Professor at Georgia State University College of Law

Jessica de Perio Wittman, Director of the Law Library, Associate Professor of Law and Cornelius J. Scanlon Scholar at UConn School of Law



UConn Law School
@UConnLaw

UConn Law is happy to announce that Jessica de Perio Wittman has joined the faculty as an associate professor and director of the law library. Professor de Perio Wittman will teach Legal Research and Law and Technology. Read her full profile at: law.uconn.edu/faculty/profil...

7 7:35 AM - Oct 8, 2018

[See UConn Law School's other Tweets](#)

June Liebert, Firmwide Director of Library & Research Services at  Sidley Austin LLP



Debbie Ginsberg
@debgpi

June Liebert - data addict - talks about the ethics of data and algorithms at TEDAALL [#AALL18](#) [#AALL2018](#)

6 9:42 AM - Jul 17, 2018

[See Debbie Ginsberg's other Tweets](#)


Jean O'Grady, Senior Director of Research & Knowledge at DLA Piper and author of *Dewey B. Strategic*.

Twitter: [@jogdc](#)

Jennifer L. Wondracek, Director of Legal Educational Technology and Professor of Practice at UNT Dallas College of Law


Twitter: [@JenWondracek](#)

Susan Nevelow Mart, Professor and Director of the Law Library at University of Colorado Law School





A lawyer's duty of competence requires understanding algorithmic variability in legal research databases, and learning search strategies to overcome the potential limits of algorithmic variability. You can do this.

- Susan Nevelow Mart




THE
FUTURE
IS NOW
LEGAL SERVICES
2.018







Jayne Reardon
@2Civility



Does a lawyer's [#technology](#) competency include knowledge of [#algorithms](#) in our [#legalresearch](#)? Susan Nevelow Mart at [@ColoLaw](#) thinks so -- she'll share why at this year's [#TheFutureIsNow](#) Conference on May 2nd. [2civility.org/the-future-is-...](#)

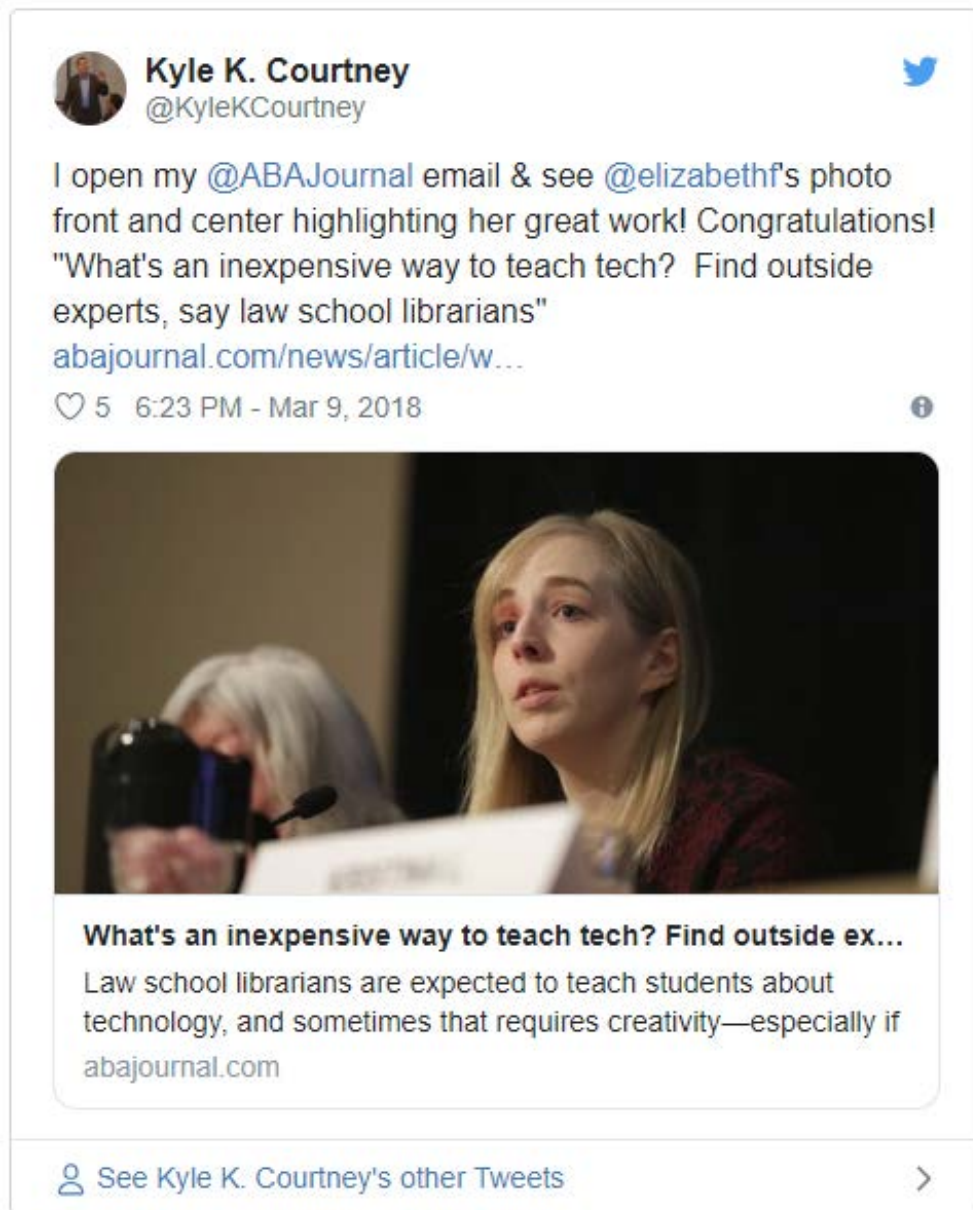
♡ 5 10:08 AM - Mar 2, 2018

 See Jayne Reardon's other Tweets 



Teaching Tech & Building Bridges:

Debbie also pointed out several articles that show how tech-savvy lawyers have provided training and resources for their schools and firms:





CBSIT
@CBSIT_UK



The Tech-Savvy Law Librarian: The [#law](#) library is often the gateway to introducing the latest in [#legal](#) [#tech](#) to [#lawyers](#).
bit.ly/2yQ2xr6

6:00 AM - Jul 8, 2018

[See CBSIT's other Tweets](#)



ABA Journal
@ABAJournal



Digitization of Harvard case law library will show court patterns and trends dlvr.it/M8S9yr

23 2:08 PM - Aug 30, 2016

[25 people are talking about this](#)



The discussion of diversity in the legal profession continued throughout the day – Debbie pointed out that demographic reports may not always include the law librarians as they count attorneys.



Final Thoughts:



Many people were involved in organizing and sharing at this event, as seen in this post from Sara Agate, one of the students who helped open the event and introduce speakers:



Sara Agate, MPH
@sara_agate



energy & enlightenment at 2nd annual [#womenoflegaltech](#) summit happening w [@ABATECHSHOW](#) [#closethegap](#) w/ so many women & we need more support from men [#legaltech](#) [#atj](#) [#innovation](#) so many to tag [@kristensunday](#) [@hlkaufman](#) [@NicoleAuerbach](#) [@WomenRainmakers](#) [@caliorg](#) [@ChicagoKentLaw](#)

♡ 26 12:07 PM - Feb 27, 2019 · IIT Chicago-Kent Law Library

 See Sara Agate, MPH's other Tweets



Erin Harrison of LegalTech news wrote up more about the event on Law.com:

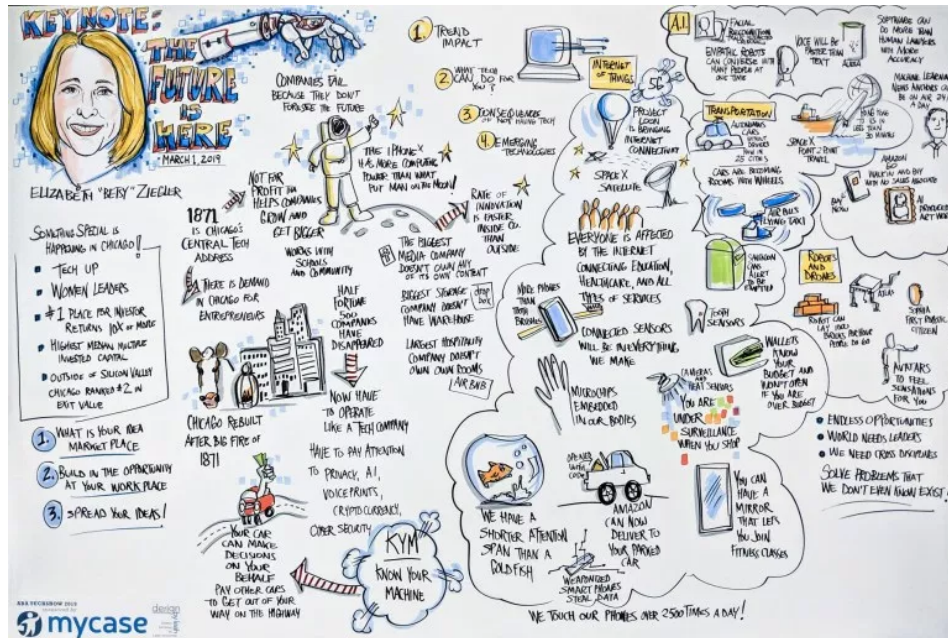


* **Are Librarians Wearing a Glass Ceiling? The American Association of Law Libraries Members Final Chance to Vote For the Future**

by Jean O'Grady on February 10, 2016

Keynote & Futurism

This year's keynote from 1871 CEO Betsy Ziegler titled "**The Future is Here**" included everything from amusing "smart" devices to self-driving cars to facial recognition to AI.



The Future Is Here Keynote

While many of these new technologies are certainly already changing our world, I was concerned that her talk didn't mention the many ethical and civil rights issues that come with technology built on such a "move fast" model:



EBarney
@EBarney

Replying to @EBarney

New [#bizmodel](#) is companies not owning their content:
[@facebook](#) [@Spotify](#) [@Airbnb](#) - all companies have to
 operate like software companies now, to keep up with
 innovation. If you aren't moving as fast as the innovators
 around your company, you're going down. [#ABATECHSHOW](#)
[@BetsyZEO](#)

1 2:17 PM - Mar 1, 2019

[See EBarney's other Tweets](#)



EBarney
@EBarney



Replying to @EBarney

So many of these new technologies have MASSIVE civil liberty concerns. @ACLU on Facial Recognition: aclu.org/issues/privacy... #ABATECHSHOW @BetsyZEO



2:43 PM - Mar 1, 2019



Face Recognition Technology

Facial recognition systems are built on computer programs that analyze images of human faces for the purpose of identifying
aclu.org



See EBarney's other Tweets



EBarney @EBarney · Mar 1, 2019



Replying to @EBarney

#AI can do things that are very predictable
Also means it can predictably reinforce our biases and inequities
We need algorithms that can be reviewed

Robots will change the world? But robots are limited & expensive & hard to upgrade compared to humans:theverge.com/2019/1/15/1818...



Japan's robot hotel lays off half the robots after the...
It turns out even robots can't enjoy job security
theverge.com



EBarney
@EBarney

We don't need robot teachers & doctors "in Africa"

If "we" want to get involved "in Africa" it's more valuable to invest in local talent & skills, not just in our usual dependency & exploitation patterns:[#ABATECHSHOW](https://www.youtube.com/watch?v=AfnruW...)
[youtube.com/watch?v=AfnruW...](https://www.youtube.com/watch?v=AfnruW...)

♥ 1 2:50 PM - Mar 1, 2019



YouTube @YouTube



See EBarney's other Tweets



Changing Business Models

Other sessions I attended addressed these technology and business model changes with more nuanced examples of the changing technology and legal opportunities.

In “**Bringing Tech into the Law Office: Becoming Your Firm’s Data Privacy Officer**” Feras Ahmed of OneTrust, Privacy Management Software discussed the new legal challenges posed by the GDPR and the importance of planning for compliance with privacy policies, data management and more. In their “**Succeeding in a Gig Economy**” presentation, Basha Rubin and Emily M. Wajert noted the range of legal and regulation issues evolving in the “sharing economy” and highlighted key cases for the ride share industry, among others. Find links and examples in my twitter thread.

EBarney @EBarney · Feb 28, 2019
Replying to @EBarney
Privacy solutions require more proactive, constant monitoring now as our data and tools are changing constantly - @feracity #abatechshow



EBarney @EBarney
Learn more about @OneTrust & similar #privacy tools with the @PrivacyPros vendor report: iapp.org/resources/arti...
Also, see @FastCompany 2019 report on the #security sector: fastcompany.com/most-innovativ... @feracity #ABATECHSHOW
♡ 2 1:40 PM - Feb 28, 2019




See EBarney's other Tweets

EBarney @EBarney · Feb 28, 2019
Replying to @EBarney
Moving from "I" shaped lawyers (information/research) to "T" shaped lawyers (Info+data+Tech) to Δ shaped lawyers (info+data/tech+EQ) - working on interacting w/ feedback from researchers & practitioners (both client & firm side) - @CEOLedr #ABATECHSHOW

EBarney @EBarney
#ABATECHSHOW
Measuring a successful Δ model lawyer would look like - @CEOLedr is sharing upgraded version of @DeltaModelLawyr

5 core skills for personal effectiveness:
- relationship mgmt
- entrepreneurial mindset
- #EmotionalIntelligence
- Communication
- Character pic.twitter.com/dntPw77j8
♡ 3 12:25 PM - Feb 28, 2019

DELTA MODEL V.3
a competency model for the 21st century lawyer



See EBarney's other Tweets

Client-Centered, Emotionally Intelligent

While “Client-Centered” legal services is hardly a new trend, I did notice more language about “Emotional Intelligence” or “soft skills” as part of the tech show this year. Several presenters emphasized how key these are for reputation management, marketing online, review sites and managing client relationships.

Natalie Runyon of Thomson Reuters talked about her work defining how Emotional Intelligence fits into a new model of successful lawyers in “**Tech Competencies: Past, Present & Future**”:

She shared her strategy for getting buy-in for training on these areas in the Q&A:



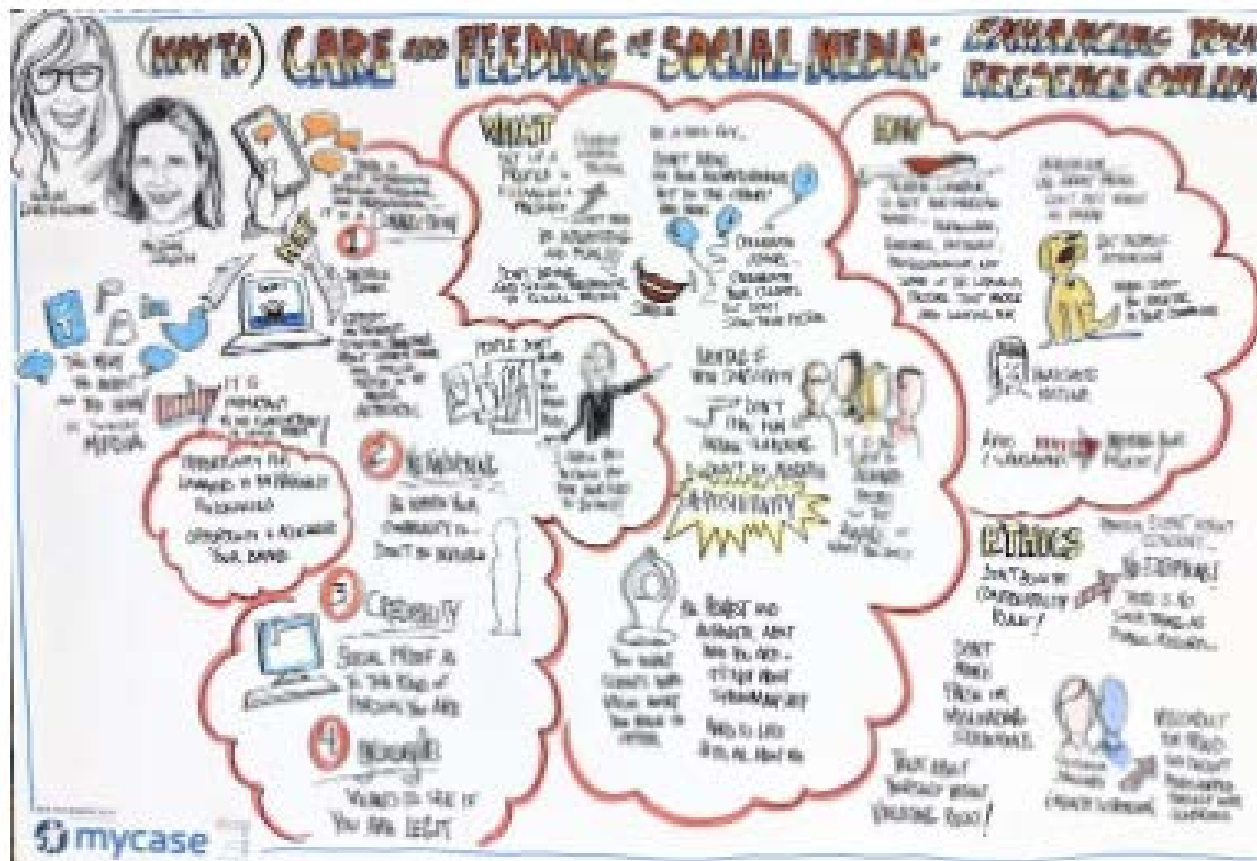
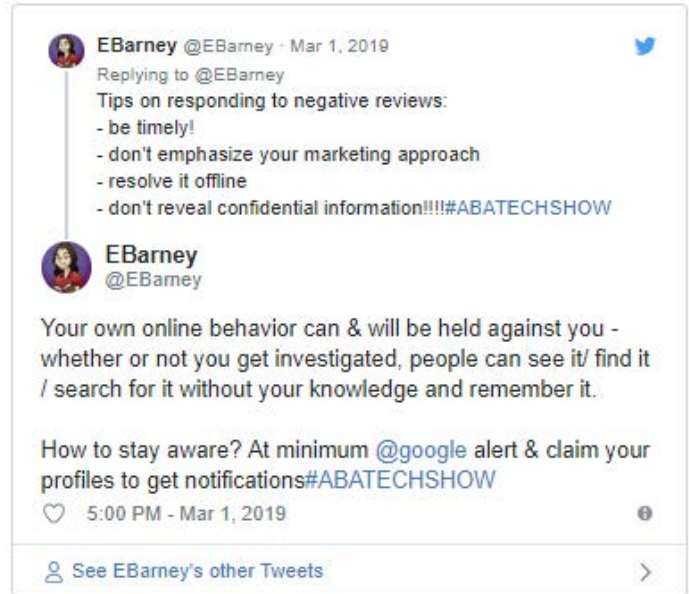
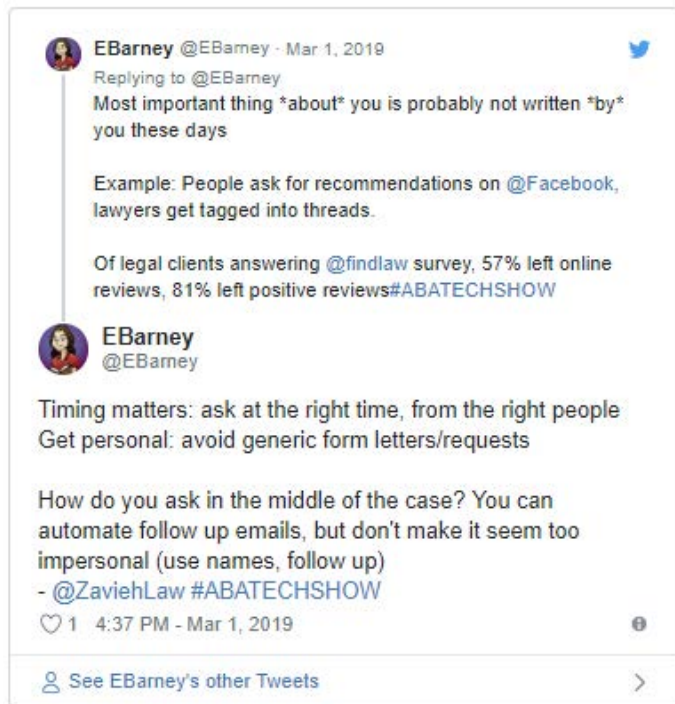
Client Centered Relationship Management

George Psiharis, Chief Operations Officer of Clio shared their work quantifying relationship management strengths and weaknesses in a Lunch & Learn titled “The Opportunity Gap for Client-Centered Legal Services” – and the link to the full report along with quotes and links in my **twitter thread**:



Client Centered Reputation Management

Jordan Schuetzle of Thompson Reuters and **Megan Zavieh** of ZaviehLaw emphasized the social and ethical challenges lawyers face with clients in their “**Reputation Management in the Digital Age**”



Visual notes from the ABA TechShow 2019 talk, *How To – Care and Feeding of Social Media: Enhancing Your Presence Online*



WHAT IS LEGAL TECHNOLOGICAL COMPETENCY?

EMILY BARNEY, DEBBIE GINSBERG

Several of the sessions I attended at the ABA TechShow worked to define what technological competency is in the legal field (including law schools) or how it's approached in law firms, including "[Tech Competencies: Past, Present & Future](#)" to "[Can Technology Competency Help You Get a Job?](#)"

Other sessions in the Academic Track, "[Law School Tech Training on a Shoestring](#)" (presented by Joe Mitzenmacher and Debbie Ginsberg) and the "[Technology in Law Schools: A Single Course or Curriculum Integration?](#)" looked at the work librarians are doing to create "legaltech" training programs for law students within the law school curriculum.

Most of all, I was encouraged to see this topic brought enthusiastic speakers and audiences from a range of backgrounds, not just law school librarians but everyone from firm hiring managers to new law students. The presentations were excellent, but so was the ongoing context provided during the Q&A, so I've included my live tweets here that to illustrate this broader conversation at the TechShow.

Why does Legal Tech Competence matter?

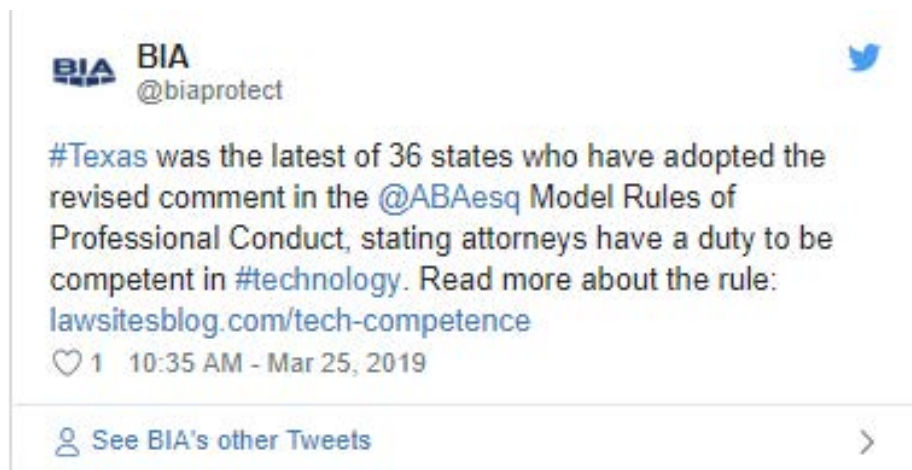
The **ABA Rule 1.1**, adopted almost ten years ago, says

A lawyer shall provide competent representation to a client. Competent representation requires the legal knowledge, skill, thoroughness and preparation reasonably necessary for the representation.

In addition, **comment 8**, “Maintaining Competence” notes how this applies to technology (emphasis added):

*To maintain the requisite knowledge and skill, a lawyer should keep abreast of changes in the law and its practice, **including the benefits and risks associated with relevant technology**, engage in continuing study and education and comply with all continuing legal education requirements to which the lawyer is subject.*

Bob Ambrogi has provided a map of **Tech Competence** state rules on LawSites, which he keeps up to date as new rules are adopted:



Defining Legal Tech Competency

While the ABA’s professional responsibility rules emphasize “legal knowledge, skill, thoroughness and preparation” and “keep[ing] abreast of changes [...] including the benefits and risks,” they don’t define what is meant by technology or how competency should be measured.

I liked this approach from **Dan Linna**, who has taught a range of legal tech courses at Northwestern and Michigan State University College of Law:



EBarney
@EBarney

next session at [#ABATECHSHOW](#), hearing from [@KentonBrice](#), [@DanLinna](#), & [@CEOLeadr](#) on [#LegalTech](#)
Competencies - not "mastery" or "specialization" or
"expertise" - just basic understandings & staying up to date:
techshow.com/sessions/tech-...

5 11:50 AM - Feb 28, 2019

[See EBarney's other Tweets](#)

Training and assessment in tech competency is a moving target, of course, as the field is rapidly changing and so are client expectations:



EBarney
@EBarney

Replying to @EBarney

Should [#legaltech](#) competency standards be state specific or national? [@CEOLeadr](#) - clients think state & federal are behind the times: should start & end w/ clients [@KentonBrice](#) - practice-area skills + client based [@DanLinna](#) - different for current [#lawstudents#ABATECHSHOW](#)

2 12:33 PM - Feb 28, 2019

[See EBarney's other Tweets](#)

It's also important to recognize where the start line is for many new lawyers and not rely on generalizations based on age stereotypes:



EBarney @EBarney · Feb 28, 2019

Replying to @EBarney

Joe Mitzenmacher says student frustrated by stereotype that "digital natives" know everythingk realized they need training to match expectation.

Would love to require [#legaltech](#) to graduate 3L, along w/ required legal writing IL. Learn abt. security, AI, Analytics [#ABATECHSHOW](#)



EBarney
@EBarney

Just as Legal Research & Writing teaches a different way of writing, [@debgpi](#) wants to teach students how to use basic tech for the practice of law, have them graduate knowing what skills they need to develop to be practice-ready in their careers. [#ABATECHSHOW](#) pic.twitter.com/WYXhgTDIOV

2 5:50 PM - Feb 28, 2019



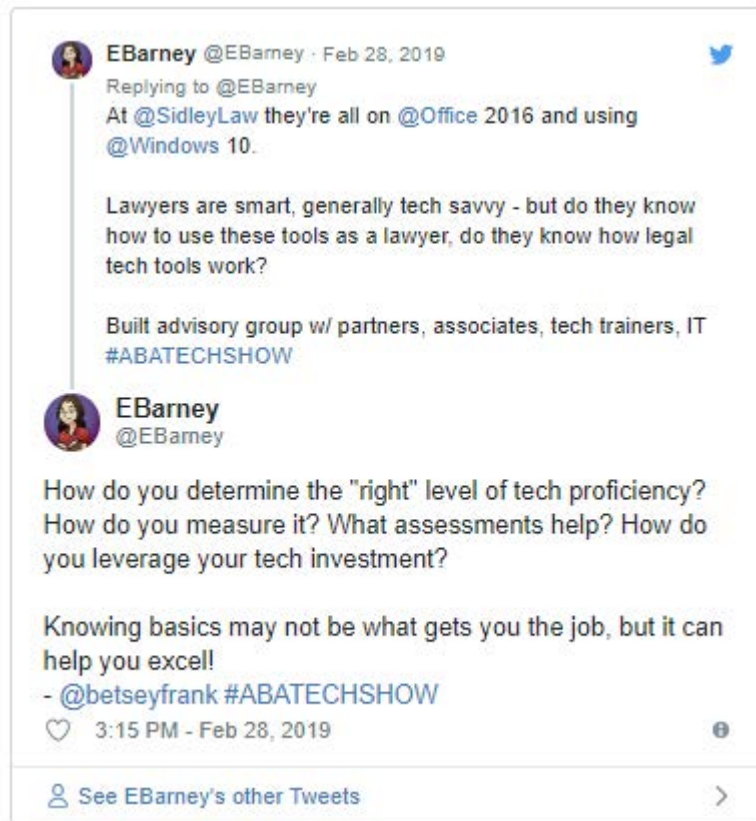
[See EBarney's other Tweets](#)

Who Cares about Legal Tech Competency?

It was instructive to me to see the different concerns from tech trainers, law students, hiring partners, and more:

Law Firms:

Betsey Frank, Director of Staff Development and Technology Training at Sidley Austin LLP, shared how they built a team to develop the standards they wanted their first year associates to have in **her** **talk**.



They developed a core curriculum and offered ways to test out, but 97% of their first year associates took the training:



EBarney
@EBarney

Replying to @EBarney

After basics of legal docs & doc management, more litigation, transactional, & regulatory practice-specific workshops. @SidleyLaw has ongoing training too:

- Redaction
- Comparing documents
- Excel sort & filter
- Excel Pivot Tables
- PowerPoint Basics
- Modifying PDFs#ABATECHSHOW

1 3:29 PM - Feb 28, 2019

[See EBarney's other Tweets](#)

Law Students

Law students in the audience shared concerns about mixed employment advice they've received. They also noted ways they've been building their skill sets to position themselves for their legal careers:



EBarney
@EBarney



Replying to @EBarney

Another hiring partner pointing to programs like @InstFutureLaw as a valuable resource
3L student in the room participated in it, is helping interview future people

- got to experience tech he'd only heard about
- great way to put it on his resume#ABATECHSHOW #IFLP



3:55 PM - Feb 28, 2019



[See EBarney's other Tweets](#)





EBarney @EBarney · Feb 28, 2019

Replying to @EBarney

Comment from 3L student: his Career Services office told him not to list tech certifications. [@betseyfrank](#) doesn't care as much about certifications as the learning mindset, but sometimes those assumptions are a problem.

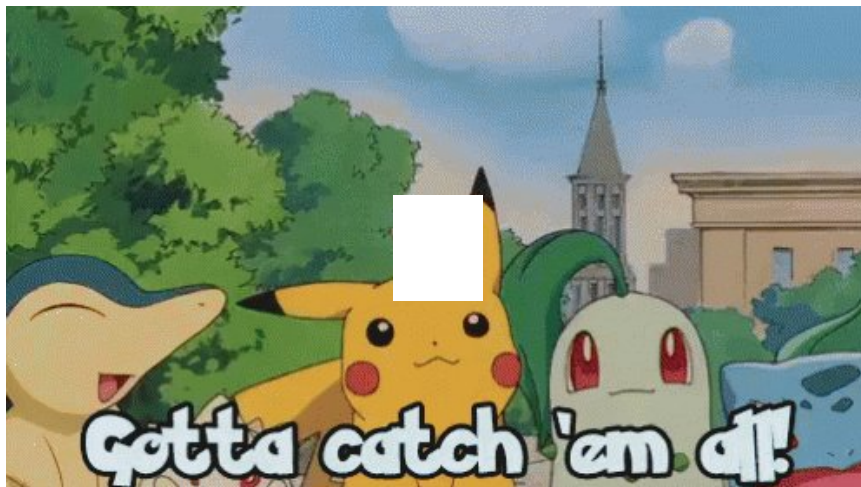
[#ABATECHSHOW](#)



EBarney
@EBarney

Comments from [@KentonBrice](#)'s students at [@UofOklahomaLaw](#) - using [@LTC4CoreComps](#) is native to their experience, why wouldn't they want to do something that helps them set themselves apart? [@LexisNexis](#) and [@BLaw](#) also have training modules! [#ABATECHSHOW](#)
pic.twitter.com/YUHiKsd576

1 3:49 PM - Feb 28, 2019



[See EBarney's other Tweets](#)

Hiring Partners & Employers

Several times in the Q&A following presentations, employers raised concerns about the hiring process. One hiring partner was concerned that students with the skills weren't advertising them. Another employer worried their interns would be missing basic skills needed to get started working quickly:

**EBarney**

@EBarney

Replying to @EBarney

Can this really help get jobs? Comment from hiring committee membe says he doesn't see certifications or other proof of their skills or desire to market themselves using those skills. He'd love to see people who understood value of these skills. [#ABATECHSHOW](#)

3:38 PM - Feb 28, 2019

[See EBarney's other Tweets](#)**EBarney**

@EBarney

Replying to @EBarney

Audience Q: I have a student intern coming in. Am I going to be spending all summer teaching them how to do the basics? [@lexbiblio](#): Test them to judge skills. Students in her class are now teaching the folks at their firms after the lawyers heard about the class. [#ABATECHSHOW](#)

5:57 PM - Feb 28, 2019

[See EBarney's other Tweets](#)

Librarians & Legal Tech Competency

Of course several librarians spoke in the academic track about their work incorporating legal tech training into law schools using a variety of creative approaches:



EBarney @EBarney · Mar 1, 2019

Replying to @EBarney

Thanks to so many [#lawschool](#) folks showing up for [#ABATECHSHOW](#) now, more vendors in the EXPO are aware of academic licenses. Some, like [@goclio](#) give free access (but you'll still need to do a contract & that takes time at your school) [@JenWondracek](#)



EBarney
@EBarney

Think beyond the course - creating "course inserts" on topics like redlining, social media, etc. can help get into classes where the faculty may not teach [#legaltech](#)

(sounds like the "modules" [@debgpi](#) and I do on topics from Word to PDFs to [#VisualLiteracy](#)) [#ABATECHSHOW](#)

1 9:47 AM - Mar 1, 2019

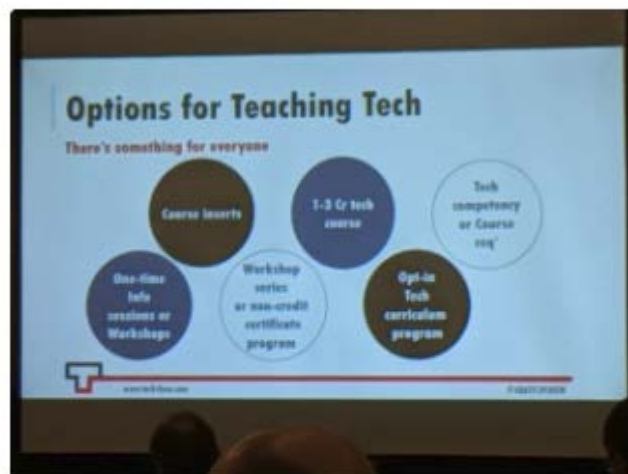
[See EBarney's other Tweets](#)



EBarney @EBarney · Mar 1, 2019

Replying to @EBarney

More examples of creative [#legaltech](#) teaching options from [@LuckyChairNews](#) [#ABATECHSHOW](#)




EBarney
@EBarney

Want to find more examples of for-credit courses? Be sure to check out this collaborative project that [@johnpmayer](#) of [@caliorg](#) has organized: [@elizabethf](#) [#ABATECHSHOW](#) [techforlawstudents.classcaster.net/syllabi-common...](#)

♡ 3 9:51 AM - Mar 1, 2019

[See EBarney's other Tweets](#)

Kenton Brice, Director of Technology Innovation at **The University of Oklahoma College of Law** has been able to build up an extensive legal tech program that includes his position as a full time trainer, 75 lunch hour presentations, a university grant that includes \$100k for tech and \$20k for student lunches, and access to the LTC4 competency list and training:

**EBarney**
@EBarney

Replying to @EBarney

at @uofoklahomalaw, @KentonBrice says they're going with @LTC4CoreComps because they want their students to be certified and they want to be able to map their training onto the core competencies#ABATECHSHOW

2 11:58 AM - Feb 28, 2019

[See EBarney's other Tweets](#)

Jennifer Wondracek, Director of Legal Educational Technology and Professor of Practice at UNT Dallas College of Law, has been teaching a legal tech course that meets their “Practice-Related Technology” requirement for graduation.

**EBarney**
@EBarney

Replying to @EBarney

Competency list @JenWondracek:

- @Office (Table of Authorities, etc.)
- Online Communications (email & more)
- Social Media basics (evidence, etc.)
- #CyberSecurity basics (open WiFi, etc. IT guest speakers)
- Metadata (redaction, state rules)
- efilng
- Tech eval#ABATECHSHOW

♥ 2 10:11 AM - Mar 1, 2019

[See EBarney's other Tweets](#)

Elizabeth Farrell Clifford, Research Center Director & Professor at Florida State University College of Law, emphasized these full fledged programs are usually not where librarians start. It's likely more effective to evaluate the wide range of competencies that could be taught and find your "MVP" – minimum viable product – that you could focus on to start building buy-in for more training:



EBarney @EBarney · Mar 1, 2019

Replying to @EBarney

What goes beyond the basic competencies?

- document automation / drafting
- power uses of law office software
- EDiscovery fundamentals (digital inventory for yourself!)
- Marketing, Social Media "Power Uses" - building digital reputation@elizabethf #ABATECHSHOW



EBarney
@EBarney

Specialized #legaltech from @elizabethf:

- courtroom/litigation tech
- legal project management
- legal services delivery (like @A2JAuthor from @caliorg)
- expert systems
- Legal Analytics#ABATECHSHOW

2 10:18 AM - Mar 1, 2019

[See EBarney's other Tweets](#)

Other suggestions from ABA Tech Show speakers and audience members:



EBarney @EBarney · Mar 1, 2019

Replying to @EBarney

Audience suggestion: survey alumni on training they'd like, partner with alumni dept. to offer @jeicks said make-up classes have helped when she had resistance to getting into 1L courses @elizabethf & @JenWondracek love @LegalFuel_FL legalfuel.com#ABATECHSHOW

Home | LegalFuel

Read More

legalfuel.com



EBarney
@EBarney

Getting cross-listed courses at @GeorgiaStateLaw has made for interesting opportunities in @bjchapm's classes w/ business students. @KenHirsh uses a "law firm website" model for his class to give creative assignments #ABATECHSHOW

10:31 AM - Mar 1, 2019

[See EBarney's other Tweets](#)



EBarney @EBarney · Feb 28, 2019

Replying to @EBarney

Q @weblawlib - How did you get buy-in for the curriculum?

A @debgpi - working w/ legal writing faculty over years

A @lexbiblio - they have a very open curriculum committee, questions w/ faculty meeting helped to have it championed for career value #ABATECHSHOW



EBarney
@EBarney

Time for BIG DREAMS:

Kris Neidringhaus [@lexbiblio](#) says intuitive tech is great, but comfort ≠ knowledge. Wish students knew how much time they were wasting, there were competency requirements for graduation [#ABATECHSHOW](#) [pic.twitter.com/RMf8PkROGC](#)

5:46 PM - Feb 28, 2019



[See EBarney's other Tweets](#)



MICROSOFT OFFICE TIPS AND TOOLS

EMILY BARNEY

Since one of my hats is tech trainer in our legal writing classes, sharing how to use Microsoft Word effectively as a lawyer, I look forward to what I learn at the ABA TechShow each year about new features of Microsoft Office.

Often I'm able to from the folks who are most familiar with the legal applications of this core software. [Ben Schorr](#), a Senior Content Developer for Microsoft, spoke at one session I attended and was called on to answer questions as an audience member at others. He recommends the [Office for Lawyers Facebook group](#) as a great way to learn new tips, best practices, and more.

If you attended this show – sessions and/or Expo Hall, please feel free to share your own favorites tips or tools in the comments!

Microsoft Word:

Have you ever been frustrated by editing a document to standardize spacing with periods? End the conflict with a “set it and forget it” rule, regardless of whether you’re a one-space or two-space person.



EBarney
@EBarney

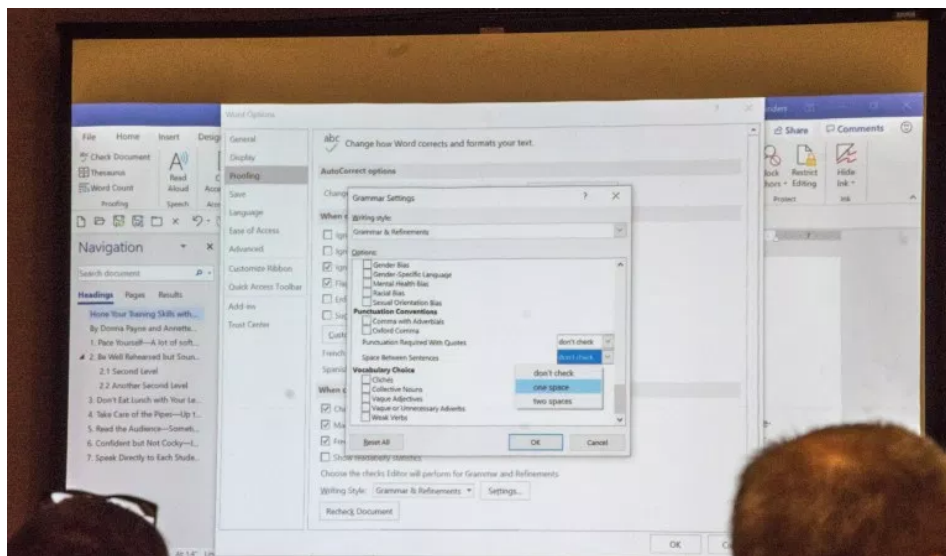
Replying to @EBarney

Grammar Nerds: 1 or 2 spaces after a sentence? Do you wish @Microsoft Word would follow your rule? Annette Sanders of @PayneGroup shows how Grammar Settings offers punctuation convention options you can customize (one? two? don't make Word fight your preference)

[#ABATECHSHOW](#)

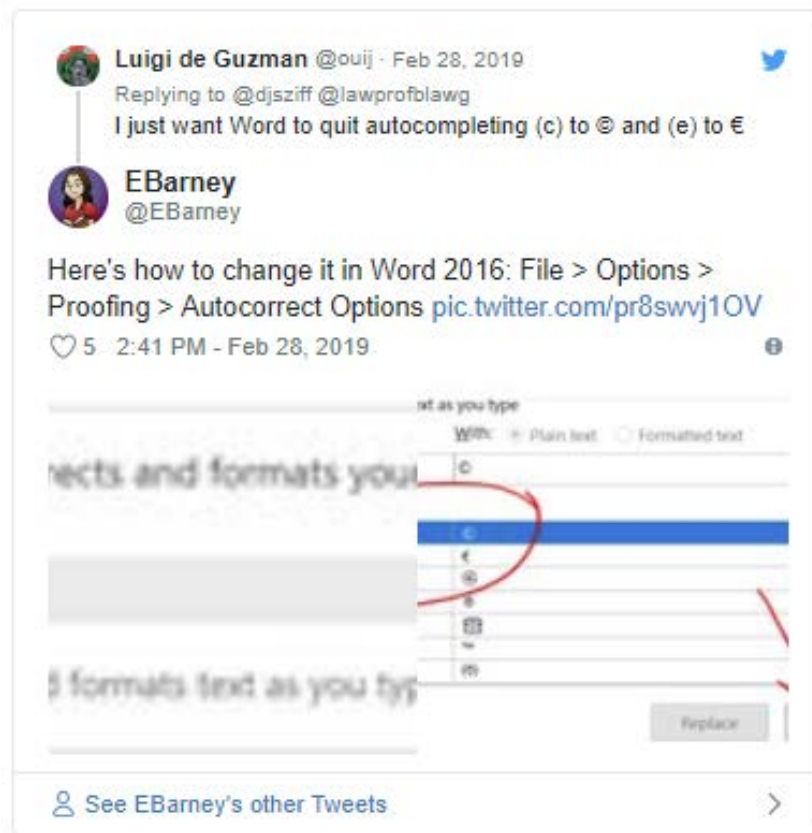
2 10:23 AM - Feb 28, 2019

[See EBarney's other Tweets](#)



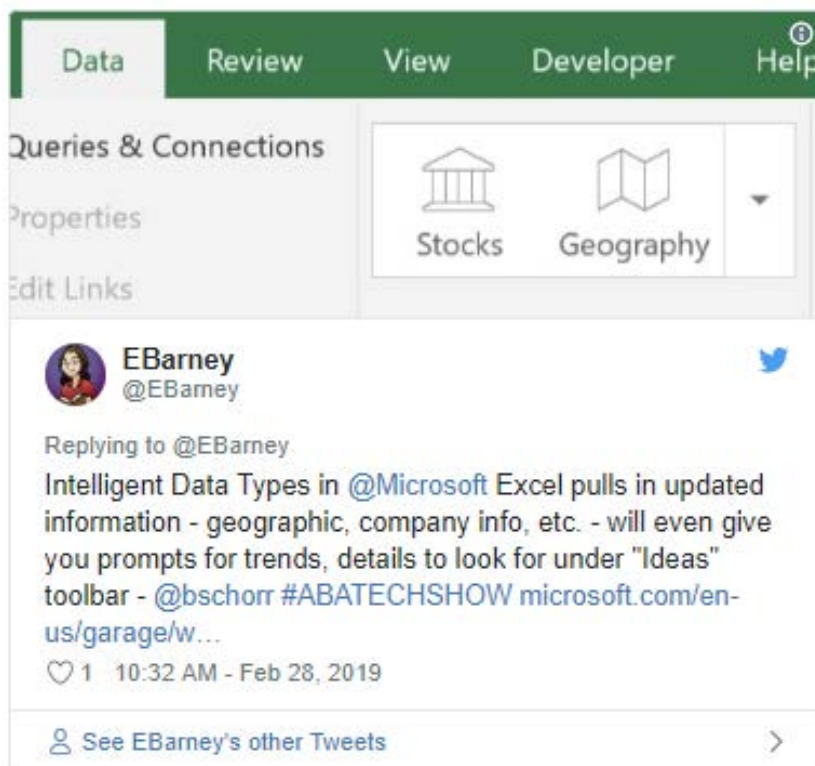
finding the punctuation convention settings in Microsoft Word

Do you hate it when Word's autocorrect adds symbols to your document? Would you like to customize what symbols it adds? Here's my own tip:



Excel

Would you like to do more with key information in your spreadsheets, even hook into live data? If so, you may want to explore this new development:



Outlook for Office 365

This feature isn't available for all Outlook users, but it may be very convenient if it is available for you:



PowerPoint

Another feature only available for some users, this feature can only be installed on PowerPoint for Windows, at least at this time:



Office Add-Ins

Of course many specific legal tools for Microsoft Office are developed by outside companies. My final session of the conference offered a roundup of these tools and noted which are available for Office 365, which are more cost effective, etc. See more in [my twitter thread](#):



EBarney
@EBarney

Final [#ABATECHSHOW](#) session today: "Strengthen your Core: Add-ins for [@Microsoft](#) Word & Outlook" w/ [@bobambrogi](#) & [@nerinopetro](#)

Why? Model Rule 1.1, Comment 8 - ethical obligation for tech competence

Be more effective, serve client needs! techshow.com/sessions/stren...

1 5:17 PM - Mar 1, 2019

[See EBarney's other Tweets](#)



ILA LEGISLATIVE MEETUP

SARAH SHERMAN

On February 1, I attended the **Illinois Library Association's (ILA) Legislative Meet-up** at the Harold Washington Library. Both state and federally elected leaders were invited to meet with librarians from across the city. I wanted to learn more about our state library's legislative priorities and have an opportunity to speak to elected officials face-to-face alongside librarians from a variety of disciplines.

This event, and others around the state which happen every year, allows attendees to sit around a table with an elected representative. It's a welcoming environment where librarians are invited to share stories and ask questions of the members at their table.

I was excited to sit at the table of my newly elected U.S. Representative Jesús Garcia (IL-04). Unfortunately, weather or other circumstances kept many legislators from making it to the meeting, but three were in attendance: Senator Mattie Hunter (3rd District), Senator Heather A. Steans (7th District), and Representative Theresa Mah (2nd District).

Collaboration

The event focused on collaboration between institutions. The first half included presentations from successful Chicago projects. Jeanne Long, Executive Director of [The Chicago Collections Consortium](#), detailed the work of over forty libraries and museums to preserve and promote Chicago history by providing access to their collections through a central, publicly available portal.

Kate Lapinski, from the Chicago Public Library, presented [Chicago DigitalLearn](#). This program teaches introductory computer skills, like mouse and keyboard basics and advanced topics such as social media and buying plane tickets.

Legislative Priorities

Dianne Foote, Executive Director of ILA, spoke directly to elected officials and outlined ILA's most important legislative priorities. While some of ILA's priorities overlap with those of AALL's advocacy efforts, others are specific to the state. Foote focused on three main categories:

1 – Library funding

Legislators were asked to sign 2020 "Dear Appropriator" letters seeking full funding for the Library Services and Technology Act (LSTA) and the Innovative Approaches to Literacy (IAL) grant program.



American Library Association

@ALALibrary

[@SenatorDurbin](#), thank you for signing on to the Library Services Technology Act Dear Appropriator letter for a fourth time! Your dedicated work to [#FundLibraries](#) is sincerely appreciated. cc: [@IllLibraryAssoc](#)

5 12:24 PM - Apr 10, 2019

[See American Library Association's other Tweets](#)

LSTA is administered by the [Institute of Museum and Library Services](#) (IMLS) and provides \$5.5 million in funding to Illinois libraries. These letters [circulated](#) in March and April 2019.

**American Libraries**

@amlibraries

Update on FY2020 Dear Appropriator letters campaign:

Latest Library Links bit.ly/2U92g8c

9:26 AM - Apr 12, 2019

Update on FY2020 Dear Appropriator let...

Kevin Maher writes: "The FY2020 Dear Appropriator letters campaign ended on April 11 on a positive note for library funding, americanlibrariesmagazine.org

[See American Libraries's other Tweets](#)

2 – Net neutrality

On February 1, the D.C. Circuit Court of Appeals heard oral arguments in the case *Mozilla v. FCC*. Illinois has joined the case to restore net neutrality rules that were repealed in 2017. If you are interested in net neutrality, be sure to follow the results of this case, as future legislation will depend on it.

While on the topic of broadband, Foote reminded librarians that they will play a role in the 2020 census, which will be the first to be completed mostly online. An accurate count is important for determining allocations of Congressional representatives and federal funding. College students are one of the most difficult to reach populations, so both academic and public libraries will be asked to partner in offering census resources.

3 – Copyright

The ILA thanked Mike Quigley (5th District) and librarians who advocated for **public access to CRS reports**. In addition, the ILA continues to oppose the transfer of hiring authority of the Register of Copyright from the Librarian of Congress to the President.

Legislator Feedback

At the end of the program, the legislators in attendance were invited to respond. All thanked librarians for their wide-ranging work in their communities. Representative Mah, who has attended this event for the past three years, specifically recognized libraries' work in welcoming and providing

Legislator Feedback

At the end of the program, the legislators in attendance were invited to respond. All thanked librarians for their wide-ranging work in their communities. Representative Mah, who has attended this event for the past three years, specifically recognized libraries' work in welcoming and providing resources to immigrant populations. Representative Steans, Chair of the Appropriations Committee, spoke of her commitment to continue providing full library funding.

More Opportunities to Meet Your Legislators

I hope to have another opportunity to speak with Representative Garcia at AALL's upcoming **Day on the Hill**. The event takes place July 12, right before the start of the Annual Meeting in Washington D.C. Participants will receive advocacy training with AALL's Office of Government Relations before in-person meetings with elected officials on Capitol Hill.

If you cannot make it to D.C. for the Annual Meeting, watch for information on AALL's **Virtual Lobby Day** or browse the Advocacy Toolkits available from both **AALL** and **ILA**. Both provide resources on how to develop relationships with your elected officials and which legislative issues are important to the library community.

Photo by Adam Jones used with CC BY-SA 2.0 license



VOLUNTEER DAY AT GREATER CHICAGO FOOD DEPOSITORY

EMILY BARNEY

On Saturday, March 9, 2019, the Community Service Committee organized a trip to the **Greater Chicago Food Depository** with nine volunteers, to help repack bulk fruit for distribution to local shelters, soup kitchens and food pantries.

At the February 2019 Business Meeting, CALL's **Community Service Committee** collected **\$249 in cash donations** for the Chicago Coalition for the Homeless and **4 bags of non-perishable food** for the Greater Chicago Food Depository.

On our "shift" from 1:00pm to 3:45pm, we were able to help with sorting, bagging, and crating 426 cases of pears – all the volunteers during that shift helped pack **14,910 pounds of pears!**



a huge opening space for volunteer orientation



packing pears

In a single afternoon shift, the amount of bulk food repacked by all the volunteer teams was the equivalent of **13,135 meals!**



Thanks to everyone who helped organize this trip and to everyone who came out to work and enjoy each other's company while we worked towards a great cause.

**Loyola University Chicago Law Library**

about 2 months ago

Pack of law librarians pack pears for non-profit!

Members of the Chicago Association of Law Libraries used its teamwork skills to help out at the Greater Chicago Food Depository this weekend.



8

Comment

1