



## ISSUE 245 - FALL 2017

**From the Editors** – by Philip Johnson, Juanita Harrell and Emily Barney.....2

**President’s Letter** – by Clare Gaynor Willis.....3

Executive Board Meeting Minutes Summaries (**August 2017**; **September, 2017**) – by Annie Mentkowski.....5

**May Business Meeting Round-Up** – by Diana Koppang.....7

**September Business Meeting Round-Up** – by Annie Mentkowski.....12

◆◆◆

**Featured Articles**

**The Four S’s of Leadership** – by Lou Bury.....16

**Chapter Archives on the Road** – by Clanitra Stewart Nejd.....18

**Sixty Tech Tips at MAALL Joint Meeting** – by Emily Barney and Debbie Ginsberg.....21

**Looking Back at AALL in Austin** – by Shari Berkowitz Duff.....22

◆◆◆

**Association News**

**CALL Runs the Race Judicata** – by Philip Johnson.....25

◆◆◆

**Miscellaneous**

**2017 - 2018 CALL Meeting Schedule**.....26



## FROM THE EDITORS

**Philip Johnson, Juanita Harrell, and Emily Barney**

As I write this, the first real cold of the season has set in and fall is definitely winding down. Now that everyone is staying in and has more time for reading, the fall *Bulletin* is here for you. This issue's featured piece is by Lou Bury, executive director at Freeborn & Peters LLP, and covers his [4 S's of leadership](#).

A nice companion piece to that is Shari Berkowitz Duff's [grantee report](#) from the AALL Annual Meeting in Austin, in which she discusses two sessions on leadership in some depth along with her other impressions and thoughts on the meeting. In other meeting news, Clanitra Stewart Nejdil wrote a piece discussing [chapter archives](#) with a focus on a session covering that same topic at the MAALL, CALL, LLAW, MALL, and MichALL Joint Annual Meeting. Emily Barney and Debbie Ginsberg put together a piece that covers their [Sixty Tech Tips](#) session at the same meeting and features Emily's live tweets of the session and embedded slides, which you'll only find in the online version of the piece.

So as you get into hibernation mode, it seems like the perfect time to look back at what we've learned this year and look forward to what we'll learn in the year to come. Happy reading!



## PRESIDENT'S LETTER

**Clare Gaynor Willis**

Happy fall, CALL members!

In October, I had the pleasure of attending one day of the 2017 MAALL, LLAW, MichALL, MALL, and CALL Joint Annual Meeting up in Milwaukee. For a one-day visit, I managed to pack in some great networking and education. As usual, CALL was what made it really special. I presented a poster with fellow board member Scott Vanderlin, which we designed with CALL member Debbie Ginsberg and *CALL Bulletin* co-editor Emily Barney. I saw an excellent presentation from fellow board members Lindsey Carpino and Annie Mentkowski, and CALL Archives co-chair Clanitra Stewart NejdI. I got to catch up with several other CALL members and reach out to members of the other regional associations. I am grateful to MAALL for giving CALL members the opportunity to participate in such a great event.

What I would really like to highlight for this issue of the *Bulletin* is a project that I think truly shows the benefit of being involved with CALL. I mentioned before that I attended a program presented by our own Lindsey Carpino, Annie Mentkowski, and Clanitra Stewart NejdI. In the program, Lindsey mentioned that she gave a talk to a legal research class at Loyola on legal research in a law firm environment. My ears perked up immediately. I teach an Advanced Legal Research course at Northwestern. One thing I always struggle to teach students is how to understand and anticipate how legal research will be different when they work at a law firm. I realized what my colleagues at Loyola clearly already knew; academic librarians can and should call on law firm librarians to help us teach! Lindsey has created two videos for my class, and I

am very excited to share them with my students. In the process, she and I discussed what I teach my students.

From this collaboration, Lindsey and other librarians at Sidley can learn what their incoming associates are learning in law school. Ultimately, my current students will be better researchers and my former students will be better attorneys because CALL brought Lindsey and me together. Being involved with CALL gives all of us the opportunity to learn from each other and enhance our careers in ways we never could on our own. And when librarians are better, those we serve always benefit.

Happy Holidays,

Clare

# CALL EXECUTIVE BOARD MEETING MINUTES – AUGUST 2017

*Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).*

## **AALL Headquarters, 105 W. Adams St., Suite 3300**

- August 8, 2017

### **Board Members Present:**

- Clare Gaynor Willis
- Todd Ito
- Joe Mitzenmacher
- Tom Gaylord
- Scott Vanderlin
- Lindsey Carpino
- Annie Mentkowski

**Board Members Absent:** None.

### **Treasurers' Report (Section IV)**

1. Harris Bank Balance as of June 1, 2017: \$23,985.24
2. Net Income as of June 1, 2017: \$4,768.96
3. Membership Numbers as August 7, 2017: 292 (136 Renewals; 3 New Members)

### **Significant Actions**

Reaffirmed Policy: the Continuing Education Committee may charge a fee for in-person events.

Policy: the Placement/Recruitment Committee may post link to a job listing, rather than completing a form.

# CALL EXECUTIVE BOARD MEETING MINUTES – SEPTEMBER 2017

*Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).*

## **AALL Headquarters, 105 W. Adams St., Suite 3300**

- September 12, 2017

### **Board Members Present:**

- Clare Willis
- Todd Ito
- Joe Mitzenmacher
- Tom Gaylord
- Scott Vanderlin
- Lindsey Carpino
- Annie Mentkowski

### **Board Members Absent:** None

**Guests:** Continuing Education Co-Chair & Nominations & Elections Chair Julie Pabarja, Continuing Education Chair Diana Koppang, and Meetings Co-Chair Todd Hillmer.

### **Treasurer's Report (Section IV)**

1. Harris Bank Balance as of August 1, 2017: \$28,754.20
2. Net Income as of August 2, 2017: \$28,150.21
3. Membership Numbers as of September 11, 2017: 294 (2 Renewals; 1 New Member)

**Significant Action:** CALL will now share its membership list with AALL.

# MAY 2017 BUSINESS MEETING ROUND-UP

## Diana Koppang

The business meeting was held at the Union League Club (65 W. Jackson Blvd.), Thursday, May 11, 2017.

CALL President Todd Ito welcomed the membership and gave a special welcome to those retired members we haven't seen in a while and that have come to celebrate CALL's 70th Anniversary. There were 116 attendees at the meeting.

We had one new CALL member at the meeting—Emily Byrne from Chapman & Cutler.

CALL first formed in February 1947 and formally became a chapter of AALL in June 1947. Todd thanked the 70th Anniversary Committee for their work and encouraged members to check out the various displays of CALL Memorabilia around the room.

The next issue of the CALL Bulletin will be dedicated to the 70th Anniversary.

He announced the favors at the seats around the room—hardback notebooks with CALL's logo. He also thanked Meetings Committee Co-Chair Eugene Guidice for the lovely design of the anniversary cake.

Vice-President/President-Elect Clare Willis thanked Wolters Kluwer, and their representative Sean Hearon, for their sponsorship of the business meeting.

## Meeting Speaker

Clare introduced the meeting speaker, **Travis McDade**, Curator of Law Rare Books and Associate Professor of Library Service at the University of Illinois College of Law. Professor McDade is an expert on crimes against rare books, manuscripts, and other historical material. He is the author of three books on that subject—*The Book Thief: The True Crimes of Daniel Spiegelman*, *Thieves of Book Row: New York's Most Notorious Rare Book Ring and the Man Who Ended It*, and most recently, *Disappearing Ink: The Insider, the FBI, and the Looting of the Kenyon College Library*. Professor McDade frequently lectures on the topic of rare book crime and is a member of the Mystery Writers of America.

Professor McDade began with a series of photographs that would eventually tie into a fascinating story of brazen book theft. He started with a photo of the UIUC main library in 1980 including the no longer existent reference room and card catalogs. Next up were photos of a 1979 Cadillac Fleetwood Brougham complete with plush red velvet seats. Then there were

photographs of bags labeled “PZA 177.” We later learned that “PZA” referenced the proceedings of the Zoological Society of London. “177” represented the number of cut-out lithographs in that bag. A large number of these labeled bags were shown in the trunk of the Cadillac—which of course, due to its size, could hold quite a lot of bags.

Bob Kindred, a native of rural Illinois who later moved to California, got into the antique print framing business by accident and grew his company over a number of years. He would typically frame prints from sources such as the *International Journal of Ornithology* (IBIS). But these types of prints were generally only available in books in libraries, specifically libraries who could afford them, such as the library at the Zoological Society of London.

In 1980, Kindred moved from California to Texas, where he met Richard Green. Green and Kindred formed a print-stealing partnership, traveling around the country on a whirlwind tour of major university libraries, selecting their targets using the *Barron’s Guide to Colleges*. They even spent 3 days in Washington, D.C. stealing from the Library of Congress and the University of Maryland. They would then sell the prints on their way from one university to the next, stopping in small towns where there were known buyers for such prints.

They even made a stop in Champaign-Urbana to visit family. While in town, they logically stopped to steal from the largest public university library in the country at the University of Illinois (UIUC).

Their typical operation required both men. One was the lookout and the other would be inside at a table with razors. At UIUC, they even stole entire books. Their shenanigans reached a new level on a Saturday night in June 1980. They broke into the main library after midnight through the connected HVAC building. Kindred made his way to the 8th floor of the library where he located valuable over-sized folios and lithographs. From study carrel #825, he kicked open the window, and using black nylon bags, lowered the valuable loot to Green who was waiting outside. After that successful escapade, they decided to return the next night (Sunday) and repeat the potentially lucrative operation. However, they were unaware that every few days an HVAC specialist would come around and check on the HVAC equipment to make sure everything was running smoothly. As it happened, he stopped by that Sunday evening. While walking down the stairs into the HVAC building he stumbled across a stack of giant folios. The man called the police, who didn’t seem too concerned with the discovery of a stack of books outside a library, but they sent an officer over anyway. In those intervening minutes, the books disappeared.

The officer then walked around the perimeter of the library looking for a broken window or door that would suggest there had been a break-in. While he’s walking around, he sees a 1979 Cadillac Fleetwood Brougham screeching down the road, which then pulls a u-turn and speeds away. The officers and the HVAC specialist find the stack of books hidden behind a hedge on the business quad across from the library.



Kindred and Green could've gotten away, presumably free and clear. But Kindred wanted those books that he had left behind the hedge. The police were counting on that greed, and staked out the area, waiting for the thieves' return. Kindred did soon return and was promptly arrested. He was arraigned for the theft of the large stack of books, and then for an additional four books the police found also hidden away for later recovery by Kindred.

The heroes of this story emerged in the aftermath of the theft. Two UIUC librarians spent the summer in a miserably hot small room at the campus police building, sorting out the materials found in the trunk of the Cadillac. Through their impressive efforts, they were able to identify half of the books. The origin of the other half could not be determined and eventually those materials became part of UIUC's collection or were sold at auction or through library book sales.

Kindred's sentence was just probation and soon after the case was resolved he moved to California (which was actually outside of what the terms of his probation permitted). He had left other stolen prints in a car he had abandoned at Dulles airport. But the car was left there too long and was impounded, at which time stolen prints were found. That resulted in a federal criminal charge and Kindred received a prison sentence of two years.

Upon completion of his prison term, he moved back to California. He is still in the antique print business today.

**Question:** Considering there are regulations regarding conflict-free diamonds, shouldn't there be similar regulations for stolen prints?

**Answer:** Absolutely. 75% of these prints come from books; his estimate is that half of those are stolen from libraries.

**Question:** Did any of the universities increase security after these large-scale thefts became known?

**Answer:** Sort of. The libraries claimed that they increased their security. However, increasing security of rare books generally means that access to those materials will need to be limited. Most universities therefore keep those materials in special collections with limited access. Not surprisingly, this frustrates library patrons.

**Question:** Do you have a sense as to how much Kindred was charging for the prints?

**Answer:** On average \$50-\$75 per print; at highest \$150. As many of the prints were black and white he would sometimes color the prints by hand so he could charge an additional \$25.

**Question:** Did the library assess the value of the books?

**Answer:** Yes—those two UIUC librarians did try to do this. That stack of eight books that Kindred attempted to steal from the UIUC library would sell for about \$5,000 at auction.

**Question:** In the course of his research did he come across anyone who had purchased any of the stolen prints?

**Answer:** No but Kindred had kept detailed receipts which were found in the car. Many of those individuals who own businesses dealing in prints are still in business. But as they didn't seem to know that the prints were stolen, and no one asked them to return the prints.

**Question:** When Google was doing its massive scanning of print books, did they discover any books that were missing pages?

**Answer:** Excellent question and idea. He doesn't know but thinks it would be worth looking into.

**Question:** Did he find it surprising that this criminal mastermind was willing to talk to with him [McDade]?

**Answer:** Well, he started this project in 2007, but didn't want to call Kindred and assumed he wouldn't speak with him. But he did talk to him eventually and just six months ago found out that Kindred is currently selling prints at an antique print store in Pasadena. Two weeks ago, McDade called the store and as it happened Kindred was in the store. But Kindred didn't want to speak with him in front of his employer. But he called again and Kindred answered. He had a long and frank conversation with Kindred, who even provided his cell phone number at the end of their conversation. They later spoke again and Kindred recounted the entire story.

**Question:** Related to that conversation, did Kindred seem to realize that he committed a crime?

**Answer:** Yes, he kept saying that he knows that he made mistakes and has paid for those mistakes; but he was trying to find something he could be a success at and this is what he came up with. Kindred also talked about all the legitimate purchases he made. The worst thing he thought he did was purchasing from criminals. He considered his ex-partner Richard Green a criminal and himself as someone who just made mistakes.

Todd thanked Professor McDade for the excellent and exciting presentation and suggested that the story would be an excellent feature film—perhaps an intriguing “buddy picture!”

## Announcements

Clare spoke about the Google Calendar members can now subscribe to in order to stay current with CALL activities such as educational workshops, networking events, and business meetings. She also reminded members to fill out the online survey if they are interested in volunteering for a CALL Committee.

Todd noted that CALL membership renewals are due June 1st. Those reminders will be sent electronically from our online directory system, Wild Apricot, on May 18th.

Julie Pabarja came to the podium to announce the chapter awards.

Julie said that she was so happy to see all the colleagues, local chapter leaders, and national leaders and believes that we should be celebrating every year. Julie also announced this year's CALL grant recipients and announced the winners of our chapter awards: Sean Rebstock won Best Publication and Robert Martin won the Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship.

Sean Rebstock encouraged the membership to really seek out these projects as a way to reach our patrons and said he'll be competing every year!

Robert Martin talked about having this "wow" moment: "They like me, they really like me!" Robert said that everyone in the room was wonderful but wanted to especially thank his wife for her support. He also thanked the CALL community for what we mean to each other and to the community for all the groups we've aided through community service donations; he thanked his Chicago-Kent family—Keith Ann Stiverson and Gretchen Van Dam and all the people he worked with, including Clare Willis, Scott Vanderlin, Maribel Nash and so many others. He spoke about how thankful and surprised he was by all the opportunities he received to play different roles within CALL. He thanked Joann Hounshell for encouraging him to participate in CALL and all the mentorship she provided.

Robert then wrapped up with a community service announcement. At the February Business Meeting, \$208 was collected for the Chicago Food Depository along with several boxes of food. Today, cash donations will be given to the [Chicago Volunteer Legal Services \(CVLS\)](#).

Todd again congratulated our very deserving grant recipients and chapter award winners. He also thanked outgoing board members—Julie Pabarja, Diana Koppang, and Konya Lafferty-Moss. He then thanked all the committee chairs and committee members who have served CALL this past year.

Todd announced that at the close of this meeting, we are transitioning to the new Board: Joe Mitzenmacher (Vice President/President-Elect), Annie Mentkowski (Secretary), and Scott Vanderlin (Director).

Todd then officially passed the gavel to Clare Willis who will be CALL's president in 2017-2018.

In Clare's first official act as president, she presented a gift to Todd Ito and thanked him for all his hard work and dedication during his time as CALL President this past year.

Todd and Clare announced the door prize winners (sponsored by Lexis): Lynn Lendabarker and Sally Baker.

Clare ceremoniously thumped the gavel and adjourned the 2016-2017 CALL year.

# SEPTEMBER 2017 BUSINESS MEETING ROUND-UP

**Annie Mentkowski**

On September 14, 2017, CALL held its first business meeting of the 2017-18 year at Nacional 27, 325 W. Huron Street. There were 82 registered attendees. President Clare Willis called the meeting to order at noon and she welcomed new CALL members:

- Emily Byrne
- Anne Danberg
- Laura Kopen
- Colleen McCarroll

## **Meeting Sponsor**

Vice President Joe Mitzenmacher welcomed and thanked the meeting sponsor, ktMINE, for their generous support. ktMINE is a Chicago based company that has developed an intellectual property data and analytics platform. The platform organizes public intellectual property information that is scattered and difficult to locate in one place. Using the platform, one is able to search royalty rates, patents, license agreements, M&A, and trademarks for business intelligence and more.

## **Meeting Speaker: Stephen Rushin, Assistant Professor of Law at Loyola University Chicago School of Law**

Joe introduced the meeting speaker. Professor Rushin specializes in criminal law, police accountability, and empirical legal studies. Before joining Loyola, he taught at the University of Alabama School of Law and the University of Illinois College of Law. His talk at the meeting focused on his article published in the *Duke Law Journal*, "Police Union Contracts", 66 DUKE L. J. 1191 (2017).

Professor Rushin's research focused on the question: do union contracts act as a barrier to police officer accountability? He stated that citizens often ask themselves why are the police, who are notorious for misconduct, not held more accountable and why are police officers not subject to rigorous discipline. He noted that while Chicago has had several high profile incidents of police misconduct and of police not being held accountable for misconduct, this is actually a nationwide problem.

Citizens also question why cities do not do more to prevent police brutality. Professor Rushin's empirical research suggested that the collective bargaining process was largely to blame for this, because two-thirds of police officers are members of unions, and lax disciplinary standards are often bargaining chips in union contract negotiations. He noted that expunging records, statutes of limitations on disciplinary actions, 48 hour waiting periods, and limits on investigating anonymous complaints are all used as negotiation bargaining chips. To conduct his research, he looked at police union contracts from 200 agencies in 41 states. Most of the data was easily accessible public information—60% of the data came from municipal websites and 20% from state repositories. A small percentage of the data came from union websites and record requests.

His initial findings showed that the questionable clauses in union contracts are very common and are not at all unusual. Stephen suggested that the biggest barrier to police accountability was the mandatory waiting period—police misconduct investigations cannot begin until the waiting period is over. The median waiting period is 48 hours. And most contracts have rigid waiting periods.

This is contrary to investigative best practices that generally recommend getting to the officer as quickly as possible after the incidents. Some other items that also act as a barrier are the police officer in question's access to the evidence and the limit on anonymous complaints. He also listed several other common barriers: the subject of a misconduct complaint's ability to access the name and address of complainants, limitations on the length of an investigation (usually the investigative period is very brief), purging internal disciplinary records after a set period of time, and limitations on police oversight.

Professor Rushin's next research question that resulted from this research is, what do we do about this? What are the implications and recommendations that may come from this research? Collective bargaining is not necessarily the cause of the problem, but rather internal procedures are likely to be causing the problem. And the exclusionary rule and civil litigation is not as helpful as one would think. Professor Rushin plans to continue to research the issue, but at this point he asserts that making the bargaining process more public would be a step in the right direction. He argued that salary negotiation should remain private, but discipline issues should have public input.

### **CALL Member Questions**

**Question:** Where did the clauses that permit investigative delay and access to evidence come from?

**Answer:** We do not know. It is not a just a big city problem, but Stephen has not gotten to that in his research yet. There seems to be little change so this has been a problem for a long time.

**Question:** Is this a similar arrangement with other civil servants (teachers, fire fighters, etc.)?

**Answer:** Police would argue for more procedural protections because the social cost calls for more rigorous oversight. And, police do get unique procedural protections.

**Question:** Is there comparable data for non-US law enforcement? What do other countries do?

**Answer:** This is an interesting question and should be explored further. Stephen's research currently only focuses on law enforcement in the United States.

**Question:** Are collective bargaining processes public?

**Answer:** It varies, some municipalities make it public and others do not. It also depends on the police lobby in the area.

**Question:** Is there tracking of outcomes of police complaints?

**Answer:** Most departments do not track this and it is very difficult, but there is an effort for more public involvement. However, there is also a concern for officer morale. Studies show that morale goes down when there is federal intervention, but there is also evidence of depolicing.

**Question:** What about data on false claims of misconduct?

**Answer:** There is no good data on that.

**Question:** Do police feel that they are under siege, or do they feel there are there a few bad apples?

**Answer:** Safety and constitutional rights are ranked as the most important when police chiefs are surveyed. And, they agree reform is needed. But the sentiment on the front lines is not the same. There is often a disconnect between the two.

Clare thanked Rushin for the thought-provoking and informative talk.

## Committee Announcements

### Debbie Rusin, Placement and Recruitment Committee

Debbie provided an update on the committee's plan for the year. It plans to publish a column in the *Bulletin*, hold a couple of continuing education sessions, and host at least two meet-ups. She also announced that the mentorship bank is back in effect.

### Julie Swanson, Community Service Committee

Julie announced that the September community service project is Chicago Volunteer Legal Services. She also reminded the lunch attendees that there was still time to register for Race Judicata. And she unveiled the CALL t-shirts for the event designed by Scott Vanderlin.

Diana Koppang, Continuing Education Committee

Diana announced that the program materials from the recent continuing education program about submitting proposals to AALL are available on the CALL website. She also mentioned that the next scheduled event is “Executing at the Level of Wow.” The event will take place at Neil Gerber. She also mentioned that the committee plans to host an event every month through June. And, the final event will be an AALL preview, showcasing all the CALL members’ presentations.

**Door Prize Drawing**

Clare and Joe thanked LexisNexis for providing the door prizes at the meeting. The winners were Rosemary Milew of the *Chicago Daily Law Bulletin* and Joanne Kiley of *International Legal Technology Association*.

**Adjournment and Next Meeting**

Clare adjourned the meeting and reminded the membership that the next business meeting will be held on November 16, 2017 at the Berghoff.



## THE FOUR S'S OF LEADERSHIP

**Lou Bury, Executive Director, Freeborn & Peters LLP**

Over the course of my personal and professional life I, like most of you, have had the opportunity to observe and work with many in leadership. Some of you may be in leadership positions, as am I. No doubt you have read some of the abundant material on leaders and leadership; some good and some, well, not so much. After 20 years as the Executive Director of Freeborn & Peters, I have developed four rules that define my personal understanding of what it means to be a leader and to fulfill one's leadership responsibilities. I think of them as "The Four S's."

**Show Up** Seems obvious, doesn't it? Perhaps it is. And yet, how many leaders do you know, or have you worked with, who simply "dial it in" and expect the rest of the team to do the heavy lifting? How many leaders do you know who stood side by side with you while you scanned copies of cases into the night or ran interference between you and some angry partner? Said another way, a leader should be *present*. Not just physically, but emotionally. That means truly listening, understanding, and acknowledging the validity of another person's thoughts, ideas, and concerns without always feeling the need to express your own.

Now, please don't hear what I'm not saying. This does not mean that leaders don't exercise the final word or make the final decision. Indeed, they certainly do, and here's the key: *when it's called for*. Otherwise, show up, support your team member, and be present. You might just be surprised.

**Service** Who or what are you serving? Is it the needs of the organization and its stakeholders, or is it your own ego? Too often, it is the latter. True leaders subordinate their egos and learn to



take the heat out of the room, not put it into the room. True leaders say “How can I help you?” and not “How can you help me?” Remember John F. Kennedy’s inauguration speech? “Ask not what your country can do for you, ask what you can do for your country.” True leaders seek to serve and not *be* served.

**Second Chair** All my life I have been a musician. A trumpet player, to be exact. I started when I was six years old, played all through high school and then got a degree in music with trumpet as my major instrument. For all those years I worked and competed to play first chair, and I often succeeded. When I later got into the business world, that same spirit followed me. However, here’s the thing about first chair: there’s only one. If you’re in it, no one else is. That means that perhaps their professional growth is not as enriched as it can be. Or that they may lose motivation. Or that they may even come to resent the person in the first chair. Ask yourself this question: where does the spotlight shine? As a leader, it should shine on you only when necessary. At all other times, it should shine on your teammates. If it shines on you all the time, that means everyone else is standing in your shadow. True leaders learn to play second chair.

**Spontaneity** For Pete’s sake, have some fun. How many of us know leaders who take themselves sooooo seriously? Or can’t take a joke, especially when it’s about them. Laugh at yourself, admit your mistakes, and throw a party once in a while. One of my favorite moments as a leader came several years ago when, on Cinco de Mayo, I called our receptionist and asked her to find somewhere in the city with a margarita slushy machine. Dumbfounded, she asked why on earth I wanted one. I told her, “because it’s Cinco de Mayo, and we’re having a party at 3:00 today. Here’s two thousand dollars. You’re in charge.” You know what? She not only found the slushy machine, she got chips, dip, guacamole, and decorated our largest conference area with streamers, sombreros, and even found some mariachi music to play. At 2:45 I started playing the music over our loud speaker system and sent a firm-wide email announcing that we were having margaritas (alcoholic and non-alcoholic) in our conference theater. One of the best parties we ever had. Even the grumpy partners had a good time.

One more thing, as people were thanking me and telling me what a good idea it was, it occurred to me that I was once again in the all-too-familiar first chair. I called our receptionist to the front of the room and said to everyone, “Let’s give ‘Sally’ a Freeborn thank you for putting this party together for us.” Sally got a standing ovation, and I got to slip to the back of the room and have a margarita.

Show up. Service. Second chair. Spontaneity. True leaders live by “the Four S’s.”



## CHAPTER ARCHIVES ON THE ROAD

**Clanitra Stewart NejdI**

During the 2017 MAALL, LLAW, MichALL, MALL, and CALL Joint Annual Meeting, representatives from each of the five chapters came together for a panel discussion titled *Preserving Our Histories, Telling Our Stories: What's in "Your" Chapter Archives?* The session provided audience members with the unique opportunity to learn about the history and the contents of each chapter's archive, as well as the goals and challenges for the guardians of those archives. Virginia C. Thomas, incoming chair of the MichALL Archives Committee, served as the moderator for the session as well as a panelist. The remaining panelists were MAALL President Susan Boland, LLAW Past President Beverly G. Butala, MALL President Charles Wilson, and CALL Archives Co-Chair Clanitra Stewart NejdI.

During the 45-minute discussion, each panelist discussed his or her chapter's archives for several minutes and then took questions from the audience. Each panelist focused on the history, size, location, content, format, and policies of the chapter's archives. Although each chapter has something unique to its archives, there were also archive-related issues and concerns discussed that are common to all of the chapters.

### History and Size of the Archives

The panelists' comments reflected significant variety in the lengths of time that each of the five chapters has existed, not to mention the amount of time that each chapter has collected materials for its archives. As the panelists shared, for example, CALL and MALL became chapters of the American Association of Law Libraries in the 1940s and 1950s, while MAALL,

MichALL, and LLAW became AALL chapters in the 1970s and 1980s. As a result, some of the chapters' archives contain more materials than others by virtue of those Chapters having simply existed longer. Additionally, there are variations in the types of materials that have been collected by each of the chapters, which may also account for differences in the sizes of each chapter's archive.

## Location of the Archives

Of the five chapters, only two have long-term, "permanent" locations for their archives. The archives for LLAW, MAALL and MichALL have all changed location in the past based on changes in their officers and/or the members of their Archives Committees. The CALL archives, however, have been housed for several years at the NIU College of Law Library while the MALL archives are housed at the Minnesota State Library.

## Content and Formats in the Archives

There is much similarity in the types of materials that each chapter retains for its archives. Meeting minutes, letters, executive board documents, and chapter newsletters are the most commonly kept documents, in addition to chapter documents such as bylaws and articles of incorporation. The majority of the chapters also have some physical items as part of their archives that are not paper documents. For example, the CALL archives includes award plaques and a 50-year anniversary banner, MALL's archives contain anniversary banners and photos, and LLAW's archives contain video tapes.

The panelists' experiences also reflected how greatly their chapters vary in the formats of the information being archived. For example, LLAW's archives are almost entirely digital, with the print documents having been digitized by a third party and stored on a jump drive. The other chapters, however, all have some combination of print and digital materials in their archives, and are making varying degrees of progress moving toward 100% digitization. It's worth noting that, although lack of funding frequently serves as an impediment to 100% digitization for some chapters, Beverly Butala shared that LLAW was able to support the digitization of its archives through fundraising activities. This certainly provides some hope that although a chapter may not currently have funding for digitization projects, there are avenues to consider for future funding.

## Retention and Access Policies for the Archives

As with the degree to which each chapter's archive has been digitized, the chapters also differed in terms of the extent to which official retention and access policies have been put into place. CALL has a relatively extensive retention policy that clearly states what types of documents are to be saved in the CALL archives. However, some of the chapters are only now

in the process of drafting a specific retention policy. The panelists all noted the importance of **AALL's archives policy** in helping to frame the chapters' archive retention policies in general. In terms of access to each chapter's archives, the panelists discussed how the ability for chapter members to access archive materials online (at least to the extent those materials can be digitized) is the ultimate goal for access. Currently, the majority of the chapters have informal access policies that would allow chapter members to search the chapter archives with minimal notice. Requests for access to the chapters' archives tend to be handled through the chapters' Archives Committees or by the librarian in charge of the archives, as applicable. However, such requests are rare.

Overall, the *Preserving Our Histories* session shed light on the "best practices" of the five chapters in terms of their archives. It also provided the opportunity to discuss some of the archive-related challenges each chapter faces, including funding and resource issues, challenges to the digitization of archive materials, and concerns about accurate and complete metadata for archived materials like print photographs or digital files. Hopefully, this session will be just the beginning of the discussion and the chapters will continue to share ideas and challenges well beyond the 2017 Joint Meeting.



## SIXTY TECH TIPS AT MAALL JOINT MEETING

**Emily Barney and Debbie Ginsberg**

[Ed. note: The [blog version](#) features Emily's below mentioned tweets and slides.]

Modeled on the 60 tips in 60 minutes presentations we've attended at the end of the annual ABA TechShow each year, Debbie Ginsberg and I created a round-up of our favorite websites, tips, apps, browser extensions and more.

We hope you find helpful tips for your work below, whether they match your routine tasks or a new project in an area that's new to you—from accessibility to graphic design to Microsoft Office and social media, we covered a wide range of topics.

Want to browse quickly? Here's the [full list of tips](#), organized by topic with links!

Have questions? Feel free to reach out via Twitter to either of us or find a list of the tools if you want to scan through them quickly to see what the tools say about themselves:

- Debbie on Twitter: [@debgpi](#)
- Emily on Twitter: [@ebarney](#)

### Twitter Coverage

I live-tweeted the event, which you can browse through via this [Twitter Moment](#), or find all of our recommended apps & brands on this [Twitter list](#). View the slides directly [here](#).



## LOOKING BACK AT AALL IN AUSTIN

**Shari Berkowitz Duff**

The only things I knew about Austin were what most people probably know . . . it's home to great barbecue, the University of Texas, the state capitol, and the South By Southwest Festival. But I knew there must be so much more to Austin than that, and how can you not love a place where the city's slogan is "Keep Austin Weird"!? It had always seemed like it would be an interesting place to visit someday, so when I saw the 2017 Annual Conference was being held there, I was excited. Being a first-time member of the Annual Meeting Program Committee made me more determined than ever to attend. Receiving a CALL grant was instrumental in making that possible.

As part of the AMPC, we were assigned as liaisons to one of the programs we selected for the conference. My program was "**Introverts as Leaders**," which was scheduled for Sunday afternoon. I was excited for this to be my program as I liked it when reviewing it for the AMPC and because I think being a natural introvert can apply to many librarians. I count myself in that group . . . unless of course I'm talking football or sports in general—then you can't get me to stop talking! But just because many of us might be more naturally on the quiet side doesn't mean we can't or don't want to be effective leaders. The almost 150 attendees of this program back me up on that . . . we had people sitting on the floor for this program!

The speakers were our very own CALL member Gretchen Van Dam of the 7th Circuit Library and Antoinette Griffin of Griff Development LLC based in Austin. And 10 minutes before the session had started, I was even asked to play a small role in a demo on stage. Discussed during the session were the different tendencies of extroverts and introverts and how we can apply those tendencies when we communicate with other people on our team and within our

organizations. We talked about how we can use both verbal and non-verbal communication to our advantage, as well as how we can make small changes over time to come out of our introvert shells to become effective leaders.

Another program on leadership had a title that had me hooked immediately—“**The Human Equation: What Star Trek Teaches Us About Leadership.**” I’m a huge Star Wars and Star Trek fan, so there was no way I was going to miss this one even if it was in the last time slot of the conference.

Because of the vast expanse of the Star Trek universe, the panel chose to use characters from only one of the series, “Star Trek: The Next Generation,” to illustrate their points. Purposely skipping the obvious choice of Captain Picard, the panelists each focused on one of 3 senior members of Picard’s team to represent different leadership and management styles: Commander Riker (1<sup>st</sup> Officer) – leads by example, follows protocol but improvises during crises, team builder, can be serious but also takes charge, cares about others as colleagues and individuals, “makes it so”; Lt. Commander Data (2<sup>nd</sup> Officer) – task oriented, information gatherer, not guided by emotions, reliable and egoless, speaks when necessary and feels has something important to contribute; and Counselor Troi – considers multiple viewpoints, excellent listener, subtly persuasive, instinctively empathetic, and good observer. At various points throughout the series, each one has specific characteristics and unique qualities that have allowed them to take the lead in navigating the crisis at hand, thus showing that no matter what rank or position you hold within an organization, anyone can assert leadership.

A few of the other interesting programs I sat in on included “The Linchpin Librarian,” “Moneyball for Lawyers: How Legal Analytics is Transforming the Business and Practice of Law,” and “Finding the Words to Communicate Your Value.” Having attended a few previous conferences, I knew that I needed to find that balance between attending programs, committee meetings, and speaking with vendors at the exhibit hall and at their events. Of course most of us make time to hit the booths of the biggies such as Bloomberg, Westlaw, Lexis, and Wolters Kluwer, but we must allow time to have meaningful discussions with the vendor representatives and provide feedback or suggestions (don’t forget the swag and raffles!). And let’s not forget the other vendors we regularly do business with and even the ones we might never have heard of. You never know what new product they are introducing or how just talking with them can be invaluable in the future.

One other thing I’ve learned . . . make time for yourself! Set aside time to meet up with colleagues and friends you might not see during the year except at conferences. If I’m attending one of the annual meetings, I always make it a point to get together with my college roommate who is also a law librarian. See how perfectly matched we were! If you are from out of town, block off time to explore the city—whether it’s restaurants, shops, and attractions just within walking distance of your hotel, or you feel more adventurous and are willing to travel further from the conference area. And if you have family or your spouse/significant other with you . . . make time for them too. Although they traveled with you to the conference location and that is your primary focus, it’s not theirs. So make sure you include them in any planning and come up

with some special plans that have nothing to do with vendor events or the conference. It could be a fancy meal or sampling some of the famous local cuisine, a nice walk around town, or as weird as waiting with my husband and many others for around a million bats to come flying out from under the Congress Avenue Bridge at sunset as a storm approaches. Like I said . . . keeping it weird in Austin . . . but now looking forward to Baltimore in 2018!





## CALL RUNS THE RACE JUDICATA

### Philip Johnson

On a balmy September evening, 15 or so CALL members took to the lakefront to participate in 2017's [Race Judicata](#). CALL participated as a group of over 250 teams and 5,400 runners in total to benefit [Chicago Volunteer Legal Services](#).

Julie Swanson coordinated the team's efforts, which saw us raise \$561 for CVLS. Christopher Willis, President Clare Willis's husband, ably represented us in the competitive portion of the 5K. Scott Vanderlin designed our shirt for the race, which you can see above. And the runners couldn't have done their thing without the watchful eyes of Diana Koppang, Carrie Port, and others who watched over personal items that would have certainly slowed down the trot along the trail.

After the race, we enjoyed some live music, snacks, libations, and conversation. It's a good time even if you're not a runner and just want a chance to enjoy the waning days of summer, so come on out and join us next year!

# 2017-2018 CALL MEETING SCHEDULE

## Business Meetings

### Business Meetings and Educational Events Policies

- September 14, 2017 (Thursday)
- November 16, 2017 (Thursday)
- February 15, 2018 (Thursday)
- May 10, 2018 (Thursday)

Details will be posted as they become available. *Dates subject to change.*

**CALL would like to thank all of the speakers and meeting sponsors at this year's business meetings.**

## Executive Board Meetings

For 2017-2018 the Board will meet the second Tuesday of every month. Specific dates are:

- Tues., Aug. 8, 2017
- Tues., Sept. 12, 2017
- Tues., Oct. 10, 2017
- Tues., Nov. 14, 2017
- Tues., Dec. 12, 2017
- Tues., Jan. 9, 2018
- Tues., Feb. 13, 2018
- Tues., Mar. 13, 2018
- Tues., April 10, 2018
- Tues., May 8, 2018

## CALL Bulletin Information

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. The *Bulletin* editors have the discretion to decline to publish articles. Direct questions, articles, or other items of interest to the co-editors:

### CALL Bulletin Co-Editors

Philip Johnson  
 John Marshall Law School  
 315 S. Plymouth Ct., Chicago, IL 60604  
 Phone: 312-427-2737 x551  
[pjohnso@jmls.edu](mailto:pjohnso@jmls.edu)

Juanita Harrell  
 DuPage County Law Library  
 505 N County Farm Rd., Wheaton, IL 60187  
 Phone: 630-407-8811  
[juanita.harrell@18thjudicial.org](mailto:juanita.harrell@18thjudicial.org)

Emily Barney  
 IIT Chicago-Kent College of Law Library  
 565 W. Adams St., Chicago, IL 60661  
 Phone: 312-906-5630  
[ebarney@kentlaw.iit.edu](mailto:ebarney@kentlaw.iit.edu)

| Issue  | Article Deadline | Publication Dates |
|--------|------------------|-------------------|
| Fall   | September 15     | November 1        |
| Winter | December 15      | February 1        |
| Spring | March 15         | May 1             |
| Summer | June 15          | August 1          |

### *CALL Bulletin* Reprint Information

Anyone who wishes to reprint or republish any part of the *CALL Bulletin* must have prior written approval from the *CALL Bulletin* editors. Anyone who wishes to reprint or republish an entire article from the *CALL Bulletin* also must have prior written approval from the author of the article. If the reprinted or republished material includes the CALL logo or is intended for commercial purposes, then additional prior written approval must be obtained from the CALL Executive Board.