



ISSUE 235 – SUMMER 2015

From the Editors, by Lyonette Louis-Jacques, Scott Vanderlin, and Lindsey Carpino.....2
 President’s Letter, by Margaret Schilt.....4
 CALL Executive Board Minutes, **March 2015, April 2015, May 2015**, by Clare Gaynor Willis.....5
 CALL May Business Meeting Round-Up, by Clare Gaynor Willis.....7



Chicago Association of Law Libraries Award Honorees, 2014-2015, by Maribel Nash.....18
 Sean Rebstock.....20
 JoAnn Hounshell.....21
 Mary Lu Linnane.....22
 Lorna Tang.....24



CALL Institute Day, by Sam Wertime.....26
 Legal Research on the Go: Mobile Apps, by Lindsey Carpino.....28
 The Judith M. Wright Fellowship: Honoring a Legacy, Advancing the Profession, by Sheri Lewis.....30
 Library Research Guides: Best Practices, by Kara Dunn.....33



2015 Law Repositories Conference: “Shaping the Future”, by Jona Whipple.....36
 The ABA TECHSHOW: Where Lawyers and Technology Meet, by Kara Young.....38
 CALL Member Leaders in AALL and SLA, by Julie Pabarja.....41
 AALL Honors CALL’s Sally Holterhoff with 2015 Gallagher Award, by Julie Pabarja.....45



CALL Committee Annual Reports, 2014-2015
 Archives.....47
 Bulletin.....47
 Community Service.....50
 Continuing Education51
 Corporate Memory.....53
 Government Relations.....53
 Grants & Chapter Awards.....54
 Meetings.....55
 Membership.....57

Nominations & Elections.....58
 Placement & Recruitment.....59
 Public Relations.....59



CALL Speakers at the AALL Annual Meeting, by Julie Pabarja.....62
 2014-2015 Meeting Schedule.....66

FROM THE EDITORS

LINDSEY ANN CARPINO, LYONETTE LOUIS-JACQUES, SCOTT VANDERLIN



Scott Vanderlin

Greetings Colleagues,

As all Chicagoans know, Summer is the briefest and most precious season of the year. The annual Summer issue of the *Bulletin*, in turn, is regarded by many as the sweetest of all *Bulletins*. As such, I invite all of you to adjust your beach chairs, reapply sunscreen, and settle in for Issue 236 of the *award winning CALL Bulletin*.

In her final **President’s Letter**, Margaret Schilt, our fearless leader for the past year, reflects on the projects she has overseen in her time as CALL President. Margaret’s steady hand has been vital to the continued prosperity and innovation seen in CALL over the past year. To paraphrase Ronald Reagan, “Are you better off than you were a year ago, CALL member?” I think that we can all agree that we are, and we have Margaret to thank for that. Your move, Pabarja.

In this issue, we **highlight those CALL members who will be contributing** to the AALL annual meeting in Philadelphia—by presenting a program, by representing CALL, or in leadership positions. We should all be proud to be part of such an active and well-represented local chapter. I would be remiss if I did not draw special attention to our very own Keith Ann Stiverson, who will officially begin her term as AALL President at the conclusion of this year’s meeting. I think I speak for everyone when I say that it will be exciting to see what kind of preferential treatment we can milk out of this thing. CALL member Sally Holterhoff will also be awarded the **Marian Gould Gallagher Distinguished Service Award**—AALL’s highest honor—at this year’s Annual Meeting.

Rising star Kara Dunn is featured in this issue, both as a contributor, with an article detailing **best practices for library research guides**, and for being named the second **Judith M. Wright Fellow** at the University of Chicago. Jona Whipple provides us with a report from the **2015 Law Repositories Conference**, and a similar rundown of this year’s **ABA TECHSHOW** comes to us from Kara Young. Lindsey Ann Carpino also introduces us to a number of useful **mobile apps for legal research**.

Also in this issue, we hear from Continuing Education Committee Co-Chair Sam Wertime, who gives us a summary of this year's **CALL Institute Day**. We also pay tribute to **Mary Lu Linnane**, **Lorna Tang**, **JoAnn Hounshell**, and **Sean Rebstock**, who were each honored with awards at our last Business Meeting of the year in May.

Also featured in this issue of the *Bulletin* are annual reports from the various Committees that make up CALL. If you haven't been keeping track of the CALL International Relations Committee* this year, all I can say is buckle up. These reports provide a full rundown of everything that our organization has accomplished this year. CALL is nothing without those members who generously volunteer their time to serve on these committees. On behalf of the *CALL Bulletin*, we would like to thank all CALL members who served on a committee this year.

By the way, CALL member, have I mentioned that the newsletter on your screen (or in your hands, for the print enthusiasts among us) is officially an *award winning* publication. That's right! The *CALL Bulletin* will be receiving the Award for Excellence in Marketing – Best Newsletter at this year's AALL annual meeting in Philadelphia. It really goes to show you what a ragtag local chapter of a national law library organization can do with a crazy dream and a little functional WordPress training.

To commemorate and highlight our award-winning newsletter, we will be publishing a Special Supplement to the Summer 2015 issue of the *Bulletin*! For those of you who cannot attend the AALL Annual Meeting this year (and even for those who are there), we will be publishing live, hard-hitting journalism, on location in Philadelphia. Who is staying up too late in the Fastcase suite? . . . the *Bulletin* will be there. Who is still trying to get us to flip our classrooms? . . . tune in to the *Bulletin* to find out. Was that drawing for an Apple Watch fixed?! . . . the *Bulletin* will be scratching around so that you don't have to.

Ok, maybe we won't be publishing anything quite so salacious. We will, however, be publishing daily updates in Philadelphia and in the days following the conference, in order to highlight all that our wonderful chapter members do on a national level. Check in during the conference for pictures, program notes, and interviews with other conference attendees. The ability to publish content quickly and efficiently is one of the great advantages of the new online format for the *Bulletin*, and it only seems right that we put the innovation that won our newsletter an award on full display.

These are exciting times for the *Bulletin*, CALL, and for our profession as a whole. For those of you going to Philadelphia, stop by the CALL table in the Exhibit Hall to say hi. For those of you who can't make it to Philadelphia, check this page for updates as they are published. And everyone should stay tuned for the Fall 2015 issue of the *Bulletin*, which will feature a complete roundup of the AALL Annual Meeting in Philadelphia, along with all of the usual great content that you have come to expect from our members.

Cheers!

*There is no International Relations Committee.



PRESIDENT'S LETTER

MARGARET SCHILT

Dear CALL members,

This is my last letter to you as President of CALL. At the May business meeting, I handed the gavel to Julie Pabarja, who will do an amazing job this next year as President.

It has been an exciting and productive year! I want to take this opportunity to thank all of the people who volunteered their time, as committee chairs and committee members. Together, we've accomplished a lot. Just to name a few things:

- The *CALL Bulletin* Committee **migrated the *Bulletin* to its new format** and received a richly deserved Award for Excellence in Marketing – Best Newsletter from AALL.
- Scott Vanderlin of last year's Public Relations Committee received an AALL Award for Excellence in Marketing for **CALL-er ID**, the table display at CALL's table at AALL in 2014.
- This year's Continuing Education Committee hosted an excellent **CALL Institute Day**. Steve Hughes of Hit Your Stride, LLC advised the attendees on creating riveting presentations, followed by a panel of law library directors on the skills needed to move into management.
- Julie Pabarja convened a task force to review, update and rationalize the structure of the CALL website.
- Maribel Nash and Megan Butman are working hard on Local Arrangements for the AALL Annual Meeting in Chicago in 2016.
- The Membership Committee, with the Executive Board, has decided to modernize the method of membership renewal, beginning with the 2016 membership renewal cycle – look for more information on this in the fall.

The Board has also been working hard. At the June meeting, we concluded the process of revising the CALL Handbook. Each committee was asked to review and update their charge. The exhibits were reviewed to ensure they describe current practices. This year's committee chairs will surely benefit from this work!

This edition of the *Bulletin* includes stories about experiences members **Jona Whipple** and **Kara Young** have had thanks to CALL grants for conference attendance, Kara Dunn's article on **best practices for library research guides**, Lindsey Carpino's article on **legal research apps**, and Sheri Lewis's article about the **Wright Fellowship** for new law librarians. Clare Willis provides her **roundup of the May business meeting** including AALL President Holly Riccio's wonderful presentation on the benefits of professional associations.

Finally, thank you all for a wonderful year as CALL President! I urge all of you to consider volunteering for a CALL committee – it's a great personal and professional experience. I hope to see many of you in Philadelphia in July at the AALL Annual Meeting. Stop by the Local Arrangements booth, or, better yet, volunteer to take a shift to tell the AALL membership about CALL, and AALL in Chicago in 2016!

Regards,

Margaret Schilt, CALL President, 2014-2015

CALL EXECUTIVE BOARD MEETING, MARCH 2015

CLARE GAYNOR WILLIS

Note: To access complete Minutes from this meeting, visit the [Board Minutes page on the CALL website](#).

AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)

March 10, 2015 9:00 a.m.

Board Members Present:

- Margaret Schilt
- Stephanie Crawford (via conference call)
- Robert Martin
- Maribel Nash (via conference call)
- Julie Pabarja
- Jamie Sommer

Board Members Absent:

None.

Summary:

Treasurer's report (Section IV):

- Harris Bank Balance as of February 28, 2015: \$28,208.89
- Net Income, February 28, 2015: \$390.00
- Membership numbers as of February 28, 2015: 255 (12 new members, 243 renewals) (no change from January)

Significant Actions:

Policy: The Bulletin Committee will publish a version of every issue of the *CALL Bulletin* in Portable Document Format (PDF) to correspond with the online publication in WordPress format.

Procedure: The Board resolved to adopt the Wild Apricot platform along with the PayPal electronic payment system for membership dues, registration for Business meetings, and payment for Continuing Education programs.

CALL EXECUTIVE BOARD MEETING, APRIL 2015

CLARE GAYNOR WILLIS

Note: To access complete Minutes from this meeting, visit the [Board Minutes page on the CALL website](#).

AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)

April 14, 2015 9:00 a.m.

Board Members Present:

- Margaret Schilt
- Stephanie Crawford
- Julie Pabarja (via conference call)
- Jamie Sommer
- Maribel Nash
- Robert Martin
- Clare Willis

Board Members Absent:

None.

Guests:

- Diana Koppang
- Todd Ito
- Konya Lafferty

Summary:

Treasurer's report (Section IV):

- Harris Bank Balance as of March 31, 2015: \$26,091.23
- Net Income, March 31, 2015: (\$2,270.37)
- Membership numbers as of March 31, 2015: 256 (13 new members, 243 renewals)

Significant Actions:

Policy: The Bulletin Committee shall obtain a photo permission form from all individuals clearly depicted in a photograph published in the *CALL Bulletin*.

Policy: Grant applicants need not be CALL members for 12 months before applying.

CALL EXECUTIVE BOARD MEETING, MAY 2015

CLARE GAYNOR WILLIS

Note: To access complete Minutes from this meeting, visit the [Board Minutes page on the CALL website](#).

AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)

May 12, 2015 9:00 a.m.

Board Members Present:

- Margaret Schilt
- Julie Pabarja
- Clare Willis
- Robert Martin
- Maribel Nash

Board Members Absent:

- Stephanie Crawford
- Jamie Sommer

Guests:

- Diana Koppang
- Todd Ito
- Konya Lafferty

Summary:

Treasurer's report (Section IV):

- Harris Bank balance as of April 30, 2015: \$27,554.52
- Net income, April 30, 2015: (\$49.60)
- Membership numbers as of April 30, 2015: 258 (15 new members, 243 renewals)

Significant Actions:

Policy: A Director shall be responsible for ensuring that information about the current Executive Board is current on the CALL website.

Policy: A Committee Chair shall appoint a committee member, who may or may not be a co-chair of the committee, to be responsible for the committee’s content and updating said content.

Policy: The Public Relations Committee shall have two co-chairs and a “website administrator,” appointed by the President, whose responsibilities include liaising with committee chairs to ensure that website content is current, and to act as the main contact for questions and concerns about the website.

MAY BUSINESS MEETING ROUND-UP

CLARE GAYNOR WILLIS

CALL held its fourth and final business meeting of the year on May 14, 2015 at Wildfire Chicago, 159 W. Erie. One hundred and nine members registered for the meeting.





President Margaret Schilt opened the meeting by recognizing the continuing and new Executive Board members:

- Julie Pabarja, Incoming President
- Stephanie Crawford, Treasurer
- Robert Martin, Director
- Todd Ito, Vice-President and President-Elect
- Diana Koppang, Secretary
- Konya Lafferty, Director

Margaret then offered her “deepest thanks” to the retiring Board members for their “hard work to CALL over the past couple of years”: Maribel Nash, Past President; Clare Willis, Secretary; and Jamie Sommer, Director.

Margaret welcomed four new members to CALL: Tami Carson, Preston Hamilton, Jennifer Lubejko, and Donna Tuke. She told them, “We hope you’ll have a long and fruitful association with us.”

AALL Annual Meeting



Margaret welcomed a table of representatives of AALL and noted that there was a table at the meeting for AALL and the AALL 2016 Local Arrangements Committee. She noted that there would be a raffle at this meeting for free registration to the Annual Meeting this summer. The Local Arrangements Committee was looking for volunteers to work at their booth at the Annual Meeting to “show the world how wonderful Chicago is” and encourage people to attend the Annual Meeting here in 2016.

Meeting Sponsor



Vice-President Julie Pabarja introduced and thanked our meeting sponsor, **Intelligize**, a website with broad range of resources in securities, capital markets, mergers and acquisitions, corporate governance, and private equity.

Paul Leighton, Director of National Accounts, addressed the members. He remarked that Intelligize has been adopted by so many large law firms, corporations, and the Securities and Exchange Commission because Intelligize has good content, search filters that are designed around an attorney’s workflow, analytical information, and subscriber support with a team of knowledgeable researchers.

Meeting Speaker: Holly Riccio

Julie then introduced the meeting speaker, Holly Riccio, the current President of AALL and the Director of Library Innovation and San Francisco Library Manager for O’Melveny & Myers LLP.



Holly started her talk by acknowledging the many CALL members who have served as leaders in AALL, including Keith Ann Stiverson, Deborah Rusin, Sally Holterhoff, Jean Wenger, Lyonette Louis-Jacques, Susan Siebers, and Mary Lu Linnane.

Your Personal Brand

Holly remarked that she recently attended the [ABA's National Summit on Innovation in Legal Services](#) where the ABA president remarked, "If you don't have a seat at the table, you become part of the menu." Holly noted, "We're not part of any menu." Holly explained her process to prepare for her term as AALL President, which was based on a 2010 Harvard Business Review article, "[Defining your personal leadership brand in 5 steps.](#)" She said that the process is meant to develop a statement that helps a person convey her identity and distinctiveness.



The first step is to ask "what results do you want to achieve in the next year?" Holly looked at what AALL members told her in surveys, emails, and conversations at chapter visits.

Second, one asks “what do you wish to be known for?” Holly said that she chose six ideas that she is good at and aspires to: strategic, innovative, connection, willingness to take risk, transparent, and results oriented.

Finally, as Holly explained, one combines the six ideas into two word phrases along with the results one wants to achieve, which then becomes your statement in the form “I want to be known for being x, so I can deliver y.” Holly’s resulting statement is: “I want to be known for being a strategic, innovative, results-oriented risk taker to deliver the best AALL member experience.” She encouraged the members to own their statement, live it, and ask people for feedback.

New AALL Initiatives

Holly then told the members more about what AALL is doing. She explained that the AALL Executive Board decided at their Fall 2014 retreat to look at everything AALL does in a holistic way to make sure it was aligned with member needs. She noted that AALL can now provide monthly webinars at no cost thanks to sponsorship from Wolters Kluwer.

She said that there will be an “extreme makeover” of *AALL Spectrum*, to have a print and truly digital version to incorporate links other content. Holly remarked that the Continuing Education Educational Program Review Committee is looking at all education offerings very strategically and making recommendations.

She noted that the Association is working on rebranding with an expert consultant, and encouraged the members to fill out the survey that would be in their email soon.



Business Skills Clinic

Finally, Holly reminded the members about the **Business Skills Clinic** being held in Chicago on October 16 and 17, 2015. She explained that the Clinic is an opportunity for members to learn about the business of law, strategic planning, human resolves, and marketing. She explained that the Clinic arose out of a conversation with someone who wanted to become a law library director, but noted that all law librarians need to be concerned about the business of law.

She encouraged the members to attend the AALL Annual Meeting. She pointed out the great programming, yoga every morning, keynote speaker Terry Gross, and the new mobile app for the meeting.

Conclusion

Holly ended her talk by encouraging the members to volunteer with CALL and AALL. She noted we all bring something unique and individual and when we all participate, that is when the Association can be at its best. She remarked that her law firm was very supportive of her during her term as AALL and noted that she thinks she can be a model for other law firm librarians who are interested in running for the AALL Executive Board.

Margaret thanked Holly for her “perspective on personal leadership and information on wonderful programs and

initiatives put forth and forthcoming.”

Award Announcements

Margaret and Maribel Nash then presented the CALL awards. They thanked the Grants and Chapter Awards Committee for their hard work reviewing nominations and coming to conclusions.



The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship was given to **JoAnn Hounshell**. Keith Ann Stiverson accepted the award on JoAnn’s behalf.





The Award for Outstanding Lifetime Achievement in Law Librarianship was given to **Mary Lu Linnane**. Mary Lu thanked CALL, the Grants and Chapter Awards Committee, and her current and past colleagues. She remarked that she has gotten more out of CALL than she put into it, and encouraged everyone to get involved.

The Award for Outstanding Lifetime Achievement in Law Librarianship was also given to **Lorna Tang**.



Lorna thanked CALL. She noted that she was honored to receive her award at the same time as her friend Mary Lu

Linnane. She remarked that law libraries and CALL have changed a lot during her career. She remarked that serving on CALL committees was fun and a learning process whereby she met lifelong friends. Lorna gave a special thanks to Betty Roeske for teaching her how to negotiate with vendors.

The Award for Outstanding In-House Publication was given to **Sean Rebstock**, DLA Piper, for *Managing My eBrief*, a video for attorneys created using Camtasia software. Sean very briefly addressed the members to say thank you.



CALL Grants

Margaret then recognized the recipients of CALL grants. Emily Barney, Chicago-Kent College of Law Library, and Carolyn Hersch, Neal, Gerber & Eisenberg LLP, received CALL grants to attend the 2015 AALL Annual Meeting in Philadelphia. The following members received CALL grants to attend other conferences:

- Jona Whipple, Chicago-Kent, the “Law Repositories 2015: Shaping the Future” conference
- JoAnn Hounshell, Chicago-Kent, Association for Collaborative Leadership Summer Institute
- Kara Young, Pritzker Legal Research Center, the ABA TECHSHOW
- Lauren Odom, Skadden, Arps, the Mid-America Association of Law Libraries (MAALL) annual meeting

AALL Awards

Margaret recognized the CALL members who are recipients of AALL awards, remarking that “CALL truly has a great presence on the national stage of law librarianship”:

- **Marian Gould Gallagher Distinguished Service Award:** Sarah (Sally) G. Holterhoff, Associate Professor of Law Librarianship and Government Information/Reference Librarian, Valparaiso University Law School Library
- **Excellence in Marketing Award, Best Newsletter:** *CALL Bulletin* (the CALL *Bulletin* Committee, Lyonette Louis-Jacques, Lindsey Carpino, and Scott Vanderlin, co-chairs)
- **Excellence in Marketing Award, Best Use of Technology:** *CALL-er ID* (Scott Vanderlin and the CALL Public Relations Committee, Debbie Ginsberg and Kara Young, co-chairs).

Committee Announcements

Several committees had announcements for the members:

Continuing Education Committee



Scott Vanderlin spoke on behalf of the Continuing Education Committee encouraging members to register for the Half Day Institute, “Charting a Path to Management: Skills to Take Your Career to the Next Level.” Scott noted that there will be an outside speaker, Steve Hughes from Hit Your Stride, who will be presenting on ways to become a more effective and dynamic communicator. He remarked that Steve’s presentation has been one of the most popular programs at the last two AALL annual meetings.

Community Service Committee



Patricia Sayre-McCoy spoke on behalf of the Community Service Committee. The Committee collected in-kind and monetary donations for the Anti-Cruelty Society. Patricia noted that many older pets wind up in shelters because people can’t afford the pet or have to move to housing that does not allow pets. She also encouraged those looking for a pet to go to a shelter.

Bulletin Committee

Scott Vanderlin and Lindsey Carpino spoke on behalf of the *Bulletin* Committee. They encouraged all members to write articles for the “award-winning *CALL Bulletin*.” Scott remarked, “Lyo (Lyonette Louis-Jacques) is the real hero here. She has done more than anyone else to transition the *Bulletin* online and get the award. She deserves all of the credit.” He announced that the CALL table in the Exhibit Hall at the Annual Meeting in Philadelphia will feature the *Bulletin*.

Lindsey added that the *Bulletin* is always looking for new ideas and is recruiting a library school student to write a column. She further noted that anyone looking learn more about working with WordPress should volunteer with their Committee.

Local Arrangements Committee

Megan Butman spoke on behalf of the AALL 2016 Local Arrangements Committee and her co-chair, Maribel Nash. She encouraged members to volunteer for the hospitality table at the Annual Meeting in Philadelphia. She also announced that the conference badge appliques promoting the 2016 Annual Meeting will be the Chicago flag.

President's Thanks

Margaret thanked all committee members and chairs. She asked all committee members, committee chairs, and board members to stand and be recognized. She then asked all those who had ever been in one of those roles to stand and be recognized. She then encouraged all those who had not yet volunteered to "take the leap."

New CALL President



Margaret then turned over the gavel to Julie Pabarja, the new CALL President. Julie said that she has been "lucky this past year to work with a great group of strong leaders." She praised Margaret as a great mentor and a great leader and thanked her for her service to CALL. Julie invited the incoming Vice-President/President-Elect, Todd Ito, to join her at the podium.



Julie told the membership that the incoming CALL Executive Board is here to work for them. She said that she would send

out two special invites: a survey to make sure that CALL is meeting the members' expectations and an invitation to serve on a CALL committee. She said that she was looking for the members to share their talents, and hoped that everyone would get involved.

Door Prize Drawing

Julie and Todd drew the door prize, which was sponsored by Lexis Nexis. Todd Hilmer and Kathleen Bruner won the drawing.



There was then a second drawing for the free AALL Annual Meeting registration, courtesy of AALL. Holly Riccio drew the name, and Tom Gaylord won the free registration.

The meeting adjourned at 1:22pm.

2015 CALL AWARD HONOREES

CLARE GAYNOR WILLIS, MARIBEL NASH

Each May, CALL recognizes individuals and institutions that have made significant contributions to the Association and profession. This year's CALL honorees represent the best of what librarianship brings to the legal community. The following awards were presented at the May 14 CALL Business Meeting.



Award for Outstanding In-House Publication Honoree:

- **Sean Rebstock**



Agnes and Harvey Reid Award for Outstanding Contributions to Law Librarianship Honoree:

- **JoAnn Hounshell**

Lifetime Achievement Award Honorees:

- **Mary Lu Linnane**
- **Lorna Tang**



SEAN REBSTOCK WINS IN-HOUSE PUBLICATION AWARD

CLARE GAYNOR WILLIS, MARIBEL NASH



Sean Rebstock of DLA Piper was honored with the 2015 CALL Award for Outstanding In-House Publication for Managing My eBrief, a video for attorneys that is useful, creative, well-designed, and fulfills its intended purpose.

Managing My eBrief is a five-minute video, created using Camtasia Studio 8 software, which concisely explains to DLA Piper attorneys how to use the law firm’s eBrief platform, from signing in, adding and organizing sources, and setting email alerts.

Making the video clearly required detailed planning and precise choreography of scripting, audio, and visual screenshots. The video is easy to follow for users who may not be familiar with the eBrief tool.



JOANN HOUNSHELL RECEIVES AGNES AND HARVEY REID AWARD

CLARE GAYNOR WILLIS, MARIBEL NASH

The Chicago Association of Law Libraries honors JoAnn Hounshell with the 2015 Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship.

JoAnn Hounshell has been committed to serving law librarianship and law libraries for over 25 years. She is well known to CALL, having served on the Board three times. She has been elected both Treasurer (2004-06) and Director (1998-99). Most recently, she served as Vice President/President/Past President (2011-14).

As Vice President, JoAnn scheduled excellent speakers for the business meetings including the fascinating Philip Costello, Cook County Circuit Court Archivist. As President, JoAnn's term was highly productive. Among many other projects during her tenure, CALL published *Finding Illinois Law: A Librarian's Guide for Non-Lawyers*, created the Committee on Committees to make CALL's leadership work more efficiently, and oversaw a bylaws election.

JoAnn's commitment to CALL goes well beyond her Board service. She has also chaired several CALL Committees, including the Nominations and Elections Committee this year. She has also served as chair of Grants and Chapter Awards, Relations with Vendors, and Meetings. She has served on many other committees, most recently on Corporate Memory this year. In addition to her leadership, JoAnn has written articles for the *CALL Bulletin*.

JoAnn has been extremely active in AALL. Recently, she served as Chair of the Council of Chapter Presidents. She is also a past Chair of the Technical Services Special Interest Section (TS-SIS) (and a past Member-at-Large). She is even more active with AALL Committees. JoAnn has chaired the Price Index for Legal Publications Committee. She served on the Bylaws and Resolutions Committee, the Chapter Summit Planning Committee, the Library Procurements Process Improvements Task Force, the Consortium Review Task Force, the Relations with Vendors Committee, and the Recruitment Committee. She is a current member of the Academic Law Libraries, Computing Services, and Technical Services special interest sections (ALL-SIS, CS-SIS, and TS-SIS).

JoAnn's accomplishments are not limited to AALL and CALL. She has also been active in other organizations. Currently, JoAnn serves as the Vice Chair of LIPA (Legal Information Preservation Alliance). She is also a past representative on the CARLI (Consortium of Academic and Research Libraries in Illinois) I-Share Acquisitions & Serials Team.

For the last 12 years, JoAnn has been the backbone of the IIT Chicago-Kent Law Library. She implemented new workflows

to make the library more efficient, restructured library space, and launched a new catalog – all within her first year. As Associate Director, she continues to ensure that every process in the library functions smoothly, manages a complex budget, and supervises professional staff. She has been instrumental in many projects, such as the latest library website redesign and the launch of Chicago-Kent’s online repository.

JoAnn has provided unparalleled service and dedication to law librarianship. She has worked diligently to improve every organization she has worked with, and has never failed to make a difference.



MARY LU LINNANE RECEIVES LIFETIME ACHIEVEMENT AWARD

CLARE GAYNOR WILLIS, MARIBEL NASH

The Chicago Association of Law Libraries honors Mary Lu Linnane with the 2015 Outstanding Lifetime Achievement in Law Librarianship Award.

In her 40 plus years of service to the profession and professional associations, Mary Lu Linnane has served on committees and in leadership roles almost too numerous to mention.

She began her career in 1974 as Head of Cataloging at the Lewis University Law Library (now Northern Illinois University (NIU)). In 1979 she took the same position at the DePaul Law Library and a year later she became the Head of Technical Services later adding Associate Director. She stayed in that position until her retirement in June 2014.

To put it mildly, Mary Lu was a very active CALL member. She has chaired or co-chaired, some numerous times, the Committees of Public Relations, Nominations, Education, Placement and Grants and Chapter Awards. This does not even cover all the committees she served on as a committee member. She also chaired CALL’s 50th Anniversary Committee, working hard to, among other things, create the banners that hung along LaSalle Street. Mary Lu also served as CALL President, not once but twice—she is only the second CALL President to do so. Mary Lu also received the Agnes and Harvey Reid Award twice for her outstanding service to the Chapter.



photo by Emily Barney

Not only was Mary Lu active in CALL but in AALL as well. She served as the Editor of the *AALL Newsletter*, the precursor to the *Spectrum* from 1984-1988. Prior to that she was the Newsletter Committee/SIS Column Editor from 1982-1984. Mary Lu served on numerous AALL Committees over the years and volunteered in various capacities at AALL Headquarters and at the Annual Meetings. In 2007, she served as Chair of the Committee of Chapter Council Presidents.

In addition to all Mary Lu accomplished in her professional career, she was also a friend and mentor to so many.



LORNA TANG RECEIVES LIFETIME ACHIEVEMENT AWARD

CLARE GAYNOR WILLIS, MARIBEL NASH

The Chicago Association of Law Libraries honors Lorna Tang with the 2015 Outstanding Lifetime Achievement in Law Librarianship Award.

Lorna Tang retired from the D'Angelo Law Library on June 30, 2015, after 38 years as a law librarian. She began her law library career at the D'Angelo Law Library (then called the University of Chicago Law Library) in 1977 as a law cataloger and has been an outstanding technical services librarian ever since. In 1980 she became the Cataloging Supervisor and in 1984 became the Associate Law Librarian for Technical Services.

In this position, she guided the department through two major renovations of the library building, each time reorganizing work spaces and revising workflows, and three Integrated Library Systems use and migration. Two of these ILSs were development partnerships between the vendors and the University of Chicago Library, and therefore Lorna participated in the design of the system as well.

She was an outstanding representative of the D'Angelo Law Library with colleagues in the university library system and has ensured that the unique requirements of legal materials are accommodated in their ILS platforms.

Lorna has been a member of CALL since 1977 and quickly began her service to CALL and to Chicago area librarians by becoming a member of the CALL Foreign Law Holdings Committee from 1978-1980. Over the years, Lorna has had a long history of service to CALL including membership on other CALL committees, such as the Membership/Directory Committee which she has served on twice, and chaired from 1982-1983; the Placement & Recruitment Committee (twice); and the CALL Meetings Committee (also twice).

Lorna has always advocated that technical services work also serves the public, by making library materials discoverable and easy to understand. One example of this is her work with the Chicago Daily Law Bulletin Focus Group, which seeks to make back issues of the newspaper available through digitization and, therefore, more accessible to patrons.

Lorna's activities as a member of the American Association of Law Libraries have also served CALL well, as she has been an advocate for electronic resources and their addition and use in law libraries. She was the moderator of the AALL program "Negotiating License Agreements—Revised" at the annual conference in 2003, and the moderator and a speaker at the pre-conference workshop "Delivering the Goods: Effective and Efficient Acquisitions Processes" in 2007. In 2011 she coordinated the "Electronic Resources Management Showcase."



photo by Emily Barney

Lorna has also been very active in vendor relations issues both in CALL and in AALL, serving on the American Association of Law Libraries Relations with Information Vendors Committee from 1999-2005 and 2008-2010. She chaired this committee in 2002-2005 and 2008-2010. As Chair of this committee, she helped arrange visits to publishers and vendors, including CCH and YBP. These visits helped foster understanding between the publisher/vendor community and librarians.

She has also been an advocate for electronic resource statistics, chairing the Project Counter Subcommittee of the Technical Services Special Interest Section (TS-SIS) Serials Committee from 2009-2013. As the chair of this committee, she has communicated the need that libraries have for standard statistical information from electronic resource vendors. This national participation enabled Lorna to increase her knowledge of these areas and assist local Chicago librarians with issues arising from electronic resources and vendor relations.

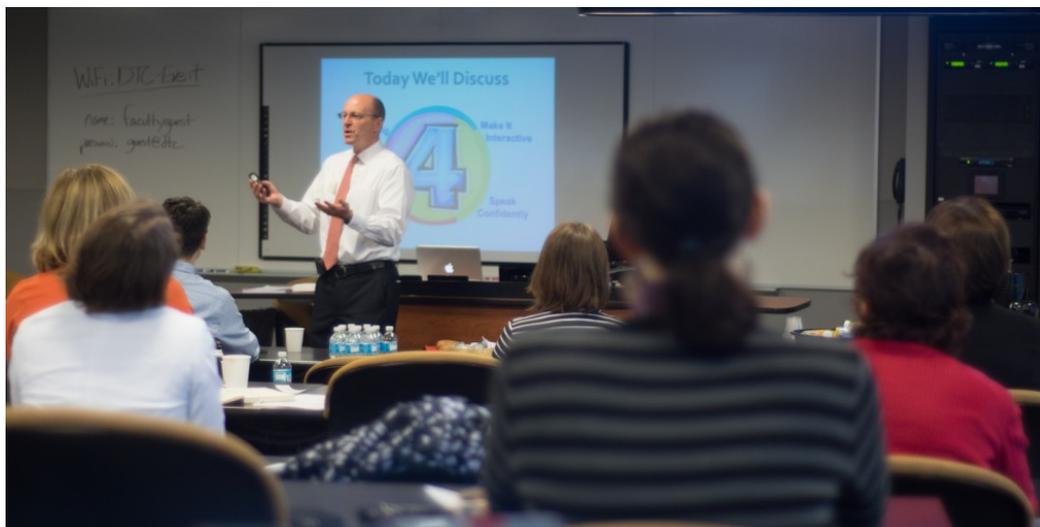
Lorna has also written many columns for the CRIV sheet, part of the *CALL Bulletin*, on electronic resource acquisition, problem solving with vendors, and vendor/publisher profiles. One article, "Problem Solving With Publishers/Vendors," *CALL Bulletin* no. 214, Spring 2009, was recommended as "good reading" by the *Law Librarian's Bulletin* in 2009.



CALL INSTITUTE DAY – MAY 21, 2015

SAM WERTIME

The CALL Continuing Education Committee hosted a successful Institute Day program on May 21, 2015 and would like to thank Thomson Reuters for agreeing to act as a sponsor. The theme of this year's program was "Charting a Path to Management: Skills to Take Your Career to the Next Level." The purpose of Institute Day was twofold: to identify and learn about the skills needed to further one's career.



To accomplish this, the Continuing Education Committee brought in speaking and presenting expert, Steve Hughes, from Hit Your Stride, to discuss ways to become more effective communicators. Those of you who have attended the last two AALL annual meetings in Seattle and San Antonio will remember Steve from his well-attended and talked about sessions on similar topics. A panel of local Chicago area law library directors and managers was also assembled to identify and discuss the most critical skills needed to advance in today's competitive job market.

Steve Hughes opened Institute Day with his presentation titled "Dazzle Me: Presentations that Captivate and Win Over Any Audience." The purpose of the program was to help CALL members improve their presentations and better connect with audiences, large and small. I have always felt that speaking and presenting were

underrated skills that could prove to be the difference between getting hired or passed by. Steve emphasized the brief window of opportunity at the beginning of every presentation to capture an audience's attention.



He introduced his “SPARQ” concept as a way to intersperse surprising statistics, anecdotes, and questions throughout one’s presentation to grab an audience’s attention. After hearing Steve’s program, I personally came away with the idea that, with presenting and speaking, less is often more. Too much information will help lose an audience’s attention and one should focus more on condensing thoughts and ideas.

The second half of Institute Day consisted of a panel discussion of local law library directors and managers on the skills and competencies needed to achieve the goal of management and further one’s career. The panel consisted of Sheri Lewis (The University of Chicago Law School), Ramsey Donnell (The John Marshall Law School), Todd Hillmer (Marshall, Gerstein & Borun), Myka Hopgood (Dykema Gossett PLLC), and Gretchen Van Dam (U.S. Court of Appeals for the 7th Circuit).



Panel Discussion at 2015 CALL Institute Day

The panel discussed a wide range of topics including skills and competencies needed to differentiate one’s self and whether additional courses or certificates were necessary for career advancement. I came away with the impression that there are many different paths one can take to achieve management. Those who are interested in leading law libraries should candidly ask themselves whether they have the temperament and patience for work that can be stressful and challenging.

Institute Day 2015 wrapped up a successful year for the CALL Continuing Education Committee. I hope that CALL members who attended our programs learned something new that will help them become better researchers,

presenters, and hopefully further their careers!



photo by Lindsey Carpino

LEGAL RESEARCH ON THE GO: MOBILE APPS

LINDSEY ANN CARPINO



photo by Lindsey Carpino

Legal research apps seem to be gaining momentum. A majority of vendors are now offering their own mobile app for busy researchers on the go.

Research apps can be Apple- or Android-focused, free with your subscription, or vary in price.

Legal research apps tend to fall under the following categories:

- Research
- Current Awareness/News
- Litigation
- Transactional
- Productivity

Research Apps

The big three (Westlaw Next, Lexis Advance and Bloomberg Law) provide seamless apps that you can truly use on the go. Other providers of research apps include CCH, FastCase, HeinOnline, SSRN, Black's, and much more.

News Apps

News apps can be broken down into two categories: Current Awareness and News Aggregation.

- Current Awareness apps include: the New York Times, Wall Street Journal, Financial Times, ABA Journal, the American Lawyer, National Law Journal, Practical Law Journal, BNA, Law360, Above the Law, local news stations and typical general news sources.
- News Aggregation apps include: Zite, Flipboard, Feedly, Pulse and much more. I am sure most of us have our own personal favorite.

Litigation Apps

Out of all of the legal app categories, litigation apps are the most vast and overlapping with regards to performing similar tasks yet varying slightly in cost and functionality. Litigation apps can be broken into the following categories:

- Evidence (Trial Evidence)
- Objections (Courtroom Objections)
- Depositions (eDepoze)
- Testimony (iTestimony)
- Jury Selection (iJuror, Jury Pad, Jury Star)
- e-Discovery (e-Discovery Assistant)
- Transcript Review (Depo Plus, Transcript Pad)
- Dockets (DkT, FedCt Records)

Transactional Apps

Transactional apps seem to be more on the limited side focusing on finance. Bloomberg, Yahoo! And CNN are among these apps.

Productivity Apps

Finally, productivity apps are also very wide ranging, highlighting:

- Presentations (Haiku Deck, KeyNote, Prezi)
- Personal Productivity and Organization (Evernote, Dropbox, Feedly)
- Date Calculators (Court Days Pro, DocketLaw, SmartDockets)
-

There are many library guides outlining the various legal research apps out there. A few guides I particularly found useful were:

- University of Wisconsin-Madison Law Library's "Apps for Lawyers, Law Faculty and Law Students: Legal Apps"
[iPad Version](#)
[Android Version](#)
- UCLA School of Law's "[Mobile Applications for Law Students and Lawyers: Apps for Legal Research & News.](#)"

Download some of these legal research apps to your tablet or smartphone and start exploring which ones work for you and then you can demo these for your users. Happy Apping!



THE JUDITH M. WRIGHT FELLOWSHIP: HONORING A LEGACY, ADVANCING THE PROFESSION

SHERI H. LEWIS



Judith Wright

At its May 2013 Business Meeting, the Chicago Association of Law Libraries awarded its Lifetime Achievement Award to Judith M. Wright. This professional recognition was but the first of several bestowed on Ms. Wright upon her retirement after forty years of service as a librarian at the University of Chicago, including thirty-three years as law library director.

Ms. Wright's legacy as a peer and mentor is known to many in our profession nationally and locally in the CALL community. Judith cared deeply about her colleagues and about the future re-generation of law librarianship. As a befitting tribute to her career, the University of Chicago Law School established the Judith M. Wright Fellowship.

The Fellowship develops promising new professionals in academic law librarianship by providing a stipend to support a law school or library science student or recent graduate to work at the D'Angelo Law Library for six-weeks over the summer. Fellows learn about the overall functions, policies and practices in both technical services and user services departments.

In addition to participating in the daily activities at the Library, Fellows undertake and complete a project based on the needs of D'Angelo and the interests and prior experience of the Fellow.

Interest in the Wright Fellowship has surpassed expectations. The D'Angelo Law Library has received applications from many outstanding and qualified candidates across the country. Through a competitive process, two Fellowship candidates were selected in each of the past two years.



Judith and Taryn

The first Judith M. Wright Fellow, Taryn Marks, worked at the D'Angelo Law Library in summer 2014. Taryn Marks is a graduate of the library school, and the law librarianship certificate program, at the University of Washington, and holds a J.D. from Duke Law School.

During her six weeks at D'Angelo, Ms. Marks worked on a variety of library tasks. But most notably, she created the publication site for uploading a digital version of *The University of Chicago Law School Record* (alumni publication) into the Law School's Digital Commons site, [Chicago Unbound](#), including table of contents, descriptive metadata and full-text in PDF for all content.

Following the Wright Fellowship, Ms. Marks began a position as Reference Librarian at the Levin College of Law at the University of Florida.



Taryn Marks

This summer D'Angelo will host its second Wright Fellow, Ms. Kara Dunn. Ms. Dunn is a graduate of the University of Washington School of Law, where she received her J.D. with honors and was Managing Editor of the *Washington Law*

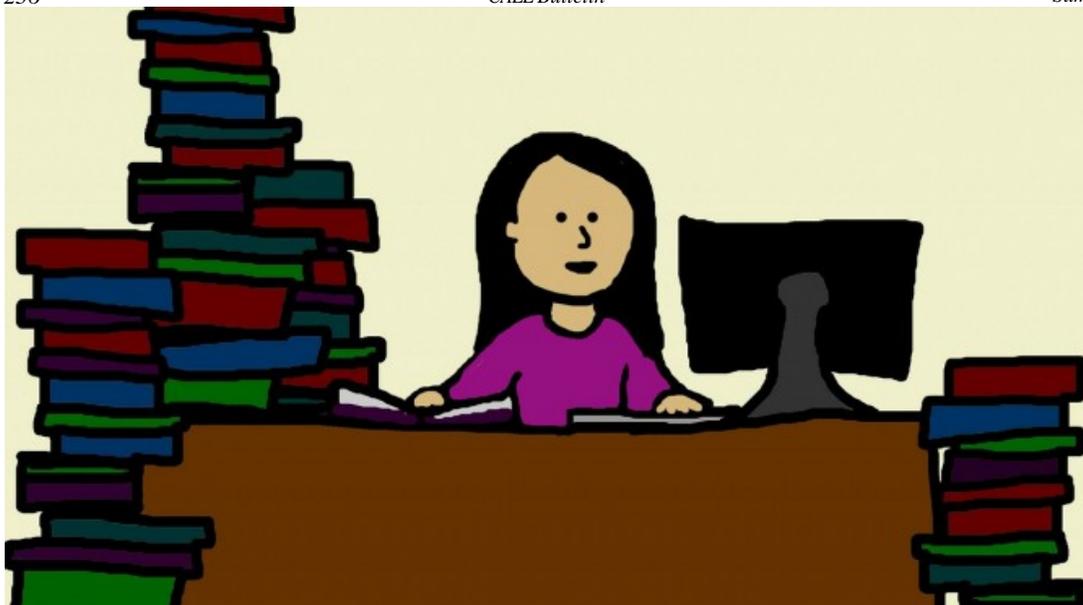
Review. She is currently completing her Master of Library and Information Science at the University of Illinois at Urbana-Champaign and has worked as a Reference Associate at Northwestern University's Pritzker Legal Research Center.



Kara Dunn

The D'Angelo Law Library reference librarians create and maintain a wide range of online research guides on various legal topics, using the LibGuides platform. Ms. Dunn's project will update a number of these LibGuides, both as to appropriate content and currency, create new research guides, and assist with changes necessitated by the Library's migration to LibGuides 2.0.

The original purpose of the Fellowship was to honor Ms. Wright's legacy and to continue her mentorship philosophy. However, the program has benefitted the D'Angelo Law Library in many ways. It has enabled library staff to learn from a new generation of law librarians, to benefit from the skills and knowledge of the Fellows, and to collaborate and achieve success on new initiatives. The Wright Fellowship indeed has furthered our profession and we are grateful to Judith for inspiring it.

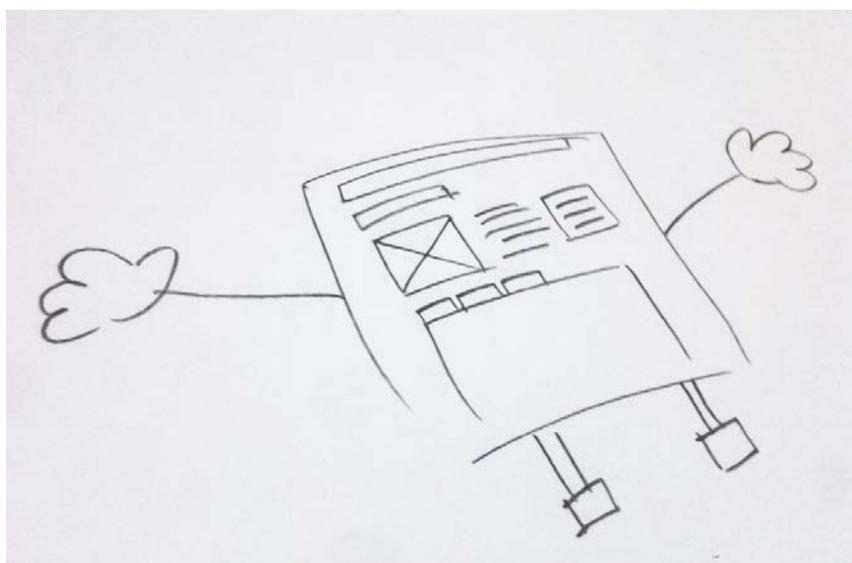


LIBRARY RESEARCH GUIDES: BEST PRACTICES

KARA DUNN

Many librarians have a set of research guides that they are responsible for keeping up to date, but finding time to devote to this important task can be extremely difficult. As libraries migrate to LibGuides 2.0, many are using this opportunity to study their users' preferences, implement new policies, and completely refresh their research guide collection. If your library is going through this process, or you are simply planning on using the (relatively) calm summer months to update your research guides, here are ten best practice tips to keep in mind.

Create a clean and consistent look. User studies reveal that library users tend to emphasize, by a wide margin, the importance of a clean and simple layout, with clear tabs and headings, and a thoughtful use of white space. They also value consistency across guides. Consider creating templates and simple guidelines, to bring uniformity to your research guides and help users navigate them more effectively.



one quick way to simplify designs – draw a wireframe outline (Image by Shawn Campbell)

Create guides for specific tasks or courses. Users are more likely to understand what a research guide is about, and whether it is relevant to their information needs, if it based on a specific task or course, instead of a broad subject area.

Quality over quantity. Include carefully curated lists of the most useful resources, rather than exhaustive lists of all possible resources.



Image by Mark Jensen

Provide short resource descriptions and tutorials. For each resource, include a short annotation describing its scope and purpose. (Keep in mind, users are typically unwilling to read an annotation longer than one or two sentences.) When possible, embed screenshots or short video tutorials that explain how to use resources. In one study, users expressed that they “did not want to simply be pointed to a resource, they wanted to be told how best to make use of it.”

Break down the research process into smaller parts or steps. This helps users develop self-regulated learning strategies.



Image by Benoit Meunier

Keep text to a minimum. Users skim when reading online, so be succinct and place the most important information at the top of the page. Break up text with lists and headings, to facilitate scanning, and to separate ideas.

Avoid or define library terms. Many users lack familiarity with common library terms (ex: stacks, monograph, catalog). A webpage defining basic library terms can serve as a backup for jargon that librarians assume users understand.



Image by Jeremy Keith

Add a human element. Include a photo of yourself and your contact information. At the University of Rochester, librarians found that by including photos and contact information in their research guides, students began requesting subject librarians by name, and appeared to be more comfortable approaching librarians that they recognized from photos.

Provide prominent access points. Promote your guides, and post links in multiple locations where your users are most likely to find them. For example, academic libraries can prominently display guides on the library homepage, and also link guides to related course webpages in course management systems, like Blackboard.

Update guides regularly. As mentioned above, finding time to update guides can be difficult. The East Carolina University's Joyner Library has addressed this issue by conducting an annual LibGuides Summer Project. Over the summer, a project leader provides a brief, weekly instruction session on a best practice tip or a LibGuides feature. Librarians then have one to two weeks to apply the lesson to their own guides. Focusing on discrete tasks each week can make the task of updating research guides more manageable, while ensuring that all guides are systematically checked and refreshed at least once per year.

For more information, see:

Laura Cobus-Kuo, et al., *Bringing in the Experts: Library Research Guide Usability Testing in a Computer Science Class*, 8 Evidence Based Library and Information Practice 44 (2013).

Kimberley Hintz, et al., *Letting Students Take the Lead: A User-Centered Approach to Evaluating Subject Guides*, 5 Evidence Based Library and Information Practice 4 (2010).

Jennifer Little, *Cognitive Load Theory and Library Research Guides*, Internet Reference Services Quarterly, Jan.-Mar. 2010, at 53.

Brenda Reeb & Susan Gibbons, *Students, Librarians, and Subject Guides: Improving a Poor Rate of Return*, Portal: Libraries and the Academy, Jan. 2004, at 123.

Katy Kavanagh Webb, *What I Did Over My Summer Vacation: LibGuides Summer Project*, College & Research Libraries News, May 2015, at 278.

2015 LAW REPOSITORIES CONFERENCE: SHAPING THE FUTURE

JONA WHIPPLE



In the last week of March 2015, I had the opportunity to attend the first ever Law Repositories Conference, made possible by a grant from AALL/Bloomberg Continuing Education Grants Program, and by the sponsorship of LIPA (Legal Information Preservation Alliance) and Bepress. The official title of the conference was “Law Repositories: Shaping the Future,” and it’s never been clearer that this is exactly what we’re doing. Sitting in a conference room in the middle of Colonial Williamsburg, in a hotel surrounded by tri-corner hats and Ben Franklin impersonators, “the future” came to feel like a revolutionary idea.

Birth of the “Repositorian”

In the spirit of invention, a word has been created to describe the repository administrator/librarian, a word which came up several times over the course of the 2-day conference: repositorian. Sure, you won’t find in the dictionary, and most people will not know what you’re talking about. But there’s really no better way to describe the librarians who are doing all of this future-shaping with repositories.

Conference attendees were an interesting mixture of early repositorians, pioneers with downloads in the millions, to those just testing the waters, to those of us who are somewhere in between: we’ve jumped in, now we want to swim out to the deep end. Most law schools represented at the conference had already purchased Digital Commons, or planned to do so, though there were a few DSpace repositories represented.

Conference Sessions

The sessions offered excellent information for repositorians in all stages of development. A breakout session discussed the best ways to share progress to ensure lasting investment, asserting that the key is to identify stakeholders early on. A presenter with success in attracting various groups to deposit work into their law school repository suggested that the best way to get repository buy-in was to present it as a service: as in, “what can our repository do for you?”

Another session delved into copyright, providing an overview into the tools and workflows repositorians have used to verify copyright before posting an item. The general consensus boiled down to this: post an article only after you’ve done your due diligence, and ensure that you have created and advertised a generous take-down policy.

A debate titled “Is Digitization Preservation?” presented positives and negatives in both directions. For instance, when you’re digitizing, are you preserving the physical item from further damage, or are you doubling the amount of

preservation work you have to do by adding digital files to the equation? The only agreement here seemed to be that if you *can* digitize an item, and preserve both the analog and digital to the best of your abilities, you should.

Beyond Faculty Scholarship

Another revolutionary idea became clear during the conference: the law repository is no longer just the home of scholarly articles. This was addressed in sessions such as “What’s Next? The Future of Content” and “Lightning Talks on Non-Traditional Collections.”

Traditional collections of faculty scholarship are still one of the most important functions of the law repository, but so many are now hosting diverse collections of information that are proving invaluable to the legal community: researchers will now find historic Georgia legal codes, all opinions of the Third Circuit Court of Appeals since 1994, and digital print-on-demand books in law repositories.

This expansion not only energizes and excites those of us who work to make this content available, it also brings more focus to our repositories and our missions as champions of open access and protectors of information. The general attitude towards what should go into the repository seems to be: “Is anyone else providing access to this? Will it be helpful if we provide access? Let’s do it!”

How-To Sessions

Finally, there were several sessions geared more toward providing practical guidelines for running a successful repository. These sessions, such as “Using Metrics to Make Repository Decisions” and “Lightning Talks on Process” included great ideas for automating back-end processes and representing download statistics and visits in a way that would be interesting to stakeholders.

However, for the lone repositorian (which most of us are) who is responsible for every part of the repository workflow, overviews of creating Python scripts and monitoring Google Analytics via your iPhone to track possible download bots can be overwhelming. The reality is that the day-to-day workflows of most repositorians require that we manage it all by ourselves and can’t spend a lot of our time on any single task. While they seemed to be less considerate of the reality of the law repository landscape, these sessions were useful in that they sparked ideas in which even lone repositorians could find motivation.

Final Thoughts

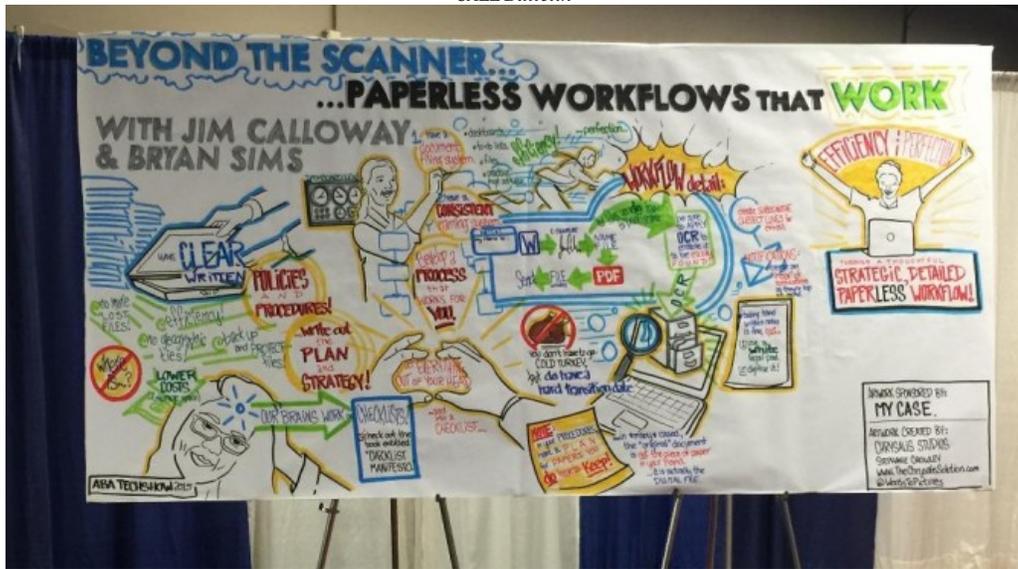
I came away from the conference inspired and ready to get back to building our repository. I also came away with a better understanding of the limitations, and the opportunities, of the lone repositorian. I think there is a balance that has to be found by every institution: do what you can, when you can, with what you have.

Overall, it was a great experience and I hope it is repeated next year. Holding this conference annually will only serve to energize our repositorians and, in turn, strengthen our law repositories. I am grateful for the CALL grant which made attending this conference possible.

A brief overview of the conference sessions can be found here:

<http://scholarship.law.wm.edu/lawrepositories/2015/>

Repositorians are not necessarily shifting the focus from collections of scholarly work. They are definitely expanding the scope of what would traditionally be included in a law repository.



THE ABA TECHSHOW: WHERE LAWYERS AND TECHNOLOGY MEET

KARA YOUNG

Since living in Chicago, I have been fortunate to attend the ABA TECHSHOW Expo every year. As a technology librarian, the Expo portion of the TECHSHOW is always a thrill for me; I enjoy getting to try out new devices and equipment, speak to vendors, and learn about the latest and greatest technology products and services on the market.

Through the generosity of a CALL grant, 2015 was the first year I was able to attend the full **ABA TECHSHOW** conference. This presented a wonderful opportunity to go beyond vendor showcases to learn directly from the experiences of those who are working at the intersection of law and technology.



more CALL members visiting the vendors at the ABA TechShow 2015

Search Techniques

As a librarian, of course one of the first sessions I wanted to attend was the one with a catchy title that promised to relay tips on effective search techniques, entitled “Bingoogledukyahoo! How to Search for Anything and Find It.” This session served as a good refresher on how to make effective use of the advanced options available via many popular search engines.

What I appreciated even more about this session was that it went beyond just web searching to providing advice on optimizing your entire digital world for more efficient searching. For example, you can change the order of search results returned in Spotlight search on your iPhone to prioritize Mail results (go to Settings -> General -> Spotlight Search) and, in Windows 7 and 8, you can customize the built-in search index or purchase a relatively inexpensive 3rd party search tool like X1 or Lookeen to have greater control over which programs are searchable.

Mobile Apps

Even though I am a fan and advocate for the convenience and flexibility that mobile tablets offer us to further our personal and professional interests, I have never actually composed and delivered a presentation from one before. Attending “Easy and Effective Presentations from Your iPad” sparked my interest and inspired me to consider doing so when I give my next presentation.

I was amazed to learn that the workflow for putting together a presentation in the mobile version of Apple’s Keynote software seems surprisingly more fluid in many ways than creating one via the traditional computer-based version. One of the important takeaways from this presentation was also the concept of matching the technology used to the needs of the audience and to think about how tablets might be utilized to display more than just presentations.

For example, instead of passing out paper copies of a document for distribution to a small group, the document could be loaded into a program like DocsToGo and projected so that everyone in the room can follow along and suggest edits on-the-fly.

Productivity Tips

I also attended sessions aimed at enhancing my productivity skills with Evernote and other apps. My favorite session of these was probably the “Mac Power Users: 60 in 60” presentation, which featured 60 tips for getting the most out of your Mac in a fast-paced and fun format.

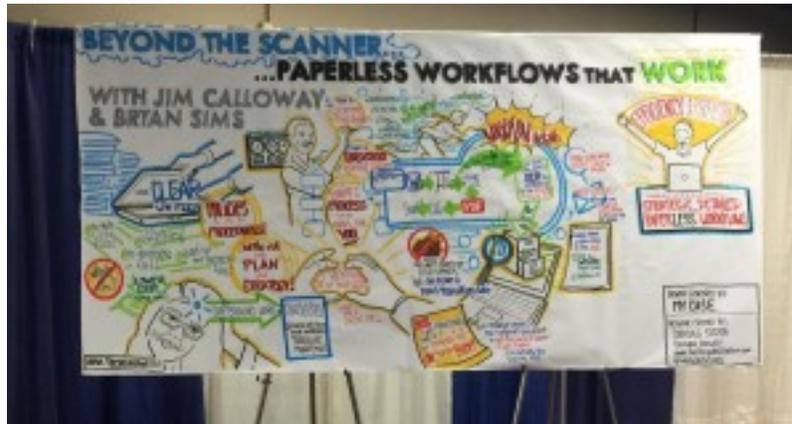
In this session I learned about apps like Fruitjuice (<http://fruitjuiceapp.com/>) that help you ensure the longevity of your laptop battery, Cloak VPN (<http://www.getcloak.com/>) for protecting your Mac on an unsecured wireless network, and Bartender (<http://www.macbartender.com/>), an app that lets you create a sub-menu bar to declutter and organize your icons to only see what you need to at any given time.

Technology in Legal Practice

After two days of immersion in the various applications of technology in legal practice, the closing plenary on the third day featuring Casey Flaherty and Andrew Perlman was a wonderful way to wrap-up the conference. Flaherty and Perlman spoke on the need for lawyers to be interested and involved in exploring how technology can help them realize efficiencies in practice.

Flaherty contends that the idea of so-called “digital natives” is actually largely a myth; just because students today frequently possess multiple devices does not mean that they are savvy technology or information users. Flaherty charged law schools in particular with the task of helping to better train students because “technology is a learned skill.” As librarians, we certainly can play a role in helping to emphasize and model technology skill development and in directing students or new associates to appropriate resources to help them develop these critical skills.

Having the opportunity to attend the ABA TECHSHOW as a full participant definitely enriched the experience for me. I learned a number of tips and tricks that I was able to immediately apply to my workflow, and I was inspired by the closing plenary to help others be successful in doing the same. I am grateful to the CALL Grants & Chapter Awards Committee for providing me with this opportunity to recharge my technology toolkit.



Illustrations from several sessions were drawn during the sessions and displayed in the exhibit hall throughout the event – click to view this one larger.



An unusual takeaway from the TechShow: a balloon judge!



CALL MEMBER LEADERS IN AALL AND SLA

JULIE PABARJA

As CALL's new Executive Board begins their term on June 1, I would like to recognize CALL members who will be taking on leadership roles within AALL and SLA in 2015-2016. Their commitment to these associations and our profession is a great reflection on them as individuals and on CALL. CALL wishes them great success in the upcoming year.







American Association of Law Libraries

Executive Board –

- Keith Ann Stiverson will be AALL President .

AALL Committees –

- June Liebert will be Chair of the Annual Meeting Program Committee (AMPC) for the AALL Annual Meeting and Conference that will be held in Chicago in 2016. Joining her on the committee will be Debbie Ginsberg and Julie Pabarja.
- Megan Butman and Maribel Nash will serve as Co-Chairs of the 2016 Local Arrangements Committee and will help showcase what our city has to offer when the 2016 AALL Annual Meeting is in Chicago. They will have the help of the following CALL members who will lead subcommittees for the Local Arrangements Committee.
 - Hospitality: Jamie Sommer and Lucy Robbins
 - Exhibits: Vanessa Meihaus
 - Library Tours and Excursions: Scott Vanderlin and Tom Gaylord
 - Publicity and Website: Jesse Bowman
 - Registration: Annie Mentkowski and Joe Mitzenmacher
 - Restaurant Guide: Beth Mrkvicka
 - Volunteers: Claire Durkin and Carolyn Hersch
- Diana Koppang will serve as Vice- Chair of the Economic Status of Law Librarians Committee.
- Carolyn Hersch becomes a member of the Copyright Committee. She is also currently on a task force working on updating the Model Law Firm Copyright Policy.

Special Interest Section Leaders –

- Diana Koppang will lead the Private Law Librarians & Information Professionals SIS' Intellectual Property Caucus as its Chair.
- Eric Parker is the incoming Vice Chair/Chair-Elect of Technical Services SIS.
- Kara Young was elected Secretary-Treasurer of the Computing Services SIS.

Special Libraries Association

- Amy Affelt was named as a **2015 SLA Fellow** and will be recognized at the SLA annual conference in Boston.



AALL HONORS CALL'S SALLY HOLTERHOFF WITH 2015 GALLAGHER AWARD

JULIE PABARJA

Congratulations, Sally! I am proud to announce that The American Association of Law Libraries will be awarding Sarah (Sally) G. Holterhoff the **Marian Gould Gallagher Distinguished Service Award** — AALL's highest honor. Sally is associate professor of law librarianship and government information/reference librarian at the Valparaiso University Law School Library. The Gallagher Award acknowledges those individuals who have sustained service to law librarianship, exemplary association support, and outstanding professional literature contributions.

Sally has not only dedicated her life to our profession, but has also been an active member of CALL and AALL and an advocate on government information issues. She is a past AALL president and served two terms as an AALL Executive Board member.



Sally Holterhoff with our future and current AALL Presidents in attendance at the spring 2015 CALL Meeting

She served two terms as a member of the Depository Library Council to the Public Printer, including a year as secretary; was AALL's representative to the International Federation of Library Associations (IFLA) from 2011 to 2014; and is a

member of the Standing Committee of the IFLA Section on Law Libraries. In 2014, she received AALL's Robert L. Oakley Advocacy Award and Valparaiso University School of Law's Distinguished Faculty Award.

She will be recognized at the AALL Annual Meeting and Conference in Philadelphia next month. [View press release pdf:](#)



FOR IMMEDIATE RELEASE

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AMERICAN ASSOCIATION OF LAW LIBRARIES HONORS VALPARAISO UNIVERSITY ASSOCIATE PROFESSOR WITH 2015 GALLAGHER AWARD

CHICAGO, June 9, 2015 — The American Association of Law Libraries (AALL) today announced that Sarah (Sally) G. Holterhoff, associate professor of law librarianship and government information/reference librarian at the Valparaiso University Law School Library in Valparaiso, Indiana, has received AALL's highest honor, the 2015 Marian Gould Gallagher Distinguished Service Award.

Established in 1984 to acknowledge sustained service to law librarianship, exemplary association support, and outstanding professional literature contributions, the Gallagher Award is presented to individuals who have completed or are nearing completion of an active professional career.

Holterhoff is a past AALL president and served two terms as an AALL Executive Board member. She served two terms as a Depository Library Council to the Public Printer member, including a year as secretary; was AALL's representative to the International Federation of Library Associations (IFLA) from 2011 to 2014; and is a member of the Standing Committee of the IFLA Section on Law Libraries. In 2014, she received AALL's Robert L. Oakley Advocacy Award and Valparaiso University School of Law's Distinguished Faculty Award.

"I'm honored to receive the Gallagher Award and to be recognized in this way by my colleagues," Holterhoff said. "The American Association of Law Libraries has provided me with many opportunities for meaningful service through the years, and my participation and contributions have greatly enriched my professional life. Government information issues have been a major focus for me throughout my career, and I'll continue to be involved with AALL's ongoing advocacy work."

Holterhoff is one of four AALL members to be honored with the Gallagher Award this year. Additional recipients include: Timothy L. Coggins, law professor and associate dean for library and information services at the University of Richmond School of Law Library in Richmond, Virginia; Penny A. Hazelton, professor of law and associate dean for library and technology services at Seattle's University of Washington Gallagher Law Library; and Sarah (Sally) K. Wiant, law professor at the Washington and Lee University School of Law in Lexington, Virginia.

The 2015 Gallagher Award recipients will be recognized at 108th AALL Annual Meeting & Conference, to be held in Philadelphia from July 18-21, 2015. For more information about the Gallagher award, visit bit.ly/AALLgallagher. For more information about AALL and its upcoming Annual Meeting & Conference, please visit www.aallnet.org.

About AALL

The American Association of Law Libraries was founded in 1906 to promote law libraries' value to the legal and public communities, foster the law librarianship profession, and provide leadership in the legal information field. With nearly 5,000 members, AALL represents law librarians and related professionals who are affiliated with law firms; law schools; corporate legal departments; courts; and local, state, and federal government agencies. For more information, visit www.aallnet.org.

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Displaying Valparaiso.pdf.
[Download \(PDF, 1.18MB\)](#)

Please join me in congratulating Sally for this great honor and deserving award! CALL is very proud of you, Sally!

Julie Pabarja
 CALL President, 2015-2016

ANNUAL REPORTS: ARCHIVES COMMITTEE

ANNIE MENTKOWSKI, THERESE CLARKE ARADO

Co-Chairs: Therese Clarke Arado and Annie Mentkowski

Members: Sharon Nelson and Patricia Sayre-McCoy

Board Liaison: Maribel Nash

During the course of the year members sent documents on committee activities and other CALL-related materials to the Archives for filing. Electronic copies of materials sent are being printed out for filing. The Committee is planning to purchase a one or two terabyte drive to house archives from the web site. It has not yet been purchased as of June 10, 2015 but will be done this summer. Hard copies received will not be scanned for the time being due to limited equipment capabilities; however items received electronically will be printed and stored electronically. Fewer materials have been sent to Archives this year, however a few members did send boxes of information for inclusion.

The PR/Internet Committee provides CD back-ups of the CALL website at various intervals throughout the year. A regular schedule for this activity still needs to be developed.

Submitted by Therese Clarke Arado

ANNUAL REPORTS: BULLETIN COMMITTEE

LYONETTE LOUIS-JACQUES

The *CALL Bulletin* Committee had a very productive year. Our wonderful CALL volunteer committee members successfully moved the *Bulletin* to a new WordPress format and published four issues in a timely fashion. We found a *Bulletin* Historian. And we won the 2015 AALL Excellence in Marketing Award for Best Newsletter!

***Bulletin* Committee 2014-2015**

Co-editors/chairs: Kevin McClure & Lyonette Louis-Jacques (Fall 2014 -Winter 2015 issue)

Co-editors/chairs: Lyonette Louis-Jacques, Lindsey Carpino, & Scott Vanderlin (Spring 2015-Summer 2015 issue)

Members: Emily Barney, Kara Dunn, Debbie Ginsberg, Michael Verderame

First WordPress Publication of the *Bulletin*

We published the *CALL Bulletin* in the new WordPress format for the first time with the Fall 2014 (No. 233, October 2014) issue. We also launched the new *Bulletin* splash page at the same time:

<http://bulletin.chicagolawlib.org>

Based on the fantastic feedback from CALL members, the change has been a great success.

Committee Activities & Achievements

Kevin McClure, from the IIT Chicago-Kent College of Law Library, and Lyonette (Lyo) Louis-Jacques, from the D'Angelo Law Library at the University of Chicago Law School, served as co-chairs of the *Bulletin* Committee until Kevin left Chicago-Kent in November 2014. They were co-editors for the Fall 2014 and Winter 2015 issues. Lindsey Carpino, Kara Dunn, Debbie Ginsberg, and Michael Verderame served on the *Bulletin* Committee. Emily Barney and Scott Vanderlin came on board as *Bulletin* Committee members with the Winter 2015 issue.

After Kevin left, the CALL Executive Board approved Lindsay Carpino (Sidley Austin LLP) and Scott Vanderlin (Chicago-Kent)

as co-editors with Lyo. This year is the first time that the *Bulletin* Committee has had three co-chairs/editors. Lyo and Scott are Content editors; Lindsey is Production/Layout editor. Clare Willis served as CALL Executive Board liaison to the *Bulletin* Committee.

Lindsey Carpino, our library school student columnist, graduated, and started a new column from a private law firm librarian perspective. She also investigated archiving the *Bulletin* with AALL (University of Illinois) and Northern Illinois University (NIU). Lindsey also successfully produced spiffy PDF, paginated version of the WordPress-formatted *CALL Bulletin*, so that it can be easily archived, checked in, and read by CALL members who prefer that format.

Kara Dunn, also a library school student, continued her new CALL member interview column and also was lead curator of the very well-received Spring 2015 special issue on CALL library artwork. All *Bulletin* Committee members contributed an article to the Winter 2015 issue, and got experience blogging using WordPress.

New Bulletin Historian

CALL was founded in 1947. A special issue of the *CALL Bulletin* was published in 1997 in celebration of its 50th anniversary. In anticipation of CALL's 70th anniversary in 2017, the 75th anniversary in 2022, and pursuing publication of a full run of the *CALL Bulletin* in HeinOnline, the Committee chairs decided a *Bulletin* historian was needed. The CALL Board was notified about the *Bulletin* historian role.

In April 2015, Annie Mentkowski agreed to become the first *CALL Bulletin* Historian. Annie is on the CALL Archives Committee and works at Northern Illinois where CALL's archives are currently located.

"Moving to WordPress" Meeting

Bulletin co-editors Kevin and Lyo met with Emily and Debbie (wearing their CALL PR Committee hats) (with Clare Willis attending *ex officio*) at Chicago-Kent on July 24, 2014 to discuss creating a blog version of the *CALL Bulletin* that uses WordPress. The blog format would enable us to make the articles more discoverable and accessible (an objective announced at a meeting last year) by making "links to individual *CALL Bulletin* articles in social media communications." Without the blog format, one can only link to the PDF of the entire issue of the *Bulletin*. We discussed stakeholders, costs, resources available, requirements, and benefits and risks. Debbie's notes on the meeting are available on Google Docs: [Moving to WordPress](#).

The three committee co-chairs, Lyo, Lindsey, Scott, and Clare later met on March 6, 2015 to review *Bulletin* editorial and production procedures with the new publishing format via WordPress.

Leadership Training Meeting

Co-editors, Lyo and Kevin, attended the CALL Leadership Training on August 7, 2014. During the meeting, CALL President, Margaret Schilt, and CALL Vice President, Julie Pabarja, had great suggestions for the *CALL Bulletin* which the *Bulletin* Committee is seeking to implement.

Board Meetings & Communications

Lyo and Kevin attended the CALL Executive Board meeting on September 9, 2014 and discussed their plans for the coming year, including the feasibility of a "revolution" / format change for the *Bulletin*. They also discussed whether or not contracting for layout would be needed after a change to blog publication of the *Bulletin*. Besides the cost savings to CALL of not paying for layout, the new format would give us other benefits and opportunities. They also discussed whether there was a need for continuing the role of the *Bulletin* Business Manager.

As a result of our successful transition to a new format, the CALL Executive Board decided not to renew the *Bulletin* layout contract. They also decided that the *Bulletin* no longer needed a Business Manager.

Subsequently, the Board also issued a policy supporting the continued need to produce a PDF of the *Bulletin*.

The Board also asked the chairs to review the *Bulletin* Committee charge in the *CALL Handbook*. In response, Lyo, Lindsey, and Scott, along with Clare Willis, met on March 6, 2015 to discuss the *CALL Handbook Bulletin* charge language and submitted suggested changes via Clare to the Board.

The editors consulted the Board about a CALL member request that personal information be removed from an old *CALL Bulletin* issue published online. We accommodated the member's request. Protection of privacy will be something for the *Bulletin* Committee to consider in the future as more of our issues are digitized and archived online.

Collaboration with the CALL PR Committee

Throughout the year, the *CALL Bulletin* Committee collaborated with the CALL Public Relations (PR) Committee. Debbie Ginsberg and Emily Barney, members of both committees, helped move the *CALL Bulletin* to the WordPress format. Emily trained *Bulletin* Committee members on the use of WordPress. Emily also created an **editorial manual** for the *Bulletin*. Debbie wrote a feature article, **What Happened Here? How *CALL Bulletin* Moved from PDF to WordPress**, about our changed format, that was published in the **Spring 2015 issue** of the *CALL Bulletin*. PR Committee members publicized the *CALL Bulletin* and its articles at AALL, at CALL Business Meetings, and in social media.

At the February 6, 2015 meeting of the PR Committee, Debbie mentioned that she'd **nominated** the *CALL Bulletin* for the AALL Excellence in Marketing Award for Best Newsletter. And in April, we found out **we'd won the Award!**

***Bulletin* Editing & Publication**

The Committee published four issues of the *Bulletin* in 2014-2015: Fall 2014, Winter 2015, Spring 2015, and Summer 2015. The Fall 2014 issue, No. 233, was published on October 9, 2014. This was the first issue published in the new WordPress format. The issue included the annual reports of CALL committees, summaries of CALL Executive Board meeting minutes, the September 2014 CALL Business Meeting Round-Up, and a report on CALL Leadership Training Day by Claire Gaynor Willis.

Also featured were Scott Vanderlin's article on his award-winning "CALL-er I.D." display, two CALL grantee reports, and a report on CONELL at the 2014 AALL annual meeting in San Antonio, Texas.

The issue also contained an interview with new CALL member, Clanitra Stewart, a history of the CALL Corporate Memory Committee, and great news about the Uniform Electronic Legal Material Act (UELMA) being signed into law in Illinois. The Winter 2015 issue, No. 234, was published on December 19, 2014, and featured articles on empirical legal studies, link rot, Facebook algorithms, text-to-speech/speech-to-text, privacy, and FOIA. The issue also reproduced CALL's Resolution of Appreciation to the Illinois Library Association (ILA) for helping pass UELMA in Illinois. It included reports on several meetings that took place in Chicago – the MAALL 2014 "Fast Forward" meeting and the American Society of International Law (ASIL) Midyear Meeting and Research Forum.

The Spring 2015 issue, No. 235, was published on March 26, 2015. It is the first issue with three co-editors: Lyo, Scott, and Lindsey. In addition to the usual array of articles containing news about our members (including what CALL-ers will be doing at the AALL annual meeting in Philadelphia), technology tips (Microsoft Lync, LinkedIn), and event announcements, this issue of the *Bulletin* featured a themed section edited by Kara Dunn and Scott Vanderlin highlighting artwork in CALL member libraries.

This issue announced the 2015-2016 election results, included an interview with new CALL member Miriam Heard, reported on the CALL Bylaws change to include "gender identity", and detailed the *CALL Bulletin's* move to the WordPress format.

The Summer 2015 issue, No. 236, was published on July 13, 2015. This issue included Margaret Schilt's last President's Letter, Lindsey Carpino's article on legal research apps, summaries of CALL committee annual reports, and CALL grantee reports – Jona Whipple's on **Law Repositories: Shaping the Future** (the first such conference) and Kara Young's on the 2015 **ABA TECHSHOW**.

Clare Willis summarized the CALL Executive Board's March, April, and May 2015 meeting minutes and did a wonderful roundup of the May 2015 Business Meeting, with a full write-up on speaker, AALL President Holly Riccio, and CALL award winners.

Sam Wertime reported on CALL Institute Day which featured Hit Your Stride's Steve Hughes on ways to become a more effective and dynamic communicator, and panelists on career advancement.

Sheri Lewis wrote about the D'Angelo Law Library's Judith M. Wright Fellowship program for new law librarians. 2015 Wright Fellow, Kara Dunn, contributed an article related to her project on best practices for library research guides.

And Julie Pabarja wrote a timely article on CALL members' activities at the AALL annual meeting this summer and CALL-ers in leadership positions in AALL and SLA generally.

ANNUAL REPORTS: COMMUNITY SERVICE COMMITTEE

JESSICA LEMAR

The annual report from the Community Service Committee, submitted by Jessica LeMar, Co-Chair of the committee. The committee met once in August 2014 to designate the recipients of our in-kind and monetary donations. At this meeting we also designated members of the committee that would be in charge of taking the lead in organizing the collections for each meeting.



The following items and money were collected at each meeting:

September 2014 business meeting:

Our in-kind collection of school supplies went to Chicago Hopes and our monetary donation of \$186 went to Blessings in a Backpack.

November 2014 business meeting:

The in-kind collection of books and the monetary collection of \$140 went to Open Books.
February 2015 business meeting:

The in-kind collection of food and the monetary donation of \$180 went to the Chicago Food Depository.

May 2015 business meeting:

The in-kind donation of pet supplies and the monetary donation of \$293 went to The Anti-Cruelty Society.

In total, the Community Service Committee collected \$799 and many boxes of goods were donated by our generous members. The committee also discussed expanding our activities to provide opportunities to volunteer outside of the business meetings. We explored members' interest in this idea by submitting questions to the CALL survey.

ANNUAL REPORTS: CONTINUING EDUCATION COMMITTEE

SAM WERTIME

Co-Chairs: Sam Wertime, Scott Vanderlin (replaced by Meg Ebersole – November 2014)

Members: Sam Wertime; Eugene Giudice; Heidi Kuehl; Sharon Nelson; Philip Johnson, Diana Koppang, Meg Ebersole and Scott Vanderlin

Board Liaison: Jamie Sommer

The Continuing Education Committee met for the first time on August 27, 2014 at the office of Dykema Gossett PLLC. The following is an outline of the topics that were discussed with commentary on the decisions made by the committee:

- Introduction of new members
- Discussion of last year's programs
- What was successful? Unsuccessful?
- 2013-2014 Program Dates:
- October, January, March, April
- More?
- Possible Program Topics
- Intellectual Property research (Possibility of Diana leading?)
- Accounting in law libraries
- Webinar on UELMA in Minnesota (Michele Timmons –MN Revisor of Statutes)
- Placement and Recruiting ideas
 - o Resume Refresh
 - o Setting up a good LinkedIn profile
 - o How to survive an interview (from both sides of the table)
- Help with public speaking (we've done this already, but there appears to be interest)
- Institute Day ideas??
- 5 Additional things to think about
 - Webinars – we would really like to try for at least one online program this year
 - o Google Hangouts ("Google on Air")
 - o Zoom.us
 - Meeting formats? Panel discussions vs. individual speakers
 - Survey Monkey survey to gauge member interest in programs
 - Possibility of sponsors for one or more meetings (\$\$ available)
 - Put speaker slides and agendas up on the website following events

During the initial meeting the members liked the idea of combining the resume refresh and LinkedIn profile ideas into one

program. The topic of exploring the business side of libraries came up which ultimately morphed into the “Charting a Path to Management: Skills to Take Your Career to the Next Level” presentation idea. It was also agreed that a Diana Koppang presentation on intellectual property / social media was a good program to start the year because she could present it immediately. All committee members were in favor of trying to offer one 2014 – 2015 education program by webinar. Everyone was in agreement that final program decisions should await the outcome of the Continuing Education survey results. The CE survey, which was sent out on September 22, 2014, showed that technology, library management, and legal research were popular topics among the CALL membership.

2014 – 2015 Continuing Education Events:

1) The Frightening Power of Social Media Investigations – a Special Halloween CALL Workshop

Have you ever been asked to conduct a social media search on a company or individual, but felt unsure in terms of where to look and what resources to use? Are you not entirely sure what social media is? Well, you are in luck! The CALL Continuing Education Committee cordially invites you to a program designed to help you maneuver through the changing landscape of social media – including new platforms and security and transparency policies. Come learn tricks and tips for navigating these resources, how to present your findings and specific areas of law in which this research may be especially useful (such as intellectual property, family law and criminal law).

Presenter: Diana Koppang

When: Wednesday, October 29, 2014 @ noon-1:00

Where: Neal, Gerber and Eisenberg (2 N. LaSalle, 17th Floor)

Cost: \$5 Payment

Number of Attendees – 22

Payment collected – Broke even.

No survey results available.

2) Raise Your Profile and Communicate Your Value Through LinkedIn – A CALL Personal Enrichment Webinar

Have you ever felt that you could be getting more out of LinkedIn, but wasn't sure how to do so? Are you intimidated by LinkedIn and wish you could consult someone for advice? Well, wish no more! The CALL Continuing Education Committee cordially invites you to a dynamic program on harnessing the power of LinkedIn for your professional benefit. Come learn about developing positive, persuasive LinkedIn profiles that will allow you to raise your visibility and connect with others. Even seasoned LinkedIn users will come away with news ideas for refreshing their profiles. At the end of this program you will leave with a detailed, practical to-do list of steps to raise your online footprint and maximize your visibility and profitability.

Presenter: Nathan Rosen

When: Thursday, January 29, 2015 @ noon-1:00

Where: Webinar hosted by Neal Gerber & Eisenberg through Microsoft Lync

Cost: Free.

Attendees: 48 registrants (cannot confirm if everyone attended)

Survey Results: Overall, participants were positive about this program and a majority of survey respondents stated that their objectives for attending were met. Some respondents did mention that they were unable to successfully access the program. The program recording is available through the CALL website.

3) 2015 CALL Institute Day!

Our topic for this year's Institute Day is “Charting a Path to Management: Skills to Take Your Career to the Next Level.” The goal of this year's Institute Day is to assist CALL members with identifying the skills, values, and knowledge needed for career advancement. Our keynote speaker is Steve Hughes from Hit Your Stride, who will be presenting on ways to become a more effective and dynamic communicator. This is an interactive program where you will actually get to put the skills you learn into practice! Afterwards, a panel consisting of law firm, academic, and public law library directors and supervisors will discuss the skills needed to advance in today's competitive job market. Hope to see you there! ~ The CALL Continuing Education Committee

Agenda:

Steve Hughes/Hit Your Stride – Dazzle Me: Captivate and Win Over Any Audience (8:45 a.m. – 10:45 a.m.)

Panel Discussion – Skills and Competencies Needed for Career Advancement (11:00 a.m. – 11:30 a.m.)

Panelist Question & Answer Session with Audience (11:30 a.m. – 11:45 a.m.)

Breakout sessions to discuss necessary skills and competencies needed for advancement (11:45 a.m. – Noon)

When: Thursday, May 21st, 8:30 a.m. – noon

Where: Chicago-Kent College of Law, 565 W Adams St, Chicago, IL 60661 Room 170

Cost: \$20

Attendees: 28 (includes 3 CE Committee members)

Amount collected: \$560.00 (see attached CE program summary for final costs)

Survey results: Overall feedback was very positive. A majority of respondents stated that their objectives for attending were met (see attached survey results).

Conclusion / Suggestions

The past year was a productive one for the Continuing Education Committee and included several firsts. The 2014-2015 committee organized and coordinated CALL's first ever continuing education program that was presented strictly as a webinar. The committee also brought in exciting speakers such as Steve Hughes from Hit Your Stride and Nathan Rosen. All in all it was a very successful year for our committee.

The CALL leadership board should seriously consider investing money in a webinar subscription program. I believe that the future success of this committee rests upon providing more programs via webinar. It is extremely difficult to host programs using another institution's webinar account. I believe that the CALL membership wants more programs to be available by webinar. It also allows the Continuing Education Committee to attract speakers from outside of the Chicago area. The time is now for CALL to have its own webinar subscription.

ANNUAL REPORTS: CORPORATE MEMORY COMMITTEE

MARGARET SCHILT

The 2014-2015 CALL Corporate Memory Committee was: Betty Roeske, Chairperson; Frank Drake, Judy Gaskell, JoAnn Hounshell, Christine Morong, Susan Siebers and Clare Willis. We updated the Policy Log three times this year: August 2014 Board Minutes, December 2014 Board Minutes, and April 2015 Board Minutes. The Committee is also reviewing the Policy Log against the CALL *Handbook*. When the CALL Board decided to review the *Handbook* earlier this year than usual, the Committee paused on its review of the Policy Log against the CALL *Handbook*.

I would like to thank the Committee for all their hard work this year. A special thank you to Clare Willis for updating the Policy Log so quickly after our meetings.

ANNUAL REPORTS: GOVERNMENT RELATIONS COMMITTEE

MARGARET SCHILT

Membership

Joe Mitzenmacher, Committee Co-Chair

Konya Lafferty, Committee Co-Chair

Todd Ito

Tom Gaylord

Jamie Sommer, Board Liaison

Clare Hoyt

Thomas Drueke

Eugene Giudice

Objectives

The main charge of the Government Relations Committee is to monitor issues of interest to the law library community and report on those issues to the membership. The goal was to achieve this through working with GRO to promote UELMA authentication in Illinois, work with the Continuing Education Committee, and by updating CALL's "Finding Illinois Law Guide."

Meetings

The GRC met once this year in person:

September 15, 2014 at the Lake & LaSalle Starbucks

All other communications were over the phone and email.

Accomplishments

- Promoted PACER issues.
- Training was held for WordPress.
 - Promoted webinars concerning UELMA with in the GRC.
 - Promoted the Washington E-News to all CALL membership.
 - Promoted UELMA issues with persons involved with implementation in Illinois.
 - Set in motion the updates to Finding Illinois Law Guide, which should be ready for Board review by the end of the summer.
 - Worked with the CALL Board to help create a resolution thanking Kip Kolkmeier for his efforts in getting UELMA passed into law in Illinois.
 - Wrote an article for Winter 2015 *CALL Bulletin* on the passage of Illinois House Bill 3796, which amended the Illinois Freedom of Information Act.

ANNUAL REPORTS: GRANTS AND CHAPTER AWARDS COMMITTEE

MARIBEL NASH

Chair: Maribel Nash

Members: Jesse Bowman, Megan Butman, Eugene Giudice, Lyonette Louis-Jacques, Beth Schubert

Liaison: Maribel Nash

Throughout the year, CALL awarded grants for member attendance at various continuing education programs and conferences. Grants were awarded to:

- Lauren Odom, Skadden, Arps, Slate, Meagher & Flom LLP, for the October 2014 MAALL Annual Meeting
- Jona Whipple, Chicago-Kent College of Law Library, for the March 2015 Law Repositories Conference
- Kara Young, Pritzker Legal Research Center, Northwestern University School of Law, for the April 2015 ABA Tech Show
- JoAnn Hounshell, Chicago-Kent College of Law Library, for the June 2015 Association for Collaborative Leadership's Summer Institute on Collaboration in Higher Education.

CALL offered grants for the AALL Annual Meeting in Philadelphia, Pennsylvania. The Committee awarded two AALL grants in 2014-2015 to Emily Barney, Chicago-Kent College of Law Library, and Carolyn Hersch, Neal, Gerber & Eisenberg LLP.

The annual CALL awards were presented at the May 2015 CALL business meeting.

This year, CALL acknowledged two of our finest librarians with the Outstanding Lifetime Achievement in Law Librarianship Award.

- Lorna Tang, who will be retiring from the D'Angelo Law Library on June 30, 2015, was recognized for her many contributions since joining CALL in 1977. Over the years, Lorna has had a long history of service to CALL and AALL. Lorna has always advocated that technical services work also serves the public, by making library materials discoverable and easy to understand.
- The Outstanding Lifetime Achievement in Law Librarianship Award was also presented to Mary Lu Linnane, who retired from the DePaul Law Library in June 2014. Mary Lu was a very active CALL and AALL member, chairing many committees along the way. Mary Lu also served as CALL President, not once but twice—she is only the second CALL President to do so. Mary Lu also received the Agnes and Harvey Reid Award twice for her outstanding service to the Chapter.

The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship was awarded to JoAnn Hounshell of the Chicago-Kent College of Law Library. JoAnn has provided unparalleled service and dedication to law librarianship. She has worked diligently to improve every organization she has worked with, and has never failed to make a difference. JoAnn has been committed to serving law librarianship and law libraries for over 25 years. She is well known to CALL, having served on the Board three times. She has been elected both Treasurer (2004-06) and Director (1998-99). Most recently, she served as Vice President/President/Past President (2011-14). JoAnn has been extremely active in AALL and other organizations. Currently, JoAnn serves as the Vice Chair of LIPA (Legal Information Preservation Alliance). This year CALL presented the award for Outstanding In-House Publication to Sean Rebstock of DLA Piper. Sean created *Managing My eBrief*, a five-minute video for attorneys that is useful, creative, well-designed, and fulfills its intended purpose.

As part of its housekeeping duties, the Committee also reviewed the criteria for grants and the criteria for awards, sending recommendations for Board consideration. The Committee sought to remove the 12-month membership requirement from the CALL grant criteria and also sought to revise the CALL grants form to solicit additional information from applicants that would assist the Committee in making better-informed decisions.

ANNUAL REPORTS: MEETINGS COMMITTEE

BETH SCHUBERT

This past year the CALL Meetings Committee was responsible for organizing four business meetings and creating four post-meeting member satisfaction surveys. Committee members included Stacia Stein, Kara Dunn, Deb Denslaw, and Larissa Sullivant, with Beth Schubert and Jesse Bowman serving as co-chairs and Julie Pabarja acting as liaison.

The four business meetings were held in September, November, February, and May. The May meeting extended an invitation to local library school students to attend free of charge. Below is a brief overview of each meeting. The Vice President was responsible for obtaining the speakers and sponsors.



President Margaret Schilt, holding the AALL Award for Excellence in Marketing–Best Use of Technology, awarded for our “Phone Booth” display

September 14, 2014

Place: Pazzo’s

Sponsor: Practising Law Institute

Speaker: Elizabeth Clarke – President and Founder of **Juvenile Justice Initiative**

Attendance: 88

November 20, 2014



Place: Tortoise Club

Sponsor: Bloomberg BNA

Speaker: Lori Andrews – Professor of Law and Director of the Institute for Science, Law and Technology, IIT Chicago-Kent College of Law

Attendance: 100

February 26, 2015



Place: Morton's Steakhouse

Sponsor: Wolters Kluwer Law and Business

Speaker: David Mendelsohn – Managing Partner of the Chicago Office for DLA Piper

Attendance: 98

May 14, 2015



Place: Wildfire

Sponsor: Intelligize

Speaker: Holly Riccio – AALL President

Attendance: 109

ANNUAL REPORTS: MEMBERSHIP COMMITTEE

THERESE CLARKE ARADO

Co-Chairs: Therese Clarke Arado and Annie Mentkowski.

Committee Members: Christine Klobucar, Lindsey Carpino, Clare Hoyt and Jeff Meyerowitz.

As of May 31, 2015, CALL had 254 members. This is a decrease over the previous year.

The CALL Directory was produced twice this year, once in November and once in May. Corrections/updates are made by the Membership Committee, with the assistance of AALL staff. Then, the update is posted by the PR/Internet Committee on CALL's website. In the 2015-2016 year we hope to get back to the four updates from previous years (September, November, February and May).

The Committee sent renewal invoices to members in late April 2015. We will work with the Treasurer throughout the year to receive membership information. We will also work to improve communication with the Mentorship and Leadership Development Committee.

ANNUAL REPORTS: NOMINATIONS & ELECTIONS COMMITTEE

JOANN HOUNSHELL

Committee Members:

Katherine Bruner, Denise Glynn, Barry Herbert, Heidi Kuehl, Lyonette Louis-Jacques, Susan Reitzer, and JoAnn Hounshell (Chair)

Summary of Year's Activities:

The 2014-2015 Nominations & Elections Committee solicited nominations and conducted the election of Vice President/President Elect, Secretary, and one Director for the CALL Board of Directors.

Detailed Report:

The announcement and call for nominations for candidates for Vice-President/President Elect, Secretary and Director was sent to the CALL membership on July 28, 2014.

The Board of Directors authorized the committee to conduct the Board election using the American Association of Law Libraries electronic elections platform. This year there were no members who did not have e-mail addresses on file with the CALL Membership Committee, so there was no need to send out any paper ballots. The Board authorized the election to begin on Friday, February 13, 2014, and end at midnight on Saturday, March 14, 2015.

Chris Siwa of AALL provided the Chair with a spreadsheet of CALL members, and the CALL Membership Committee provided a complete list of CALL members. The Nominations & Elections Committee was able to determine which CALL members were eligible to vote. People who were eligible to vote were members in good standing who were either active, retired, or student members of CALL as of February 21, 2014, according to the by-laws. The Chair received photos and biographies of the candidates. These were posted to the AALL Election System and the CALL website along with all the pertinent setup information.

Beginning in February, the Committee or the CALL President sent regular e-mails to the CALL listserv reminding members to vote. At the end of the election, 124 electronic ballots had been returned out of a total of 238 eligible members. This represents a return rate of 52%.

The candidates and results were:

Vice-President/President Elect: Candidates were Todd Ito and Joe Mitzenmacher
Todd Ito was elected.

Secretary: Candidates were Diana Koppang and Eugene Giudice
Diana Koppang was elected.

Director: Candidates were Konya Lafferty and Kara Young
Konya Lafferty was elected.

The election results were certified on March 16, 2015. Four members of the Nominations & Elections Committee logged on to the CALL Election System Administration Site to view the results independently. They forwarded their results to the Chair via e-mail and agreed on the vote counts and results as above. The Chair contacted the CALL President of the results and notified all candidates via telephone on March 16, 2015. The CALL President announced the election results to the membership on March 16, 2015 via e-mail.

In addition to the election results, the Elections Committee received the following feedback regarding the election process: The CALL *Handbook* now requires that all ballots be destroyed within 10 days of the end of the election. Chris Siwa confirmed with the Chair via e-mail that the election data had been destroyed.

ANNUAL REPORTS: PLACEMENT & RECRUITMENT COMMITTEE

ANNETTE CADE, JOANNE KILEY

Co-Chairs: Annette Cade and Joanne Kiley

Board Liaison: Robert Martin

The Placement & Recruitment Committee continued to utilize the job posting procedure which was updated three years ago. The procedure successfully serves members, employers, job seekers, and enables an efficient process for committee use. Employers fill out a simple web form on the CALL website. The committee member who receives the form via email then confirms the posting and uploads it on the website, usually within a day. The procedure also triggers an email to the listserv. When requested by an employer submitting a job opening, the committee member sends an announcement to nearby library schools (with the exception of the University of Illinois, which instituted new job posting requirements in 2014) to help connect CALL with library students and recent alumni from graduate library programs. Using this described procedure, the committee posted 31 jobs on the CALL website and listserv during the membership year.

The committee also collaborated with the Continuing Education Committee in providing suggestions of possible programs to present to members. One suggestion was to present a webinar on harnessing the power of LinkedIn. The Continuing Education Committee did present a program on this topic in January 2015.

The Board indicated that it would like the committee to involve itself more fully in outreach to recruit students into law librarianship. It was suggested that an "alternative school break" program could be initiated that would allow students to have a real life experience ("shadowing") in various types of law libraries. Students could either be placed in one library or a number of different types and sizes of law libraries. The P&R Committee submitted an article to the *CALL Bulletin* seeking members who would volunteer to have the "shadowers" in their institutions. Unfortunately, there was a lack of response and consequently this initiative did not progress. It is suggested that the CALL Board encourage members that, as part of their professional responsibilities they try, as much as it is possible, to make themselves available to individuals who are considering entering the profession.

Submitted by Annette Cade and Joanne Kiley

ANNUAL REPORTS: PUBLIC RELATIONS COMMITTEE

DEBBIE GINSBERG, KARA YOUNG

Co-Chairs: Deborah Ginsberg and Kara Young

Liaison: Stephanie Crawford

Members:

- Emily Barney
- Ella Delaney
- Carolyn B. Hersch

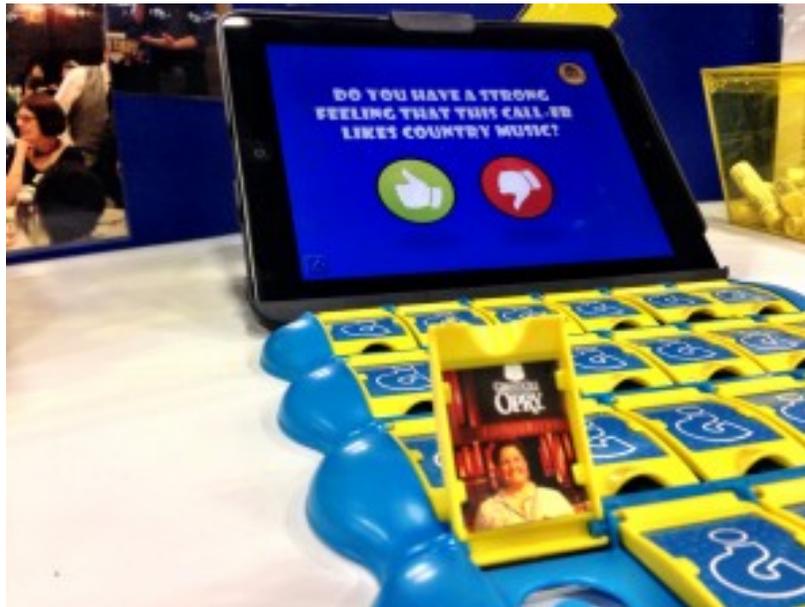
- Lyonette Louis-Jacques
- Sharon Nelson
- Sean Rebstock
- Scott Vanderlin
- Joanne Vanderstreek

Meetings

In the 2014-2015 year, the Committee conducted five meetings. Most were a hybrid of in person and online (many of our members would have to travel far to meet up in person).

Public Relations

The Committee continued to seek opportunities to promote CALL and its members to the public and through AALL. CALL at AALL/AALL Marketing Award.



CALL-er ID

Member Scott Vanderlin set up a unique and engaging table display at AALL's 2014 Annual Meeting. He created an iPad game called "CALL-er ID". Players lifted a flap on a "Guess Who?" game board to reveal a picture of a CALL member. The player then answered questions on an iPad to find out who the member was and learn a factoid about them. CALL's table was often crowded with attendees playing the game. We received lots of positive comments about how much fun the game was.

We nominated the game for an AALL Excellence in Marketing Award for best use of technology. We were pleased to learn that our nomination was accepted – meaning CALL has won this category 2 years in a row.

Pictures at Events

Member Emily Barney and other members took many pictures at CALL business meetings in 2014-15. These pictures were used in social media, the *Bulletin* and other CALL projects.

CONELL/Give-Away

CALL participated in the CONELL Marketplace at the 2014 Annual Meeting. Members were on hand to answer questions as well as give away brochures and lip balm.

Plans for the Future

We'd like to continue to expand how we handle the public relations aspect of our committee. We are waiting for the report from the Content Committee to see what changes need to be made in the website. We'd also like to streamline the backend of our website.

Social Media

Facebook/Twitter

Two PR committee members were charged with tweeting CALL news and events and re-tweeting posts by organizations and people in the CALL and AALL communities on a daily basis. We have focused on retweeting information posted by members, those charitable organizations CALL supports, other regional AALL organizations, and tweets posted by AALL special interest feeds.

Because the feed has been consistently updated, the Twitter subcommittee requested that the feed be added to the CALL home page so that the latest three updates are displayed there, and available for those who don't have Twitter accounts. The Twitter feed is now available on CALL's website.

The subcommittee also requested that CALL meeting speakers be live-tweeted, as a way to share speaker content with those members unable to attend. At this year's final meeting, AALL President Holly Riccio's remarks were highlighted in a series of tweets using the hashtag #CALLmeeting, so that those who wanted to follow the meeting events via Twitter were able to easily locate relevant tweets.

The Twitter subcommittee has also recommended that the Twitter feed be deployed during the AALL conference in conjunction with the *CALL Bulletin* and PR committee table to share events and introduce attendees to CALL followers. The PR committee is currently working on how to deploy this during this year's conference.

Website

Bulletin

Members of the PR Committee worked closely with the *Bulletin* Committee to design and implement a WordPress version. Emily Barney was instrumental in this. The new version of the *Bulletin* has been very popular, and also won an AALL Excellence in Marketing award for best newsletter.

Training

In November we held an in-person training on WordPress to help committee chairs and board members refresh their website editing skills. The session was well attended and we also provided a brief instructional guide via email for attendees and non-attendees. The questions and discussions that arose as a result of our collaborative learning session were very valuable, leading us to request further review of the website by the greater CALL community. That request was granted and a web task force comprised of members from across CALL was formed in spring 2015. The results of this task force will undoubtedly help the PR committee to identify areas of improvement to be addressed in the coming year. We would also recommend that the WordPress training be repeated every year, ideally closer to the leadership orientation in the fall. Although the session had good representation, scheduling it as part of the orientation process would likely ensure increased attendance.

Website Updates

We have updated to the current version of WordPress and also updated our plugins. We are working on removing plugins we don't need.

Listserv

Sean Rebstock monitored CALL's listserv and made changes as needed.

CALL SPEAKERS AT THE AALL ANNUAL MEETING

JULIE PABARJA

The 108th AALL Annual Meeting and Conference will be held on July 18-21 in Philadelphia, PA . This conference is a great opportunity to network with colleagues and attend educational programs to learn more about the issues that we encounter in our jobs and to help enhance our professional development. CALL will be represented during the conference through leadership, events, awards and programs. CALL offers its support and best wishes for a great conference.



Keith Ann Stiverson

Keith Ann Stiverson will be elevated to President of AALL at the Association Luncheon on Tuesday, July 21.



Sally Holterhoff

Sally Holterhoff will receive the Marian Gould Gallagher Distinguished Service Award during the Association Luncheon on Tuesday, July 21.



Julie Pabarja and Todd Ito

Julie Pabarja and Todd Ito will be representing CALL during the Leadership Training for SISes and Chapters on Saturday, July 18.



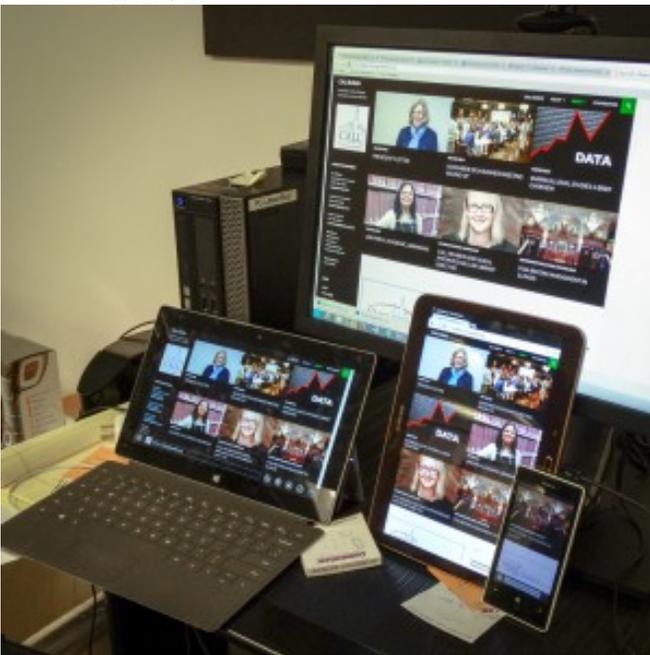
Scott Vanderlin



Kara Young

Kara Young and Scott Vanderlin will be hosting a CALL table during the Marketplace at CONELL on Saturday, July 18. Pat Sayre-McCoy will participate in the OBS-SIS panel discussing *Migrating to Open Source: Koha and Kuali OLE in Law Libraries* on Monday, July 20.

The Public Relations Committee will provide information about CALL in the Members Services Area in the Exhibit Hall. CALL will be receiving AALL Excellence in Marketing Awards for last year's CALL-er ID display and for the *CALL Bulletin*. Lyonette Louis-Jacques, Co-Editor of the *CALL Bulletin*, and Scott Vanderlin, Co-Editor of the *CALL Bulletin* and PR Committee member, will attend the AALL Award Winners Photo Session in the Exhibit Hall on Saturday, July 18, and Scott will also attend the AALL award recipients breakfast on Monday, July 20.



CALL Bulletin



CALL-er ID

Education Programs involving CALL Members

Sunday:

Debbie Ginsberg – *Technology Skills Law Librarians Need to Thrive – A Group Discussion*

- Sunday, July 19, 1:00pm – 2:00pm, PCC-Room 113A

Monday:

Debbie Rusin – *Using Succession Planning and Knowledge Transfer to Connect the Generations*

- Monday, July 20, 2015, 10:00am-11:00am, PCC-Room 204A

Kara Young, Tom Gaylord, Jesse Bowman, Emily Barney, Debbie Ginsberg – *Cool Tools Café Deep Dive*

- Monday, July 20, 10:00am – 12:30pm, PCC Grand Ballroom A

Debbie Ginsberg and Emily Barney – *In the Wake of the Kia Audit: Training Law Students and Lawyers on Legal Technology Skills*

- Monday, July 20, 11:30am – 12:30pm, PCC-Room 103A



Diana Koppang – *Best Practices for Client-Ready Deliverables*

- Monday, July 20, 2:00pm – 3:00pm, PCC-Room 204BC

Tuesday:

June Liebert – *Enterprise Social Media: A Business Tool for the Future*

- Tuesday, July 21, 8:30 am-9:30am, PCC-Room 204A



Julie Pabarja – *Finding Legal Opportunities Through Forensic Business Development Research*

- Tuesday, July 21, 2:30pm – 3:30pm, PCC-Room 113A

June Liebert – *Understanding Your Users through Process Mapping*

Tuesday, July 21, 4:00pm – 5:00pm, PCC-Room 201A

2014-2015 CALL MEETING SCHEDULE

Executive Board Meetings

For 2014-2015 the Board will meet the second Tuesday of every month.

Specific dates are:

- Tuesday, August 19, 2014
- Tuesday, September 9, 2014
- Tuesday, October 14, 2014
- Tuesday, November 11, 2014
- Tuesday, December 9, 2014
- Tuesday, January 13, 2015
- Tuesday, February 10, 2015
- Tuesday, March 10, 2015
- Tuesday, April 14, 2015
- Tuesday, May 12, 2015

Business Meetings

- Thursday, September 18, 2014
- Thursday, November 20, 2014
- Thursday, February 26, 2015
- Thursday, May 14, 2015

Details will be posted as they become available. Dates subject to change.

CALL would like to thank all of the speakers and meeting sponsors at this year's business meetings.

ABOUT

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership.

CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. The *Bulletin* editors have the discretion to decline to publish articles.

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Deadlines for submitting articles:

Issue	Deadline
Fall	August 1
Winter	November 1
Spring	February 1
Summer	May 1

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