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# FROM THE EDITORS

JUANITA HARRELL, PHILIP JOHNSON, AND SCOTT VANDERLIN



The summer has wound down, so we're happy to present you with the summer 2016 issue of the *CALL Bulletin*. And what a summer it was. Hosting the AALL Annual Meeting in Chicago gave many of us the chance to extend the collegiality and hospitality that we as CALL members enjoy on a regular basis. As mused by Joanne Kiley, it was a great conference and a real treat to hear so many of our colleagues say, "I love Chicago!"

This issue recaps "summer school" by providing grantee reports on [AALL from Annie Mentkowski](#), [Rare Book School from Bill Schwesig](#), and the [AALL Leadership Academy from Clare Willis](#). We also have a [recap of June's CALIcon](#) by Margaret Schilt in our TechBuzz column.

This issue also provides annual reports from our committees in lieu of the standard committee news round-up, as well as a missive from the courts in [Juanita Harrell's "The After Party."](#) And [Clare Willis penned a "Leadership Library"](#) covering an anthology of writings from a variety of figures, past and present, edited by Elizabeth Samet.

Before signing off, I would like to thank everyone on the *Bulletin* Committee and everyone else who has helped as I get my sea legs in co-editing the *Bulletin*. Special thanks to Lyonette Louis-Jacques, who has left big shoes to fill as a co-editor but has been tremendously helpful in continuing to offer her support in various *Bulletin*-related matters. I'm looking forward to a great term working on the *Bulletin*!

Philip Johnson  
Co-editor, *CALL Bulletin*

# PRESIDENT'S LETTER

TODD ITO



Dear colleagues,

The arrival of fall brings about a time to reflect on the summer that has passed. Most notably, in July, the American Association of Law Libraries Annual Meeting and Conference gave us the opportunity to share our great city of Chicago with law librarians from around the country and even as far away as Australia. CALL members played integral roles in the conference from serving on the Annual Meeting Planning Committee to speaking on panels to hosting a fun and very well-attended trivia night at Timothy O'Toole's! Now it's time for CALL to keep this momentum going into the 2016-17 year with more great programs and events.

All the positive attributes CALL members demonstrated at the Annual Meeting will be on full display during the year with networking opportunities and great speakers at our four business meetings, as well as compelling and relevant continuing education programs and social events. As our profession continues to change at a rapid pace, it's more important than ever for the organization to provide support and education to help members grow and thrive in their careers.

Of course, one great way to educate yourself and communicate knowledge to others is through writing. As CALL members, we're fortunate to have a great platform in the *CALL Bulletin*, and I encourage everyone to suggest an article if you have a great idea you want to share with the rest of the organization and others. The Public Relations and Continuing Education committees

are also great vehicles for communicating and demonstrating the value that librarians provide to the legal community. Whether it's writing an article or utilizing social media or giving a presentation, I hope that everyone with ideas finds a way within CALL to share them with the rest of us.

While we have so much we can learn from each other, it's also beneficial to seek out other learning opportunities elsewhere. To that end, I want to remind you all that CALL provides grants for our members to attend various educational programs and conferences, and by enabling people to seek out those experiences, we all benefit when that knowledge is brought back home to the Chicago area.

Before I conclude my first President's Letter, I would be remiss to not acknowledge that none of what CALL does is possible without a great deal of hard work by all the committee chairs and members, the CALL Board members, and everyone else who volunteers their time and talents for CALL. It is my sincere hope that every CALL member feels welcome in the organization and feels empowered to participate in the many activities in which CALL is involved. If anyone has any suggestions, questions, or concerns, please do not hesitate to reach out to me or one of the other Board members. I'm looking forward to another great year for CALL!

Best,  
Todd

# CALL EXECUTIVE BOARD MEETING MINUTES – APRIL 2016

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

- AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)
- April 19, 2016 8:45 a.m.

## **Board Members Present**

- Julie Pabarja
- Todd Ito
- Stephanie Crawford
- Robert Martin
- Margaret Schilt
- Diana Koppang
- Konya Lafferty Moss

## **Board Members Absent**

- None

## **Guests**

- None

## **Summary**

Treasurer's Report (Section IV):

1. Harris Bank Balance as of March 31, 2016: \$23,812.87
2. Net Income as of March 31, 2016: (\$3,602.83)
3. Membership Numbers as of March 31, 2016: 261 members (2 new members; 0 renewals)

## **Significant Actions**

- None

# CALL EXECUTIVE BOARD MEETING MINUTES – MAY 2016

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

- AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)
- May 10, 2016 8:45 a.m.

## Board Members Present

- Julie Pabarja
- Todd Ito
- Stephanie Crawford
- Robert Martin
- Margaret Schilt
- Diana Koppang
- Konya Lafferty Moss

## Board Members Absent

- None

## Guests

- Lindsey Carpino
- Clare Willis
- Tom Gaylord

## Summary

Treasurer's Report (Section IV):

1. Harris Bank Balance as of April 30, 2016: \$23,812.87
2. Net Income as of April 30, 2016: \$2,070
3. Membership Numbers as of April 30, 2016: 263 members (2 new members; 237 renewals)

## **Significant Actions**

- The Board resolves to designate Mike Quigley as the Legislator of the Year for 2016. The Board approves the language of the resolution and plaque that will be presented at the AALL Advocacy Training Meeting at the 2016 AALL Annual Meeting.

# CALL EXECUTIVE BOARD MEETING MINUTES – JUNE 2016

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

- AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)
- June 14, 2016 9:00 a.m.

## Board Members Present

- Todd Ito
- Clare Willis
- Julie Pabarja
- Konya Lafferty Moss
- Tom Gaylord
- Lindsey Carpino
- Diana Koppang

## Board Members Absent

- None

## Guests

- None

## Summary

Treasurer's Report (Section IV):

1. Harris Bank Balance as of May 31, 2016: \$25,321.20
2. Net Income as of May 31, 2016: \$870.00
3. Membership Numbers as of May 31, 2016: 263 members (26 new members; 237 renewals)

## Significant Actions

- None



# CALL EXECUTIVE BOARD MEETING MINUTES – AUGUST 2016

Complete, up-to-date CALL Board meeting minutes are available on the [CALL website](#).

- AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)
- August 9, 2016 9:00 a.m.

## Board Members Present

- Todd Ito
- Clare Willis
- Julie Pabarja
- Konya Lafferty Moss
- Tom Gaylord
- Lindsey Carpino
- Diana Koppang

## Board Members Absent

- None

## Guests

- None

## Summary

Treasurer's Report (Section IV):

### June 2016

1. Harris Bank Balance as of June 30, 2016: \$27,978.95
2. Net Income as of June 30, 2016: \$2,797.64
3. Membership Numbers as of June 30, 2016: 0 new members; 10 renewals

### July 2016

1. Harris Bank Balance as of July 31, 2016: \$28,134.57
2. Net Income as of July 31, 2016: (\$599.70)

3. Membership Numbers as of July 31, 2016: 0 new members; 1 renewal

### **Significant Actions**

- None

# THE AFTER PARTY

**JUANITA HARRELL**



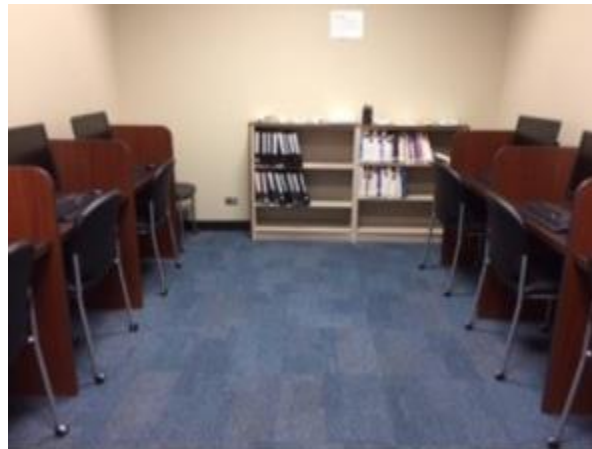
Ok, so we have not had an actual party . . . yet. However, we are celebrating the completion of construction in the DuPage County Law Library! The self-help center is open and being used by our pro se patrons. We now have six additional computers that are available to the public. The additional computers were greatly needed and are being well used. We have a new desk, the Westlaw and LexisNexis terminals have been moved, and the entryway door is now handicap accessible.

An added bonus is that our staff area received an update also. Since we knew we were going to have a new space with shiny new walls on which to hang things, we put out a call to all DuPage County employees to let us display their art in the law library. Seven people responded, and from those seven we received 21 pieces of art. We received everything from photographs, watercolors, oil on canvas, and cross-stitch pieces.

Construction officially began back in February. The main project at that time was the creation of the self-help center. If you tuned in last time you know that we were not sure how this area would be staffed. For now our library manager and I take turns in shifts assisting patrons with the navigation of legal websites or anything else we can without crossing into giving legal advice. As for the future, it may be staffed by students or volunteers. The best thing about the creation of this space now is that before we only had three laptop computers that had internet access. The other five desktops were and continue to only be used for Westlaw/Lexis. The laptops were used by everyone from attorneys to other court staff on break and of course our pro se patrons. This means that those three laptops were busy, particularly in the morning. The

attorneys almost always needed access to the internet in the morning right before or right after court. The attorneys were usually printing or editing something for court. The pro se patrons, however, were probably working on a motion, a complaint, or in some cases an appeal and did not have the amount of time or space to really work. They were always getting interrupted because we had to set time limits so that everyone had a chance to use the laptops. Now with the addition of six internet-ready computers in the self-help center, pro se patrons can get on a computer and take their time and just work. This is only the beginning of our experience with the self-help center. I'm looking forward to seeing what it develops into.

If you happen to be in the area stop by, say hi, and take a look around.



# LEADERSHIP LIBRARY

CLARE GAYNOR WILLIS



For this issue's Leadership Library, I would like to recommend listening to a *segment on The New Yorker Radio Hour* dedicated to a unique book on leadership. Elizabeth Samet edited an *anthology of readings on leadership*. The anthology has an unusual range of authors (from Zadie Smith to Machiavelli), and that is because Samet is an unusual source of learning on leadership. Samet is not a titan of industry or a politician. For years, she has taught English at the United States Military Academy at West Point. Her interview explains what poetry and literature have to do with the army. She speaks about former students who wrote her to say that they thought of Shakespeare's *Henry V* before a combat mission. The interview also touches on the idea that leadership grows out of ordinary moments and peace, not crisis and war. I am adding her anthology to my reading list. I hope to talk with a few of you about it the next time there's a CALL Mentorship & Leadership Meet Up!

# GRANTEE REPORT FROM RARE BOOK SCHOOL

**BILL SCHWESIG**



I attended the Rare Book School course, *Law Books: History and Connoisseurship*, at Yale Law School, June 5-10. The course was taught by Mike Widener, Rare Book Librarian at the Lillian Goldman Law Library at Yale Law School and Professor Douglas Lind, a legal historian and director of the Southern Illinois University Law Library. The class had twelve students from a wide variety of backgrounds—law library directors, special collections librarians, court librarians, foreign law librarians, a law professor, and a private collector.

The course was intensive, with five full days of classes. Classes covered the law book as a physical object, English law books & manuscripts, American law books & manuscripts, Roman-Canon Law books & manuscripts, early modern European and Latin American books & manuscripts, the antiquarian book market for legal materials, strategies and techniques of forming a collection, institutional & private law collections of legal materials, preservation, and techniques of research in legal history. Each section had assigned readings and was supported by detailed bibliographies of reference sources. We got to see and touch many rare books from Yale's collection, which demonstrated the varied formats of early printed books and the variety of illustrations that complemented the books' contents. I took away an appreciation of the value of rare books, how the past speaks to the present through even ordinary books like law reports, and how working with actual rare books is a very different, and richer, experience than working with a digitized version of the book on a computer screen.

We also met three rare law book dealers. While visiting one dealer's shop, the teachers and the dealer visited had specific and helpful suggestions for building my library's rare book collection

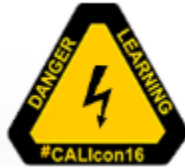
to support modern areas of research and for building a historical record of 20<sup>th</sup> century legal controversies.

I am grateful to CALL for paying my lodging expenses and enabling me to attend this course.



# TECHBUZZ: REPORT ON #CALICON16 IN ATLANTA

HEIDI KUEHL, LYONETTE LOUIS-JACQUES, MARGARET SCHILT, THERESE CLARKE ARADO



*What's the buzz? After a hiatus, Heidi Kuehl, Lyonette Louis-Jacques, and Therese Clarke Arado are excited to be returning to the regular column scene with the re-emergence of the CALL Bulletin TechBuzz column. The return of the column brings you a wonderful recap of the CALI Conference for Law School Computing by guest columnist Margaret Schilt, Associate Law Librarian for User Services, D'Angelo Law Library, University of Chicago Law School.*

*Future columns will cover numerous topics of interest to law librarians, including artificial intelligence, Westlaw answers, CARA, a look at past TechBuzz topics to see if the technology or service has stood the test of time, and much more. The responses to the CALL membership survey indicated an interest in more technology related topics. Please feel free to contact one of us with ideas you would like to see covered in the column: [Heidi Kuehl](#), [Lyonette Louis-Jacques](#), and [Therese Clarke Arado](#).*



*Margaret Schilt*

*Associate Law Librarian for User Services, D'Angelo Law Library, University of Chicago Law School*

I knew **2016 CALI Conference for Law School Computing: "The Year of Learning Dangerously" (#CALIcon16)** was going to be different when the keynote presentation on the first day started. John Mayer, disguised as Indiana Jones, ran down the middle aisle of the courtroom and vaulted over a couple of tables. Approaching the podium carefully, he snatched a plaque off it, replacing it with a bottle of water, and presented it to one of the attendees. What a beginning!



I had never been to CALIcon before, but had heard from many that it was a great conference. All those people are right. I had a wonderful time, met and renewed acquaintance with lots of talented people, and learned an enormous amount. All of it was interesting, and much of it was directly pertinent and useful to my work.

Not to mention the physical arrangements. The conference hotel was the Ritz-Carlton and the conference was held in Georgia State University School of Law's year-old building in downtown Atlanta. Tours of the building and the library were offered during the conference – the library is beautiful and offers both ideas and cautions if you're designing new space. The terraces are great but the lack of shelving in the Rare Book Room is difficult to understand, at least from a librarian's perspective.

But I digress. The best parts of the conference (as with most) were the people and the conversation, both during the sessions and outside of them. There was a substantial cohort of IT folks and law faculty, bringing different contexts and expertise to the discussions. The focus was technology – what's new, what's useful, what is the future going to look like? Ravel, CaseText, WeCite, WordRake, Lex Machina, Slack, Trello, Asana, Canvas, Digital Immigrants Teaching Digital Natives, open textbook platforms, BYOD (bring your own device) in law firms, how to teach software widely used in law practice, and much more.

A thought-provoking question from one of the keynote speakers, Michael Feldstein at [MindWires Consulting](#): "To what extent is your institution a school, versus a filtering mechanism tied to a self-study center?" He notes that students who are very talented and have succeeded through 16 years of education are not very good at knowing when they need help, or asking for it when they do. But we all need teachers, even for things that we are already good at. The people who take Yo-Yo Ma's master classes are all very good cellists, but they can learn more.

Also, the importance of getting better at thinking like a novice. Two of the speakers talked about the blindness of the expert and how that blindness gets in the way of effective instruction for the students who are new to the material. Michael Feldstein again: "I have never met a tone-deaf person, but I have met people who have never learned how to hear pitch." They can be taught; you just have to start where they are.

I came back to Chicago with new ideas and new perspectives – the most you can ask for from any conference. Thanks, CALIcon!

[All [#CALIcon16 sessions were recorded](#) and are available via the [CALI YouTube channel](#) – Eds.]

# BEHIND THE SCENES AT AALL – GRANTEE REPORT

**ANNIE MENTKOWSKI**



This past meeting I had the privilege of serving on the local arrangements committee as the registration co-chair along with Joe Mitzenmacher. I was excited to help show off the Windy City to out-of-town AALL members from around the country, but I also had no idea about the level of detail that went into planning the annual meeting and I was a little bit nervous because event planning is not my forte. But, with Maribel Nash and Megan Butman leading the helm, we were in excellent hands and I had nothing to be nervous about. This report is intended to give you an idea of the work that goes into participating on a local arrangements committee. And it will hopefully encourage you to get involved in planning an association or chapter event, big or small – especially the upcoming 2017 MAALL meeting in Milwaukee (hint, hint).

The Chicago meeting preparation began well in advance of a year before the Chicago meeting, but my work did not begin until the 2015 Philadelphia meeting. The work in Philadelphia consisted of working a couple of registration shifts and attending the local arrangements committee wrap-up meeting at the end of the AALL meeting where the baton was passed from the Philadelphia committee to the Chicago committee. Then, starting in October 2015 the entire Chicago local arrangements committee met several times throughout the course of the year to discuss and plan for the July meeting.

The primary duty of the registration committee is to find and schedule volunteers to work at the registration desk and to run the registration desk during the meeting. That meant the bulk of the work Joe and I had to do did not occur until about two months before the meeting. So

things did not really heat up for us until mid-May. At that time, with the help of the volunteer committee (Carolyn Hersch and Claire Durkin), we started to solicit volunteers. Joe and I had 22 registration desks shifts we needed to fill with multiple volunteers. At first, this seemed like it was going to be a daunting task. However, we quickly learned that AALL members, and especially CALL members, were more than willing to volunteer their time at the registration desk. Ultimately, we had all 22 shifts adequately staffed.

During the meeting, Joe and I made sure that one of us was present at the registration desk for the entire meeting. This meant that I did not have the opportunity to attend as many sessions as I would have liked. Nevertheless, the experience was invaluable. Working at the registration desk afforded me the opportunity to meet and greet hundreds of association members. I got the chance to catch up with colleagues I rarely see and to meet many new colleagues. This was a unique networking opportunity, especially since I am a newer member of the association. I plan on volunteering to work at the registration desk at the next meeting, and I encourage you to follow my lead and volunteer to work a shift or two, or go even bigger and volunteer to participate on the local arrangements committee for the next event in your area.

See you at the registration desk in Austin!

# CALL AT AALL 2016

PHILIP JOHNSON



Not surprisingly, CALL members had a very strong presence in the programming at the AALL Annual Meeting this year. The following charts collect the presentations that CALL members participated in. Links direct to the program information pages, which provide links to program recordings and/or handouts where available.

## Sunday

11:30	<p>The Power of Legal Analytics –          Delivering Advantages in Marketing,          Competitive Intelligence, and          Successful Client Pitches</p>	<p>Diana Koppang          (Coordinator)</p>
2:30	<p>Deep Dive: Hooking the CI White          Whale: Advanced Analytics in a CI          Report</p>	<p>Jerry Burch, Julie          Swanson, Julie Pabarja          (Coordinator)</p>

**Monday**

9:45	Negotiate with Confidence	Heidi Kuehl
9:45	#noscript: Using Recordings to Save Time and Improve Learning	Debbie Ginsberg
9:45	Developing a Business/Corporate Legal Research Course Without Ever Having Billed an Hour	Vanessa Nelson Meihaus (and former CALL member Joe Noel)
11:15	Creating New Futures: Conversations on Career Transitions	Heidi Kuehl
11:15	How to Create a Positive Culture in Your Law Library (Whether or Not You're a Manager)	Gretchen Van Dam, Trezlen Drake (Coordinator)
2:00	Scaling Initiatives into Larger Services	Emily Barney, Clare Gaynor-Willis (Coordinator, Moderator, and Speaker)
2:00	"Just Give Me What I Need": Driving Data Through Dashboards	Julie Pabarja (Coordinator)
3:00	Host City History Round Table	Scott Burgh

**Tuesday**

8:30	Who Owns This? Researching Copyright Status and Ownership	Carolyn Hersch
11:00	Contract Review: Considering the Vendor Relationship and Key Terms	Ramsey Donnell
11:00	Innovations in Teaching with Technology	Debbie Ginsberg

# WE HAVE MET THE LEADER AND HE IS US: RECOMMENDING THE AALL LEADERSHIP ACADEMY AND REFLECTING ON LESSONS LEARNED

**CLARE GAYNOR WILLIS**



In early April, I had the privilege of attending the American Association of Law Libraries' Leadership Academy. The most profound and interesting takeaway from the conference was the idea that we can all be leaders, even if we are not the boss.

The speakers, Gail Johnson and Pam Parr of Face to Face Communications and Training, boldly stated that it is a myth that leaders need followers. Gail pointed out that when people just follow blindly, then they can't help offer solutions or point out problems. Then she asked us a powerful question: would you rather have someone following behind you or walking beside you?

So what does leadership look like when you're not committee chair or not the boss? The Academy offered a fairly simple answer: you communicate clearly and motivate those around you to do their best.

Think of the worst group project you've ever been in. First of all, it was probably the worst because someone misunderstood what the group was doing, someone went off-line and couldn't be reached, and you couldn't get anyone to understand your idea. Clear

communication could have helped. Gail and Pam offered an old-fashioned solution: talk in person. I know we're all busy and Google Docs are a great collaboration tool, but what if you mixed in some in-person meetings to make sure everyone is on the same page? You could Skype or FaceTime.

Second, the worst group project ever was probably the worst because it seemed like no one else cared. Gail and Pam pointed to this as a problem of motivation. This is arguably a much bigger challenge than clear communication. From everything I heard at the conference, I think perhaps the easiest thing we can do to motivate others is to say thank you, to show appreciation, and to take the opportunity to tell others that their work matters.

I'm energized by this vision of leadership, especially because it means I can be a leader all my life.

If we can communicate and motivate, then we should be successful. But what about the task of getting people to join in the first place? Gail and Pam said something about volunteers that I have been struggling with ever since. They said that an organization should put up barriers to entry. Gail said very frankly that organizations should never tell potential volunteers that "It will be easy" or "Don't worry! It won't be that much work!"

On one level, I agree with Gail and Pam. Volunteer organizations, like CALL, need hard workers who are willing to put in a lot of effort. On the other hand, I believe that we should have different opportunities for different people. My first official function as a CALL member was probably taking registration forms and money at a continuing education event. That didn't require a ton of commitment! And CALL really does need people to do small things like that to keep the organization running.

So the challenge must be how to take the registration money envelope holder and give her the right chances to become CALL VP/President-Elect, if she so desires. CALL does that now by giving every member the chance to become a committee member or committee chair. That's as simple as filling out a volunteer form. Then, once a member is in place, she can start volunteering for other jobs within the committee. Then it falls to the committee chairs and board members to take a good look around at their members and think of ways to engage them and motivate them to do more. That will lead to more opportunities to step up and lead. If we are doing this right, then we will create opportunities for every CALL member to participate as much as they want.

I highly recommend the Leadership Academy to CALL members who are considering it. Gail and Pam are very effective speakers and did a good job of allowing discussion but also keeping the discussion on track. The attendees were all very motivated and engaged. Getting to the McDonald's corporate campus was somewhat difficult, but the hotel itself was absolutely lovely.

And no, I did not get any McDonald's to eat.

# ARCHIVES COMMITTEE 2016 ANNUAL REPORT

**ANNIE MENTKOWSKI**

The 2015-2016 Archives Committee was Therese Clarke Arado and Annie Mentkowski (co-chairs) and Sharon Nelson.

During the course of the year members have continued to send CALL related documents, committee activities, and more to the archives for filing. Electronic copies of materials sent are being printed off for filing. The Committee is planning to purchase a one or two terabyte drive to house archives from the website. It has not yet been purchased as of June 9, 2016 but will be done this summer. Hard copies received will not be scanned for the time being due to limited equipment capabilities; however, items received electronically will be printed and stored electronically. Few materials have been sent to Archives this year, however a few members did send boxes of information for inclusion.

The Internet Committee provides CD back-ups of the CALL website at various intervals throughout the year. A regular schedule for this activity still needs to be developed.

The committee partnered with the *Bulletin* committee to get all the *Bulletins* archived in HeinOnline. The goal is for the project to be completed by January 2017, to coincide with CALL's 70<sup>th</sup> anniversary.



# BULLETIN COMMITTEE 2016 ANNUAL REPORT

**LINDSEY CARPINO, LYONETTE LOUIS-JACQUES, SCOTT VANDERLIN**

The 2015-2016 *CALL Bulletin* Committee was Lyonette Louis-Jacques, Lindsey Carpino, and Scott Vanderlin (co-editors), Emily Barney, Debbie Ginsberg, Juanita Harrell, Philip Johnson, Annie Mentkowski (*Bulletin* Historian), Jill Meyer, Clanitra Stewart Nejd, Stacia Stein, LeighAnne Thompson, and Donna Tuke.

The *Bulletin* Committee had a very productive year. We successfully published four great issues, including an AALL 'live-blog' edition and a special "Chicago International" theme issue. And we set things in motion for the *CALL Bulletin* to be in HeinOnline!

## Committee Activities & Achievements

This is second year that the *Bulletin* Committee has operated with three co-chairs/editors. Lyo and Scott served as content editors and Lindsey served as production/layout editor. Julie Pabarja served as CALL Executive Board liaison to the *Bulletin* Committee.

At the Leadership Development meeting in the fall, Julie called upon us as committee chairs to engage our committee members and collaborate with each other. We did that and fulfilled the CALL mission for our chapter newsletter.

Lindsey Carpino, our former LEEP/library school student columnist, and originator of the private law firm librarian column, did a great job of recruiting new *Bulletin* Committee members who also became new authors for both columns as well as contributors to the "Meet New CALL Member..." column. LeighAnne Thompson revived the "Whatever Happened to...?" column so we could catch up with former CALL members. Juanita Harrell started a new court librarian column. CALL President and our Committee's Board Liaison, Julie Pabarja suggested two new columns and Lindsey "made it so" – a "Round-Up" of CALL Committee activities throughout the year and a "Spotlight" to highlight CALL member activities. Also upon Julie's suggestion, we published articles on two related associations in which CALL members are involved – ILTA and APRA-IL.

Lindsey has been regularly submitting our issues to the AALL and NIU archives. This year, she took Lyonette Louis-Jacques' idea of having the *CALL Bulletin* in HeinOnline and worked with *Bulletin* Historian, Annie Mentkowski, to make it happen. We have reached an agreement with Hein and the plan is to have the entire run of the *CALL Bulletin* in HeinOnline before CALL's 70<sup>th</sup> anniversary in 2017. Lindsey also produced PDF, paginated versions of the WordPress-formatted *CALL Bulletin* so that it can be easily archived, checked in, and read by CALL members who prefer that format.

The *Bulletin* had guest editors/curators for the special Winter 2016 “Chicago International” theme articles – Matthew Timko and Sharon Nelson. They did a wonderful job and the articles were very well received by CALL members. In fact, the Winter 2016 has the second highest number of views (402) in one day ever for the *CALL Bulletin* since it started publishing in WordPress (the highest now is the Spring 2016 issue at 452 views and counting).

All *Bulletin* Committee members contributed to our successful year. Everyone helped edit pieces. Thanks especially to LeighAnne Thompson and Philip Johnson for help with content editing (and sometimes photo-wrangling); to Emily Barney for her great photos and WordPress-fu (and for adding individual links to PDF issues from Fall 2000-Fall 2013 (No. 178-No. 229) to the [WordPress Bulletin Issues Archives](#) page); to Debbie Ginsberg for her quick and responsive WordPress admin help and social media/PR support; to Clanitra Stewart Nedjl for helping keep the *Bulletin* site up-to-date; to Stacia Stein for writing several library student columns and featured articles; and to Juanita Harrell, Jill Meyer, and Lindsey Carpino for new CALL member interviews. Special shout-outs to *Bulletin* Committee members Jill Meyer, Stacia Stein, and Donna Tuke for contributing pieces to the “Chicago International” theme issue and other issues throughout the year.

Lyonette Louis-Jacques completed her three-year term as *Bulletin* co-chair/co-editor at the conclusion of the May 12, 2016 CALL Business Meeting. Lindsey Carpino concluded her second year as *Bulletin* co-chair/co-editor at the same time, but, according to CALL Bylaws, she could not continue as a co-chair/co-editor while holding CALL office (congrats to Lindsey for being elected CALL Director for 2016-2017!), so the CALL Executive Board approved two replacements for Lyo and Lindsey to work with Scott Vanderlin during his last *Bulletin* co-chair/co-editor year: Philip Johnson (content co-editor) and Juanita Harrell (production/layout co-editor). Welcome aboard, Philip and Juanita!

## Meetings & Communications

Co-Chairs Lyo, Lindsey, and Scott, attended the CALL Leadership Development meeting on August 13, 2015. During the meeting, CALL President Julie Pabarja stressed the importance of engaging committee members and collaborating with other committees.

Lyo, Lindsey, and Scott attended the CALL Executive Board meeting on January 19, 2016 and discussed their plans for the *Bulletin* Committee for the year, including adding the full run of the *Bulletin* to HeinOnline and possible future challenges and developments.

We held a great *CALL Bulletin* Committee Kick-Off Meeting on September 10, 2015 at Chicago-Kent. Every committee member volunteered to help with tasks.

Upon publication of new *Bulletin* issues, the co-editors continued to post announcements on the CALL listserv, at the CALL home page, and on the AALL Council of Newsletter Editors (CONE) eCommunity. This year, co-editors Lyo and Lindsey also tweeted about when new issues are

published. Lyo also posted links to specific *Bulletin* articles on relevant listservs and e-fora where appropriate and encouraged individual authors to do likewise and seek re-publication.

## Collaboration with the CALL PR Committee

Throughout the year, the *CALL Bulletin* Committee collaborated with the CALL Public Relations (PR) Committee. PR Committee members publicized the *CALL Bulletin* and its articles at AALL, at CALL Business Meetings, and in social media (Twitter, Facebook, LinkedIn).

Debbie Ginsberg and Emily Barney, members of both committees, helped answer *Bulletin*-related WordPress questions. We continued to make use of Emily's expertise in WordPress and her editorial manual for the *Bulletin*. PR Committee Co-Chair Kara Young created a *CALL Bulletin* button for the CALL homepage to make it easier for members to get to the *Bulletin* website's content.

We also collaborated with the Archives, Continuing Education, Government Relations, Mentorship and Leadership Development, and AALL Local Arrangement committees throughout the year.

The PR Committee nominated the *CALL Bulletin* Summer 2015 AALL Supplement for the AALL Excellence in Marketing Award for Best Newsletter. Unfortunately, we did not win, but co-editor Lyo Louis-Jacques is thrilled that the *FCIL Newsletter* won! Foreign, comparative, and international law librarians, FTW!

# COMMUNITY SERVICE COMMITTEE 2016 ANNUAL REPORT

## **JULIE SWANSON, LUCY ROBBINS**

The 2015-2016 Community Service Committee was Lucy Robbins and Julie Swanson (co-chairs), Joanne Kiley, Jennifer Lubejko, Susan Retzer, Jamie Stewart, and Simone Srinivasan. The committee met in person on Thursday, August 25<sup>th</sup> to discuss the committee's responsibilities and to set goals for the year.

The following items and money were collected at each meeting:

### **September 2015 Business Meeting**

In kind donations:

- Four boxes of school supplies for Chicago Public Schools

Monetary donations:

- \$120.00 for HEART (Humane Education Advocates Reaching Teachers)

### **November 2015 Business Meeting**

In kind donations:

- Over 10 bags of goods for Greater Chicago Food Depository

Monetary donations:

- \$125.00 for Toys for Tots

### **February 2016 Business Meeting**

In kind donations:

- Many gifts to deliver to The Anti-Cruelty Society

Monetary donations:

- \$152.00 for PAWS Chicago's Veterinarian Wish List

### **May 2016 Business Meeting**

In kind donations:

- 2 bags of new children's books for Sit Stay Read

Monetary donations:

- \$149.00 for The Special Olympics

In total, the 2015-2016 Community Service Committee collected \$546 in monetary donations and many boxes of goods donated by our generous members.

Many CALL members expressed interest in participating in community service events outside of the four business meetings. In addition to collecting donations at the four business meetings, our committee encouraged participation in an Adopt-a-Beach event in September 2015, and we will soon post information about participating in the Race Judicata.

We would like to thank everyone for their contributions and continued generosity.

# CONTINUING EDUCATION COMMITTEE 2016 ANNUAL REPORT

## **CAROLYN HERSCH, JESSE BOWMAN**

The 2015-2016 Continuing Education Committee was Carolyn Hersch and Jesse Bowman (co-chairs), Tom Keefe, David Rogers, Jamie Stewart, Simone Srinivasan, and Sharon Nelson. During the 2015-2016 year, the CALL Continuing Education Committee organized and hosted three events.

Details of these events were as follows:

### **Forecasting Opportunities for Rainmakers: Librarians as Strategic Partners to Lawyers**

- Held at Neal, Gerber & Eisenberg on Tuesday, October 20, 2015
- Moderated by a representative from Manzama, a current awareness service for law firms, a panel of three speakers discussed working collaboratively with marketing and business development teams, embedding with industry and practice groups, moving from providing information to providing intelligence, and marketing library services internally.
- The three speakers were:
  - June Liebert, Firmwide Director of Library Services, Sidley Austin LLP
  - Holly Barocio, Marketing & Communications Manager, Neal, Gerber & Eisenberg LLP
  - Vanessa Meihaus, Head Librarian, Skadden, Arps, Slate, Meagher & Flom LLP & Affiliates
- Approximately 15-20 CALL members attended the event

### **Prospect Research and Competitive Intelligence**

- Held on February 17, 2016
- A joint webinar with the Illinois and Minnesota chapters of the Association of Professional Researchers for Advancement (APRA)
- The webinar featured two speakers who discussed the work of prospect researchers and competitive intelligence professionals. The speakers addressed the skills, tools, and intricacies of both professions and how they relate to each other over the divide of nonprofit vs. for profit organizations.
- The two speakers were:
  - Darren Cooper, Head of Prospect Research Team, Mayo Clinic
  - Jerry Burch, Manager of Global Research, Latham & Watkins
- Approximately 30 CALL members registered for the webinar

## Introduction to the New York Law Institute

- Held on April 6, 2016
- A joint webinar with the New York Law Institute
- The webinar introduced CALL members to the New York Law Institute (NYLI), a responsive membership organization that acts as a portal to legal information by offering state of the art functionality and services. The webinar covered the NYLI's enhanced services which feature customized access to essential, unique, and hard-to-find legal information in a cost-effective, efficient, and personalized manner.
- 23 CALL members registered for the webinar

In addition to organizing these events, the Committee evaluated several webinar providers and ultimately recommend [Join.Me](#). This product was chosen based on its low price, number of available seats for conferences (250), and availability of technical support (Monday-Friday, 24 hours).

Finally, instead of organizing an Institute Day for the spring, the Committee decided to postpone the event until fall of 2016.

Carolyn Hersch and Jesse Bowman will be co-chairing the Continuing Education Committee again in 2016-2017 and plan to organize a variety of in-person and virtual events for the membership.

# CORPORATE MEMORY COMMITTEE 2016 ANNUAL REPORT

## **BETTY ROESKE**

The 2015-2016 Corporate Memory Committee was Betty Roeske (chair), Frank Drake, Judy Gaskell, Diana Koppang, Christine Morong, and Susan Siebers.

We updated the Policy Log three times this year with the August 2015 Board Minutes, January 2016 Board Minutes, and March 2016 Board Minutes. The Committee also reviewed the Policy Log against the CALL Handbook. Our recommendations were submitted to the Board for consideration.

I would like to thank the Committee for all their hard work this year. A special thank you to Diana Koppang for updating the Policy Log after our meetings.



# GOVERNMENT RELATIONS COMMITTEE 2016 ANNUAL REPORT

## CLARE HOYT, JOE MITZENMACHER

The 2015-2016 Government Relations Committee was Clare Hoyt and Joe Mitzenmacher (co-chairs), Justin Franklin, Tom Gaylord, Sally Holterhoff, and Matt Timko.

The Committee's projects for 2015-16 were to update CALL's "Finding Illinois Law Guide" and to look at options for publishing the Guide in a more dynamic format, to contribute a regular *CALL Bulletin* column updating CALL members on state and federal legislative items of interest (replacing the Government Relations Blog), and to update the AALL Illinois microsite, which was last updated in March 2013.

## Accomplishments

- Updates to the AALL Illinois microsite were completed.
- Promoted information of interest from the AALL Government Relations Office to the general CALL membership.
  - Wrote an article for the Spring 2016 *CALL Bulletin* on the AALL Government Relations Office's legislative advocacy efforts, highlighting the specific bills which the GRO is tracking.
  - Wrote an article for the Winter 2016 *CALL Bulletin* summarizing the IFLA 2015 meeting in Cape Town, South Africa as part of the "Chicago International" theme.
  - Wrote an article for the Winter 2016 *CALL Bulletin* on Advocacy Tools from AALL and ALA.
  - Worked with the CALL Board and Emily Feltren of the AALL Government Relations Office to create a resolution presenting U.S. Rep. Mike Quigley with the CALL Legislator of the Year Award for his work on issues related to government transparency, privacy, and public access to government information.

# GRANTS AND CHAPTER AWARDS COMMITTEE 2016 ANNUAL REPORT

## **MARGARET SCHILT**

The 2015-2016 Grants and Chapter Awards Committee was Margaret Schilt (chair), Lyonette Louis-Jacques, Patricia Sayre-McCoy, Elizabeth Schubert, and Clanitra Stewart-Nejdl.

During 2015-2016, the Grants and Chapter Awards Committee deliberated on 7 grant applications and 4 nominations for Chapter Awards.

The Committee made the following decisions:

## **Grants awarded**

- Clare Willis, for the AALL Leadership Academy, \$756.81
- Eugene Giudice, for the AALL Business Skills Clinic, \$658.45
- Heidi Kuehl, AALL Annual Meeting, \$500
- Annie Mentkowski, for the AALL Annual Meeting, \$1000
- Matthew Timko, for the AALL Annual Meeting, \$500
- William Schwesig, for Yale's Rare Books School, \$635
- Debra Denslaw, recommended for the AALL Chapter Grant for the AALL Annual Meeting

## **Awards presented**

- Outstanding In-House Publication: to the William J. Campbell Library of the U.S. Courts, 7th Circuit for its Daily Headlines E-mail
- Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship: to Gretchen Van Dam
- Outstanding Lifetime Achievement in Law Librarianship: to Sarah Holterhoff and Barry Herbert

In addition, the committee made the following recommendations to the Board:

- That the criteria used for the 2013 AALL Chapter Grant should be used again in 2016 and adopted formally as the criteria for making that award. The criteria include defining "newer member" of CALL as a member for less than 5 years and the criteria that the Committee has established for AALL grants generally.
- That the cap for any individual grant should be raised to \$1,000 in view of the continuing cost increases for professional development opportunities.

Both recommendations were adopted by the Board.

The budget for the Committee this year was \$6,000. Grants totaled \$4,050.26 and plaques cost \$550 for a total amount expended of \$4,600.26.

Recommendations for future committees: Outreach should make it clear that grants are available for professional education opportunities outside of AALL as well as those sponsored by AALL.

# MEETINGS COMMITTEE 2016 ANNUAL REPORT

## EUGENE GIUDICE, LARISSA SULLIVANT

The 2015–2016 Meetings Committee was Eugene Giudice and Larissa Sullivant (co-chairs), Sara Baseggio, Todd Hillmer, and Jill Meyer.

The committee planned four meetings for the 2016 – 2016 year. Dates, locations, number of attendees, and profit and loss for each meeting is shown in the following table:

Date	Location	Attendees	Profit / (Loss)
September 17, 2015	Rock Bottom Brewery 1 W Grand Ave, Chicago, IL 60610	93	(\$27.02)
November 19, 2015	Wildfire 159 W Erie St, Chicago, IL 60654	94	\$251.25
February 25, 2016	Nacional 27 325 W Huron St, Chicago, IL 60654	94	(\$1952.30)
May 12, 2016	Harry Caray's 33 W Kinzie St, Chicago, IL 60654	113	\$100.91
	<b>TOTAL</b>	<b>394</b>	<b>(\$1627.91)</b>

The reason for the \$1952.30 loss on the February meeting was because there was no sponsor for that meeting.

## Improvements Recommended By Committee

1. Check in at meetings needs to be streamlined. Subsequent meetings should have a separate table for attendees to pick up name tags as opposed being handed a name tag at check in.
2. Online registration and payment or prepayment via check to the CALL post office box should be encouraged. This will greatly speed up check in at meetings.

3. Handling of large amounts of cash and checks is a concern. Committee recommends investigation by CALL board of commercial bonding for all committee members.
4. Committee recommends annual review of the meeting registration fee. The current fee of \$25.00 while adequate may not be in a year or so, even with meeting sponsorship. Committee recommends regular small increases as opposed to larger increases at longer intervals.
5. Two of the four meeting were held at Lettuce Entertain You properties (Nacional 27 and Wildfire). Committee recommends investigation by CALL board as to the possibility of formal contract for all meetings with Lettuce Entertain You with the hope that such a contract would make meetings more cost effective.

## Feedback From Meetings

Below is a summary of some of the post-meeting survey results. It appears that respondents are fairly pleased with CALL meetings in terms of venue, cost and meeting content. Below are some additional items for consideration.

1. Include more locations south of Chicago River, West Loop, and Greektown.
2. More opportunities for networking.
3. More clearly marked vegetarian and vegan menu options.

## Areas Of Concern

1. Cost of audio/visual setup. More venues are charging large fees for audio/visual setup. Smith and Wollensky was being considered for a meeting but the cost of audio/visual setup made that venue cost prohibitive.
2. Committee is always being encouraged to find new venues but the number of venues in the downtown area that can support a group of our size in our price point are getting smaller. Meeting registration fee increase is inevitable.
3. Other fees are pricing us out of other venues. The Berghoff was considered but rejected when we were informed they would charge us for "linen rental."
4. Online registration and payment is a helpful tool, but is Wild Apricot the tool for us given the learning curve of the tool, the lack of support and annual turnover in committee membership?

# MEMBERSHIP COMMITTEE 2016 ANNUAL REPORT

## **THERESE CLARKE ARADO**

The 2015-2016 Membership Committee was Therese Clarke Arado and Annie Mentkowski (co-chairs), Christine Klobucar, and Jeff Meyerowitz.

As of May 31, 2016, CALL had 256 members. This is a very slight increase over the previous year.

The CALL Directory was produced twice this year, once in November and once in May. Corrections and updates are made by the Membership Committee. Then the update is posted by the Internet Committee on CALL's website. In the 2016-2017 year we hope to get into a regular update cycle as the membership renewals and directory are moving to Wild Apricot.

Before each update, the Committee sent out an e-mail via the listserv asking the membership to check for any changes or corrections. For now changes and updates will still be made by the Membership Committee, but it may be possible in the future to permit members to update information on their own.

The Membership Committee maintains a binder of the photo and social networking release forms in hard copy. The Committee worked with the Internet Committee to ensure a complete list of permissions was available.

As of the writing of this report the 2016-2017 renewals have not gone out. We are in the process of creating the online renewal form.

We will continue to work with the Treasurer throughout the year to receive membership information. We will also work to improve communication with the Mentorship and Leadership Development Committee.

# MENTORSHIP AND LEADERSHIP DEVELOPMENT COMMITTEE 2016 ANNUAL REPORT

## **CLARE GAYNOR WILLIS, JAMIE SOMMER**

The 2015-2016 Mentorship and Leadership Development Committee (MLDC) was Jamie Sommer and Clare Willis (co-chairs), Ben Brighoff, Tom Gaylord, and Gretchen Van Dam.

The Committee held its first networking event in July 2015. The event was designed to allow first-time annual meeting attendees to hear from seasoned conference attendees on how to get the most out of the annual meeting.

Last fall, the MLDC formally announced the launch of the CALL mentorship program. Over the past year we were able to make six successful mentorship matches. Beginning with the September business meeting, one member of the committee volunteered to greet new CALL members and student members at each meeting and encourage them to apply for a mentor and get involved with the organization.

In January, the committee held a panel discussion on leadership opportunities. Our distinguished panelists discussed the different roles that leaders play in organizations and what skills it takes to be a successful leader. In addition to learning about leadership opportunities, a goal of the program was to encourage members to step up and volunteer for leadership positions within CALL and AALL.

Finally, the MLDC held a spring meet-up on Tuesday, March 29, 2016, and will be planning a summer meet-up in anticipation of the annual meeting.

# PLACEMENT AND RECRUITMENT COMMITTEE 2016 ANNUAL REPORT

## **JESSICA LEMAR, KARL PETTITT**

The 2015-2016 Placement and Recruiting Committee was Jessie LeMar and Karl Pettitt (co-chairs), Valerie Kropf, and Gretchen Van Dam.

The committee choose to focus on four projects related to our charge. Specifically we worked on broadening the number of LIS schools that we post jobs to, creating a list of contacts for LIS school career services in and around the 7th Circuit, developing a list of libraries willing to participate in job shadowing, and updating the brochure used to advertise our services to law firms. To assist in these projects the committee created a non-public website where documentation could be maintained and project progress tracked.

The committee created a list of LIS Schools in and around the 7th Circuit where job postings that the committee receives could be posted. It was determined that most schools now use online portals to post jobs for LIS students and graduates to find for their institution. Credentials were created for the committee to post to these sites for each school that uses this services. The schools include:

- Indiana University—Purdue University, Indianapolis
- Indiana University, Bloomington
- University of Illinois, Urbana—Champaign
- Dominican University
- University of Wisconsin, Milwaukee
- University of Wisconsin, Madison
- University of Michigan

Other schools that we have contact information for but that do not use an online career services portal include:

- Wayne State University
- University of Iowa

The login information for each of the portals listed above was placed on the committee website. Every job posting received that requested it was placed on each of the career services portals in addition to the CALL job list.

The committee also created a list of contact information for LIS school career services. We have expanded the list of contacts to include all the library programs within the geographical area of the 7th Circuit. The list includes the schools' websites, career services/job placement contact



person (if available), denotes those programs also offering a law degree, and provides links to any online job boards. This document has been added to the committee website.

In response to a request, the committee sent out a call for libraries willing and able to host individuals who wanted to learn more of law librarianship in its various forms. A number of academic and county law libraries answered the call and their contact information was kept for future use. However, there still remain difficulties in finding law firm libraries who are able to host individuals due to confidentiality issues.

The final project that the committee undertook was to revise and update the brochure that the committee has used in the past to advertise our services to law firms seeking to hire a law librarian. The original brochure was found in the CALL archives located at the Northern Illinois University Law Library. The basic design was then updated to mirror that of the recently updated recruitment brochure. The language and content was also updated to reflect the current environment and services that the committee offers. The brochure has been edited and tentatively approved by the board.

The committee hopes that these projects have provided greater service to the membership of CALL and the various constituents that we work with. The committee would also like to thank Konya Lafferty, Debbie Ginsberg, and Julie Pabarja for their assistance and insight over the past year.

# PUBLIC RELATIONS COMMITTEE 2016 ANNUAL REPORT

## **BETH SCHUBERT, DEBBIE GINSBERG, SEAN REBSTOCK**

The 2015-2016 Public Relations Committee was Deborah Ginsberg, Sean Rebstock, and Beth Schubert (co-chairs), Emily Barney, Britnee Cole, Ella Delaney, Debbie Ginsberg, Carolyn Hersch, Lyonette Louis-Jacques, Joanne Kiley, David Pauwels, Scott Vanderlin, and Sharon L. Nelson.

The Public Relations Committee successfully ramped up our use of social media in 2015-2016. PR committee members divided up responsibilities for tweeting CALL news and events, and re-tweeting posts by organizations and people in the CALL and AALL communities.

Debbie Ginsberg put a great deal of effort into researching moving our site to a new host, one more suited to running WordPress than our current host. We will continue to address making this change next year.

Sean Rebstock maintained our listserv. Debbie Ginsberg helped a great deal with the CALL website. Thank you to Konya for serving as our Board liaison. It was a great year, and we look forward to seeing what the Committee does next year.

# 2016-2017 CALL MEETING SCHEDULE

## Business Meetings

### Business Meetings and Educational Events Policies

#### 2016

- September 15, 2016 (Thursday)
- November 17, 2016 (Thursday)

#### 2017

- February 16, 2017 (Thursday)
- May 11, 2017 (Thursday)

**CALL would like to thank all of the speakers and meeting sponsors at this year's business meetings.**

## Executive Board Meetings

For 2016-2017, the Board will meet the second Tuesday of every month. Specific dates are:

- Tues., Jun. 14, 2016
- Tues., Aug. 9, 2016
- Tues., Sept. 13, 2016
- Tues., Oct. 11, 2016
- Tues., Nov. 8, 2016
- Tues., Dec. 13, 2016
- Tues., Jan. 10, 2017
- Tues., Feb. 14, 2017
- Tues., Mar. 14, 2017
- Tues., April 11, 2017
- Tues., May 9, 2017

### CALL Bulletin Information

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. The *Bulletin* editors have the discretion to decline to publish articles. Direct questions, articles, or other items of interest to the co-editors:

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Summer	June 15	August 1

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