CHICAGO ASSOCIATION OF LAW LIBRARIES

BULLETIN

A Chapter of the American Association of Law Libraries

ISSUE 238 – WINTER 2016

CALL 2016 Elections

Candidates for Vice-President/President-Elect

- *Joanne Kiley*
- *Clare Willis*

Candidates for Treasurer

- *Tom Gaylord*
- *Jill Meyer*

Candidates for Director

- *Therese Clarke Arado*
- *Lindsey Carpino*

- President's Letter – by Julie Pabarja
- From the Editors – by Lyonette Louis-Jacques, Scott Vanderlin, and Lindsey Ann Carpino
- September 2015 Business Meeting Round-Up – by Diana Koppang
- CALL Executive Board Meeting Minutes summaries for August 2015, September 2015, October 2015, November 2015 – by Diana Koppang

2016-2017 Slate of Candidates for CALL Office– by Maribel Nash and Scott Vanderlin

Chicago International

curated by Matthew Timko & Sharon Nelson

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- Chicago International Cultural Heritage Museums Map – by Karl Pettitt
- Lithuanians in Chicago: A Visit to the Balzekas Museum of Lithuanian Culture – by Jill Meyer
- See the World from the 29th Floor – The FCIL Collection at Cook County Law Library (CCLL) – by Jean Wenger
- The Chinese Intellectual Property Law Collection at JMLS– by Anne Abramson
- Key Resources in Middle East Librarianship – by Stacia Stein
- Book Review: *The Court and the World* – by Stacia Stein
- International Taxation: The IRS and Its World of Free Information – by Donna M. Tuke
- Meet New CALL Member Trezlen Drake – by Tom Gaylord
- Chicago "Where in the World?" Map – by Trez Drake
- Traveling in Madagascar – by Scott G. Burgh
- International Travel Adds So Much to Your Life! – by Ruth Bridges
- Meeting the Global Library Community at IFLA – by Sally Holterhoff and Marisol Florén
- Chicago Ethnic Foods Map – by Annie Mentkowski
- Chicago Donut Spots – by Lindsey Carpino

Featured Articles

- AALL Business Skills Clinic Attendee Report – by Eugene Giudice
- 2015 AALL Meeting Recap – by Emily Barney
- Keeping the Conversation Going: Session Summary from AALL 2015, In the Wake of the Kia Audit – by Debbie Ginsberg
- MAALL 2015 Program Recap: "Everything's Up to Date: Preparing Practice-Ready Students" – by Lindsey Carpino and Annie Mentkowski
- MAALL 2015 Conference Webcasts – by Lindsey Carpino and Lyonette Louis-Jacques

Featured Columns

- The Invisible Benefits of Library School – by Matthew Timko
- CALL Continuing Education Event: Librarians as Strategic Partners to Lawyers – by Vanessa Meihaus
- Forecasting Opportunities for Rainmakers: Librarians as Strategic Partners to Lawyers – by Holly Barocio
- From the Courthouse – by Juanita Harrell
- What Ever Happened To… Laura Weidig – by LeighAnne Thompson

Other Library/Affiliates/Related News

- All About ILTA – by Joanne Kiley

Committee News

- CALL Committee Round-Up
- Volunteer Opportunities at AALL Chicago 2016 – by Carolyn B. Hersch and Claire Toomey Durkin
- Advocacy Tools from AALL and ALA – by Tom Gaylord

Miscellaneous

- 2015-2016 CALL Meeting Schedule

PRESIDENT'S LETTER

JULIE M. PABARJA

Dear CALL Colleagues:

Happy 2016! It's that time again when we set goals and ponder about the changes we want to make this new year in our personal and professional life. For me, I am planning on making my Fitbit buzz at 10,000 steps every day. Is anyone interested in a CALL Fitbit Challenge? Professionally, one of my goals is not to procrastinate on getting my timesheets done (anyone else have this goal?). It's definitely going to take a village or a possible CALL program to help me with my goals.

What professional goals are you setting for 2016? Is it to enhance your skills in a certain area so that you can do your job more effectively? Is it to take on a leadership role or find solutions to a challenge that you are facing?

Whatever your goals are, CALL is here to help you. As a CALL member, you have access to an amazing network of colleagues who can be great resources to help you achieve your goals. CALL committees are also working hard to offer education programs to help give you the skillset and opportunities to collaborate with each other on ideas and solutions. I hope that you take advantage of all that CALL offers.

Watch out for upcoming programs from the Continuing Education and Mentorship and Leadership Development committees that will help members enhance their skills and highlight what it takes to be a leader.

The mentoring program partners you with a mentor who can be a good resource at all stages in your career. The form to be a mentor/mentee can be found on the CALL website.

If there are issues and challenges that you would like to talk about with colleagues and brainstorm ideas on how to address them, suggest it as a What's Buzzin'? program. Contact the Continuing Education Committee Chairs to suggest a topic.

2016 will be a busy year but an exciting one for CALL. CALL will also be making some changes in this new year that I hope will be positive changes for our members.

Wild Apricot will soon be rolled out to handle our membership renewals and maintain the membership directory. It will also handle credit card payments for registration to business meetings and continuing education programs.

CALL will soon be offering education programs as webinars. This will give members who are not located in downtown Chicago or may have a difficult time leaving the office the chance to attend these programs.

We are making connections with various associations including APRA-IL, SLA, ILTA, and LMA and discussing possible collaboration opportunities. These connections will give our members exposure to these associations and how they relate to what we do in our own jobs. At the same time, it will give us the chance to promote our skills and share what we can do.

Don't forget to vote for the next leaders of CALL starting on February 15. The slate of candidates is featured in this issue of the *CALL Bulletin*. I would like to thank all of these candidates for stepping up to the opportunity to lead this chapter and be able to help make a change for our members and profession.

AALL members will soon be voting on whether to rebrand the association and be known as the Association for Legal Information (ALI). I encourage everyone to take the time to review the Rebranding Initiative page on AALLNET to learn more about the initiative and to see what members are saying about it. It is time to really look at our profession and determine what this rebranding means, especially when many of our colleagues do not work in a traditional library setting or have librarian in their job title. I hope anyone who is an AALL member takes the time to vote on this important issue.

CALL will be busy getting ready to welcome our colleagues from around the globe when they come to Chicago in July for the AALL or ALI Annual Meeting and Conference. It is great to see CALL members involved with the education programs that will be presented and working with the Local Arrangements Committee to promote and highlight the amazing things that our city offers. I know that this will be a great conference. CALL will be planning an event so stay tuned for more details.

I hope that 2016 is a good year for all of you. If there is anything CALL can do to help you make that step to achieving a goal or change, please do not hesitate to reach out to me.

Julie Pabarja

FROM THE EDITORS

LYONETTE LOUIS-JACQUES, SCOTT VANDERLIN, LINDSEY CARPINO

Happy New Year, everyone, and welcome to the Winter 2016 issue of the *CALL Bulletin!* This issue has something for everyone. CALL elections are coming, and we have published the 2016-2017 slate of candidates with photos and bio statements. Thanks to Joanne Kiley, Clare Willis, Tom Gaylord, Jill Meyer, Therese Clarke Arado, and Lindsey Carpino for running for office. We appreciate your willingness to serve on the CALL Executive Board!

The Winter 2016 issue is also a special "Chicago International"-themed issue of the *CALL Bulletin*! Guest editors, Matthew Timko and Sharon Nelson, introduce us to great pieces on CALL member travels abroad, cultural heritage museums, ethnic foods, unique collections, people, and other foreign, comparative, and international legal (FCIL) resources in Chicago.

Chicago FCIL Librarians at the 2015 Global Legal Skills Conference: Julienne Grant, Lyonette Louis-Jacques, Anne Abramson, Jean Wenger (with Tove Kloning); CALL FCIL librarians not pictured, Heidi Kuehl and Trezlen Drake.

Continuing the “Chicago International” theme, besides providing summaries of recent CALL Board meetings, CALL Secretary, Diana Koppang, in her September 2015 Business Meeting Round-Up, reports on guest speaker, CRL President, Bernard F. Reilly’s presentation on the Global Resources Network’s foreign and international law projects.

In addition to international-flavored articles, we also have a new court librarian column written by Juanita Harrell, a library school article by Matthew Timko, and a law firm librarian piece by Holly Barocio. LeighAnne Thompson brings back the “Whatever Happened To…?” column with an interview of Laura Weidig. And Joanne Kiley tells us all about ILTA (the International Legal Technology Association). It’s so great to find out what CALL members in all types of settings are doing!

On the committee front, we once again have a round-up of CALL committee activities. The AALL Chicago 2016 Local Arrangements Committee has a call for volunteers.

MAKE IT NEW
CREATE THE FUTURE
AALL 2016 • JULY 16-19 • CHICAGO

The Government Relations Committee has a contribution by Tom Gaylord on library advocacy tools. Recipients of grants from the CALL Grants and Chapter Awards Committee, Emily Barney and Eugene Giudice, report on the events they attended. Relive the AALL annual meeting in Philly via Emily’s recap! Find out what happened at the AALL Business Skills Clinic by reading Eugene’s report!

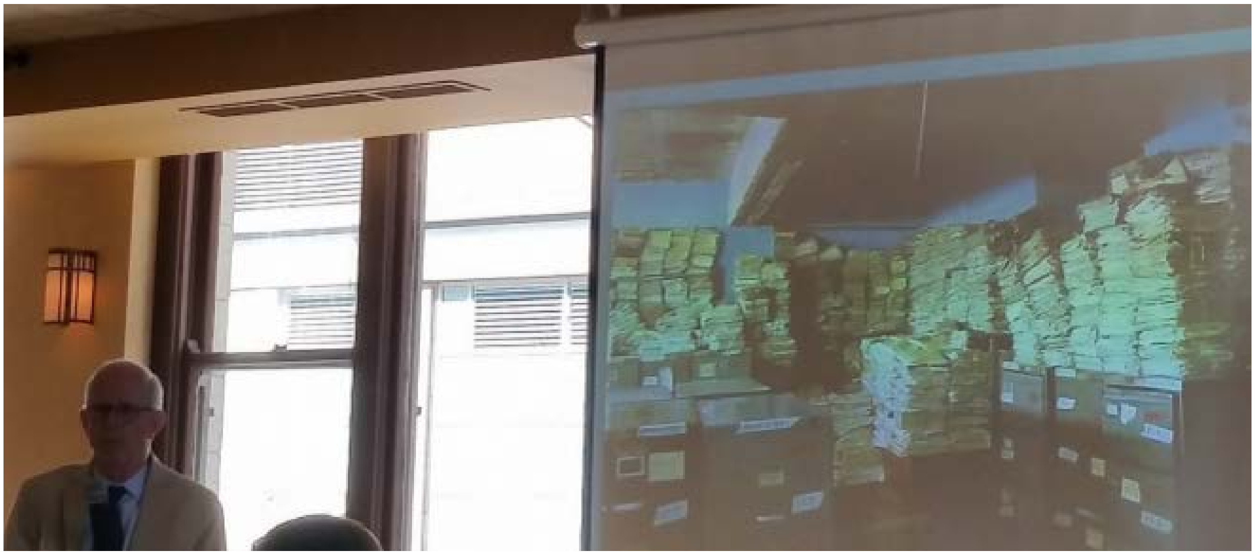
Finally, thanks to the PR Committee, we now have a **CALL BULLETIN** button on the CALL homepage!

CALL BULLETIN

This makes it easier for member to access the wonderful information in the CALL newsletter. And *Bulletin* Historian, Annie Mentkowski, has been busy investigating getting the *CALL Bulletin* into HeinOnline. We hope to be among other AALL entities with newsletters in HeinOnline really soon!

As usual, we love to have articles or article ideas from CALL members. And feedback on our published issues. The deadline for article submissions for the Spring 2016 issue of the *CALL Bulletin* is **March 15**. We are flexible, though. Please send your contributions at any time or comments on how we are doing to meet your needs to the co-editors Lyonette Louis-Jacques (llou@uchicago.edu), Lindsey Carpino (lcarpino@sidley.com), or Scott Vanderlin (svanderlin@kentlaw.iit.edu).

Have a great winter season!



SEPTEMBER 2015 BUSINESS MEETING ROUND-UP

DIANA KOPPANG

CALL held its September Business Meeting at the Rock Bottom Brewery, 1 W. Grand Ave., on September 17, 2015.

President Julie Pabarja called the meeting to order at 12:10 p.m. and welcomed the new members. For today's meeting there were 94 registrants.

Meeting Sponsor

Vice-President Todd Ito introduced and thanked our meeting sponsor, Priory Solutions. Laura Weidig, account executive at Priory, thanked CALL for the opportunity to sponsor the meeting and then presented an overview of Priory's product offerings for tracking reference quests and aiding in knowledge management: Research Monitor and Quest.

Committee Announcements

CALL Bulletin

Co-Editors Lindsey Carpino and Scott Vanderlin explained how to access the *Bulletin* in three different ways. Members can read the *Bulletin* in PDF via the link in the CALL listserv new issue announcement email. That email will also link to the web version at the *Bulletin* website. Members may also access the *Bulletin* through the Issues Tables of Contents archived at the *CALL Bulletin* site. Issues in PDF are archived at CALL's main web page.

Lindsey announced that the Fall issue will be coming soon. That issue will include new member reports and student reports from area graduate schools of library and information science. Lindsay also announced that the Winter issue will have an international theme. Please send any ideas for articles to the *Bulletin* editors.

Community Service

Committee Co-Chair Julie Swanson announced that the cash donations collected at today's meeting will be given to HEART (Humane Education Advocates Reaching Teachers) and school supplies collected will be donated to the Chicago Public Schools school supply drive. Julie also noted that the Adopt a Beach event at Montrose Beach, hosted by the Alliance for the Great Lakes, will be held on Saturday, September 19th. Details on volunteering for this event will be posted on the CALL website.

Mentorship and Leadership Development

Committee Co-Chair Jamie Sommer announced upcoming programs. The Committee is launching a Mentorship and Networking Program and encourages individuals to apply to be either a mentor or mentee. An application form to sign up for either role will be on the Online Forms for Members part of the CALL website. Additional networking events are being planned as well.

Meeting Speaker: Bernard F. Reilly

Todd Ito introduced our meeting speaker, Bernard F. Reilly, President of the Center for Research Libraries, Global Resources Network. Prior to his role at CRL, Reilly was Director of Research and Access at the Chicago History Museum. From 1987 until 1997 Reilly was Head of the Curatorial Section in the Prints and Photographs Division of the Library of Congress.

Bernard Reilly speaks on the Center for Research Libraries

Mr. Reilly began with stating that “we’re at a critical moment in the mission of libraries today.” The mission hasn’t changed, but what libraries do has.

The Center for Research Libraries (CRL) was founded in 1949, formed as a consortium/corporation by 10 research universities in the Midwest. It was formed to meet the needs of a growing student population – made possible by the GI bill – which placed enormous financial pressure on collegiate institutions and their libraries. It was also formed to serve the information demand about events around the world – a need of great importance as the U.S. emerged as a global power following World War II. The universities needed to bind together to provide that amount of support.

Today, there are over 200 members of the CRL – primarily in the U.S. and Canada, though with some participation from other countries as well.

Through these institutions is made available an enormous pool of expertise with area and subject specialists across the member libraries. And every year, the member libraries invest $8 million (total) in the CRL.

Historically, the strengths of the CRL have been the sharing of expertise, pooling of resources, and cooperative collection-building. This collection-building has developed “area studies preservation projects” in Africa, Latin America, South Asia, Southeast Asia, the Middle East, and Central and Eastern Europe. These projects focus on archiving a wide range of materials including legal materials. In some instances, these efforts have created the only repository that exists for the materials they are preserving. The CRL tries to focus these efforts specifically in conflict zones where preservation of material is in particular and immediate danger.

In 2014, CRL had projects running in Lithuania, Croatia, Egypt, Somalia, Peru, and Senegal.

Mr. Reilly then discussed some specific projects in more detail.

CRL is working in Sierra Leone to add that government’s official gazettes to CRL’s collection – which is the most comprehensive collection of government official gazettes worldwide. These publications are of particular importance as they are sometimes the only place where those nation's laws are published. The topic guide for their collection of official gazettes [the Foreign Official Gazettes (FOG) database] may be viewed at https://www.crl.edu/collections/topics/official-gazettes.

In 2014, CRL recently received a grant from the Carnegie Corporation of New York in order to focus on preserving government documents from 10 of the most corrupt countries in the world, as determined by Transparency International's Corruption Perceptions Index, 2012 report.

Reilly also spoke about CRL's partnership with the Law Library Microform Consortium (LLMC) to capture materials that have been disappearing from libraries. CRL has invested $300,000 annually in this program. By partnering with these libraries, CRL is able to influence what needs to be prioritized – again focusing on emerging/developing countries, or countries where these documents are at most at risk. Reilly added the interesting, and probably little known fact that LLMC stores their print archives in salt mines in Kansas! (See "Thank Heaven for Dry Salt Mines," *The LLMC-Digital Newsletter*, May 14, 2014, at 1 (PDF)) More about this partnership can be found at the CRL-LLMC Global Resources Partnership page.

Reilly talked about CRL's increased interest in capturing news articles in digital format. Considering major national newspapers, the New York Times is the only one that maintains an archive of its digital content, beginning this effort in 1994. The Internet Archive and the Library of Congress have worked on archiving the content – but so much of this content is unusable due to dead links or missing content. The CRL would like to work directly with these large media organizations to capture their content. CRL published a *Focus on Global Resources* article on this topic in April 2011 – "Preserving News in the Digital Environment."

Libraries are needed to pool their resources to effect important change – which often requires documentation of atrocities. Reilly spoke of a discovery of Guatemala City's National Police Records – basically just piles and piles of material in a random government office. To preserve this material would have been too big for one library, so a group of governments funded the project to capture the data, led by multiple institutes at the University of Texas. CRL's role in this project was to advocate for a place for these documents – to call attention to the need for a safe haven. For more on this project, read "The Archivo Histórico de la Policía Nacional de Guatemala at the University of Texas" (*Focus on Global Resources*, Winter 2012).

But as media changes so does the need for new tools to capture evidence of human rights violations in video and audio format.

CRL's "Human Rights Electronic Evidence Study," funded by the MacArthur Foundation in 2008, partnered multiple organizations whose mission is to advocate for monitoring of human rights violations. Significantly, these organizations also partnered with technology experts to be able to capture the different forms of documentation. The final report of this study described the life cycle of this type of data and brought to light that the current methods of data capture and creating access will no longer suffice in today's technology-heavy media.

Reilly spoke about other data centers and projects that are capturing large amounts of data – some available to the public, some not so much. For example, NSA runs a data center in Utah , code-named the Bumblehive to handle their massive collection of data.

The Enigma website can be utilized to navigate the world of public data. The organization, comprising software engineers, data scientists, ethnographers, MBAs, graphic designers, and journalists, then packages the data and sells it to the financial industry.

See also the proceedings of LEVIATHAN – Libraries and Government Information in the Age of Big Data, a Global Resources Collections Forum held on April 24, 2014.

ERA – the Electronic Records Archive and FDsys (Federal Digital System) are not of much use and have low level of content.

CRL's role going forward will be less focused on the capturing of information and more focused about forcing transparency of how the documentation of human activities around the world are being produced, managed, and being made available to access – in short, the life cycle of information.

For any further questions, Mr. Reilly can be reached at reilly@crl.edu.

CALL Member Questions

One member asked how CRL learns about obscure collections that need preserving – such as the Guatemala City police records. Reilly responded that they often come across these as part of other investigations sponsored by foundation grants.

Another member asked whether CRL utilizes any crowdsourcing techniques for data gathering such as what's used by ProPublica. Reilly said that, while CRL does not use these techniques themselves, they do monitor these kinds of news-gathering and reporting organizations in case the content is at risk of going away. But CRL's role is also to influence these organizations as to what they're capturing.

One member asked about public access to the ICON newspaper database. Reilly said that this content is available only to member libraries of CRL. For this content, very little indexing is done – mostly these are page images with rudimentary OCR.

A member asked about how they get to materials in other countries – whether they send individuals there or whether the documents come to CRL. Reilly said that, for these types of projects, they try to do the digitizing on the ground. In some cases they are engaged by universities to preserve materials, such as the JFK Library project to digitize Hemingway's papers in Cuba. CRL also often works with particular scholars to harvest material on the web for their academic studies.

Reilly expanded on this topic, saying that CRL is not tracking content of websites of corrupt governments or countries in conflict zones. But there is some harvesting of that material as part of the MacArthur-funded project. However, the technology to archive the web content is not as good as we think. There is limited integrity to the data and we cannot rely on comprehensive content capture.

A member asked whether the CIA shares data or information with the CRL and vice versa. While Reilly stated that this isn't the case, he did note that some of the microform publishers in business today started out working for the CIA. In fact, the Foreign Broadcast Information Service (FBIS) was run by the CIA from post-World War II through 10 years ago. In 2005, it became the Open Source Center. The data captured by this organization also included translations. Some of this data was being distributed through a commercial publisher – but that availability stopped two years ago – a source of much speculation.

Announcements

Spirit of Law Librarianship Books

Copies of the "Spirit of Law Librarianship" books are available for new members.

Membership Survey Summary

The survey responses indicate that the CALL Membership loves CALL and we're doing a great job! Members identified Networking Events and more Continuing Education programs as priorities for CALL. Those committees and the Board are working on increasing those events. An example of this kind of additional programming was the recent" What's Buzzin'?" program held earlier this month on the topic of "What do academic law librarians teach the law students in law school? and What skills do law firm and court librarians wish new attorneys learned in law school?" The event had great attendance from law firm, court, and academic librarians and a lively discussion!

Committee Volunteers

There is still room for more volunteers on the various CALL committees. If you are interested in volunteering, please contact Julie Pabarja.

Wild Apricot

CALL will be implementing a new electronic system to manage the membership directory, renewals, and event registrations. The system will also accept credit cards. Keep an eye out for more information on this in the coming months.

AALL Program Proposals

The 2016 AALL Annual Meeting will be held in Chicago – and there is a lot of enthusiasm locally and nationally about coming to Chicago for this event. CALL members are well represented in the current AALL Leadership including Keith Ann Stiverson (AALL President), June Liebert (Chair of the Annual Meeting Program Committee, or AMPC), and Megan Butman and Maribel Nash (Co-Chairs of the AALL 2016 Annual Meeting Local Arrangements Committee).
The call for proposals and workshops is now open. There are good resources within the CALL membership for help with proposals including past and present members of the AMPC and members who have presented at AALL in the past.

The door prize drawing was donated by Lexis Nexis ($25 Amazon gift cards) – winners were Mary Lu Linnane and Beth Mrkvicka.

CALL will hold its next business meeting at Wildfire restaurant on November 19, 2015.

CALL EXECUTIVE BOARD MEETING MINUTES – AUGUST 2015

DIANA KOPPANG

2015-2016 CALL EXECUTIVE BOARD MEETING

Complete, up-to-date CALL Board meeting minutes are available on the CALL website.

- **AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)**
- **August 4, 2015 8:45 a.m.**

Board Members Present

- **Julie Pabarja**
- **Konya Lafferty**
- **Robert Martin**
- **Margaret Schilt**
- **Diana Koppang**

Board Members Absent

- **Todd Ito**
- **Stephanie Crawford**

Guests

- **None**

Summary

Treasurer's Report (Section IV):

June 2015

1. **Harris Bank Balance as of June 30, 2015: $29,873.17**
2. **Net Income as of June 30, 2015: ($2,782.10)**
3. **Membership Numbers as of June 30, 2015: 132 (4 New Members; 119 Renewals)**

July 2015

1. **Harris Bank Balance as of July 31, 2015: $32,056.92**
2. **Net Income as of July 31, 2015: $2,183.75**
3. **Membership Numbers as of July 31, 2015: 222 (3 New Members; 86 Renewals)**

Significant Actions

The business meeting registration fee cap will be raised from $21 to $35.

CALL EXECUTIVE BOARD MEETING MINUTES – SEPTEMBER 2015

DIANA KOPPANG

2015-2016 CALL EXECUTIVE BOARD MEETING

Complete, up-to-date CALL Board meeting minutes are available on the CALL website.

- **AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)**
- **September 8, 2015 8:45 a.m.**

Board Members Present

- **Julie Pabarja**
- **Diana Koppang**
- **Margaret Schilt**
- **Robert Martin**
- **Todd Ito**
- **Stephanie Crawford**
- **Konya Moss (via speakerphone)**

Board Members Absent

- **None**

Guests

- **Eugene Giudice and Larissa Sullivant (via speakersphone), Meetings Committee Co-Chairs**
- **Jesse Bowman and Carolyn Hersch, Continuing Education Committee Co-Chairs**

Treasurer's Report (Section IV)

1. **Harris Bank Balance as of August 31, 2015: $30,193.85**
2. **Net Income as of August 31, 2015: ($2,115.35)**
3. **Membership Numbers as of August 31, 2015: 222 (10 new members; 212 renewals**

Significant Actions

- **None**

CALL EXECUTIVE BOARD MEETING MINUTES – OCTOBER 2015

DIANA KOPPANG

2015-2016 CALL EXECUTIVE BOARD MEETING

Complete, up-to-date CALL Board meeting minutes are available on the CALL website.

- **AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)**
- **October 13, 2015 8:45 a.m.**

Board Members Present

- **Julie Pabarja**
- **Todd Ito**
- **Stephanie Crawford**
- **Robert Martin**
- **Margaret Schilt**
- **Diana Koppang**
- **Konya Lafferty**

Board Members Absent

- **None**

Guests

- **Jamie Sommer and Clare Willis (Mentorship & Leadership Development Committee Co-Chairs)**
- **Maribel Nash (Nominations and Elections Committee Chair)**
- **Karl Pettit (via phone) and Jessie LeMar (Placement & Recruitment Committee Co-Chairs)**
- **Kara Young and Beth Schubert (Public Relations Committee Co-Chairs)**

Treasurer's Report (Section IV):

1. **Harris Bank Balance as of September 30, 2015: $28,581.83**
2. **Net Income as of September 30, 2015: ($1,612.02)**
3. **Membership Numbers as of August 31, 2015: 233 members (5 new members; 6 renewals)**

Significant Actions

None

CALL EXECUTIVE BOARD MEETING MINUTES – NOVEMBER 2015

DIANA KOPPANG

2015-2016 CALL EXECUTIVE BOARD MEETING

Complete, up-to-date CALL Board meeting minutes are available on the CALL website.

- **AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)**
- **November 10, 2015 8:45 a.m.**

Board Members Present

- **Julie Pabarja**
- **Todd Ito**
- **Stephanie Crawford**
- **Robert Martin**
- **Margaret Schilt**
- **Diana Koppang**
- **Konya Lafferty Moss**

Board Members Absent

- **None**

Guests

- **Therese Arado and Annie Mentkowski (via phone) (Archives and Membership Committees Co-Chairs)**
- **Betty Roeske (Corporate Memory Committee Chair)**
- **Joe Mitzenmacher (via phone) (Government Relations Committee Co-Chair)**

Treasurer's Report (Section IV)

1. **Harris Bank Balance as of October 31, 2015: $32,551.83**
2. **Net Income as of October 31, 2015: ($4,007.00)**
3. **Membership Numbers as of October 31, 2015: 247 members (2 new members; 12 renewals)**

Significant Actions

Policy Changes:

From Policy Log (page 11):

Finance. Returned Checks 2015-11: Members will cover any NSF (non-sufficient funds) fees on returned checks.

From Policy Log (page 20):

Nominations and Elections. Elections 2015-11: CALL will follow AALL's Conduct of Election Policy (revised in April 2014) regarding campaigning by Board candidates: (Policy Line 1) "Candidates may not campaign for elected office nor engage in activities specifically designed to persuade members to vote for them. Activities not permitted include: distributing promotional items and using social media to directly promote their candidacy."

CALL 2016-17 SLATE OF CANDIDATES

MARIBEL NASH, SCOTT VANDERLIN

The *Bulletin* is pleased to present your CALL 2016-17 slate of candidates. The candidates' names are linked to PDF copies of their biographies and statements, which can also be viewed in the members' area of the CALL website.
The election will begin on February 15, 2016 and end at midnight, March 15, 2016.

To see the bios and statements, visit the elections page on the CALL website, or, after you log into the CALL website, click on the names of the candidates below (login required).

Candidates for Vice President / President-Elect:

	
Joanne Kiley International Legal Technology Association	**Clare Willis** Chicago-Kent College of Law Library

Candidates for Treasurer:

	
Tom Gaylord Northwestern Pritzker School of Law Library	**Jill Meyer** Dykema

Candidates for Director:

	
Therese Clarke Arado Northern Illinois University College of Law Library	**Lindsey Carpino** Sidley Austin

INTRODUCTION TO CHICAGO INTERNATIONAL

MATTHEW TIMKO, SHARON L. NELSON

Matthew Timko

Chicago, for all of its local flare and idiosyncrasies, is really a city of the world, chock full of foreign influences and international customs. Since nothing exists in a vacuum, Chicago's international personality impacts the makeup and quality of materials and resources within the city's law libraries.

Sharon Nelson

In this special section, *Chicago International,* guest editors Sharon Nelson and Matthew Timko have received and compiled many great articles demonstrating the rich international institutions and resources that the city has to offer law librarians and interested residents alike.

Karl Pettitt has created a city map with the locations of many ethnic heritage museums, and Jill Meyer has included a review of one such museum, the Balzekas Museum of Lithuanian Culture. Delving into the unique international collections within the city, Jean Wenger goes through Cook County's foreign and international collections and services while Anne Abramson describes John Marshall's Chinese Intellectual Property materials.

Stacia Stein has contributed two pieces, detailing the essentials of any Middle East legal collection and writing a book review of Justice Breyer's *The Court and the World*. Highlighting a complicated and important area of law librarianship in an international city, Donna Tuke walks readers through the techniques and resources vital for international taxation law research. Tom Gaylord's interview with new CALL member Trez Drake introduces us to her as a person, and to her work as Foreign and International Law Librarian at Northwestern.

While there are plenty of internationally-themed spots within the city, nothing beats the real thing and CALL members share their international travel experiences in Trez Drake's "Where in the World?" map. More specifically, Scott Burgh tells a powerful story of his trip to Madagascar while Ruth Bridges shares the experiences of international travel with her wonderful organization, "The Literary Sisters." Traveling for "business," Sally Holterhoff and Marisol Florén detail the 2015 IFLA conference in Cape Town, South Africa.

While all of these resources and experiences are helpful to CALL members and AALL members attending the 2016 annual conference in Chicago this coming July, nothing may be as important as where to find food! Chicago's food is world renowned, and luckily, Annie Mentkowski has created a map of many great restaurants serving international cuisine and Lindsey Carpino describes some of Chicago's best donut spots. *Bon appétit* and enjoy *Chicago International!*

CHICAGO INTERNATIONAL CULTURAL HERITAGE MUSEUMS MAP

KARL PETTITT

This Chicago International Museums Google map features various cultural and ethnic heritage museums around Chicago. It displays where the museums are located and contact information for visiting them. Enjoy!

LITHUANIANS IN CHICAGO: A VISIT TO THE BALZEKAS MUSEUM OF LITHUANIAN CULTURE

JILL MEYER

Jill Meyer

I recently had the opportunity to go “behind the scenes” in the library at the Balzekas Museum of Lithuanian Culture. I happen to be of Lithuanian heritage, as well as a history buff, so a visit here was of particular interest to me. This library is not open to the public, and requires an appointment to access; however, I had an inside pass from a volunteer who is organizing the collection and unpacking the many boxes of donations (and also happens to be my mother, Sue Matulionis!). She said it’s actually pretty easy to get in. A quick phone call to the main number can usually secure an appointment, and they are open 7 days a week.

Entrance to Balzekas Museum of Lithuanian Culture

Museum Exhibitions

The Balzekas Museum was founded in 1966, and is now located in a 3-story former hospital on the near southwest side of Chicago. It claims to contain the largest collection of Lithuanian artifacts outside of the actual country of Lithuania. The founder of the museum had an extensive collection of armor and weaponry dating from the 17th and 18th century, along with traditional costumes and amber jewelry, that make up the museum's permanent collections. In addition to these permanent collections, there are currently several exhibitions on display. "No Home to Go To: The Story of Baltic Displaced Persons, 1944-1952" is an exhibit which chronicles the experience of the immigrants who fled the Soviet occupation, and migrated to the west for a better life. This display includes many photos and documents, as well as personal artifacts, giving the visitor an interesting perspective on how little they were able to bring with in their journey to start a new life. This exhibit has been extended to December 31, 2016, and is well worth the visit to this museum.

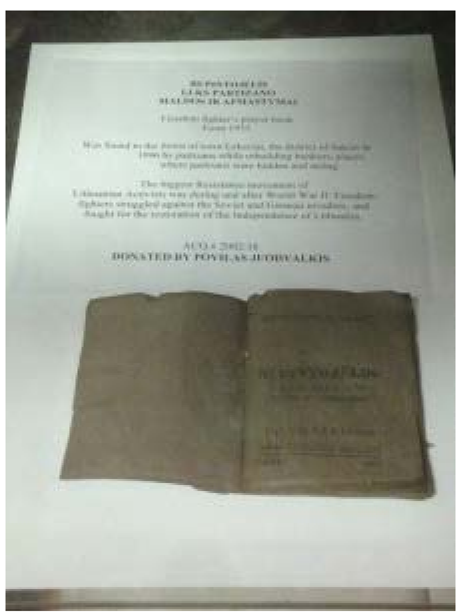
Photos of the exhibit "No Home to Go To"

The Museum's Library

The Balzekas Museum library is large, for the size of the museum, containing over 75,000 volumes, in English and Lithuanian, as well as Russian, Polish and other Baltic languages. In addition to books, there are periodicals, film, and clipping files, all with a focus on Lithuanian culture both in Europe, and the United States. There is a particular focus on genealogical research, as well as much material written by and about Lithuanian-Americans in the Chicago area. Volunteers have compiled a file of obituaries by scouring the local paper obituaries for people of Lithuanian descent. I found my grandmother in the file, although it really was my grandfather's Lithuanian name for which she was included.

Photos of the Balzekas Museum’s Library

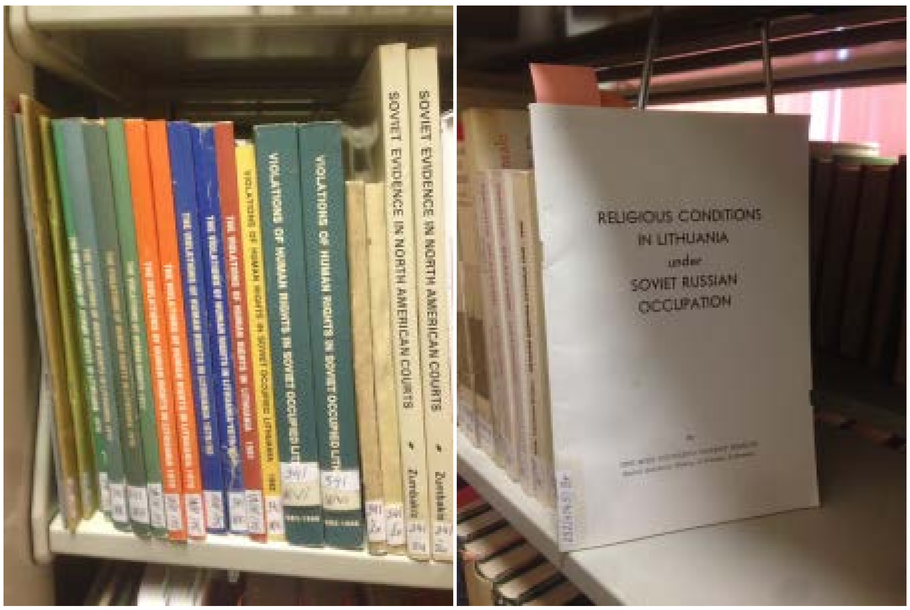
There is also a rare book collection, containing religious prayer books from the 16th and 17th century, as well as some not-so-old, but still very rare books and pamphlets from periods of occupation. Of note is a *Freedom Fighter’s Prayer Book,* from 1953, found in the forest in 1996, while reconstructing the sites where resistance fighters were headquartered.



“RŪPINTOJĖLIS LLKS PARTIZANO MALDOS IR APMĄSTYMAI. Freedom Fighter’s Prayer Book”

Political History

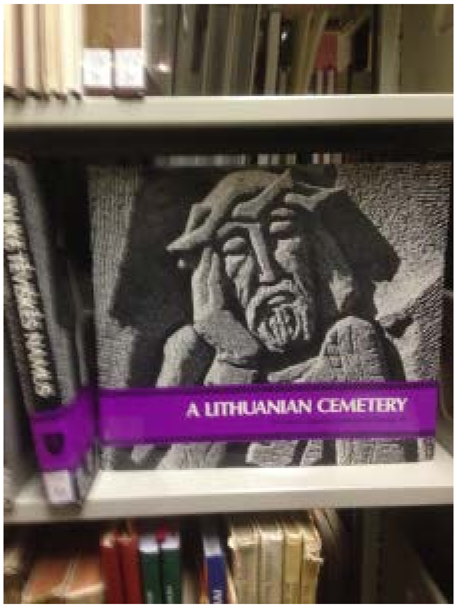
When a country has a tumultuous political past, such as Lithuania, which has spent most of the past century occupied by one country or another, the people find their voice through publishing underground pamphlets and books. Most recently, the country endured many years of Soviet occupation, during which much of the cultural history and artifacts were destroyed. This political upheaval led to many homegrown publications by political dissidents and organizations both inside and outside the country, letting people know what was really going on behind the “iron curtain.” The library contains many reports and personal accounts of life in an occupied country, as well as treatment of the people by the Soviet government.



Examples of “Underground” publications

Religious History

Lithuania’s religious history has strong folk traditions tied into the Catholic religious celebrations, as they were the last European country to convert. The museum has many examples of the wooden carvings and crosses used to decorate houses, churches and graves, as well as the intricate stoles woven for priests. I also found several books published locally about the history of St. Casimir cemetery, which was created in the early 1900’s as a Catholic cemetery for Lithuanian-Americans. This cemetery was one of several cemeteries founded independent of the parish church, to accommodate the floods of immigrants arriving from Europe.



History of St. Casimir Lithuanian Cemetery

Cataloging

Like the country itself, the library has also undergone some turmoil in its history. Although there were several attempts to catalog the material included, currently the collection does not have an easily accessible catalog. It is organized in a loose Dewey decimal system, although I was told that it may actually have been a home-grown cataloging system, the key to which has been lost with the librarian who developed it.

Display table at the Balzekas Museum Library

Whether you are interested in Lithuanian history, genealogy, or just would like to tour a very unique and comprehensive museum library, a visit to the Balzekas Museum is an afternoon well spent. Most of these materials cannot be found online. In fact, there may not even be a record that they exist. It may be that the only record of a piece is in a catalog of an exhibit from another museum or library, which happens to be retained in this museum library. My visit to the Balzekas Museum reminded me of why collections like this are so important. These materials present a unique perspective that deserves to be recorded in history.

Balzekas Museum of Lithuanian Culture
6500 S. Pulaski Rd., Chicago IL 60629
773-582-6500
info@balzekasmuseum.org

SEE THE WORLD FROM THE 29TH FLOOR: THE FCIL COLLECTION AT COOK COUNTY LAW LIBRARY

JEAN M. WENGER

"I need the law of … Turkey and Argentina and Japan and Qatar." To meet the legal research needs of the legal profession, county residents, and businesses engaged in the global community, the Foreign and International Law Division at the Cook County Law Library (CCLL) contains legal information resources from jurisdictions around the world. In this brief article, I would like to introduce CALL members and others to the range of global resources located in CCLL at the Daley Center.

Jean M. Wenger

Foreign and international law (sometimes called global law) is not a single area of law but several distinct types of law. Foreign law is the national law of other (foreign) countries. Public international law is the law governing relationships between sovereign nation-states. Most attorneys and self-represented litigants are seeking the national law of foreign countries. Frequently-requested topics include family law/succession, litigation, and commercial/business concerns. These topics are priorities for our collection development. Given the language needs of our patrons, the core of the collection is English-language foreign law resources.

Our reference work often involves describing the types of resources produced by different legal systems. Confusion results when, for example, the researcher does not appreciate that the workings of a civil law system are different from those of a common law system. This is best illustrated by the request of a new associate looking for an annotated French civil code in English. Simply put, the French legal system is not the U.S. system in French. Resources providing an overview of the major legal concepts are a good starting point, and help the researcher identify what specific laws might be applicable to his/her issue. For example, the Kluwer Law International series, “Introduction to the Law of …” covers over a dozen unique jurisdictions.

We select those resources – ranging from statutory texts to analysis – that will best address the questions at hand. We collect resources from a variety of publishers, many of which are not available in electronic format. We acquire translated codes from civil law countries when available. Countries include the Netherlands, Russia, Brazil, United Arab Emirates, and Japan, just to name a few. Analytical resources might include a one-volume discussion of Indian family law, Mexican real estate law, or Polish tort law.

Picasso in Daley Plaza

On occasion, the researcher needs law on a singular topic from several countries. The acquisition of comparative law materials helps CCLL target a specialized topic for multiple jurisdictions and allows researchers to explore the similarities and differences between the laws of two or more countries. Comparative law resources (in single volume or multi-volume texts) provide analytical treatment of a topic across multiple countries often including selected translations of relevant laws. The range of comparative law resources held by CCLL includes such topics as torts, litigation, product liability, bankruptcy and many others.

Another type of law that governs private relationships across national borders is private international law (often referred to as “conflict of laws” in the U.S.). Private international law comprises the body of conventions and legal instruments that govern the choice of law to apply when there are conflicts in the domestic law of different nations related to private transactions such as contracts, marriage and divorce, jurisdiction, and recognition of judgments. Of particular note, the

Hague service and evidence conventions and the United Nations Commission on International Trade Law (UNCITRAL) Convention on the International Sale of Goods (CISG) are frequently requested items. We hold secondary sources that address private international law for specific jurisdictions like Sweden, Israel, and Hungary. In addition, we also have services that advance the understanding of private international law in multiple jurisdictions. For example, *Transnational Litigation: A Practitioner's Guide* is a popular service for litigation matters. While we receive requests for foreign law, we also receive requests for treaty research and questions on U.S. practice in international law.

Along with its contemporary collections, Cook County holds historical resources from the former Chicago Law Institute, a subscription law library for attorneys that transferred its collection to CCLL in 1965. Highlights of this collection include an extensive collection of nominate reports (English law reports published before the founding of the Incorporated Council of Law Reporting (ICLR) in 1865), historical primary law from common law countries, treaty services, and notable historic legal treatises.

In addition to print, CCLL has several subscription electronic services dedicated to foreign, comparative, and international law (FCIL). An excellent resource to help researchers locate foreign law sources and texts is Brill's database, the *Foreign Law Guide*, which introduces 190 jurisdictions with national laws arranged by subject. Additionally, Cook County subscribes to HeinOnline's Foreign & International Law Resources Database (FILRD) and LLMC Digital containing digitized versions of historical foreign and international law sources. These databases, like all of our other public access databases at Cook County Law Library, are free to use onsite. Beyond tapping the treasures in our physical collection, we direct researchers to websites of foreign governments and international organizations along with selected free, commercial websites that offer a trove of useful foreign legal information.

When giving tours and introductions to our law library, I impress upon attorneys, law students, and paralegals that, given the global reach of law, they will encounter a question with foreign or international implications at some point in their career. My recommendation is that, in addition to the extensive collection, they tap the valuable "human resources" available to them at the Cook County Law Library. If we do not have the resources in-house, we have the ability to tap the collective knowledge and expertise of our foreign and international law colleagues.

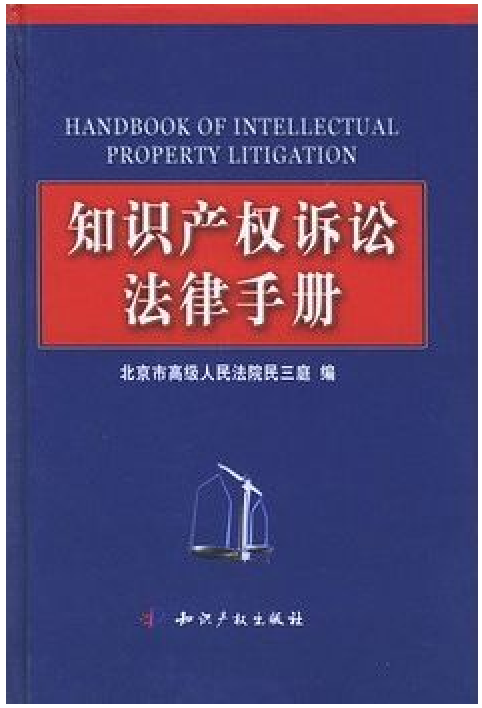
THE CHINESE INTELLECTUAL PROPERTY LAW COLLECTION AT JMLS

ANNE ABRAMSON

Anne Abramson

The John Marshall Law School's Louis L. Biro Law Library has a unique print collection of Chinese Intellectual Property Law. A description of this collection is available in Raizel Liebler's Chinese Intellectual Property LibGuide. The Chinese IP Law Collection is located on the 10th floor of the Library.

Many of the materials in the JMLS Chinese IP Collection are not available anywhere else in the United States. For example: *The Handbook of Intellectual Property Litigation = Zhi shi Chan quan Su song Fa lü Shou ce = 知识产权诉讼法律手册*. Authors/Contributors: Beijing Shi Gaoji Renmin Fa yuan Min San Ting bian. Place, publisher, year: Beijing: Zhi shi Chan quan Chu ban she, 2004. ISBN： 9787800119774.



In addition, the John Marshall Chinese Intellectual Property Resource Center website contains an index of titles in this collection as well as links to the Center's many online resources such as translated Chinese IP decision summaries, Professor Arthur Yuan's One-Stop-Shop Chinese IP Resources list, and news of recent developments in Chinese patent, trademark, and copyright law.

KEY RESOURCES IN MIDDLE EAST LIBRARIANSHIP

STACIA STEIN

Stacia Stein

This semester I am taking a class in Middle East Librarianship. As part of the course, I have been tasked to select 10-15 reference works that should be part of any basic Middle East reference collection.

In order to determine what these resources ought to be, I developed a few research strategies. First, I narrowed the focus to resources that would be useful in an academic law library. This required additional consideration because there are many legal jurisdictions within the Middle East. To address each jurisdiction separately would require more than 10-15 reference works.

Therefore, I decided to further narrow the focus to resources that deal with Islamic law generally or that provide useful background on Islam for the legal scholar. Secondly, because of my own language limitations, I chose to look only at resources aimed at English speakers. Finally, I also wanted to have a nice mix of databases, serials and monographs in the collection.

In order to determine what the most useful resources might be, I looked at various Libguides at libraries with well-known Mid-East collections. When available, I also tried to find reviews of the sources to flesh out scope, perspective and intended audience. I also consulted *In Custodia Legis* – the blog for the Law Librarians of Congress, and Int-Law listserv's public message archives. Are there any key resources that I missed? Are there any research strategies I should have applied?

Databases

Lexis Middle East (http://www.lexismiddleeast.com/)
Lexis Middle East provides legal news and commentaries from the Middle East as well as access in English and Arabic to the statutory laws and cases of the United Arab Emirates. Law students and attorneys are already familiar with the Lexis platform, making this an especially useful tool in the legal setting. This resource enables users to keep up with the daily news and legal developments in the region.

Brill Online (http://brillonline.com)
Brill publishes many essential resources for the Middle East scholar. While these publications are available in print, they are also available electronically through Brill Online. Key reference works include:

Bearman, P., Th. Bianquis, C. E. Bosworth, E. van Donzel and W. P. Heinrichs. (eds.). *Encyclopaedia of Islam, Second Edition*.

This is an authoritative resource for the Islamic World. Originally published at the end of the 20th century, its focus is on the current knowledge of the Islamic World at the time. It covers religion, people and the countries in which they live. It covers history, culture, politics, geography, topography, and religion. Its scope encompasses the old Arab-Islamic empire, the Islamic countries of Iran, Central Asia, the Indian sub-continent and Indonesia, the Ottoman Empire and all other Islamic countries.

Bearman, P., Th. Bianquis, C. E. Bosworth, E. van Donzel and W. P. Heinrichs. (eds.). *Encyclopaedia of Islam*, *Second Edition. Glossary and Index of Terms.*

This is the essential companion resource for the *Encyclopaedia of Islam*. The *Glossary and Index* serves to help define and provide insight into the vocabulary of Islam.

Houtsma, M. Th., T. W. Arnold, R. Basset and R. Hartmann. (eds.) (1913-1936). *Encyclopaedia of Islam, First Edition*.

This is a classic resource for Islamic scholars. First published between 1913 and 1936, this *Encyclopaedia* covers the subject areas of philology, history, theology and law until the early 20th century.

Fleet, K., Krämer, G., Matringe, D., Nawas J., Rowson E. (eds.). *Encyclopaedia of Islam, Third Edition.*

Publication for this most recent edition of the essential *Encyclopaedia of Islam* began in 2007. It is an entirely new work reflecting the current scholarship on Islam. The scope includes Islam in the 20th century, Muslim minorities worldwide, social sciences and humanities.

McAuliffe, J. D. (ed.) (2001-2006). *Encyclopaedia of the Qurʾān,* 1st Edition, 5 vols. plus index, Leiden: Brill.

In five volumes and with nearly 1000 entries, the *Encyclopaedia of the Qur'an* is the first comprehensive reference work on the Qur'an in a Western language. It includes Qur'anic terms, concepts, personalities, place names, cultural history and critical interpretations. Additionally, the *Encyclopaedia of the Qur'ān Online* provides access to 62 Early Printed Western Qur'āns Online as well as a finding aid for textual research.

Bleaney, C.H., Sinclair, S., García Suárez, P. (eds.). *Index Islamicus.*

The *Index Islamicus* is a bibliography of books, articles and reviews on Islam and the Muslim world. Published annually since 1906, it is an international classified bibliography of publications in European languages on all aspects of Islam and the Muslim world. The geographic scope includes the Middle East. It is also about the other main Muslim areas of Asia and Africa, plus Muslim minorities elsewhere.

Middle Eastern and Central Asian Studies (MECAS) (https://www.ebscohost.com/academic/middle-eastern-central-asian-studies)

MECAS is a popular bibliographic database among scholars of the Middle East. It provides access to a wide range of journal and newspaper articles, books, research, and policy and scholarly discourse regarding the countries and peoples of the Middle East from 1900 to the present. Subject coverage includes arts and humanities, cultural heritage, economic affairs, business and industry, ethnic diversity and anthropology, international relations, political affairs and law, archeology, religion, and society and social welfare.

Oxford Islamic Studies (http://http://www.oxfordislamicstudies.com)

This is another database that provides excellent background materials on a wide range of topics relating to Islam. Key publications available in the Oxford Islamic Studies database include:

- John Esposito (ed.) *The Oxford Encyclopedia of the Islamic World*
- John Esposito (ed.) *The Oxford Encyclopedia of the Modern Islamic World*
- John Esposito (ed.) *The Oxford Dictionary of Islam*
- John Esposito (ed.) *The Oxford History of Islam*.

Oxford Islamic Studies Online also has various tools available for exploring the Qur'an, including a side by side view to compare and contrast translations of the Qur'an, line by line, and a function that allows the user to find the context for almost any word in the Qur'an.

SHARIAsource (http://ilsp.law.harvard.edu/shariasource/) – (expected beta launch in 2015)
SHARIAsource is not yet available online but promises to be "the go-to site for researchers..seeking to grasp the basics and complexities of Islamic law," The site aims to provide both primary sources of Islamic law as well as scholar analysis and papers about Islamic Law. SHARIAsource calls itself a combination of Westlaw and SCOTUSblog for Islamic law and would be especially useful for law students and practicing attorneys.

Serials

***Yearbook of Islamic and Middle Eastern Law* (Brill)**
The *Yearbook* covers Islamic and non-Islamic legal subjects, including the laws themselves of twenty Arab and Islamic countries. The *Yearbook* includes: articles on current topics; country surveys reflecting important new legislation and amendments to existing legislation per country; text of a selected documents and court cases; a "Notes and News" section; and book reviews. This is a useful resource for scholars and practitioners looking to stay current on Islamic and Middle Eastern legal developments.

***Berkeley Journal of Middle Eastern & Islamic law* (University of California, Berkeley, School of Law)**
The *Berkeley Journal of Middle Eastern & Islamic Law* is a digital, student-run publication of the University of California, Berkeley, School of Law. The journal focused on legal and philosophical issues relating to the Middle East and Islamic world, the Middle Eastern countries, Islamic law, and related topics. This journal is useful for scholars of Islamic law.

***Electronic Journal of Islamic and Middle Eastern Law* (open access) (University of Zurich Center for Islamic and Middle Eastern Legal Studies)**
EJIMEL focuses on the relations between Islam and national and international law. The journal reflects on these relations from a historical context and from many different points of view. The journal also explorers current legal developments in the fields. EJIMEL has a scholarly focus and its scope includes all aspects of Islamic and Middle Eastern Law, such as, democratization, constitutional law, Islamic legal theory, family, gender and human rights. With a global outlook, the journal seeks to highlight the interdependence of legal orders influenced by Islamic law, with other legal jurisdictions worldwide.

***Islamic Law and Society* (Brill)**
Islamic Law and Society seeks to provide a forum for comparative research in the field of Islamic law. The geographic coverage of this resources includes Muslim and non-Muslim countries. Subject matters include theoretical and practical applications of the law. The journal covers all eras of Islamic law and scholarship, from its beginnings up to the present day. While the main focus of the journal is Islamic law, the journal considers this subject matter from historical, juridical

and social-scientific perspectives. The journal also includes articles discussing current legal issues and legislation. For this reason, *Islamic Law and Society* is useful for both legal scholars and practitioners.

***Arab Law Quarterly* (Brill)**
The Arab Law Quarterly focuses on trade with and investment in Arab States. Subject areas include Arab laws in transnational affairs, commercial law, Islamic Law, and international and comparative law. The intended audience is corporate and international lawyers, and jurists, both academic and practicing.

Monographs

Baderin, M. (2014). *Islamic law (Vol. 1-3)*. Surrey: Ashgate.
This series of three volumes brings together the best and most influential contributions on Islamic law and, in so doing, provides students and researchers with a ‘one-stop’ resource to help them navigate their way through the widely dispersed and varied literature on this subject.

Mallat, C. (2009). *Introduction to Middle Eastern Law.* Oxford: Oxford University Press.
This resource provides a solid introduction to the sources of law in the Middle East. *Introduction to Middle Eastern Law* covers the subject areas of religion, human rights, democracy, indigenous laws, banking and company law, as well as the status of women within the context of the legal systems of the Middle East. The book takes a broad approach to Middle Eastern law and covers Islamic law as well as the laws of Christian and Jewish Near Eastern communities. This key resource provides a detailed survey of the foundations of Middle Eastern Law. Sources addressed include court archives, records of Hammurabi, the compendia of law in the Islamic classical works, and the latest decisions of Middle Eastern high courts. This source is especially valuable for its practical focus on the way legislators and courts conceive of and apply law in the Middle East.

Schacht, J. (1966). *An introduction to Islamic law*. Oxford: Clarendon Press.
This is a foundational resource that outlines the Islamic legal system. This resource provides both a historical context as well as contemporary overview of Islamic law. The first half of the book presents the evolution of Islamic law. The latter half of the book provides a comprehensive overview of the laws and regulation.

Hallaq, W. (2009). *An introduction to Islamic law.* Cambridge: Cambridge University Press.
This book is aimed at undergraduate students interested in Islamic law and provides an accessible and fundamental introduction to Islamic law and its history. The first part of the book discusses Islamic law in a pre-modern context. The second part of the book looks at how the law was transformed during the colonial period.

Arabi, O, Powers, D and Spectorsky, S (eds.) (2013). *Islamic Legal Thought: A Compendium of Muslim Jurists*. Leiden: Brill.
This book is especially useful for specialist in Islamic legal history as well as lawyers interested in the development of Islamic legal thought. This compendium is organized chronologically and highlights the work of 23 Muslim jurists from Abū Ḥanīfa, born in the year 699 AD, to Ḥasan al-Turābī, born in 1932 AD. Twenty-three scholars each contribute a chapter on a distinguished Muslim jurist. Each chapter contains a bibliography of the jurist and a translated sample of the jurist’s work.

BOOK REVIEW – THE COURT AND THE WORLD: AMERICAN LAW AND THE NEW GLOBAL REALITIES

STACIA STEIN

In his book, *The Court and the World: American Law and the New Global Realities* (Knopf, 2015), Justice Stephen Breyer examines the ways in which foreign law and circumstances impact the Supreme Court. Many of Justice Breyer's critics often disapprove of the Justice's global outlook. In writing this book, Justice Breyer aims, in part, to put his critics' anxieties about national sovereignty "in perspective." So, what is the perspective of Justice Breyer?

Justice Breyer defines the Court and the World broadly, dividing the book into four categories: Part I examines how the Court can effectively protect basic liberties in the face of security threats; Part II focuses on statutory interpretation and asks: Can American statutes be understood to open the doors of American courts to foreign victims of human rights abuses? And what is the geographical reach of commercial statutes?; Part III considers how the Court interprets treaties that concern unfamiliar subjects; and Part IV looks at the extent to which exchanges between judges and lawyers of different nations help judges reach better decisions.

Justice Breyer backs up his main points with copious and detailed examples, making this book a valuable, if sometimes dry, resource. In fact, a casual book reviewer might be inclined to crack open a beer (Lagunitas … Born Yesterday… Fresh. Hoppy. Invigorating. However, this is a book review, not a beer review!) to get through the last 100 or so pages.

Part I

In Part I, there is an interesting, if somewhat long-winded, discussion of President Truman's seizure of the steel mills. The seizure was justified under the belief that a steelworkers strike and a concomitant stoppage of steel production would imperil the nation, which was at the time engaged in a conflict in Korea. Long story short: the Supreme Court, by 6 to 3, found that Truman's seizures violated the Constitution. This decision resulted in Justice Jackson's well known concurrence dividing presidential action into three categories: (1) when the President has express or implied authorization of Congress; (2) when the President acts in absence of either a Congressional grant or denial of authority; and (3) when the President takes measures incompatible with the express or implied will of Congress. But now I am getting long-winded. Ultimately the real reason for Justice Breyer to include this discussion in his book is to show that the Court's decision here necessarily had international repercussions and is but one example of the Court colliding with the World.

Part II

In Part II, Justice Breyer considers the Court's role in both regulating interstate commerce and in determining the reach of the Alien Tort Statute (ATS). In both instances, American statutory interpretation has global consequences.

Here Justice Breyer also visits the issue of comity (no, not comedy, alas!) which the Justice sums up thusly: because it is reasonable to assume Congress would like to avoid international conflicts among the laws of nations where possible, the Court construes ambiguous statutes to avoid unreasonable interference with another nation's sovereignty.

Part III

In Part III, Justice Breyer points out that the U.S. participates in over 400 functioning international organizations. While arbitration case law developed in labor law conflicts, the Court has recently been asked to consider it in regards to arbitration created by treaties among sovereign nations. This presents difficult questions for the Court: how can courts exercise judicial review of arbitral decisions to ensure that awards are fair and consistent with domestic laws, without undermining the efficiency and neutrality of the arbitral system? To what extent does the Constitution permit the U.S. to delegate legislative or adjudicative powers to international bodies created by treaties? Although there are not clear answers to these questions, Justice Breyer considers these questions carefully, using case law, jurisprudence, and reliance on technical experts.

Part IV

In wrapping up his discussion on the new global realities of the Court, in Part IV, Justice Breyer suggests that dialogue with members of foreign judiciaries can benefit the American judiciary. Justice Breyer has been particularly affected by the legal concept of proportionality which is utilized in European courts. He believes that the First Amendment may be better served by applying proportionality than through the three categories of scrutiny regularly applied by judges to First Amendment cases. As always, Justice Breyer backs up his claim with cases, specific examples, and insightful explanations (for pages and pages and pages). Justice Breyer believes that cross-national jurisprudential dialogue advances the rule of law.

Review

Despite the occasionally protracted analyses, Justice Breyer succeeds in making the topic of the Court and the World easily approachable and understood. However, like people (according to Ralph Waldo Emerson) and reality (according to Lily Tomlin) and 3 Floyds Dark Lord, this is a book perhaps better enjoyed in small doses. Whether or not Justice Breyer succeeds in putting his critics' fears in perspective, it is clear in reading this book that Justice Breyer is a well-informed, intelligent and insightful member of the Court who cares deeply about his profession, the Constitution, and the rule of law.

While summing up the Court's consideration of the Sherman Antitrust Act in Part II, Justice Breyer states: "A more complicated analysis for a more complicated world." The fact that the Court must engage in more complicated analyses is of particular import to librarians. Throughout *The Court and the World*, Justice Breyer emphasizes that a particular institutional challenge confronting the Court as it collides with the World is the demand for specialized knowledge. In order to fully appreciate and understand international cases, the Court increasingly relies on those with technical expertise. As information professionals within the legal profession, we must be ready to confront the World as well.

INTERNATIONAL TAXATION: THE IRS AND ITS WORLD OF FREE INFORMATION

DONNA M. TUKE

When it comes to international tax research questions, do your eyes glaze over? Do you run for the hills or hide under your desk? Fear not. This article will help you "fake it 'til you can make it." And, in these days of cost-conscious clients, you will be a hero with all the free or low-cost information you find.

While most law librarians and professional researchers have access to fee-based resources, your tax dollars have been working to create some excellent tools. However, these resources are often hidden down that rabbit hole called the Internal Revenue Service (IRS) website. The goal of this article is to expose the wealth of international tax information that can be found at the IRS and other government websites, either as a research starting point or to obtain a plain English explanation of a tax issue.

Donna M. Tuke

Tax Research Techniques

There are many books, articles and LibGuides written on how to do general tax research. Every librarian knows (or should know) that the primary tax sources consist of the Code, regulations and tax cases. However, there is a large group of research "things" that are collectively described as "guidance," including letter rulings, directives, and more. "Guidance" is where the action is at the IRS. These sources and guidance items also are used in U.S. international taxation, so I mention them here. Start here to understand what these are and where to find them. Most of these items find their way to the Internal Revenue Bulletins (IRB).

From the IRS website: "Rulings and procedures reported in the IRB do not have the force and effect of Treasury tax regulations, but they may be used as precedents. In contrast, any documents not published in the IRB cannot be relied on, used, or cited as precedents in the disposition of other cases." Revenue rulings and procedures can also be found in the Electronic Reading Room, which is a treasure trove for the tax researcher.

Since 2008, Cumulative Bulletins are no longer compiled by the IRS.

Reference tip: when discussing a research project with a client, be sure to ask what the Code and regulation sections are, in addition to the topic keywords. You may need both in your research. Interestingly, the IRS research tools, publications and forms seldom provide citations to the IRC and CFR! Keyword searching is best.

A Few Facts about U.S. International Taxation

U.S. citizens and residents are taxed on income worldwide. This is different from most other countries that only tax their residents on domestic income. U.S. citizens and residents living in a foreign country may be taxed on income earned in the host country as well, but there are U.S. rules and treaties that prevent double taxation.
Business entities face more complicated rules depending on their format (corporations or partnerships). Indeed, some transactions are tax-free until revenue comes back to the U.S. Today's business headlines reflect the current international tax topics of international drug company mergers, inversions, and the repatriation of offshore income.

The Dreaded IRS

Let's face it. The IRS, the largest bureau of the Treasury Department, is not the most popular government agency these days. Although the underlying premise of our tax system is that payment of taxes is voluntary, the IRS plays an important role in enforcement and compliance. Congress' investment in the IRS is a good deal because the IRS collects about $6 for every dollar of its budget: *U.S. Department of the Treasury, The Budget in Brief, Internal Revenue Service: FY 2015, page 4.*

Despite this fact, Congress has not been kind to the IRS. Budget cuts have forced it to reduce staff and cut back on training. Getting good personal service can be difficult. Even tax professionals (enrolled agents, tax lawyers and CPAs) have trouble getting through on their dedicated Practitioners' Hot Line. In recognition of its dwindling resources, the IRS has focused on making its website more robust and user-friendly.

Primary Sources on the IRS Website & Elsewhere

- Internal Revenue Code: Provided by the Cornell Legal Institute.
- Proposed regulations: From Regulations.gov, a partner site to the IRS that covers government regulations and other guidance open for comment (not just the IRS).
- Final and temporary regulations are published in the Federal Register and the Code of Federal Regulations (CFR).
- Treasury (Tax) Regulations.
- Revenue Rulings and Revenue Procedures.
- Other published IRS positions (e.g., Notices and Announcements). These are found in the Internal Revenue Bulletins. They are also announced in the various IRS email alerts available by free subscription. The IRS Guidewire is one example.

Primary Sources Not on the IRS Website

- Tax cases. Sorry, you will have to use one of the many commercial services for these. For example, both WestlawNext and Lexis Advance databases contain files of the various types of tax cases. Note that international tax cases are notoriously complicated: not only do these cases involve the IRS and the Department of Treasury, but sometimes the application of foreign tax laws on international income.

Finding Tools

The International Tax Topic Index is quite useful as a starting point for issues related to both individuals and business entities. This is not an IRS website but a partner site with information provided by the IRS. It is an excellent and comprehensive resource and includes links to information pages for countries with which the U.S. has an income tax treaty. However, this Index does not appear on the landing page of the IRS.gov site.

International Taxation and Individuals

As stated above, U.S. citizens and residents are taxed on worldwide income and have the same filing requirements as those living in the U.S. U.S. citizens or residents living and working in a foreign country may be subject to taxes in that country in addition to U.S. taxes. Tax treaties spell out the agreements as to how individuals will be taxed and U.S. tax rules give some relief to this potential double taxation.
Here are key IRS pages for research:

- International Tax Topic Index: See Finding Tools, above. Useful for taxpayers who have some kind of international filing requirement.

- International Taxpayers: An excellent starting page for the many aspects of this topic from taxpayers living abroad, foreign students studying on visas here, and more. See the sidebar for links to videos and other interactive tools.
- US Citizens and Resident Aliens Abroad: Includes the contact information for the Philadelphia unit that handles questions for taxpayers who live abroad. It is one of the few IRS units still answering the phone!
- Foreign Earned Income Exclusion: U.S. citizens and residents working abroad get an exclusion for income on foreign earnings.

International Taxation and Business Entities

The IRS has four main divisions:

- Wage and Investment
- Large Business and International [LB&I]
- Small Business/Self-Employed
- Tax-Exempt and Government Entities.

The LB&I Division handles issues pertaining to the largest business entities and various international programs under an international Deputy Commissioner. These programs include international strategy, tax treaties, international taxpayers, international business compliance, international individual compliance, the Offshore Voluntary Disclosure Program (OVDP) and transfer pricing. The Treasury Department is also involved with international businesses and has a section on tax policy.

These are key IRS pages for research:

- International Tax Topic Index: as noted above under Finding Tools; start here for a topic — web links, revenue procedures and publications are retrieved.
- Large Business and Industry Tax Center.
- Senior Leadership Team and Contact Information: Names of the leadership team and contact information for the Division. It is valuable to have a phone number that is actually answered at the IRS.
- LB&I Directives: Provides administrative guidance for the LB&I examiners. Provides insight into IRS positions. Not to be confused with other IRS Guidance.
- Tax Information for International Businesses: This key page provides links to various topics facing international business, including transfer pricing and FATCA (see below).
- Miscellaneous International Tax Issues: Here's a list that I have not seen before! Includes Expatriation Tax, which is the procedure used for citizens who want to renounce their citizenship.

The Internal Revenue Manual

Another tool worth a brief mention is the Internal Revenue Manual (IRM). The IRM is a compilation of employee procedures for IRS personnel. It is not authoritative and neither IRS personnel nor taxpayers are bound by it. However, its contents are invaluable for knowing ahead of time how the IRS is likely to act in an exam or audit.

In February 2015, IRM Part 4, "Examining Process," Chapter 60, "International Procedures", Section 4 "LB&I International Programs" was revised. A review will provide an excellent overview of the international operations of the LB&I.

Take note that using the IRM on the IRS website is difficult. It is best to go to the table of contents at the start. Unfortunately the basic search box on the front page of IRS.gov does not drill down to the contents of the IRM and there is no free text search box just for the IRM. It is also not hyperlinked to the places in the IRS website where the code, regulations and other guidance items can be found.

IRS Forms and Publications

IRS forms and publications can be enormously informative about a part of the tax code. However, they are not included in the list of primary sources above because they are not considered to be authoritative. Even though these are written by IRS personnel, researchers cannot depend on the language as authority in case of an IRS dispute. This was an important point emphasized to me during my Enrolled Agent training. Ironic, as taxpayers use forms and publications as their primary source of tax information! The following is from the IRM (see above) at 4.10.7.2.8 (01012006).

"IRS Publications are intended to explain the law in plain language for taxpayers and their advisors. Typically changes in the law are highlighted. Examples illustrating IRS positions are provided and worksheets included. IRS Publications are nonbinding on the Service and do not necessarily cover all positions for a given issue. While a good source of general information, publications should not be cited to sustain a position."

IRS Publications

There is probably an IRS publication on any tax topic you can imagine. Enter "international" in the search box on the "Current" tab of the "Form & Publications" page and scan the long list of various forms and publications pertaining to international topics, such as international boycotts, Domestic International Sales Corporations, and more. Publications pertaining to international taxation include:

- IRS Pub 54: Tax Guide for US Citizens and Resident Aliens Abroad
- IRS Pub 516: US Government Civilian Employees Stationed Abroad
- IRS Pub 519: US Tax Guide for Aliens.

Fairly new is the IRS's ebook site that works on mobile devices and Apple's iPad. Not all publications are available in this format yet, but Publications 54 and 516 referenced above are available. More titles are being added.

Treaties

Income tax treaties are an essential component of international taxation. These are agreements with other countries giving a reduced (or no tax) rate on income earned in that country. The link to the current tax treaties can be found at US Income Tax Treaties A to Z. Update that information on the Treasury website and here for the most recently ratified treaties and agreements.

Foreign Account Tax Compliance Act (FATCA)

FATCA is not a tax law, but a law about financial compliance and reporting for individuals and financial institutions to report foreign-held bank accounts and certain types of assets. In our post-9/11 world, these rules and regulations have become a significant reporting requirement. Individuals must indicate on their tax return if they hold a foreign bank account and follow up with another form. In November 2015, the IRS announced upgrades to the FATCA system. The number of IRS information pages and tools devoted to FATCA underscores the importance of this law:

- Find answers to questions about FATCA .
- FATCA Current News: This page includes recent updates, guidance and news.
- FATCA FAQ's.
- Subscribe to a newsletter about FATCA: for the just released guidance and news.
- FATCA regulations and guidance.
- FATCA related forms.
- Department of Treasury Fact Sheet 2013: An explanation of the regulations recently updated to implement FATCA.

Affordable Care Act

Congress gave the IRS the responsibility for administering the Affordable Care Act (ACA), but appropriated no extra funds to do so. This is mentioned here because U.S. citizens living abroad are exempt from the requirement to obtain coverage and will not be penalized if coverage is not obtained.

Keeping Up with U.S. International Taxation

The IRS offers several tools to keep up in this area. Some of specific to the area, others are general updates, which will include as appropriate news of international taxation.

- IRS Newswire: News releases from the IRS. Comes several times a week.
- IRS Guidewire is an e-mail with a link to the day's revenue rulings, revenue procedures, notices and announcements on IRS.gov.
- Subscribe to a newsletter about FATCA: for the just released guidance and news.

The Future

The Priority Guidance Plan provides a glimpse into future IRS projects. The Service has 277 projects that are a priority for the period ending June 2016. Warning: reading this list is not for the faint-hearted. It is written in very technical terms with Code and Rev Proc and Rev Ruling references and there is no full text search feature.

The IRS recognizes that the world is changing. In its *Strategic Plan 2014-2017* it acknowledges that we exist in a global economy: business models are changing and the Service needs to respond to those changes. The Plan also recognizes the increasing digital interaction with the IRS. I suspect that international tax resources will only improve and expand.
The IRS website and its related websites provide a wealth of information if you know where to look. Though it is not a perfect resource, use it to take a tour of its offerings and to get a flavor of the issues you are asked to research. Your tax dollars at work!

Donna M. Tuke (JD, MLS, EA) is a law librarian, licensed attorney and an Enrolled Agent (EA). EAs are licensed by the IRS to represent taxpayers in front of the IRS nationwide (vs. her Illinois only law license). During tax season she works for the Center of Economic Progress (CEP) as a site manager for one of the 14 income tax preparation sites CEP operates around the city for low income taxpayers. Donna is passionate about legal reference work, tax preparation and research. She is currently looking to re-enter the law librarianship profession full-time.

MEET NEW CALL MEMBER TREZLEN DRAKE

TOM GAYLORD

New CALL member, Trez Drake, is the Foreign, Comparative & International Law Librarian at Northwestern Pritzker School of Law. Her Northwestern colleague, Tom Gaylord, recently interviewed her so we could get to know her.

TG: *Where did you grow up, and where else have you lived before coming to Chicago? Do you have a favorite among them?*
TD: I grew up in rural North Carolina, went to college in Maine, law school in Atlanta, library school in Seattle. Besides that, I have lived in Massachusetts, Indiana, Ohio, West Virginia, Pennsylvania, Alaska, and New York—the City. I think Seattle was a favorite because I made some good friends who are family and have a bed waiting for me whenever I go back. The couple that I lived with were foodies so I learned to drink a Manhattan and became friends with food from Julia Childs' *Mastering the Art of French Cooking*. I miss the dinner parties and sit-down dinner 5+ days a week.

TG: *What led you to become a law librarian, and why the focus on foreign, comparative, and international law (FCIL)?*
TD: I became a law librarian because I couldn't find my place in the law, but wanted to be able to use the degree over which I suffered and cried. Seemed a waste to walk away from the degree. I chose FCIL because I've always been curious, a bit of an adventurer, had an interest in other places and cultures. I studied Russian as a foreign language, and took lots of human rights and international law classes at Georgia State. Seemed like a proper fit.

TG: *What are some of your favorite hobbies?*
TD: Cooking, reading, binge watching on my Roku, writing.

TG: *Where's your favorite place to travel? Where have you not visited that you want to visit the most?*
TD: I'm a homebody so my favorite place to travel is wherever my friends are—even if that means that I'll be making a new friend when I arrive. One of those places is to visit my best friend from home. She's like a sister to me and never gives me a hard time for reading too much or when my accent slips; and she always makes sure that I get the right kind of barbecue when I'm in town. As for a place that I most want to visit, I have been thinking that it'd be nice to

take a cross-country road trip with a silver bullet trailer. But I worry I'd either get lonely traveling alone or kill my traveling companion. Maybe I should get a dog.

TG: *What do you like most about living in Chicago?*
TD: Chicago is *hyggeligt* [pronounced hoog-lee; Danish for "cozy."]. Feels like a city, but I don't feel lost and overwhelmed. I like the convenience. The express bus is a step out my door. The red line and my grocery is 5 blocks away. The beach is a long block from my apartment. And there is water everywhere!!! And food!!!

TG: *Physical books or ebooks?*
TD: Both. I have plenty of print books at home that I have to read. But, for commuting and travel, e-books are easier to carry.

TG: *What's the best TV show of all time? (Spoiler alert: It's "The Wire.")*
TD: It's "The Wire!" (Um, it's on my binge list!) But, really? Dr. Who!

TG: *What is one more thing we should know about you that I haven't asked?*
TD: I have a strange recall for the lyrics of 80s Top 40.

CHICAGO "WHERE IN THE WORLD?" MAP

TREZ DRAKE

As this is the international issue of the *CALL Bulletin*, it seemed appropriate to find out where our members have traveled. In September 2015, we sent out a three question survey to CALL members and plotted the answers on a map. The responses to each of the questions are layered in different colors. "Where is the furthest you've traveled from home?" is in red. "What was your most memorable trip?" is plotted in blue. And, "What is your dream trip?" is green. In total, there were 38 responses, including 4 anonymous responses and one person who answered twice (whose answers were almost exactly the same and were combined). The respondents range from retired, to law school and law firm librarians, to public law librarians and vendors (although not everyone provided demographic information).

Take a look at the map to see the results: **"Where in the World?" map.**

TRAVELING IN MADAGASCAR

SCOTT G. BURGH

In September 2003, I took a two week trip to Madagascar using my Delta Air Lines miles. Traveling solo, I had my excellent guide Jocelyn and my excellent driver Solofo, and together we traveled the whole country by air and car. When traveling by road, we would come upon various villages. At these villages, I would send the driver ahead, and Jocelyn and I would walk through the village, meet the local people, take photos, and often have a parade of children following us by the end of our "tour."

While en route to Isalo National Park, we stopped in Ilakaka, a village in the south of Madagascar. I met René Fulgence, a teenager who spoke very good English (in a country in which French and Malagasy are primarily spoken) and we walked the village together. René was delighted at the opportunity to practice his English and briefly told me of his plans to teach English. I had not much time in this town so I gave him my email address if he wanted to speak further.

René Fulgence

Subsequently, René contacted me and asked me to provide an English dictionary and any other English language materials to help him teach English to his compatriots. I contacted our local LexisNexis library relations people here in Chicago to see if they could provide any materials. During this query, I learned of LexisNexis Cares (part of Reed Elsevier Cares) and about their programs in developing countries (incidentally, Reed Elsevier owned some publishers of textbooks such as Harcourt Brace and Holt, Rinehart and Winston at that time, which was heartening). As I could see René had much ambition and his tutelage held much promise, I encouraged him to think big and to write a proposal requesting more than one item, to help develop some larger goals for establishing a future school.

René wrote an excellent proposal, which I forwarded to Selene Edmunds, the head of LexisNexis Cares in Dayton. Selene was greatly impressed with René's proposal. She forwarded it around to ReedCares, but no action was taken. Selene, however, did not give up. She passed the proposal on to her contacts at the United Nations Development Office. Through this office and via the British government, René received dictionaries, English grammar books, and some novels. Additionally, LexisNexis Cares sent an additional 20-30 dictionaries. Using these resources and his own skills, René was able to provide English language instruction to students in Ilakaka. As librarians we have the ability to effect change, even if it may seem small in comparison.

INTERNATIONAL TRAVEL ADDS SO MUCH TO YOUR LIFE!

RUTH BRIDGES

Ruth Bridges

For the last few years, I have been traveling internationally with a group I formed called Literary Sisters. The women are together because we share a love of reading, in book clubs, or on our own. We enjoy traveling with like-minded people and have a great time. If you love reading and movies, there is something so uplifting about visiting the places we have been reading about, or seeing in movies. There are usually 25 women in the group although, next March, we are taking an Arabian Cruise from Dubai and 50 have signed up to go. Here are some observations on our recent trips.

Europe

Paris is the backdrop for many stories and movies. Being there, walking the streets and boulevards, crossing the bridges, standing at the bottom of the Eiffel Tower just as the lights are turned on in the evening, was exciting.

Here we are at our Paris hotel.

Many of us have the pleasure of living in cities like Chicago and New York with lots of lovely art galleries. But the Louvre remains prized above the rest. Go to the Louvre and experience the best and, while in Paris, also visit the Musée d'Orsay, home of the art of the impressionists, Manet, Monet and others. The art galleries in Paris are huge, wonderful and unforgettable.

We loved shopping in Barcelona and eating at tapas bars. We came a few days early before our European cruise a couple of years ago. The genius of Picasso is dramatically displayed in the Picasso museum dedicated to his work. When in Europe, add Barcelona to the list of cities to visit.

Africa

Earlier this year, we were off to South Africa for our second visit to that country. We had, of course, read and studied about the atrocities of apartheid and the amazing Nelson Mandela whose faith and conviction ended this terrible practice.

Standing in the prison cell where Mr. Mandela was held for 28 years while he continued to fight again apartheid is a life changing moment. It made us think about what do we care about changing and what would we be willing to do about it? The treatment he and his supporters endured in the prison was so abusive, it is hard to imagine. It is a difficult trip to Robben Island, but one not to be missed. We travel to understand and experience life and this was his life.

The guides at the now empty prison were men who were detained along with Nelson Mandela fighting beside him. And today they completely forgive their captors. Hearing their words changed my definition of forgiveness. They take it to another level. It alters the way you think about people you need to forgive. Travel did this in a way that reading about forgiveness never would.

Here are some of the Literary Sisters in Zambia, an extension of our trip to South Africa

The other part of our visit to South Africa was going into the bush for a photo safari. We have animal rights organizations here in our country but I do not think we understood the issues surrounding zoos until we were there seeing how peacefully and freely the wild animals live their lives, while we bring them here and put them in cages. It was another lesson we learned that changed the way we think.

The luxury resorts we stayed in were animal sanctuaries and the owners seek to protect them and preserve their futures. The animals are accustomed to the jeeps driving around the bush. Lions, elephants and more, usually (they said this) walk right along beside them without fear or danger. It was just so different to open the door of my cabin and see zebras grazing in my front yard.

Here was our resort, Thorneybush, in South Africa near Kruger National Park

Asia and Beyond

We have had many more wonderful times, including a trip to China last September.

Here we are at Tiananmen Square

I hope you will be encouraged to take a chance and take an international trip soon. If you have never ventured overseas, I suggest to go with a group, because it is safer and more fun if you do not have someone already to travel with. My group is very diverse and the women are from all over the country.

You are welcomed to join us on a future trip:

Literary Sisters

www.literarysisters.com

Two groups I looked at before starting my own were:

Gutsy Women Travel

www.gutsywomentravel.com

Women Traveling Together

www.women-traveling.com

MEETING THE GLOBAL LIBRARY COMMUNITY AT IFLA

MARISOL FLORÉN, SARAH (SALLY) HOLTERHOFF

Cape Town, South Africa, was the destination for over 3200 delegates who converged there in August 2015 to take part in the annual World Library and Information Congress (WLIC) of the International Federation of Library Associations (IFLA). An IFLA conference presents attendees with a unique opportunity to meet face-to-face with colleagues from over 100 other countries, to network and collaborate, and to consider issues and trends affecting library and information services around the world.

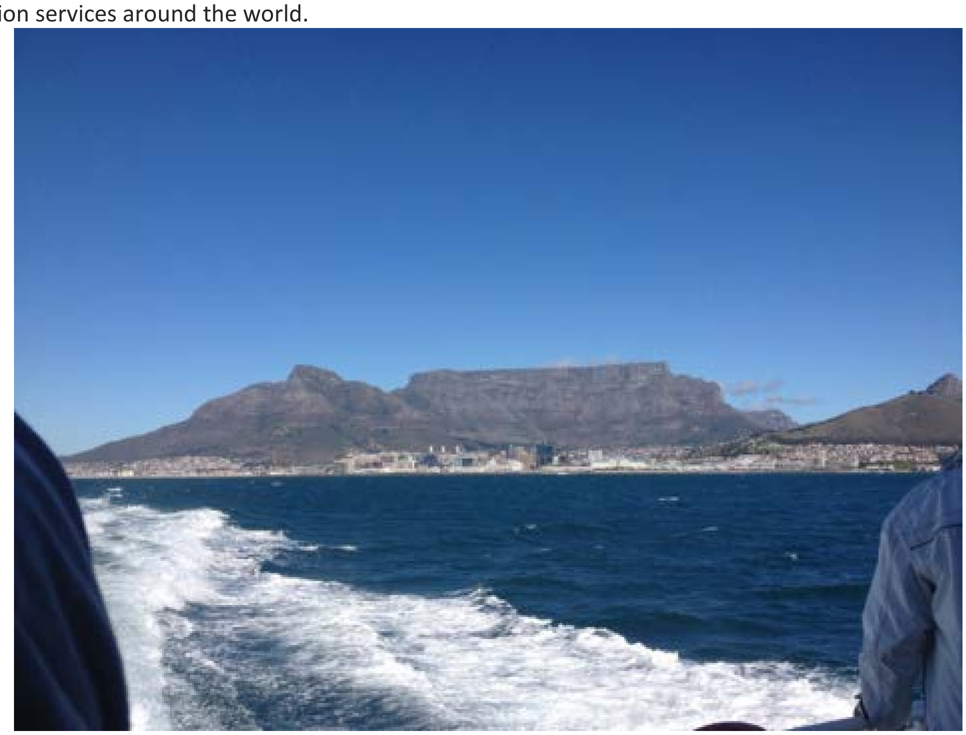


Table Mountain (Cape Town, South Africa)

This year, South Africa's "Mother City" provided a memorable setting, with its striking scenery (such as Table Mountain pictured above), its vibrant mix of cultures, and its complex political history. Attendees from the United States numbered around 230. While Sally Holterhoff was the only member of CALL who participated this year, the 2015 roster of delegates included eleven Chicago-area librarians (from all types of libraries) and library association personnel, as well as another eight from the University of Illinois at Urbana-Champaign.

As you might expect, a major component of an IFLA conference is educational programs, and this year's schedule included a total of 87 of them in four days. Many IFLA programs are based on the "call for papers" model, with potential speakers submitting written papers ahead of time, a selection process, and then those whose papers are chosen appearing at the conference to present a condensed version of their papers, as part of a program (which may be two or three hours long overall). Described below (with links to more detailed information) are the two programs sponsored this year by the Law Libraries Section (one of 43 sections within IFLA).

Access to Legal Information and Legislative Data in Africa: The Role of Libraries and Librarians

This two-hour program was co-sponsored with the Africa Section and the Section on Library and Research Services to Parliaments. Speakers from Cameroon, Ghana, Nigeria, Uganda, and the United States spoke about the current status of legal and legislative information access in their countries and how librarians are working in their libraries to improve it.

Speakers from various countries mentioned similar challenges in sustaining technical and physical capacity to publish the law. Barriers are not only financial and technical, but also institutional, such as frequent changes in government organizations (which affect the continuity of any initiative undertaken by previous officers). Speakers also discussed the role that libraries, especially public libraries, can play as collectors and providers of legal information and services.

Speakers for Access to Legal Information in Africa Program
Front Row (L to R):
Mariya Badeva-Bright (African LII, South Africa), Yolanda Jones (Florida A&M University), Caroline Ilako (Makarere University, Uganda). Back Row (L to R): Raissa Teodori (Co-Coordinator & Chair of Section on Library and Research Services for Parliaments–Italy), Margo Jeske (Co-Coordinator & Moderator), Victoria Okojie (Chair of Africa Section–Nigeria), Rosemary Shafack (University of Buea, Cameroon)

Panelist Mariya Badeva-Bright, Project Director for the African Legal Information Institute (AfricanLII), spoke about efforts of her organization to facilitate free and open access to legal and legislative information from Africa. She pointed out that, for the government officials and the legal community, access to legislation and court decisions is "as essential as a scalpel is to a surgeon."

African LII is an online legal publishing portal, collecting and providing access to legal information of many African countries. It is also designed to build local capacity for collection, publication, and upkeep of legal information. African LII started with 500 documents ten years ago; now the repository contains 150,000 legal documents.

Although there have been significant advances in the collection and publication of the legal information of African countries, Ms. Baveda-Bright emphasized that there are also many challenges. Not all countries in Africa are covered. It is difficult to digitize the law when print versions are unreliable and incomplete. Later, in the question and answer period, she was asked if the need for digital authentication is being addressed by African LII. Her response was that, at this point, digital authentication is very far from being possible and is "a bit of a science fiction" for her organization. However, she said that African LII does receive its content directly from the originators and makes every effort for transparency in their methods.

Among other speakers on the panel were Yolanda Jones (Florida A&M University College of Law) and Caroline Ilako (Makarere University Library, Uganda), both of whom are members of the IFLA Law Libraries Section. They discussed and compared strategies and approaches that law libraries in the United States and in Uganda have used to facilitate access to legal information. They highlighted the Access to Justice movement and some challenges with access to legal information that exist in both their countries.

Yolanda described how her library functions as the law library for Orange County, Florida, providing public access terminals for onsite use of Westlaw. She and her staff publish guides to free legal resources on the web and they partner with a local public library to do legal research instruction. She also spoke of previous work she had done when she worked in the state of Michigan, where librarians have been working with lawyers and legal assistance groups to support pro se litigants, under a program established under the auspices of the state supreme court. The Michigan Legal Help website provides a wide range of self-help tools and simple legal forms.

Caroline described the situation in Uganda. An innovative partnership has been set up between the African Innovation Foundation (AIF) and the Supreme Court of Uganda, along with Makerere University, to collect legal resources and develop a repository for open access. The Uganda LII provides free public access to legal information, but the information is not up-to-date. Many barriers exist, including an Information and communications technology (ICT) infrastructure that is inadequate or completely lacking. Another barrier is language, since most of the legal information is in English, which many of the Ugandan population do not speak, so they require interpretation. She mentioned the role of law librarians in Uganda and that "access to justice starts in the library."

The Future of Law Libraries: Tales of Existence and Transformation

In this two-hour session, speakers from Australia, Canada, Africa, and Chile addressed the current status of law libraries in their own country or region, focusing attention on what is being done in a wide array of libraries (from law firm libraries and not-for-profit organizations to government and parliamentary libraries) to meet challenges and to stay relevant for the future.

IFLA 2015 "Future of Law Libraries" panel

One of the speakers Kirsty MacPhee (Knowledge and Business Development Manager, Tottle Partners, Australia) spoke about how law firm libraries have been adversely affected by changes in the information profession and the business of law. Overhead expenses, poor client management, partner divisions, and new trends towards hybrid business firms are a few of the issues affecting the business of law today. At the same time, libraries are suffering from shrinking budgets, and increasingly digital collections. She suggests that librarians, as legal information professionals, must change their focus to the business of law and acquire business skills and knowledge in order to deliver value to clients. She would prefer to see libraries and librarians at the leading edge of these changes, in the interest of their future survival.

Two other speakers on the panel were both from the Alberta Legal Information Society (ALIS), Canada. Carole Aippersbach and Katy Moore described LegalAve, a public website that ALIS is currently developing, which is designed to connect users with legal information and community legal services in Alberta, creating public awareness of legal rights and how to exercise these rights, both in and out of court. The site is focusing on family law issues: marriage, divorce, adoption, elder care, domestic violence, and child support.

The Chilean Library of Congress, Department of Legislative Services and Documentation, was well-represented by three speakers (Allen Guerra-Bustamante, Denisse Jimena Espinace Olguin and Carolina de los Ángeles Salas Prussing). They described various aspects of two projects that are underway to improve the provision of legal information in their country.

The first project requires identifying repealed and current laws. The Chilean Law database, Ley Chile, is made up of 288,000 norms, but only 12,903 of these are expressly repealed by the legislature. The library is processing the norms to create a database of the current legal system. A Juridical Digest is being developed, based on examples from other countries, such as Italy, Argentina and Nicaragua.

The second project, History of the Law, is designed to track and collect legislative history information (messages, motions, committee reports, discussions, and official letters) about enacted laws. This project will make this information accessible to all citizens of Chile and will allow users to navigate the legislative history of an entire law or of a specific article. Eventually, it will include the Constitution, the history of the codes, and subject compilation of laws, including all versions of the bills.

Poster Sessions

Besides programs, another educational experience featured at IFLA conferences is the poster session. On display in the Exhibit Hall this year were 132 posters, which were discussed by their creators during two poster session time slots. One of the posters was: Reinventing Legal Research Instruction: Librarians Teach Future Lawyers to Find the Law. It was created and presented at the conference by Sally Holterhoff, to explain the legal research curriculum at Valparaiso University Law School.

Sally Holterhoff at IFLA 2015 Poster Session

Law Libraries Section and Standing Committee

Interaction with fellow librarians from around the globe is a great benefit of IFLA attendance. So is being involved with a smaller sub-group of colleagues with common interests, such as the Law Libraries Section. 2015 marks the 10th anniversary of the Section, which currently has 50 members from 22 countries. Leadership of the Section is provided by its Standing Committee, whose members are nominated by an institutional or individual member of IFLA and who serve for a 4-year term, renewable one time. In the decade of the Section's existence, eleven U.S. law librarians have served on the Standing Committee.

Social Events

With a large and varied group of delegates from around the world attending the IFLA conference each year, social events are particularly valuable for providing informal networking opportunities. Members of the Law Libraries Section, local law librarians, and other guests enjoyed an evening reception hosted by the Organisation of South African Law Libraries (OSALL).

The event was held at the new Cape Town law office of Bowman Gilfillan. It had been arranged through the efforts of OSALL Chair Charmaine Bertram (Library Manager, Norton Rose Fulbright in Johannesburg). Our host for the evening was Diana Riley, Senior Librarian at Bowman Gilfillan, along with other librarians and staff from the firm. We were joined by law librarians from other offices of Norton Rose Fulbright (who had arranged to hold a retreat in Cape Town the following day) and some local law librarians.

As we toured the library and admired the spectacular harbor views from the library's balcony, we enjoyed good wine and food provided by Juta (a South African legal vendor). It was an evening of laughter and friendship, providing an opportunity for section members to discuss both legal research sources and sightseeing options with our local hosts.

Reception at Bowman Gilfillan for IFLA Law Libraries Section

On Tuesday, delegates enjoyed the traditional "cultural evening" that is part of each year's IFLA conference but also unique to the host country. This year's event took place at the convention center, with an array of food from around the African continent, entertainment including singing and dancing, face painting, and actors dressed as animals native to Africa.

Advocacy in IFLA

IFLA is the world library organization for information policy and is recognized as such by many other international organizations. It focuses on exploring, supporting and advocating for the interests of library and information services and their users around the globe. Because of its importance, IFLA is at the table in international forums such as the World Intellectual Property Organization (WIPO) and United Nations Educational Scientific and Cultural Organization (UNESCO), when matters such as copyright, standards, and other issues of importance to law librarians are being discussed.

One focus of the 2015 IFLA conference was activity stemming from and following through on the Lyon Declaration on Access to Information and Development (issued during the 2014 conference in Lyon, France). (Note: AALL is a signatory to this declaration, as of Nov. 2014).

The Lyon Declaration has impacted the recently approved United Nations Sustainable Development Goals (SDGs), which state that "…access to information, knowledge and technologies are critical for the eradication of the major development challenges…the strengthening of democracy; and the promotion of social justice and cohesion …" This major accomplishment demonstrates IFLA's advocacy in influencing the United Nations to include libraries and access to information within the UN post-2015 development agenda. IFLA has launched a toolkit to support institutions and individuals in advocating for the inclusion of access to information as part of each government's development goals. The toolkit provides background information, templates, talking points, and practical advice on how to set up meetings with government representatives.

A focus for the Law Libraries Section in particular is digital authentication. From its earliest stages over ten years ago, the Section has advocated for digital authentication in countries around the world. It has sponsored educational programs on this topic at a number of recent IFLA conferences, focusing on the area of the world where the conference has taken place. In 2014 Sally Holterhoff presented a poster session (Keeping the Law Safe: Librarians Advocating for Digital Authentication in the United States (.pdf)) to explain UELMA to colleagues in other countries.

Section projects include ongoing work on an index of official gazettes of all countries of various regions of the world (reporting on whether each is digitally authenticated, official, and openly accessible). Currently several section members are drafting text for a statement or declaration on open access, preservation, and authentication. The next step will be to seek support from other IFLA entities and to present the draft to the IFLA Standards Committee. The goal would be for such a statement to be adopted as an official policy of IFLA.

Looking Ahead to IFLA 2016…in the U.S. Midwest!

IFLA 2016 will take place in Columbus, Ohio, August 13-19. The last time the U.S. hosted an IFLA conference was in 2001, in Boston. The 2016 location, just a 6-hour drive or short plane flight from Chicago, will present a special opportunity for CALL members to attend an IFLA conference "in our own backyard" and the chance to welcome and network with thousands of colleagues who will have come to our country from around the world.

Planning many of the details for this conference are the members of the 2016 National Committee, which includes representatives from the American Library Association, the Association of Research Libraries, and the Special Libraries Association. Also a member is law librarian David Mao, who is currently the Acting Librarian of Congress.

To participate in IFLA 2016, whether for the whole conference or just one day, resourceful CALL members can perhaps find grants or other funding to enable them to take advantage of this special opportunity to experience IFLA close to home. For those who like to travel overseas and to plan even further ahead, it's been announced that the 2017 IFLA conference will take place in Wroclaw, Poland.

Note: *This article is an edited and revised version of a longer article that appeared in the Oct. 2015 issue of the newsletter of the Foreign, Comparative, and International Law Section (FCIL-SIS) of the American Association of Law Libraries (AALL). It appears here with permission.*

CHICAGO ETHNIC FOODS MAP

ANNIE MENTKOWSKI

You will never go hungry in the city of neighborhoods. Each neighborhood offers a diverse and eclectic dining experience. Click on the **[Chicago Ethnic Foods Map](#)** (.pdf) link to download an infographic featuring a sampling of restaurants that represents Chicago's ethnic diversity.

CHICAGO DONUT SPOTS

LINDSEY ANN CARPINO

Chicago Donut Spots

Everyone knows that Chicago is known for our delicious deep dish pizza, Italian beef and hotdogs. However, Chicago donut spots are popping up all over the city. We thought we should highlight some of the best donut spots for you!

Dinkel's

Dinkel's Bakery is a family owned business since 1922. It is located in Lakeview at 3327 North Lincoln Avenue. You can view their website **here**. They are known for their old fashion, chocolate, long johns, bismarks and bacon and maple flavored. Yum!

Stan's Donuts

Stan's Donuts originated in Los Angeles, CA. Stan Berman then partnered with Rich Labriola of Labriola bakery. They have locations in Wicker Park, Streeterville, East Lakeview and East Roosevelt (coming soon!). Not only does Stan's serve delicious donuts, but they also have gelato and Intelligentsia coffee creations. They feature Boston cream, cinnamon roll, toffee cake, Dreamsicle bar, lemon curd and much more. Gelato flavors include Belgium sugar cookie, mint chip, Stan's donuts flavor and more. Why not combine your two favorites into a donut gelato sandwich? Sounds good to me! Find out more about Stan's delicious sweets **here.**

Weber Bakery

Weber Bakery is another Chicago legend! They are near Midway Airport located at 7055 W. Archer Ave. Even though this article is focused on donuts, I have to give an honorable mention to their famous Banana Split Torte cake which is filled with custard, bananas, strawberries and whipped cream. It is truly a must for a special occasion or anytime you are near the airport! Weber is also known for their chocolate cake donuts, which are made with two types of chocolate icing. Now that takes dedication! You can learn more about them **here.**

Do-Rite

Do-Rite tends to be our office favorite. It is located in the heart of the loop at 50 W. Randolph Street. They also have another location at 233 E. Erie St. Do-Rite is known for their old fashions, candied maple bacon, pistachio-meyer lemon and apple fritter! Do-Rite also offers gluten free and vegan options as well. You can often find them located within the farmer's markets at Daley and Federal Plaza during the summer. Learn more about these delicious treats **here**.

Glazed and Infused

Glazed and Infused has several locations from the West Loop, Wicker Park, Lincoln Park, River North, Streeterville and the Loop! You can follow their blog **here**. They feature exciting flavors such as red velvet, cran-orange toffee, maple back long john (yum!), nutella smore and much more! You can opt for the fun-sized bites and minis as well. You can also celebrate nearly any big occasion at Glazed and Infused with their jumbo doughnut cake, minis platter, doughnut fondue platter (yes, that is right) and even reveal the gender of your baby with the gender reveal donut. Visit Glazed and Infused **here.**

Firecakes

Firecakes pairs cappuccinos and lattes with their high-end donuts at 68 W. Hubbard St. They make flavors such as butterscotch praline, malted milk ball, peanut butter cup, Valrhona chocolate & espresso cream and honey glazed. They also have ice cream donut sandwiches and giant cake donuts, perfect for any celebration! You can follow their vintage food truck (@firecakedonuts on Instagram) or look for them on Clark and Adams (food truck row). Or visit their website **here**.

Doughnut Vault

The Doughnut Vault is located at 401 N. Franklin, but you might be lucky enough to catch the Vault Van by following them on Twitter (@doughnutvault). They feature creations like toasted almond and coconut cream and gourmet coffees to pair. Learn more about the Doughnut Vault website **here.**

2015 AALL BUSINESS SKILLS CLINIC ATTENDEE REPORT

EUGENE GIUDICE

There may have been a time, a long time ago, when all librarians had to worry about was “technical competency.” If they had good skills, knew their sources, work would come their way because, well, they were the librarian, the keeper of knowledge and the passkey to the sources of wisdom.

Those days may have existed at one time, but in modern librarianship, technical skills are only one side of the coin. Now, librarians are being asked to look at what they do with the eyes of business professionals. That means additional skills are needed, skills that transcend the library and get to the heart of the modern library. Namely, what does it mean for a library or a librarian to deliver value?

The 2015 AALL Business Skills Clinic is one way for librarians to start to develop the necessary skills that will aid them in thinking not only as a librarian but as a business professional. This year’s Clinic was held in Chicago on October 16 – 17 and I was fortunate enough to be able to attend with a grant from CALL. The intent of this article is to offer for your consideration some of my key takeaways from each session.

Eugene Giudice

Session 1 – Managerial Finance

Presented by Angela Hickey, Executive Director, Levenfeld Pearlstein LLC

The key element when thinking about managerial finance is that the emphasis should be on the managerial part, not the finance part. To that end financial information is an input (but not the only one) to making management decisions. As we have all experienced, the business of the law is changing with greater pressures by clients and other constituencies on costs. Attorneys need to be able to offload certain tasks, research being one of them, onto others with a lower cost basis. The ability not only to do this research and meet their needs but to DELIGHT our clients and do it in an environment of continuous innovation is one of the keys of building the business case for a robust library and research capability in a law firm, law school, or court environment.

The ability to help identify and meet needs that our clients have not thought of yet will go far in helping create value in the eyes of our clients and make them view the library as worthy of investment. Once an organization’s leadership sees the library as an investment, then it naturally follows that they should start to see a return on investment. Viewing the library in this fashion is a sea change from looking at it simply as an expense item which can be easily cut.

The final thought that Angela left us with is the fact that, if we want to change an outcome, we have to be able to influence the decision maker. Being able to use financial data as a management tool is one way to gain that influence. As librarians, we are all in sales because we must be constantly selling our services and the value that we can bring to an organization.

Session 2 – Human Resources

Presented by Tina Bengs, Attorney, Ogletree, Deakins, Nash, Smoak & Stewart PC

Modern labor law is a mosaic of various state and federal laws that govern workplace rights and responsibilities. The key word here is **rights**. Many of these laws such as The Americans with Disabilities Act (ADA) and the Family and Medical Leave Act (FMLA) confer various rights on employees that cannot be taken away. A first line manager or supervisor is usually the first person to hear or see something and thus have a duty to act. The fact that a supervisor is aware of a situation that can invoke an employee's rights can be construed as notice to the employer. The employee need not specifically tell a supervisor; the mere fact of the supervisor's knowledge, regardless of how that knowledge is obtained, can act as notice to the employer. Adding to the complexity of human resources management is the fact that many of the employees' rights under labor law run concurrently. Many employers get caught here because they may be under the impression that because one set of rights under one law may not be operative, there may be other rights under other laws that may require the employer's attention. Consistency in action by the employer and completeness of documentation is key in the administration of employee rights and entitlements.

Session 3 – Marketing and Communications

Presented by Alycia Sutor, Managing Director, Akina Corporation

The key idea from this session was the fact that to do effective marketing, we as librarians need to be authentic when dealing with our clients. To be truly authentic, we need to be thinking about the following: 1) what knowledge, skills, or solutions do we want to be using or developing in the next 12 months or so? 2) what groups have the greatest need for these skills?, and 3) how can these skills, knowledge, and expertise add value to these groups? Identifying those things that we as librarians really want be involved in leads to true authenticity. That can be very energizing. That energy can be the driving force to help us create library "superfans", people who are so impressed with the experience of the library that they become ambassadors for our service.

To me, this was a revelation because I often felt that I had to be all things to all people but now I realize that being authentic will lead me to be able to give better library service. The more we as librarians can articulate who we are, and what value we can bring, the more our passion, initiative, and resourcefulness come through. This also will lead to true authenticity. By being authentic and taking the skills, energy, and passion we have and applying them to solve somebody else's problem, we will elevate our value, and as was shown in previous sessions, the creation of value is key to sustaining the library as something vital in an organization.

Image from "2015 AALL Business Skills Clinic" flyer courtesy of the American Association of Law Libraries (AALL)

Session 4 – Performance Measures

Presented by Robert Oaks, Chief Library and Records Officer, Latham & Watkins LLP [1]

We live in a world where everything gets measured and compared. The important fact is that we as librarians should be taking measures that are **meaningful.** We can't be spending time measuring for the sake of measuring. We need to know what is important in the organization and base what we measure on that. To understand what is important, we have to know who we are measuring for. This person is the library's key stakeholder and the person who can determine your budget. Find out what is important to that person and create metrics based on those priorities.

In addition to providing some sort of metric, we need to provide the metric in a particular context. In other words, a story or narrative needs to accompany the metric because, if one is missing, the person reading the number will associate their own story with the metric (the importance of having a story to give meaning to a number was also stressed in the session on managerial finance). If we lose control of our story, others will come up with one, and that story may not serve the best interests of the library or the clients we are trying to serve.

In a similar vein, it is important to examine our own motivations when it comes to metrics. Are we keeping metrics from an attitude of scarcity (trying not to lose what we already have) or are we keeping metrics from a position of abundance (trying to expand what we are doing). It has been my experience that taking a position of abundance in any endeavor leads to greater creativity and opportunity to practice and develop one's craft in new and broadening vistas as opposed to taking a position of scarcity which is usually born out of fear and suspicion. The more we can use metrics as a vehicle for professional creativity and freedom, the better we will be as a profession.

Session 5 – Negotiations

Presented by Karen Cates, Professor of Executive Education, Northwestern University

The key item from this session was that there is something that puts us as people from the United States at a disadvantage when negotiating, and that is our unwillingness to share information. This was brought out in high definition by an exercise we took part in. We were put into groups of four and given a business negotiating problem. Two members of the four represented the owners of a gas station wanting to sell for various personal reasons and the other two people represented an oil company who did not want to lose the location.

Most groups went back and forth about price and the deal itself and a number of them were not able to make a deal. If the two people representing the couple who wanted to sell gave some information as to why they wanted to sell, the negotiation could have achieved what Professor Cates calls "profit outside of the deal," or things of value that are not intrinsically tied to what is being negotiated over. Profit outside of the deal is a great way to close the gap between what is your bottom line and what is the bottom line of the party opposite. It is also important to remember that in negotiating, every time you make some sort of concession, not only are you giving up a position, but you are sending a message as well. The more concessions you make, the more messages you will be sending and most of them won't be to your advantage.

Before entering into a negotiation, you need have thought about the following: 1) what is your bottom line? 2) what are you hoping for?, and 3) the sources of power that both sides in the negotiation have. You may not have perfect (or any) information as to number three, but it is important to consider it as you enter into negotiations. It is key to remember that, by virtue of the fact you are at the negotiating table, you have some sort of power (otherwise you would not be there). To that end, you should not enter with the attitude of "we HOPE they want what we have." If you do, you will be at a disadvantage from the onset.

Many people will try to use manipulation as a negotiating strategy, but that only works in a one-time deal when your chances of meeting the opposite party are low. If you want any sort of relationship with the opposite party, manipulation is not a good tactic because you will show yourself to be somebody who does not bargain in good faith, and you might not even get to the table for a subsequent deal.

Session 6 – Strategic Planning

Presented by Steve Wingert, Principal, Nesso Strategies

Strategic planning for a library isn't about doing something. It's about doing something to makes us better and enables us to provide better service both now and in the future. Strategic plans are a means by which leaders, followers, and culture are aligned in an effort to produce greater value. This planning is not meant to be a stab in the dark in hopes of finding something that works. Doing that only saps organizational resources and capacity. When doing strategic planning, it is important to understand both the internal and external context in which an organization operates. From this understanding, it is possible to get in front of potential threats and weaknesses and take action so that they do not adversely impact the organization. It must be remembered that organizations live in an environment that is becoming more and more dynamic and change occurs and, consequently, must be responded to in a more rapid fashion. A sound strategic plan can help in effectively responding to those changes.

[1] I work as a reference librarian at Latham & Watkins and Bob Oaks and I have had a professional relationship for over four years.

2015 AALL MEETING RECAP (CALL GRANTEE REPORT)

EMILY BARNEY

Much of my participation in the 2015 AALL Annual Meeting has already been fully documented in the 2015 Summer Supplement Issue I helped publish live during the conference.

In this post I've also collected resources for the two sessions I presented in and compiled notes for some of the conference sessions I attended with links to the videos you can watch online together with book recommendations, online resources, and Twitter coverage.

Live Coverage

Here are the primary articles I contributed to during the event to help attendees explore the city beyond the conference sessions:

- Philadelphia Mural Walk
- Eating: Reading Market & Beyond
- After Hours at AALL

My Presentations

I also participated in the Cool Tools Café presentation (Surface Pro 3: Interactivity of a Tablet, Productivity of a Laptop) and a panel presentation on Training Law Students and Lawyers on Legal Technology Skills (In the Wake of the Kia Audit) – you can watch that panel's recording online through the AALLnet website now.

In the Wake of the Kia Audit Presenters: Emily Barney, Michael Blix, Debbie Ginsberg, and Patricia Schminke

[Ed. note: In Emily's Surface Pro 3 presentation, she discussed the various ways she uses her Surface, including keeping notes at conferences, posting related social media, and image editing and coding on the go. In the discussion of the Kia audit, Emily covered planning, implementing, and marketing technology training programs. You can find more in-depth coverage of the Kia audit presentation here and reprinted in this issue.]

Conference Sessions:

The Power of Connection in Academic Libraries

Brian Matthews, a non-legal academic library director described the collaborative strategies that have helped them transform their library to include spaces for social events and institutional partners.

Focusing on engaging their institution and becoming trusted advisors led them to building deeper relationships and credibility, but meant a shift in focus from the collection to the culture of the library and the larger roles they could play.

Watch program recording on the AALLnet website

Recommended reading:

- The Trusted Advisor
- Helping: How to Offer, Give, and Receive Help
- Community: The Structure of Belonging

Things Every Librarian Needs to Know About Coding

Leslie Grove and Jason Tubinis gave a whirlwind discussion of basic computer programming concepts (compiled vs. interpreted, variables, object oriented coding) that went on to discuss the common applications of many languages: C, Java/JavaScript, PHP, Python, Ruby, ASP, etc. and value of APIs.

Watch program recording on the AALLnet website

Recommended Resources:

- Learn Ruby on Rails (from a cartoon!)
- W3schools
- Codeacademy
- Excercism.io
- Tryruby.org
- Eloquentjavascript.net
- Bento.io/grid

Enterprise Social Media: A Business Tool for the Future

A panel of speakers (Steven Antonio Lastres, June Liebert, Katherine Lowry, and Jill Smith) discussed tools designed to create internal social platforms that can be used to facilitate sharing information across teams outside of the usual email or document management systems. Some can be branded for use with clients, others are better used for internal staff alone.

Watch the program recording on the AALLnet website

This was a session I managed to "live tweet" for my notes, so I'll include those here:

EBarney
@EBarney
Follow

Benefits of Enterprise Social Media with @jaslaw: shared knowledge, context, collaboration, onboarding, helps service, SEARCH! #aall15

7:35 AM - 21 Jul 2015

1

EBarney
@EBarney
Follow

Business Case w/ @katlow4 - Reduce fragmentation across offices, build safe & meaningful connections, collaborations across firm #aall15

7:38 AM - 21 Jul 2015

EBarney
@EBarney
Follow

Client-driven adoption of @yammer - 85% of Fortune 500 companies using it, purchased by @office365 #aall15

7:40 AM - 21 Jul 2015

EBarney
@EBarney
Follow

Don't try to be 1-size-fits all: match features to different group needs to get buy in, says @lastrst on Enterprise Social media #aall15

7:46 AM - 21 Jul 2015

1

EBarney
@EBarney
Follow

Adoption tip: Identify innovators first, then leverage internal competition by highlighting what other groups are doing - @lastrst #aall15

7:49 AM - 21 Jul 2015

1

EBarney
@EBarney
Follow

Enterprise Social Media not "if you build it they will come," says @katlow4 - get email tie-in to make transition easier. #aall15

7:51 AM - 21 Jul 2015

EBarney @EBarney Follow

Community Service Managers demonstrated best practices, showed new uses, kept focus on business goals - @katlow4 #aall15

7:53 AM - 21 Jul 2015

EBarney @EBarney Follow

Stickiness factor: why come back? Collaboration & context around documents. Email only for urgent, social for shared info. #aall15

8:01 AM - 21 Jul 2015

EBarney @EBarney Follow

Benefits for you with enterprise social media: internal marketing for your research services, tech training, etc. - @katlow4 #aall15

8:02 AM - 21 Jul 2015

2

EBarney @EBarney Follow

Sharing experience most attractive to experienced partners: want to be on the cutting edge of tools that help them do so. #aall15

8:05 AM - 21 Jul 2015

EBarney @EBarney Follow

Top-down adoption establishes a culture of collaboration if younger associates aren't quick to participate - @lastrst #aall15

8:07 AM - 21 Jul 2015

1

Understanding Your Users through Process Mapping

With CALL's own June Liebert presenting alongside Cheryl Smith and Katherine Lowry, this session at the very end of the conference was one of my favorites. As they pointed out, every job can benefit from improved efficiency!

Watch program recording on the AALLnet website

While, of course, you have to begin by gathering information about what you're doing to complete a process map, it's also important to communicate clearly at the beginning or you won't get accurate information. It's important to have factual information about what's working and where you have gaps.

How do you fix or retool your processes? Organize, document, and analyze your information around functions and/or decisions.

What about the user portion of process mapping? Look for similar characteristics, group by goals – aim for broad targets that will help you create profiles or personas you can use to focus on your patrons / customers more effectively.

How can process mapping help an organization? It helps identify solutions to common problems, define which tools will be best for a job (and save money), identify specific requirements for users or projects, and put together more efficient teams.

KEEPING THE CONVERSATION GOING: SESSION SUMMARY FROM AALL 2015, IN THE WAKE OF THE KIA AUDIT

DEBBIE GINSBERG

Posted on December 9, 2015 by pllprivatelawlibs

As we get to the end of fall, it seemed timely to revisit associate and law student training topics discussed at this summer's AALL Annual Meeting and see if anyone had implemented new associate training initiatives or new approaches to legal research classes this fall. The post about the Attorney Research Skills session is available here.

By Debbie Ginsberg, Educational Technology Librarian at IIT Chicago-Kent College of Law Library

"In the Wake of the Kia Audit," a 2015 AALL session, focused on the importance of technology skills and training programs for law students and new lawyers, and on how librarians can be a part of the process.

Michael Blix, Technology Training Manager at Sidley Austin LLM, opened the program by describing common technology skills that new lawyers need, but may not have. Some are more advanced skills, like editing document metadata to remove confidential information. However, new lawyers often lack basic technology skills too. Many do not know how to use styles in Word or how to set up an appointment in Outlook's calendar. Law schools and law firms are working to develop training programs to address these technology needs.

Many faculty members and partners mistakenly assume students and new lawyers already have strong technology skills, and these students and new lawyers themselves believe their skills are strong. Debbie Ginsberg, Educational Technology Librarian at IIT Chicago-Kent College of Law, described how one client decided to put lawyer technology skills to the test. Former Kia General Counsel Casey Flaherty did not want to be billed for time spent using technology inefficiently. He asked the firms he was considering to demonstrate their lawyers' basic technology skills via a skills audit, and each firm could select the lawyer of their choice to take part. Nine law firms took the audit he created. Nine failed. This audit served as a wake-up call to law schools and law firms that more technology training was needed.

Casey later left Kia to create the Suffolk/Flaherty Legal Tech Assessment. Law firms can use this tool to test word processing and spreadsheet skills so they can provide additional training if needed. Other companies, such as Capensys, also offer assessment and training tools that cover MS Office, document management systems, and other common legal applications. For law students, TutorPro has a Legal Tech Audit/Law School Edition. Audit tools can help lawyers and law students gain insight into their own technology skills as well as improve those skills with personalized training plans, but they are just one resource that should be considered for technology training initiatives.
Emily Barney, Technology Development and Training Librarian at IIT Chicago-Kent College of Law, discussed techniques firms and law schools can use to develop their own technology training plans and programs. Points that should be considered include:

- **Planning**: What does the audience already know, and what do they think they know? Trainers will need to determine what motivates their audience to attend sessions and what format will work best for that audience (e.g. in person versus online).
- **Goals**: Trainers should find out what their audience would like to get out of the session and make sure their audiences know what the session goals are.
- **Methods**: Trainers should consider several options, including interactive workshops, online guides, and one-on-one sessions. What works best for your audience?
- **Materials**: Consider a range of materials including screenshots, text, slides, videos, and images. But trainers often do not need to develop materials from scratch–others may have already created materials that can be reused.

Patti Schminke, Law Library Director at Hunter Maclean, wrapped up the program by discussing external and internal barriers that can hinder training in law firms and law schools, such as resistance to change and communication issues. She talked about best practices for successful training programs such as ensuring that training is supported by leadership and management. Steps for a successful training program include initial assessment, testing, and setting quarterly training goals (with both positive and negative reinforcement).

The slides from the session are available online. You can also watch the session at AALL2Go.
Also see Casey Flaherty's blog posts re technology training and the myth of the digital native on Three Geeks and a Law Blog:

- The Importance of Technology Training in Legal Organizations
- The Myth of the Digital Native: Part 1 and Part 2

Has anyone implemented any new technology training initiatives at your law school or firm? Please keep the conversation going and share your successes or what you have learned in the process.

This article has been reprinted with permission from *On Firmer Ground Blog* by the Private Law Librarians and Information Professionals (PLLIP) SIS.

MAALL 2015 PROGRAM – EVERYTHING'S UP TO DATE: PREPARING PRACTICE-READY STUDENTS

ANNIE MENTKOWSKI, LINDSEY ANN CARPINO

On October 22, 2015, Lindsey Carpino and Annie Mentkowski presented "Everything's Up to Date: Preparing Practice-Ready Law Students." (The inaugural CALL "What's Buzzin'?" brown bag event functioned as the dress rehearsal for their MAALL 2015 presentation – if interested, the summary of the notes are **here**). The MAALL presentation can be viewed in its entirety **here**.

The structure of the MAALL program allowed for the presenters and attendees to foster a dialogue about the research skills and abilities librarians observe on a day-to-day basis when interacting with newly licensed attorneys. The session included a great mix of firm, government, and academic librarians, and at least one research vendor representative.

Annie Mentkowski & Lindsey Carpino at MAALL 2015 photobooth with Marbury and Madison

The format of the presentation was a hybrid between a roundtable discussion, a large group discussion, and a panel discussion where Annie and Lindsey shared their personal experiences and observations. At the outset, attendees were divided into 5 focus groups. Each group was assigned a topic and given discussion questions to drive the small conversation (see the questions **here**).

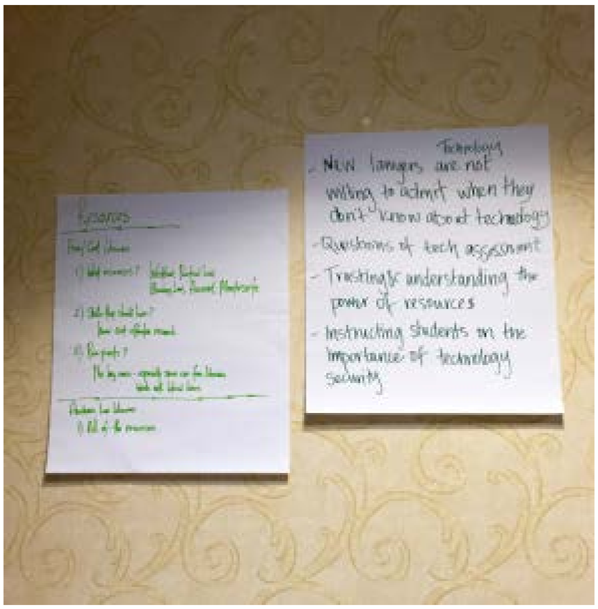
The topics were:

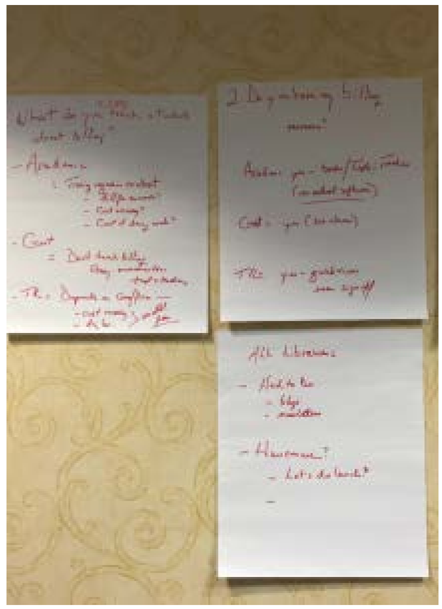
1. Billing
2. Technology
3. Resources
4. Research 2.0
5. Professional Skills.

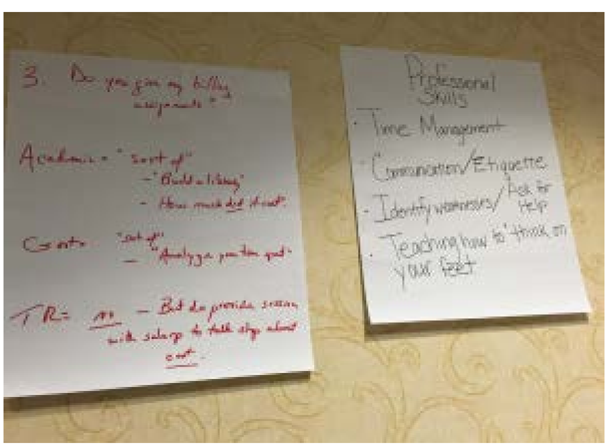
Each group was asked to write their ideas on a large piece of paper, and assign a group spokesperson. At the conclusion of the small group discussion, each group posted their ideas on the front wall of the conference room, and shared their ideas with the larger group. After each group shared, the floor was opened for input from other attendees. Then, Annie and Lindsey shared their own thoughts with the group to expand the discussion (See the handout **here**).

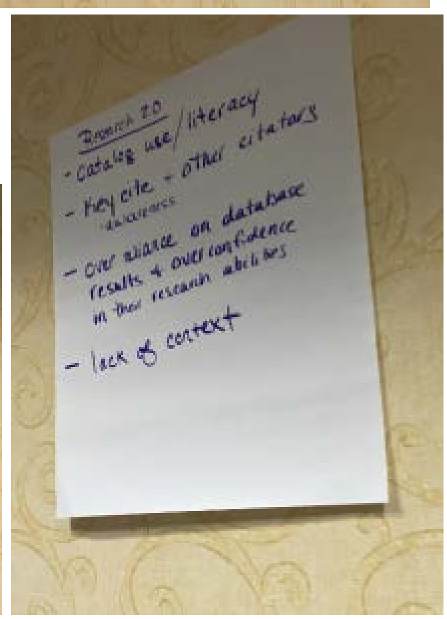
At the conclusion of the presentation, the overall takeaway was that conferences, programs, and simple get-togethers are excellent ways for the law librarian community to better collaborate and communicate with each other.

Pictures of each group's ideas are seen below:









The following is a brief summary of some of the great takeaways from each individual topic:

Billing:

Academic librarians teach their students how to bill through tools like Clio. Clio is a practice management software that you can try for free. Learn more about Clio **here**.

Technology:

Students and new attorneys need to recoginize when to ask for help with technology and that is is “ok” if they do not know everything. They need to trust and understand the power of resources and understand the importance of technology security. This small group talked about assessment techniques such as the KIA audit (for more information, click **here**) and the LTC4 audit (for more information, click **here**) (focused on law firms and companies) as a means of measuring technology competencies.

Resources:

This group shared with each other the resources that academic and firm librarians use. This group also discussed how law students should be comfortable with performing cost effective legal research.

Resources used in Law Firms: Docket tools (PACER, Court Link, Court Wire), securities (Intelligize, Securities Mosaic), intellectual property, people/public records (Accurint), tax, and other specialties.

Resources used in Law Schools: Westlaw, Lexis,
Bloomberg, CCH, Checkpoint, ProQuest, BNA, HeinOnline, EBSCO, JSTOR, Practical Law, E-Books (Westlaw & Lexis), Clio, free sources used for legislative history, law reviews, and Google Scholar.

Research 2.0:

Law students should start to become comfortable using the catalog and using citators (like KeyCite, Shepard’s, and BCite). They should truly learn how to analyze their research results and be able to determine what is relevant and start building a context around their search. Once they begin this process, they will better understand the law and how these research pieces fit together.

Professional Skills:

Students should learn how to manage their time, communicate, and use etiquette when speaking with professionals and sending emails. They should learn when to ask for help and get comfortable asking. And they should also become comfortable with thinking on their feet.

Annie and Lindsey in photobooth with Marbury and Madison after their MAALL 2015 presentation

MAALL 2015 CONFERENCE WEBCASTS

LINDSEY ANN CARPINO, LYONETTE LOUIS-JACQUES

MAALL
Mid-America Association of Law Libraries

official chapter of the
American Association of Law Libraries

In case you missed the 2015 Mid-America Association of Law Libraries (MAALL) conference in Kansas City, Missouri, you can watch many of the sessions online **here.**

CALL Members at MAALL (webcasts):

Leading and Directing Law Libraries

- Jennifer Prilliman
- Heidi Kuehl
- John Edwards
- Joyce McCray Pearson

Everything's Up to Date- Preparing Practice Ready Law Students

- Lindsey Carpino
- Annie Mentkowski

Learning Outcomes and Assessment under New ABA Standards 302, 314, and 315

- Erika Cohn
- Annie Mentkowski
- Nolan Wright

Some CALL members are also involved in MAALL committees and were also there – *Bulletin* Committee member, Philip Johnson, for example. Please view the MAALL 2015 Program for additional information.

THE INVISIBLE BENEFITS OF LIBRARY SCHOOL

MATTHEW TIMKO

Matthew Timko

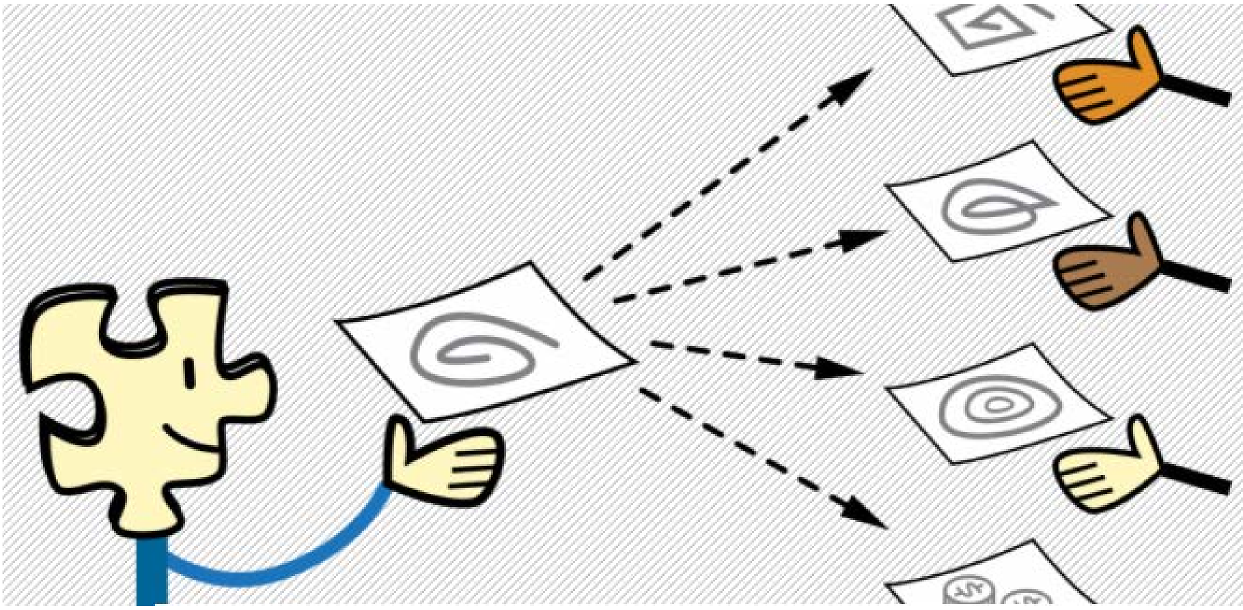
I have worked in libraries for the last 14 years in a variety of roles, but it was only last year that I decided to attend a graduate program in Library and Information Sciences. Since I am a full time staff member at Loyola University Chicago's Law Library and commute almost 3 hours a day to my home in the Western Suburbs, University of Illinois at Urbana-Champaign's online program was the most obvious choice for me. The convenience of online classes for scheduling, comfort, and flexibility are obvious, but, in the last year, I have discovered so many additional, “invisible” benefits for students and full time librarians.

First, as a U of I student, I have access to the entire online and physical university library. This provides me with journals and other materials which would be cost prohibitive otherwise. Similarly, the Library and Information Science Library Portal focuses on materials which are relevant to my studies and to my professional career. The portal, by highlighting library science information specifically, brings many materials to my attention which might otherwise fall into my blind spot.

Second, the variety of courses make the curriculum well balanced and opens new professional avenues for students. Beyond that, the online format allows for geographically and experientially diverse instructors to teach these courses where in person courses would otherwise make these instructors impossible to hire. The online format expands the pot of potential instructors which in turn brings in practical and academic experiences from a far greater variety of people and experiences. During my time, I have had professors teach classes from Buffalo, Chicago, Boston, and Canada. Instructors have included people who have published extensively, worked on large inter-university library projects, and run many special collections at many different institutions. Without the online format, I would have never been introduced to these instructors or experiences.

Lastly, for this piece (but certainly not the last invisible benefit), the online format greatly expands a student’s network, both geographically and personally. Not only do the students represent a future professional resource, there are many students currently working in the field which offer immediate professional resources. Similarly, as with my situation, the online format provides the library education to students who may otherwise be unable to take advantage, be it for time or geographic reasons. As with the instructors, these students come to U of I with many different professional and academic experiences and from diverse places, which would be impossible in an in-person class. Once again, the online classroom brings in a greater variety and diversity of experiences which is not something I anticipated going in.

There are many obvious benefits to online learning, not least of which is U of I’s #1 ranked program, various times and courses, and quality of instruction. But fortunately, this is only the tip of the iceberg. Each student will make of graduate education what they will, but online instruction provides so many more benefits than advertised that it is difficult for students to not find something more valuable than anticipated.



CALL CONTINUING EDUCATION EVENT: LIBRARIANS AS STRATEGIC PARTNERS TO LAWYERS

VANESSA NELSON MEIHAUS

On October 20, 2015, Neal, Gerber and Eisenberg hosted a CALL Continuing Education Event, "Forecasting Opportunities for Rainmakers: Librarians as Strategic Partners to Lawyers." Below is a description of the program followed by a recap by one of the law firm librarian panelists, Skadden's Vanessa Meihaus.

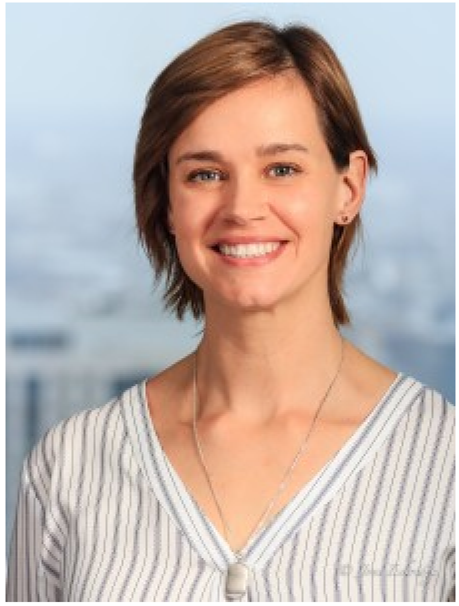
***Program Description**: "Law librarians have the opportunity to innovate their roles from traditional legal researchers to strategic business development partners. Join three of your peers to hear how they have evolved their roles to help lawyers develop new business opportunities and identify new markets."*

Topics:

- *Working collaboratively with marketing/business development teams.*
- *Embedding with practice and industry groups.*
- *Moving from providing information to providing intelligence.*
- *Marketing your services internally"*

***Moderator**: **John Wernikowski**, US Northeast Sales Director, Manzama*
Panelists:

- ***June Liebert**, Firmwide Director of Library Services, Sidley Austin LLP*
- ***Holly Barocio**, Marketing & Communications Manager, Neal, Gerber & Eisenberg LLP*
- ***Vanessa Meihaus**, Head Librarian, Skadden, Arps, Slate, Meagher & Flom LLP & Affiliates.*



Vanessa Meihaus

Recap

Saccharine alert: I'm going to talk about sharing once or twice in this recap of "Forecasting Opportunities for Rainmakers," but after looking at my notes from the panel discussion, I can't help but notice a theme. Make the toddler inside you proud by sharing with your marketing and business development (BD) teams and the attorneys in your firm.

Share strategies. When you learn something new, share it with those who can use it. A tip from a continuing education program, a good article, or a new resource may be valuable to your marketing or BD departments, perhaps even more beneficial than it is to you.

Share insights by highlighting useful content**.** You don't have to provide legal analysis to enhance the value of the information you send. Rather than just saying "See attached" in your emails, include a sentence or two about why you selected the information you are sending.

- If an alert turns up big news about an existing client, include a note about other matters involving the client.
- If you identify a new development in an industry or topic of interest, include info about existing clients or matters in the same areas.
- If you are sending several articles, tell the recipient which really stand out.
- You can always share your expertise as well. Let the recipient know when you have experience in an industry or subject matter of interest, especially if it's new to him or her.

Think about how much business is done via mobile devices these days, and try to provide useful intelligence in the body of your email. The attachments you also include can be viewed when time and technology permit.

Share a cup of coffee. If you haven't joined forces in a while, reach out. Send an email, meet for coffee, or pop your head into the marketing department when you walk the halls. A friendly reminder might lead to an immediate opportunity to work together. At the very least, you'll nurture your relationship, making future collaborations more enjoyable and productive. (You can actually each have your own cup of coffee, of course.)

Hoarding skills, knowledge, and work doesn't help the firm, and it certainly doesn't help us maintain a work-life balance. Leveraging one another's strengths and weaknesses by collaborating and sharing allows each of us to contribute to the firm's success using our unique skills and resources.

FORECASTING OPPORTUNITIES FOR RAINMAKERS: LIBRARIANS AS STRATEGIC PARTNERS TO LAWYERS

HOLLY BAROCIO

I was thrilled to share insights from the marketing and business development perspective at the October 20, 2015 CALL program "Forecasting Opportunities for Rainmakers." Here are a few take-aways that emerged from our conversation:

Collaboration NOT Competition. Our professional lives are already hectic enough with responding to or preparing for the various requests we receive from our attorneys—the last thing we should devote our attention and energy to is competing with each other.

Let's face it, we're not mind readers (although our attorneys often think that we are!). Any time you have the opportunity to share information across administrative departments—do it. Open communication and sharing of information ultimately creates greater efficiency for all of us and reduces time spent tracking down information that only resides in certain departments.

Credential Your Colleagues. In business development coaching, attorneys and I often discuss the positive impact third-party credentialing can have. It's much easier to talk about someone else's awesomeness than tout how great you are.

We can apply the same principle. An important step in fostering a culture of collaboration AND credentialing the good work of your colleagues is to tell your attorneys about it.

Dispel Myths. Nothing raises my blood pressure more than hearing a flip comment about my firm's "broken CRM" from one of the attorneys. I'm sure our librarians and researchers feel the same when there's a comment made about lengthy reports with no analysis or too many email alerts. We can become one another's best ally in dispelling myths and reinforcing our value proposition for our firms.

Holly Barocio is the head of the Marketing and Clients Services Department at Neal, Gerber & Eisenberg LLP.

FROM THE COURTHOUSE

JUANITA HARRELL

Juanita Harrell

Once upon a time I was a librarian in a public library. I was a teen services librarian to be exact. Prior to that, I was a paralegal. My two worlds have magically come together and now, for going on three years, I have been a law librarian at the DuPage County Courthouse. Although there are differences from working in a public library to working in a courthouse library, there are also a lot of similarities.

The patrons in either setting still need information. The subject matter differs, but not as much as you would think. Sure I'm no longer doing readers' advisory and organizing Hunger Games tournaments, but legal questions have been a part of both jobs. We walk a very fine line on giving information and not giving legal advice. The clear and distinct difference from the two is serving the pro se population.

We get a mixture of attorneys, judges and pro se patrons. Being able to help the pro se patron is one of the many things I love about being a librarian and, in particular, a law librarian. Pro se patrons have decided, either because they want to or they have no other choice but to, represent themselves in court. This is no small task and should not be taken lightly. The pro se patron is expected to know the law and how to file all things associated with their cases. I love being able to help pro se patrons get familiar with information that may, or honestly may not, help their case. I often refer them to the public library if there is something we don't have or if they need something after we close.

The biggest difference is that, when pro se patrons come to the courthouse library, they are not always happy to be here. Sometimes they are angry. They have been chastised by a judge and are defensive. Sometimes they burst into tears because they are confused and have been told they have to do this very specific legal thing that takes a very specific legal process that they have no idea how to do. Sometimes they are scared and have come to the courthouse to file an order of protection. In all of these scenarios, as a librarian, you have to be able to find out the question that they have and get the best information for them. With some of those really complicated situations, we try to recommend that they seek an attorney. But sometimes, more often than not, they simply cannot afford one. We then refer them to various legal aid options and hope that they can get help there. The goal, no matter the setting, is getting useful information to the patron.

Much like the Hunger Games, after helping a pro se patron find information for their case to either stave off an eviction, foreclosure, or get child support, I can't help but feel like Effie Trinket and think to myself, as they go off to file a document or to represent themselves in front of a judge, "may the odds be ever in your favor."

WHATEVER HAPPENED TO . . . LAURA WEIDIG?

LEIGHANNE THOMPSON

In an organization as large as CALL, members come and go and many of us sometimes wonder where our former colleagues have gone and what they are doing personally and professionally. This article is the revival of a past series featuring individuals who were Chicago law librarians at one time and who have moved on to other locations, jobs, or even careers. Suggestions for future profiles are welcome.

Laura Weidig, Priory Solutions

Laura Weidig, an active CALL member during the 1990s, recently attended the September 2015 CALL Business Meeting as a representative of Priory Solutions, the meeting sponsor. Many members enjoyed talking with Laura and wanted to know more about her professional journey. I had the pleasure of interviewing Laura and learning more about her experience as a law librarian and information professional and the factors that have influenced her career path.

Laura is originally from Michigan, although her family moved to Louisiana while she was in high school. She had an early interest in law librarianship and legal research that was sparked by her role as the high school debate team librarian. Following high school, she returned to Michigan to attend college at the University of Michigan. During college, she continued to develop her research and librarian skills while working for the Michigan Information Transfer Source (MITS), a service of the University of Michigan Library, which provided research and delivery of library materials to companies and individuals outside the University of Michigan academic community. During this time, Laura decided that she would pursue her MLIS after graduating.

After graduating from the University of Michigan, Laura moved to Chicago where she worked as a librarian at the law firm of Foley & Lardner, LLP. While working full-time, she also obtained her MLIS from Dominican University by attending evening classes.

During her time in Chicago, Laura became involved in CALL, which provided Laura with opportunities to talk to other librarians with more experience and to develop informal mentorship relationships. Laura also became involved with the CALL Public Relations Committee and eventually chaired the committee.

In 1996, for personal reasons, Laura moved to Atlanta, Georgia, where she worked at the law firm of Powell, Goldstein, Frazer & Murphy. There, Laura was given many opportunities to accept more responsibility and learn new skills. Laura took on higher management roles and served as Chief Client Information Officer and managed the competitive intelligence and conflicts and records management for the firm.

In her constant pursuit to reinvent herself and learn new skills relating to the legal information profession, Laura decided to pursue a position in legal publication sales at BNA, which later became Bloomberg BNA, where she worked for nearly eleven years. Again, in an effort to reinvent herself and learn another aspect of the legal information profession, Laura recently joined Priory Solutions, which specializes in electronic resource management, something Laura recognized as a law firm need. In her current role, Laura is able to draw upon her law firm experience and her legal publication experience to consult with law firms regarding their information management needs.

Reflecting on her twenty-plus years of experience as a law librarian and legal information specialist, Laura identified some of the biggest challenges that law firms face. The first challenge is the ability to keep up with the needs of the organization by identifying necessary resources for obtaining and managing information. The second challenge is the ability for information professionals to constantly reinvent themselves, despite the constraints of budget cuts.

When I asked Laura for her strategy for continually learning new, challenging skills throughout her career, she emphasized the importance of the many mentors she has consulted for advice. For example, when tasked with managing Powell, Goldstein, Frazer & Murphy's conflicts and records management, despite having no prior experience, Laura sought out advice from someone at another firm who provided ongoing mentorship and guidance. When it was difficult to find mentors, such as in the then-cutting-edge field of competitive intelligence, Laura was resourceful in employing her research skills to acquire necessary information and skills and to identify potential mentors. Laura emphasized the importance of both having mentors and being a mentor to more junior members of the profession. She encourages CALL members to develop either formal or informal mentorship relationship during any stage in their career and to always think ahead to the next step they wish to pursue in their career.

Laura has recently rejoined CALL and frequently visits Chicago. She is also a member of AALL and many other regional chapters.

In her leisure time, Laura enjoys watching football, cooking, walking her dogs, and volunteering with local animal rescue organizations. She and her husband also enjoy scuba diving in the Caribbean and in Roatan, Honduras.

It was a pleasure talking with Laura, and we can expect to see her at future CALL meetings!

ALL ABOUT ILTA

JOANNE KILEY

Joanne Kiley

The International Legal Technology Association (ILTA) formed over 30 years ago due to the shared needs and concerns of law firm accounting professionals using Wang Computers. As technology seeped and then poured into legal entities, ILTA grew in areas of expertise and support. ILTA's membership includes law firms, corporate and non-profit legal departments, courts, law schools and more from across the globe with backgrounds in applications, desktop support, litigation support, systems, marketing, knowledge management, communications technology and yes, libraries.

As library departments transform into technology hubs, ILTA provides insight for our work. Here's the good news: you are likely already a member. Membership in ILTA is *entity*-based. If your organization is a member, you can register at no additional cost. To check for membership, look up your organization on the member entity list. Members participate in various discussion communities and free webinars, roadshows, and other local events. You may not be interested in the webinar on OpenText eDOCS but could find value in a SharePoint or big data webinar. To access *free* materials regardless of membership, go to www.iltanet.org andhttp://connect.iltanet.org/home. You can read member blog posts including mine, "But Wait… There's More."

International Legal Technology Association

ILTA recently hosted its annual conference, ILTACON 2015, at Caesars Palace in Las Vegas, Nevada. Over 1600 member attendees from 14 countries and many Chicagoans attended. I experienced my first ILTACON as both an attendee and as staff. The conference begins on a Sunday afternoon with Communities of Interest (COI). These casual groups organized by areas of focus such as SharePoint, Litigation Support, Social Networking, Security, Emerging Technologies *and* Librarians spark networking for the whole conference. I attended Social Networking and Librarians COIs where I met great people focused on knowledge management and service. Following Sunday, the week kicked off with 200+ educational sessions, keynote speakers and many more networking opportunities. Sir Ken Robinson gave a dynamic, funny and thought provoking keynote on “finding your passion.” If you have not seen Sir Ken Robinson’s TED Talk, I highly recommend making it a part of your evening commute.

Perhaps you want to know what’s hot and what’s not in legal technology. ILTA provides downloaded sessions from the conference including recordings and slides. I encourage you to do your own exploring but some of my favorites included “Spark Talks,” “Let KM Drive Client Value The Don Draper Way,” “Unstructured, Untagged and Untapped: Get Rid of the ‘Un’ with New Ways to Find and Manage Enterprise Content” and “Joining Forces: How Firms are Working Collaboratively Across Organizational Boundaries to Drive Performance.”

ILTACON provided great opportunities for the membership to network. Like librarians, leaders in legal technology thrive when they share their ideas and questions with their colleagues. I would be remiss if I did not mention the abundant and delicious food and the band at ILTACON. Yes, you read that correctly. ILTA has an all-member rock and roll band called The Legal Bytes. The Legal Bytes perform live each year at the conference and they are great! Let me know when CALL has its first band practice – I can bring a tambourine.

To learn about ILTA webinars or events in the Chicago area, see the ILTA Connected Community Calendar. Next time you see me, please ask me about ILTA.

CALL COMMITTEE ROUND-UP

CLARE GAYNOR WILLIS, DEBBIE RUSIN, EUGENE GIUDICE, JESSE BOWMAN, JESSICA LEMAR, JOE MITZENMACHER, JULIE SWANSON, KARA YOUNG, LINDSEY ANN CARPINO, LUCY ROBBINS, MARGARET SCHILT, MARIBEL NASH

The CALL Committee Round-Up is a *CALL Bulletin* featured column where all of our committees provide an update for us each issue to let us know what they are working on.

Archives Committee:
Co-Chairs: Therese Arado and Annie Mentkowski
Member: Sharon Nelson

Committee Chairs – Please do not forget to send appropriate CALL materials to be archived to:

CALL Archives Committee
C/O Therese Clarke Arado & Annie Mentkowski
Northern Illinois University College of Law
David C. Shapiro Memorial Law Library
DeKalb, IL 60115

***Bulletin* Committee:**
Co-Chairs: Lyonette Louis-Jacques, Scott Vanderlin, and Lindsey Ann Carpino
Members: Emily Barney, Debbie Ginsberg, Juanita Harrell, Philip Johnson, Annie Mentkowski, Jill Meyer, Stacia Stein, Clanitra Stewart Nejdl, LeighAnne Thompson, Donna Tuke

The *Bulletin* Committee is working hard to provide you with relevant content that meet member needs. We will be incorporating your feedback from the CALL member survey in creating articles and columns that you would like to hear about. We are also working to get the *CALL Bulletin* on HeinOnline! We will keep you updated on this process. As always, we are looking to hear from you! Please send us any articles, pitches, ideas or thoughts.

Bylaws Committee:
Chair: Deborah L. Rusin

No news to share.

Community Service Committee:
Co-Chairs: Julie Swanson and Lucy Robbins
Members: Susan Retzer, Jennifer Lubejko, Joanne Kiley, Jamie Stewart, Simone Srinivasan

The Community Service Committee's goals this year are to collaborate with other CALL committees to communicate effectively with committees and members and to seek and coordinate volunteer events that will foster a sense of community service and networking opportunities for members.

The Community Service Committee has been active this fall. At the September business meeting, we collected four boxes of school supplies to donate to Chicago Public Schools and $120.00 in cash donations to benefit HEART (Humane Education Advocates Reaching Teachers). At the November meeting, we collected in kind donations for the Greater Chicago Food Depository and monetary donations for Toys for Tots.

In addition to the usual business meeting activity, we are actively trying to find interesting volunteer opportunities for the community. In September, CALL members volunteered at the Alliance for Great Lakes "Adopt-a-Beach" event.

Another volunteer opportunity, active now, is at the Center for Economic Progress (CEP). They are looking for volunteers to work one-on-one with low income families with tax assistance. For more information, please see the posting on the CALL website.

If anyone knows of other volunteer opportunities that may be of interest to the CALL members, please do not hesitate to reach out to either Julie Swanson, jswanson@ngelaw.com or Lucy Robbins,lrobbi2@luc.edu.
Thanks to everyone for your donations and time!

Continuing Education Committee:
Co-Chairs: Jessie Bowman and Carolyn Hersch
Members: Sharon Nelson, Tom Keefe, David Rogers, Jamie Stewart, Simone Srinivasan

On Tuesday, October 20, around 20 CALL members gathered at Neal, Gerber & Eisenberg LLP for a panel discussion entitled, "Forecasting Opportunities for Rainmakers: Librarians as Strategic Partners to Lawyers." The discussion was moderated by John Wernikowski, the US Northeast Sales Director for Manzama, a business intelligence platform used by prominent law firms throughout the country. The panel featured two CALL members, June Liebert, Firmwide Director of Library Services for Sidley Austin LLP, and Vanessa Meihaus, Head Librarian for Skadden, Arps, Slate, Meagher & Flom LLP & Affiliates, as well as Holly Barocio, Marketing & Communications Manager for Neal, Gerber & Eisenberg LLP.

Over the course of the hour, each of the panelists shared their thoughts on a variety of topics, including how librarians can work collaboratively with law firm marketing departments, embedding with practice and industry groups, and transitioning from providing traditional legal research to providing competitive intelligence. Panelists and attendees indicated that, although law libraries and marketing departments have traditionally acted independently from one another, collaboration is highly beneficial. Included in this discussion were several anecdotes, ranging from librarians attending marketing department meetings to library and marketing staff getting to know each other during happy hours.

Be on the lookout for additional continuing education opportunities after the start of the new year!

Corporate Memory Committee:
Chair: Betty Roeske
Members: Judy Gaskell, Christine Morong, Susan Siebers, Frank Drake

The Corporate Memory Committee met in September. Board minutes were reviewed through August 2015. Committee members that participated were: Frank Drake, Judy Gaskell, Chris Morong, and Susan Siebers. Thank you to our Board Liaison, Diana Koppang, for the Board minutes and updating the Policy Log.

Grants and Chapter Awards Committee:
Chair: Margaret Schilt
Members: Clanitra Stewart Nejdl, Lyonette Louis-Jacques, Beth Schubert, Patricia Sayre-McCoy

The Grants and Chapter Awards Committee reminds you that grants from CALL are available for many professional development opportunities. See Eugene Giudice's account of his experiences at the AALL Business Skills Clinic in this issue for an example. The criteria and the application form are available on the CALL website under Members Information.

Government Relations Committee:
Co-Chairs: Joseph Mitzenmacher and Clare M. Hoyt
Members: Tom Gaylord, Sally Holterhoff, Justin Franklin

Matt Timko has joined the Committee.

In addition to the 2015-16 Committee projects set out in the last issue of the *Bulletin*, we will also be working with the AALL GRC's Digital Access to Legal Information (DALI) Committee to update the information on the Illinois page of DALI's State Online Legal Information Web site.

Meetings Committee:
Chair: Eugene Giudice and Larissa Sullivant
Members: Jill Meyer, Sara Baseggio, Todd Hillmer

While venues for the 2015-16 series of meetings have been set, the Meeting Arrangement Committee would like to turn over to their successors a list of potential venues suggested by the membership. Please keep this in mind when looking at venues: we need to be able to accommodate 120 people in one room, the venue must be able to do either a plated or buffet lunch, and must be able to accommodate a vegetarian option.

Membership Committee:
Co-Chairs: Therese Arado and Annie Mentkowski
Members: Christine Klobucar, Lindsey Carpino, Jeff Meyerowitz

There are no updates at this time.

Mentorship & Leadership Development Committee:
Co-Chairs: Jamie Sommer and Clare Willis
Members: Tom Gaylord, Gretchen Van Dam, Ben Brighoff

The Mentorship and Leadership Development Committee is proud to announce that we have made our first mentor-mentee matches. Anyone who is interested in having a mentor or serving as a mentor should fill out the form on the CALL website:

http://new.chicagolawlib.org/forms-for-members/mentorship-networking-form/

The MLDC also had another successful meet up at Bridge House Tavern on October 27th. We are also looking into ways to connect with new members and student members at CALL Business Meetings. So if you meet a new member at a meeting, please remind them to contact Jamie Sommer (jamie.sommer@law.northwestern.edu) or Clare Willis (cwillis@kentlaw.iit.edu) for an introduction.

Nominations & Elections Committee:
Chair: Maribel Nash
Members: Carolyn Hosticka, Tom Keefe, Sheri Lewis, Jean Wenger

The Nominations and Elections Committee has put together a great slate of candidates for the 2016-17 CALL Board (to view the slate, click **here**). The election will be held from February 15 to March 15, 2016. Stay tuned for voting instructions!

JoAnn Hounshell has graciously agreed to take over as chair of the Nominations and Elections Committee as of November 1, 2015. Thanks, JoAnn!

Placement and Recruitment Committee:
Chair: Karl Pettitt and Jessie LeMar
Members: Valerie Kropf, Gretchen Van Dam

The Placement and Recruitment Committee met with the CALL Board in October to discuss our committee plans for the upcoming year. We are continuing to work towards strengthening our connections with local and regional library programs and law schools. We will also be updating the CALL brochure so that we can make it available to possible employers and career placement and recruitment offices. Also of note, the 2015 Biennial AALL Salary Survey is now available. This is a very important tool for job seekers and employers in the law librarianship field. The salary data is broken down by position, experience and location, and can be very useful if you're negotiating for a new position or annual review.

Have a position or opening at your firm or school? Don't forget to let us know so we can spread the word to all the fantastic, qualified CALL members out there who may be interested!

Public Relations Committee:
Co-Chairs: Kara Young and Beth Schubert
Members: Debbie Ginsberg, Emily Barney, Lyonette Louis-Jacques, Joanne Kiley, Sharon Nelson, Scott Vanderlin, Britnee Cole

The PR Committee held a WordPress training session in November for all committee chairs and the executive board that covered the basics of posting to the CALL website. Committee chairs are encouraged to post news, updates, and events to the CALL site and should contact the PR Committee chairs with any additional requests for assistance.

In addition, the PR committee live-tweeted the September business meeting using the hashtag #CALLmeeting. CALL members are encouraged to follow CALL on our various social media channels: on Facebook and Twitter @CALLChicago and on LinkedIn at Chicago Association of Law Libraries. Direct links to our social media channels are also available from the CALL website.

VOLUNTEER OPPORTUNITIES AT AALL CHICAGO 2016

CAROLYN HERSCH, CLAIRE TOOMEY DURKIN

MAKE IT NEW
CREATE THE FUTURE
AALL 2016 • JULY 16-19 • CHICAGO

Do you like to greet visitors and make them feel welcome? Do you like to guide others to local restaurants? Do you like to staff the hospitality booth? Or do you prefer to help out behind the scenes with fellow librarians?

Chicago is the host city for the American Association of Law Libraries Annual Meeting and Conference in July 2016 and there will be a variety of opportunities for you to help out. We will be sending more specific requests in the new year but, in the meantime, if you want to get on our VOLUNTEERS list now, please send your name to either Carolyn Hersch (chersch@ngelaw.com) or Claire Toomey Durkin (8durkin@jmls.edu).

ADVOCACY TOOLS FROM AALL AND ALA

TOM GAYLORD

One of the charges of CALL's Government Relations Committee includes monitoring other associations and their advocacy work and, from time to time, informing CALL's membership of those activities. In this column, rather than focus on a specific issue, let's take some time to look at some of the advocacy resources provided by some of these associations, specifically AALL and ALA.

Tom Gaylord, Member, CALL Government Relations Committee, 2015-2016

AALL

The main advocacy page for AALL's Government Relations Committee has a right-hand menu that includes items related to specific issues as well as tools for more effective advocacy (see "Advocacy Toolkit"). The Advocacy Toolkit page includes a description of the issues that the Committee focuses on, at both the state and federal levels. Separate pages exist for calls to action at the federal level and for current issues in the states. For instance, AALL is currently advocating for the legislative branch appropriations bill to increase funding for the Library of Congress, as well as for two bills that would update FOIA. There are also templates, such as for writing an op-ed piece for your local newspaper, or for making an elevator pitch. The toolkit includes suggestions for interacting with Members of Congress, your state legislators, and the media, plus an FAQ on advocacy with regard to legislators and who can speak for AALL.
Finally, the AALL Government Relations Committee provides access to historical materials, including formal statements, issue briefs and reports, letters, and testimony, among other items.

ALA

The American Library Association also has a dedicated advocacy page. From here, users can get federal legislative information related to libraries and get to a "Take Action for Libraries" page that links to individual state library association advocacy pages. The ALA also hosts a collection of online resources for advocacy (and other topics, as well). Somewhat unfortunately, however, these are spread over four pages and are arranged alphabetically by title, so finding a relevant one takes a little bit of work.

ALA also provides what they term an "Advocacy University." More similar to AALL's Advocacy Toolkit, the "university" arranges its advocacy resources by topic (such as "working with elected officials"), by user group (e.g., academic vs. public, etc.), and by specific challenge (for instance, not enough time, or getting people to listen). Under the challenges section, there are case studies, including topics as discrete as “Holding a Legislative Breakfast.” Users can also download the *Library Advocate’s Handbook*.

Whether you actively serve on a government relations committee, or would just like to add your voice to the chorus on particular issues, remember the advocacy resources our organizations make available to help to make your voice as effective as possible.

2015-2016 CALL MEETING SCHEDULE

JULIE M. PABARJA, LINDSEY ANN CARPINO

Business Meetings

Business Meetings and Educational Events Policies

2015

- September 17, 2015 (Thursday)
- November 19, 2015 (Thursday)

2016

- February 25, 2016 (Thursday)
- May 12, 2016 (Thursday)

Executive Board Meetings

Starting at 8:45am

For 2015-2016 the Board will meet the second Tuesday of every month. Specific dates are:

2015

- June 9 (Tuesday)
- August 4 (Tuesday)
- September 8 (Tuesday)
- October 13 (Tuesday)
- November 10 (Tuesday)
- December 8 (Tuesday)

2016

- January 12 (Tuesday)
- February 9 (Tuesday)
- March 8 (Tuesday)
- April 12 (Tuesday)
- May 10 (Tuesday)

Details will be posted as they become available.
Dates subject to change.

CALL would like to thank all of the speakers and meeting sponsors at this year’s business meetings.

ABOUT

The CALL *Bulletin,* the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership.

The CALL *Bulletin* has a WordPress page at:
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Editors:

Direct questions, articles, or other items of interest to the co-editors:

Lyonette Louis-Jacques
University of Chicago D'Angelo Law Library
1121 E. 60th St., Chicago, IL, 60637
Phone: 773-702-9612 Fax: 773-702-2889
llou@uchicago.edu

Lindsey Ann Carpino
Sidley Austin LLP
One South Dearborn
Chicago, IL. 60603
Phone: 312-456-5318
lcarpino@sidley.com

Scott Vanderlin
IIT Chicago-Kent College of Law Library
565 W. Adams St., Chicago, IL 60661
Phone: 312-906-5676 Fax: 312-906-5679
svanderlin@kentlaw.iit.edu

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CALL Membership:

For CALL membership information, please contact:

Therese Clarke Arado
David C. Shapiro Memorial Law Library
Northern Illinois University
DeKalb, IL 60115
Phone: 815-753-9497
tclarke@niu.edu

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